Check Sheet

Pages 1 to 469 of this tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff that are in effect on the date shown.

	Number of		Number of		Number of
	Revision Except		Revision Except		Revision Except
Page	As Indicated	Page	As Indicated	Page	As Indicated
Title 1	Original	31	Original	61	Original
2	Original	32	Original	62	Original
2 3	Original	33	Original	63	Original
4	Original	34	Original	64	Original
4 5 6 7 8	Original	35	Original	65	Original
6	Original	36	Original	66	Original
7	Original	37	Original	67	Original
8	Original	38	Original	68	Original
9	Original	39	Original	69	Original
10	1st *	40	Original	70	Original
11	Original	41	Original	71	Original
12	Original	4 2	Original	72	Original
13	Original	43	Original	73	Original
14	Original	4 4	Original	74	Original
15	Original	4 5	Original	75	Original
16	Original	46	Original	76	Original
17	Original	47	Original	77	Original
18	Original	48	Original	78	Original
19	Original	49	Original	79	Original
20	Original	50	Original	80	Original
21	Original	51	Original	81	Original
22	Original	52	Original	82	Original
23	Original	53	Original	83	Original
24	Original	54	Original	84	Original
25	Original	55	Original	85	Original
26	Original	56	Original	86	Original
27	Original	57	Original	87	Original
28	Original	58	Original	88	Original
29	Original	59	Original	89	Original
30	Original	60	Original	90	Original

*New or Revised Continued

Issued: Assistant Vice-President Effective: 8/2//9 6

Citizens

Regulatory Affairs Telecommunications 3 High Ridge Park

Stamford, CT 06905

Company

APPROVED FOR FILING DECISION #: 59796

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Check Sheet Page 2

ACCESS SERVICE

Check Sheet (Cont'd)

	Number of Revision Except		Number of Revision Except		Number of Revision Except
<u>Page</u>	As Indicated	<u>Page</u>	As Indicated	<u>Page</u>	As Indicated
91	Original	124	Original	157	Original
92	Original	125	Original	158	Original
93	Original	126	Original	159	Original
94	Original	127	Original	160	Original
95	Original	128	Original	161	Original
96	Original	129	Original	162	Original
97	Original	130	Original	163	Original
98	Original	131	Original	164	Original
99	Original	132	Original	165	Original
100	Original	133	Original	166	Original
101	Original	134	Original	167	Original
102	Original	135	Original	168	Original
103	Original	136	Original	169	Original
104	Original	137	Original	170	Original
105	Original	138	Original	171	Original
106	Original	139	Original	172	Original
107	Original	140	Original	173	Original
108	Original	141	Original	174	Original
109	Original	142	Original	175	Original
110	Original	143	Original	176	Original
111	Original	144	Original	177	Original
112	Original	145	Original	178	Original
113	Original	146	Original	179	Original
114	Original	147	Original	180	Original
115	Original	148	Original	181	Original
116	Original	149	Original	182	Original
117	Original	150	Original	183	Original
118	Original	151	Original	184	Original
119	Original	152	Original	185	Original
120	Original	153	Original	186	Original
121	Original	154	Original	187	Original
122	Original	155	Original	188	Original
123	Original	156	Original	189	Original

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 1st Revised Check Sheet Page 3 Replaces Original Check Sheet Page 3

ACCESS SERVICE

Check Sheet (Cont'd)

	Number of		Number of		Number of
_	Revision Except	ъ	Revision Except	_	Revision Except
Page	As Indicated	Page	As Indicated	Page	As Indicated
190	Original	223	Original	256	Original
191	Original	224	Original	257	Original
192	Original	225	Original	258	Original
193	Original	226	Original	259	Original
194	Original	227	Original	260	Original
195	Original	228	Original	261	Original
196	Original	229	Original	262	Original
197	Original	230	Original	263	Original
198	Original	231	Original	264	Original
199	Original	232	Original	265	Original
200	Original	233	Original	266	Original
201	Original	234	Original	267	Original
202	Original	235	Original	268	Original
203	Original	236	Original	269	Original
204	Original	237	Original	270	Original
205	Original	238	1st *	271	Original
206	Original	239	Original	272	Original
207	Original	240	1st *	273	Original
208	Original	241	Original	274	Original
209	Original	242	Original	275	Original
210	Original	243	Original	276	Original
211	Original	244	Original	277	Original
212	Original	245	Original	278	Original
213	Original	246	Original	279	Original
214	Original	247	Original	280	Original
215	Original	248	Original	281	Original
216	Original	249	Original	282	Original
217	Original	250	Original	283	Original
218	Original	251	Original	284	Original
219	Original	252	Original	285	Original
220	Original	253	Original	286	Original
221	Original	254	Original	287	Original
222	Original	255	Original	288	Original
	•		-		-

*New or Revised Continued

Issued: Assistant Vice-President Effective: 8/2//96

Regulatory Affairs

Citizens Telecommunications Company
3 High Ridge Park
Stamford, CT 06905

APPROVED FOR FILING DECISION #: 59796

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Check Sheet Page 4

ACCESS SERVICE

Check Sheet (Cont'd)

	Number of		Number of		Number of
_	Revision Except	_	Revision Except	_	Revision Except
<u>Page</u>	As Indicated	<u>Page</u>	As Indicated	<u>Page</u>	As Indicated
289	Original	322	Original	355	Original
290	Original	323	Original	356	Original
291	Original	324	Original	357	Original
292	Original	325	Original	358	Original
293	Original	326	Original	359	Original
294	Original	327	Original	360	Original
295	Original	328	Original	361	Original
296	Original	329	Original	362	Original
297	Original	330	Original	363	Original
298	Original	331	Original	364	Original
299	Original	332	Original	365	Original
300	Original	333	Original	366	Original
301	Original	334	Original	367	Original
302	Original	335	Original	368	Original
303	Original	336	Original	369	Original
304	Original	337	Original	370	Original
305	Original	338	Original	371	Original
306	Original	339	Original	372	Original
307	Original	340	Original	373	Original
308	Original	341	Original	374	Original
309	Original	342	Original	375	Original
310	Original	343	Original	376	Original
311	Original	344	Original	377	Original
312	Original	345	Original	378	Original
313	Original	346	Original	379	Original
314	Original	347	Original	380	Original
315	Original	348	Original	381	Original
316	Original	349	Original	382	Original
317	Original	350	Original	383	Original
318	Original	351	Original	384	Original
319	Original	352	Original	385	Original
320	Original	353	Original	386	Original
321	Original	354	Original	387	Original
	=				

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

> Vice President Western Region Telephone Operation APPROVED FOR FILING 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 588.

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Check Sheet Page 5

ACCESS SERVICE

Check Sheet (Cont'd)

Page 388 389 390 391 392 393 394 395 396 397 398 399 400 401 402 403 404 405 406 407 408 409 410 411 412 413 414 415 416	Number of Revision Except As Indicated Original	Page 421 422 423 424 425 426 427 428 429 430 431 432 433 434 435 436 437 438 439 440 441 442 443 444 445 446 447 448	Number of Revision Except As Indicated Original	Page 454 455 456 457 458 459 460 461 462 463 464 465 466 467 468 469	Number of Revision Except As Indicated Original
414	Original	447	Original		
_					
-					
417	Original	450	Original		
418	Original	451	Original		
419	Original	452	Original		
420	Original	453	Original		
	-		_		

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Title Page 1

ACCESS SERVICE

Regulations, Rates and Charges applying to the provision of Access Services for connection to intrastate communications facilities for customers within the operating territories of Citizens Telecommunications Company of Arizona

Access Services are provided by means of wire, fiber optics, radio or any other suitable technology or a combination thereof.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 2

ACCESS SERVICE

TABLE OF CONTENTS

	<u>PAGE NO.</u>
CONCURRING CARRIERS	17
CONNECTING CARRIERS	17
OTHER PARTICIPATING CARRIERS	17
REGISTERED SERVICE MARKS	17
REGISTERED TRADEMARKS	17
EXPLANATION OF SYMBOLS	18
EXPLANATION OF ABBREVIATIONS	18
REFERENCE TO OTHER TARIFFS	21
REFERENCE TO TECHNICAL PUBLICATIONS	21

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING

ARIZONA ACCESS TARIFF NO. 1
Original Page 3

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

				PAGE NO.
1.	APPL	ICATION	OF TARIFF	24
2.	GENE	RAL REG	<u>GULATIONS</u>	25
	2.1	Undertaki	ng of the Telephone Company	25
	2.1	2.1.1	Scope	25
		2.1.2	Limitations	25
		2.1.3	Liability	27
		2.1.4	Provision of Services	29
		2.1.5	Installation and Termination of Services	29
		2.1.6	Maintenance of Services	30
		2.1.7	Changes, Substitutions, and Rearrangements	
		2.1.8	Refusal and Discontinuance of Service	32
		2.1.9	Limitation of Use of Metallic Facilities	33
		2.1 .10	Notification of Service-Affecting Activities	33
		2.1.11		
			Contingencies	34
		2.1.12	Provision and Ownership of Telephone	
			Numbers	34
	2.2	Use		35
		2.2.1	Interference or Impairment	35
		2.2.2	Unlawful Use	36
	2.3	Obligation	ns of the Customer	36
	2.0	2.3.1	Damages	36
		2.3.2		36
		2.3.3		37
		2.3.4	Availability for Testing	37
		2.3.5	Balance	37
		2.3.6	Design of Customer Services	38
		2.3.7	References to the Telephone Company	38
		2.3.8	Claims and Demands for Damages	38
		2.3.9	Coordination with Respect to Network	
			Contingencies	39
		2.3.10	Sectionalization of Trouble Reporting	40

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 4

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

		PAGE NO.
GENERAL	REGULATIONS (Cont'd)	
2.4 Pavm	ent Arranoements and Credit Allowances	40
2.4 <u>Favii</u> 2.4.1		40
2.4.1	, , , , , , , , , , , , , , , , , , , ,	49
2.4.		49
2.4.		50
2.4.		
2.7.	Fire, Flood, or Other Occurrences	57
2.4.0	·	57
2.4.		-
2.4.	One Telephone Company	58
2.5 C <u>onn</u>	<u>ections</u>	65
2.6 Defin	itions	66
	ss Area	66
	ss Code	66
	ss Minutes	66
	ss Tandem	67
	ss Tandem Network	67
	ver/Disconnect Supervision	67
	ver Message	67
	nuation Distortion	67
	ice (100 Type) Test Line	67
Bit	(68
	ness Day	68
	Hour Minutes of Capacity (BHMC)	68
Call	The same of the sa	68
Carri	er or Common Carrier	69
CCS	· · · · · · · · · · · · · · · · · · ·	69
Cent	al Office	69
Cent		69
Cent	ralized Automatic Reporting on Trunks Testing	69
	ıit(s)	69
Char	nel Service Unit	70

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

- - С жилине месентический серений и институт APPROVED FOR FILING, I

DECISION #: 588/9

Citizens Utilities Company

GENERAL REGULATIONS (Cont'd)

2.

ARIZONA ACCESS TARIFF NO. 1 Original Page 5

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

PA	GE	Ν	Ο.

2.6	Definitions (Cont'd)	70
	Channelize	70
	C-Message Noise	70
	C-Notched Noise	70
	Coin Station	70
	Common Channel Signaling System 7 Network (CCS7)	71
	Common Line	71
	Communications System	71
	Customer(s)	71
	Data Transmission (107 Type) Test Line	71
	Decibel	72
	Decibel Reference Noise C-Message Weighting	72
	Decibel Reference Noise C-Message Referenced to 0	72
	Dual Tone Multifrequency Address Signaling	72
	Echo Control	72
	Echo Path Loss	73
	Echo Return Loss	73
	Effective Two-Wire	73
	Effective Four-Wire	73
	End Office Switch	74
	End User	74
	Entry Switch	74
	Envelope Delay Distortion	74
	Equal Level Echo Path Loss	74
	Exchange	75
	Exit Message	75
	Expected Measured Loss	75
	Extended Area Service	75
	Field Identifier	76
	First Come • First Served	76
	First Point of Switching	76

Continued

Issued: December 1, 1994

Frequency Shift

Immediately Available Funds

Grandfathered **Host Office**

> Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 5

76

76

77

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 6

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

		PAGE NO
<u>GEN</u>	ERAL REGULATIONS (Cont'd)	
2.6	<u>Definitions</u> (Cont'd)	
	Impedance Balance	77
	Impulse Noise	77
	Individual Case Basis	77
	Initial Address Message (IAM)	78
	Inserted Connection Loss	78
	Interexchange Carrier (IC) or	70
	Interexchange Common Carrier	78 70
	Intermodulation Distortion	78 70
	Interstate Communications	78 70
	Intrastate Communications	79 70
	Line Side Connection	79 70
	Local Access and Transport Area	79 70
	Loop Around Test Line	79
	Loss Deviation	80
	Message	80 80
	Milliwatt (102 Type) Test Line	80 80
	Network Control Signaling	80 80
	Nonsynchronous Test Line	
	North American Numbering Plan	81 81
	Off-hook	81 81
	On-hook	81
	Open Circuit Test Line	81
	Originating Direction	81
	Pay Telephone	82
	Phase Jitter	82 82
	Point of Termination	82 82
	Premise(s)	82 82
	Release Message	02
	Remote Switching Modules and/or	82
	Remote Switching Systems	82 82
	Return Loss	02

Continued

Issued: December 1, 1994

Robert S. Crum

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 7

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

		PAGE NO.
2.	GENERAL REGULATIONS (Cont'd)	
	2.6 Definitions (Cont'd)	
	Registered Equipment	83
	Serving Wire Center	83
	Seven Digit Manual Test Line	83
	Shortage of Facilities or Equipment	83
	Short Circuit Test Line	83
	Signal-To-C-Notched Noise Ratio	84
	Signaling System 7 (SS7)	84
	Singing Return Loss	84
	Subtending End Office of an Access Tandem	84
	Synchronous Test Line	84
	Terminating Direction	84
	Transmission Measuring (105 Type)	
	Test Line/Responder	85
	Transmission Path	85
	Trunk	85
	Trunk Group	85
	Trunk Side Connection	85
	Two-Wire to Four-Wire Conversion	86
	Uniform Service Order Code	86
	V&H Coordinates Method	86
	WATS Serving Office	86
	Wire Center	86
3.	CARRIER COMMON LINE ACCESS SERVICE	87
	3.1 General Description	87
	3.2 Limitations	87
	3.3 <u>Undertaking of the Telephone Company</u>	89
	3.4 Obligations of the Customer	91
	3.5 Pavment Arranaements	9 4

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 8

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

		PAGE NO.
3.	CARRIER COMMON LINE ACCESS SERVICE (Cont'd)	
	3.6 Pavment of Coin Sent-Paid Monies	97
	3.7 Rate Regulations	100
	3.8 Rates and Charaes	110
4.	RESERVED FOR FUTURE USE	111
5.	ORDERING SWITCHED AND SPECIAL ACCESS	112
	5.1 Access Service Reauest Reauirements 5.1.1 General 5.1.2 Switched Access Ordering Requirements 5.1.3 Special Access Services 5.1.4 Combined Access Service Arrangements 5.1.5 Equal Access Conversions 5.1.6 Provision of Other Services 5.1.7 Access Order Service Date Intervals 5.1.8 Selection of Facilities for Access Order 5.1.9 Shared Use Facilities	112 113 119 119 120 121 122 123
	5.2 Access Services Provided by More Than One Telephone Company	124
	5.3 Access Order Charaes 5.3.1 Access Service Request Modifications 5.3.2 Cancellation of an Access Service Request 5.3.3 Minimum Period Charges	126 126 st 130 132
6.	SWITCHED ACCESS SERVICE	134
	6.1 General 6.1.1 Service Arrangements 6.1.2 Technical Specifications 6.1.3 Optional Features	134 134 135 136

Continued

Issued: December 1, 1994 Robert S. Crum

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 9

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

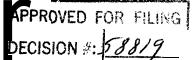
			PAGE
SWIT	CHED AC	CESS SERVICE (Cont'd)	
6.2	Switched	d Access Service Arrangements	136
··-	6.2.1	Feature Group A (FGA)	136
	6.2.2	Feature Group B (FGB)	145
	6.2.3		149
	6.2.4		155
	6.2.5	_	160
6.3	Optional	Features	165
	6.3.1	Local Transport Optional Features	166
	6.3.2		167
	6.3.3		184
6.4	Provision	of Switched Access Service	187
	(A)	Network Management	188
	(B)	Design and Traffic Routing of Switched	
		Access Service	188
	(C)	Access Tandem Arrangements	189
	(D)	Determination of Number of Transmission	
		Paths and Terminations	190
	(E)	Transmission Specifications	191
	(F)	Design Layout Report	191
	(G)	Testing	191
	(H)	Trunk Group Measurement Reports	196
	(1)	Service Performance Data	196
	(J)	Equal Access Conversions	196
	(K)	Design Blocking Probability	197

Continued

Issued: December 1, 1994

Robert S. Crum Vice President Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

Issued:



ARIZONA ACCESS TARIFF NO. 1 1 st Revised Page 10 Replaces Original Page 10

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

			PAGE NO.	
6.	SWITCHED_AC	CCESS_SERVICE (Cont'd)		
	6 . 5 Rate C 6.5.1	ategories, Applications, and Regulations Rate Categories	200 200	
	6.5.2	Local Transport	203	
	6.5.3 6.5.4 6.5.5	End Office	208	
	6.5.4	Nonrecurring Charges	209	
	6.5.5	Determination of Access Minutes	215	
	6.5.6	Determination of Nonpremium and Premium Rates	230	
	6.5.7	Minimum Periods and Charges	234	
	6.5.8	Application of Rates for FGA Extension Service	236	
	6.5.9	Applisation of Rates for Extended FGA Terminating Service	236	
	6.5.10	Network Blocking Charge for Feature Group D	237	
	6.5.1 1		238	
	6.5.12		238	(N)
	6.6. <u>Switch</u>	ed Access Rates and Charges	239	
7.	SPECIAL ACC	ESS_SERVICE	241	
	7.1.1 7.1.2 7.1.3 7.1.4	Technical Specifications Packages Channel Interfaces Alternate Use Special Facilities Routing	241 243 247 248 249 250 250 250	

Continued

Assistant Vice-President Effective: 8/3 / 1/96

Regulatory Affairs
Citizens Telecommunications Company
3 High Ridge Park
Stamford, CT 06905

DECISION #: 59796

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. I Original Page I I

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

		PAGE NO
SPECIAL ACCE	SS SERVICE (Cont'd)	
7.2 Rate Cate	egories, Applications and Regulations	251
7.2.1	Rate Categories	251
7.2.2	Minimum Periods	260
7.2.3	Application of Daily and Monthly Rates	260
7.2.4	Facility Hubs and Multiplexing	261
7.2.5	Shared Use Analog and Digital	
	High Capacity Services	263
7.3 Metallic S	Service	264
7.3. I	Basic Circuit Description	264
7.3.2	Technical Specifications Packages	265
7.3.3	Channel Interfaces	265
7.3.4	Optional Features and Functions	265
7.3.5	Rates and Charges	266
7.4 Low Spee	d Data_	267
7.4. I	Basic Service Description	267
7.4.2	Technical Specifications Packages	267
7.4.3	Channel Interfaces	267
7.4.4	Optional Features and Functions	267
7.4.5	Rates and Charges	268
7.5 V <u>oice Gra</u>	de Service	268
7.5.1	Basic Circuit Description	268
7.5.2	Technical Specifications Packages	270
7.5.3	Channel Interfaces	271
7.5.4	Optional Features and Functions	271
7.5.5	Rates and Charges	280
7.6 Program A		286
7.6.1	Basic Circuit Description	286
7.6.2	Technical Specifications Packages	286
7.6.3	Channel Interfaces	287
7.6.4	Optional Features and Functions	287
7.6.5	Rates and Charges	288

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December I, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 12

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

		PAGE NO
SPEC	IAL ACCESS SERVICE (Cont'd)	
7.7	Video Services	292
	7.7.1 Basic Circuit Description	292
	7.7.2 Technical Specifications Packages	292
	7.7.3 Channel Interfaces	294
	7.7.4 Rates and Charges	294
7.8	Wideband Analog Services	296
	7.8.1 Basic Circuit Description	296
	7.8.2 Technical Specifications Packages	296
	7.8.3 Channel Interfaces	297
	7.8.4 Optional Features and Functions	297
	7.8.5 Rates and Charges	299
7.9	Wideband Data Service	301
	7.9.1 Basic Circuit Description	301
	7.9.1 Basic Circuit Description 7.9.2 Technical Specifications Packages	301
	7.9.3 Channel Interfaces	301
	7.9.4 Optional Features and Functions	302
	7.9.5 Rates and Charges	303
7.10	Digital Data Service	306
	7.10.1 Basic Circuit Description	306
	7.10.2 Technical Specifications Packages	306
	7.10.3 Channel Interfaces	307
	7.10.4 Optional Features and Functions	307
	7.10.5 Rates and Charges	308
7.1 1	High Capacity Services	311
	7.11.1 Basic Circuit Description	311
	7.1 1.2 Technical Specifications Packages	311
	7.11.3 Channel Interfaces	312
	7.11.4 Optional Features and Functions	312
	7.11.5 Rates and Charges	316
7.12	Individual Case Filing	320

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FAILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 13

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

			PAGE NO.
8.	MISC	CELLANEOUS SERVICES	321
	8.1	Additional Engineering	321
		8.1.1 Charges for Additional Engineering	322
	8.2	Additional Labor	322
		8.2.1 Overtime Installation	323
		8.2.2 Overtime Repair	323
		8.2.3 Stand By	323
		8.2.4 Maintenance with Other Telephone	
		Companies	323
		8.2.5 Other Labor	323
		8.2.6 Charges for Additional Labor	324
	8.3	Maintenance of Service	324
	8.4	Additional Testing	325
	8.5	Presubscription	328
	8.6	Protective Connecting Arrangements	334
	8.7	Miscellaneous Equipment	339
	8.8	Restoration Priority	339
	8 9	Standard Jacks - Registration Program	340

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILMO
DECISION #: 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 14

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

		PAGE I
INTF	RFACE GROUPS, TRANSMISSION SPECIFICATION	ONS
AND		346
71112	Olivative Gobie	0.10
9.1	Local Transport Interface Groups	346
	9.1.1 Interface Group 1 (USOC TPP1X)	347
	9.1.2 Interface Group 2 (USOC TPP2X)	347
	9.1.3 Interface Group 3 (USOC TPP3X)	348
	9.1.4 Interface Group 4 (USOC TPP4X)	348
	9.1.5 Interface Group 5 (USOC TPP5X)	349
	9.1.6 Interface Group 6 (USOC TPP6X)	349
	9.1.7 Interface Group 7 (USOC TPP7X)	350
	9.1.8 Interface Group 8 (USOC TPP8X)	351
	9.1.9 Interface Group 9 (USOC TPP9X)	351
	9.1 10 Interface Group 10 (USOC TPPAX)	352
	9.1.11 Available Premises Interface Codes	352
9.2	Transmission Specifications for Switched	
	Access Service	356
	9.2.1 Standard Transmission Specifications	356
	9.2.2 Data Transmission Parameters	364
9.3	Channel Interface and Network Channel Codes	367
	9.3.1 Glossary of Channel Interface Codes	
	and Options	368
	9.3.2 Impedance	375
	9.3.3 Digital Hierarchy Channel	
	Interface Codes (4DS)	376
	9.3.4 Service Designator/Network Channel	Code
	Conversion Table	376
	9.3.5 Compatible Channel Interfaces	379

Continued

Issued: December 1, 1994

Robert S. Crum

Effective: December 1, 1994

Vice President

Western Region Telephone Operations 8920 Emerald Park Drive

APPROVED FOR FILLIA

DECISION #: 58819

Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 15

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

			PAGE NO.
10.	SPECI	AL FEDERAL GOVERNMENT ACCESS SERVICES	394
	10.1	General	394
	10.2	Emergency Conditions	394
	10.3	Intervals to Provide Service	395
	10.4	Safequarding of Service	395
		10.4.1 Facility Availability	395
	10.5	Federal Government Resulations	396
	10.6	Service Offerinss to the Federal Government	396
		10.6.1 Type and Description	396
		10.6.2 Mileage Application	400
		10.6.3 Rates and Charges	401
11.	SPEC	IAL FACILITIES ROUTING OF ACCESS SERVICES	405
	11.1	Description of Special Facilities Routing of	
		Access Services	405
		11.1.1 Diversity	405
		11.1.2 Avoidance	405
		1 1.1.3 Cable-Only Facilities	405
	11.2	Rates and Charges for Special Facilities Routing of	
		Access Services	406
		11.2.1 Diversity 11.2.2 Avoidance	406
			407
		11.2.3 Diversity and Avoidance Combined	407
		1 1.2.4 Cable-Only Facilities	407

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 16

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

	PAGE NO.
12. SPECIALIZED SERVICE OR ARRANGEMENTS	408
12.1 General	408
12.2 Rates and Charoes	408
13. EXCEPTIONS TO ACCESS SERVICE OFFERINGS	409
14. SPECIAL CONSTRUCTION	410
14.1 Application of Tariff	410
14.2 Reaulations 14.2.1 Filing of Charges 14.2.2 Ownership of Facilities 14.2.3 Interval to Provide Facilities 14.2.4 Special Construction Involving Both Interstate and Intrastate Facilities 14.2.5 Payments for Special Construction 14.2.6 Liabilities and Charges for Special Construction 14.2.7 Deferral of Start of Service 14.2.8 Definitions	410 410 410 410 411 411 412 425 426
14.3 Charqes to Provide Permanent Facilities	429
15. WIRE CENTER AND INTERCONNECTION INFORMATION	430
15.1 <u>Serving Wire Center V and H Coordinate Information - Arizona</u>	430
15.2 Single State Interconnection Information - Arizona	461

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 5881

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 17

ACCESS SERVICE

CONCURRING CARRIERS

NO CONCURRING CARRIERS

CONNECTING CARRIERS

NO CONNECTING CARRIERS

OTHER PARTICIPATING CARRIERS

NO OTHER PARTICIPATING CARRIERS

REGISTERED SERVICE MARKS REGISTERED TRADEMARKS

NONE NONE

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effectiv Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING DECISION : 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 18

ACCESS SERVICE

EXPLANATION OF SYMBOLS

(C)	To signify changed regulation
(D)	To signify discontinued rate or regulation
(1)	To signify increase
(L)	To signify matter relocated without change
(N)	To signify new rate or regulation
(R)	To signify reduction
(S)	To signify reissued matter
(T)	To signify a change in text but no change in rate or
	regulation
(Z)	To signify a correction

EXPLANATION OF ABBREVIATIONS

a.c. - alternating current
AML - Actual Measured Loss

ANI - Automatic Number Identification

AP - Program Audio

ASR - Access Service Request

AT&T - American Telephone and Telegraph Company

BD - Business Day

BHMC - Busy Hour Minutes of Capacity

CAROT - Centralized Automatic Reporting on Trunks

ccs7 - Common Channel Signaling System 7

Cl - Changes Interface CO - Central Office

COCTX - Central Office Centrex

Cont'd - Continued

CPE - Customer Provided Equipment

Ctx - Centrex dB - decibel

dBrnC - Decibel Reference Noise C-Message Weighting dBrnCO - Decibel Reference Noise C-Message Weighted 0

dBv - Decibel(s) Relative to 1 Volt (Reference) dBv1 - Decibel(s) Relating to 1 Volt (Reference)

d.c. - direct current

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING DECISION #: 588/9

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 19

ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS (Cont'd)

FDD Envelope Delay Distortion **ELEPL** Equal Level Echo Path Loss **Expected Measured Loss** EML

Echo Path Loss EPL ERL Echo Return Loss

Electric Switching System ESS

Electric Switching System Exchange ESSX

frequency Field Identifier FID

Federal Communications Commission FCC

FX Foreign Exchange High Capacity HC

Hertz Hz

IC Interexchange Carrier **ICB** Individual Case Basis Inserted Connection Loss ICL

Kilobits per second **KBPS**

KHZ Kilohertz

LATA Local Access and Transport Area

Milliamperes Ма

Megabits per second Mbps

Multifrequency MF MHz Megahertz

Minimum Monthly Usage Charge MMUC

MRC Monthly Recurring Charge

MΤ Metallic

Message Telecommunications Service(s) MTS

Numbering Plan Area NPANonrecurring Charge Non-Traffic Sensitive **NRC** NTS

Three-Digit Central Office Code Zero Transmission Level Point NXXOTPL

Private Branch Exchange PBX PCM Pulse Code Modulation Private Line Ringdown PLR

Continued

Issued: December 1, 1994

Robert S. Crum Vice President Effective: December 1, 1994

Western Region Telephone Operation APPROVED FOR FILING 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 20

ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS (Cont'd)

POT Point of Termination rms root-mean-square

Remote Switching Modules RSM Remote Switching Systems RSS

Singing Return Loss SRL ss7

Signaling System 7 Switched Service Network SSN

Serving Wire Center SWC

Telephone Exchange Service(s) Transmission Level Point TES

TLP

Traffic Service Position System **TSPS**

TV Television

Uniform Service Order Code usoc

Voice Grade VG

V & H Vertical & Horizontal Wideband Analog WA

Wide Area Telecommunications Service(s) WATS

Wideband Data WD

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILLIAG DECISION #: 5881

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 21

ACCESS SERVICE

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

REFERENCE TO TECHNICAL PUBLICATIONS

The following technical publications are referenced in this tariff and may be obtained from Bellcore, Customer Service, 60 New England Avenue, Room 18252, Piscataway, N.J. 08854-4196.

Compatibility Bulletin 106, Issue 2

Issued: December, 198 1 Available: March 1 1, 1982

Technical Reference:

PUB 41451 High Capacity Terrestrial Digital Service

Issued: January, 1983 Available: May 17, 1983

PUB 60101

Issued: December, 1982 Available: January 17, 1983

PUB 41004 Data Communications Using Voiceband Private Line Channels

Issued: October, 1973 Available: October, 1973

PUB 62310 Digital Data System Channel Interface Specification

Issued: September, 1983 Available: October, 1983

PUB 6241 1 High Capacity Digital Service Channel Interface Specifications

Issued: September, 1983 Available: October, 1983

TR-NPL-000334 Voice Grade Switched Access Service

Issued: June, 1986 Available: July, 1986

TR-NPL-000335 Voice Grade Special Access Service

Issued: June, 1986 Available: July, 1986

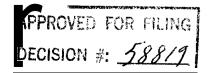
TR-TSV-000905 Bellcore Technical Reference Publication Issue 1

Issued: August, 1989 Available: August, 1989

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove. CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 22

ACCESS SERVICE

REFERENCE TO TECHNICAL PUBLICATIONS (Cont'd)

PUB 62501 Addendum Voice Grade Special Access Service

Issued: March, 1984 Available: April, 1984

PUB 62502 Narrowband Special Access Service

Issued: December, 1983 Available: January, 1984

PUB 62503 Program Audio Special Access Service

Issued: December, 1983 Available: March 15, 1984

PUB 62503 Addendum Program Audio Special Access Service

Issued: March, 1984 Available: April, 1984

PUB 62504 Television Special Access Service

Issued: December, 1983 Available: March 15, 1984

PUB 62504 Addendum Television Special Access Service

Issued March, 1984 Available: April, 1984

PUB 62505 Wideband Analog Special Access Service

Issued: December, 1983 Available: January, 1984

PUB 62505 Addendum Wideband Analog Special Access Service

Issued March, 1984 Available: April, 1984

PUB 62506 Wideband Digital Special Access Service

Issued: December, 1983 Available: January, 1984

PUB 62507 Digital Data Special Access Service

Issued: December, 1983 Available: March 15, 1984

PUB 62508 High Capacity Digital Special Access Service

Issued: December, 1983 Available: January, 1984

Continued

Effective: December 1, 1994

Issued: December 1, 1994

Robert S. Crum
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 23

ACCESS SERVICE

REFERENCE TO TECHNICAL PUBLICATIONS (Cont'd)

The following technical publication is referenced in this tariff and may be obtained from the Bell Communications Technical Education Center, Room B02, 6200 Route 53, Lisle, IL 60532.

Telecommunications Transmission Engineering Volume 3 - Networks and Services (Chapter 6 and 7)

Second Edition, 1980

Issued: June, 1980 Available: June, 1980

The following Technical Publication is referenced in this tariff and may be obtained from the National Exchange Carrier Association, Inc., Director - Tariff and Regulatory Matters, 100 So. Jefferson Road, Whippany, NJ 07981 and the Federal Communications Commission's commercial contractor.

PUB AS No. 1, Issue II

Issued: May, 1984 Available: May, 1984 Addendum: March, 1987 Available: March, 1987

The following tariff is referenced in this tariff and may be obtained from the Federal Communications Commission's commercial contractor.

National Exchange Carrier Association Tariff FCC No. 4

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 24

ACCESS SERVICE

1. Application of Tariff

- 1.1 This tariff contains regulations, rates, and charges applicable to the provision of Carrier Common Line, Switched Access, and Special Access Services, and other miscellaneous services, hereinafter referred to collectively as service(s), provided by Citizens Telecommunications Company of Arizona, hereinafter referred to as the Telephone Company, to customers.
- 1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.

Continued

Issued: December 1, 1994 Robert S. Crum

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 25

ACCESS SERVICE

2. **General Resulations**

2.1 <u>Undertakina of the Teleohone Company</u>

2.1.1 <u>Scope</u>

- (A) The Telephone Company does not undertake to transmit messages under this tariff.
- (B) The Telephone Company shall be responsible only for the installation, operation, and maintenance of the services it provides.
- (C) The Telephone Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- (D) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
- (E) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

2.1.2 Limitations

- (A) The customer may not assign or transfer the use of services provided under this tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:
 - (1) Another customer, whether an individual, partnership, association, or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President
egion Telephone Operations

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove. CA 95624 APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 26

ACCESS SERVICE

- 2. <u>General Regulations</u> (Cont'd)
 - 2.1 <u>Undertakina of the Telephone Company</u> (Cont'd)
 - 2.1.2 <u>Limitations</u> (Cont'd)
 - (A) (Cont'd)
 - (2) a court-appointed receiver, trustee, or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation, or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgment shall be made within 15 days from the receipt of notification. All rates, regulations, and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligation existing at the time of the assignment or transfer.

- (B) The use and restoration of services shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.
- (C) Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come, first-served basis, except as outlined in (D) following.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove. CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 27

ACCESS SERVICE

- 2. General Regulations (Cont'd)
 - 2.1 <u>Undertaking of the Telephone Company</u> (Cont'd)
 - 2.1.2 Limitations (Cont'd)
 - (D) When an end office is scheduled to be converted to an equal access end office, and a shortage of facilities exists, the Telephone Company will allocate available resources to participating ICs as set forth in Section 5.1.5(A) following.

2.1.3 Liability

- (A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair, or restoration, of service, and subject to the provisions of (B) through (H) following, the Telephone Company's liability if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.
- (B) The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.
- (C) The Telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 28

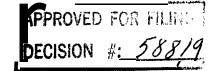
ACCESS SERVICE

- 2. <u>General Regulations</u> (Cont'd)
 - 2.1 <u>Undertaking of the Telephone Company</u> (Cont'd)
 - 2.1.3 <u>Liability</u> (Cont'd)
 - (D) The Telephone Company shall be indemnified, defended, and held harmless by the IC or end user against any claim, loss, or damage arising from the IC or end user's use of services offered under this tariff, involving:
 - (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the IC or end user's own communications.
 - (2) Claims for patent infringement arising from the customer's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the IC or end user or:
 - (3) All other claims arising out of any act or omission of the IC or end user in the course of using services provided pursuant to this tariff.
 - (E) The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended, and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.
 - (F) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 29

ACCESS SERVICE

2. <u>General Reoulations</u> (Cont'd)

2.1 Undertakina of the Telephone Company (Cont'd)

2.1.3 <u>Liability</u> (Cont'd)

- (G) The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.
- (H) The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God, and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.4 following.

2.1.4 Provision of Services

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's telephone exchange services, will provide to the customer upon reasonable notice services offered in other applicable sections of this tariff at rates and charges specified therein.

2.1.5 <u>Installation and Termination of Services</u>

The services provided under this tariff (A) will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Onerations

Effective: December 1, 1994

APPROVED FOR SHAME

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 30

ACCESS SERVICE

2. General Reaulations (Cont'd)

2.1 <u>Undertaking of the Telephone Comoanv</u> (Cont'd)

2.1.5 <u>Installation and Termination of Services</u> (Cont'd)

a location at the customer designated premises and (B) will be installed by the Telephone Company to such Point of Termination. The Telephone Company will work cooperatively with the customer to determine the location of the Point of Termination in accordance with the Telephone Company's standard operating procedures.

Each Access Service has only one Point of Termination per customer premises. Any additional terminations beyond such Point of Termination are the sole responsibility of the customer. Moves of the Point of Termination are handled as set forth in Section 6.5.4(C) and Section 7.2.1(D)(3) following.

2.1.6 Maintenance of Services

The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove, or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.

2.1.7 Chances, Substitutions and Rearranaements

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business;

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 31

ACCESS SERVICE

- 2. General Regulations (Cont'd)
 - 2.1 Undertaking of the Telephone Company (Cont'd)
 - 2.1.7 Changes, Substitutions and Rearrangements (Cont'd)
 - (A) Substitute, change, or rearrange any facilities used in providing service under this tariff, including but not limited to:
 - (1) substitution of different metallic facilities,
 - (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities, and
 - (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities; and
 - (4) change in the routing of access service traffic.
 - (B) Change minimum protection criteria;
 - (C) Change operating or maintenance characteristics of facilities or.
 - (D) Change operations or procedures of the Telephone Company.

In case of any such substitution, change, or rearrangement, the transmission parameters will be within the range as set forth in Sections 6, 7 and 9 following. The Telephone Company shall not be responsible if any such substitution, change, or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 32

ACCESS SERVICE

- 2. <u>General Regulations</u> (Cont'd)
 - 2.1 Undertaking of the Telephone Company (Cont'd)
 - 2.1.7 Changes, Substitutions and Rearrangements (Cont'd)

or otherwise affects their use or performance. If such substitution, change, or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification procedures.

2.1.8 Refusal and Discontinuance of Service

Unless the provisions of 2.2.1 (B) or 2.5 following apply, if a customer fails to comply with the regulations set forth in: 2.1.6, Maintenance of Services; 2.2.2, Unlawful Use; 2.3.1, Damages; 2.3.4, Availability for Testing; 2.3.5, Balance; and 2.4, Payment Arrangements and Credit Allowances; or fails to make any payment to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance:

- (a) Refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer; and/or
- (b) Discontinue the provision of the services to the noncomplying customer. In the case of such discontinuance, all applicable charges including termination charges shall become due.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 33

ACCESS SERVICE

2. <u>General Reaulations</u> (Cont'd)

2.1 Undertakino of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service (Cont'd)

If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice given pursuant to (a) above, or does not discontinue its provision of services involved on the date specified in the thirty (30) day notice given pursuant to (b) above and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the noncomplying customer without further notice.

2.1.9 <u>Limitation of Use of Metallic Facilities</u>

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. I. In the case of applications of d.c. telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Telephone Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

2.1.10 Notification of Service-Affecting Activities

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance, and major switching machine change-out. Generally, such activities are not individual customer service specific; they

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. I Original Page 34

ACCESS SERVICE

- **General Regulations** (Cont'd) 2.
 - 2.1 Undertaking of the Telephone Company (Cont'd)
 - Notification of Service-Affecting <u>Activities</u> (Cont'd) 2.1.10

affect many customer services. No specific advance notification period is applicable to all service-affecting activities. The Telephone Company will work cooperatively with the customer to determine the notification requirements.

2.1.11 Coordination with Respect to Network Contingencies

> The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.12 Provision and Ownershio of Telephone Numbers

> The Telephone Company reserves the reasonable right to assign, designate, or change telephone numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Telephone Company will furnish to the customer 6 months notice, by Certified U.S. Mail, of the effective date and an explanation of the reason(s) for such change(s).

> > Continued

Issued: December I, 1994

Effective: December I, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 35

ACCESS SERVICE

2. General Reaulations (Cont'd)

2.2 <u>Use</u>

2.2.1 Interference or Impairment

- The characteristics and methods of operation of any circuits, facilities, or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.
- Except as provided for equipment or systems subject to (B) the FCC Part 68 Rules in 47 C.F.R Section 68.108, if such characteristics or methods of operation are not in accordance with (A) preceding, the Telephone Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances. In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.4.4 following is not applicable.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588

ORT GINAL

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 36

ACCESS SERVICE

2. General Regulations (Cont'd)

2.2 **Use** (Cont'd)

2.2.2 Unlawful Use

The service provided under this tariff shall not be used for an unlawful purpose.

2.3 Obligations of the Customer

2.3.1 Damages

The customer shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer, or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove. CA 95624

APPROVED FOR FILING

DECISION #: 5881

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 37

ACCESS SERVICE

2. <u>General Regulations</u> (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of a.c. or d.c. power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing, or removing Telephone Company services.

2.3.4 Availability for Testing

The services provided under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.5 Balance

All signals for transmission over the services provided under this tariff shall be delivered by the customer balanced to ground except for ground start, duplex (DX) and McCulloh-Loop (Alarm System) type signaling and d.c. telegraph transmission at speeds of 75 baud or less.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 38

ACCESS SERVICE

2. General Resulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.6 <u>Desisn of Customer Services</u>

Subject to the provisions of 2.1.7 preceding, the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations, or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.3.7 <u>References to the Telephone Company</u>

The customer may advise end users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to end users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

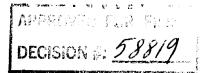
2.3.8 Claims and Demands for Damages

- (A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect, and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system, or method provided by the customer.
- (B) The customer shall defend, indemnify, and save harmless the Telephone Company from and against any suits, claims, losses, or damages, including punitive damages, attorney fees, and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1334 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 35624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 39

ACCESS SERVICE

- 2. <u>General Regulations</u> (Cont'd)
 - 2.3 Obliaations of the Customer (Cont'd)
 - 2.3.8 Claims and Demands for Damases (Cont'd)

(B) (Cont'd)

equipment connected to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright, and/or unauthorized use of program material, libel, and slander actions based on the content of communications transmitted over the customer's circuits, facilities, or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims, or demands are based on the tortuous conduct of the customer, its officers, agents, or employees.

(C) The customer shall defend, indemnify, and save harmless the Telephone Company from and against any suits, claims, losses, or damages, including punitive damages, attorney fees, and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff.

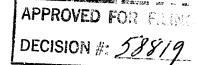
2.3.9 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 40

ACCESS SERVICE

- 2. General Regulations (Cont'd)
 - 2.3 Obligations of the Customer (Cont'd)
 - 2.3.10 Sectionalization of Trouble Reporting

The customer will be responsible for reporting troubles sectionalized to Telephone Company facilities and/or equipment. When trouble cannot be clearly sectionalized to the Telephone Company facilities and/or equipment, the Telephone Company will test cooperatively or independently to assist in trouble sectionalization.

- 2.4 Payment Arrangements and Credit Allowances
 - 2.4.1 Payment of Rates, Charges and Deposits
 - (A) Deposits

The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 41

ACCESS SERVICE

- 2. <u>General Resulations</u> (Cont'd)
 - 2.4 Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.1 Payment of Rates, Charoes and Deposits (Cont'd)
 - (A) Deposits (Cont'd)

Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive simple interest at a rate of 6%. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

(B) Payment of Rates and Charoes

The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 42

ACCESS SERVICE

- 2. <u>General Recaulations</u> (Cont'd)
 - 2.4 Pavment Arranuements and Credit Allowances (Cont'd)
 - 2.4.1 Pavment of Rates, Charges and Deposits (Cont'd)
 - (B) Payment of Rates and Charoes (Cont'd)
 - (1) For Presubscription Service, the Telephone Company will establish a bill day each month for each end user account. Any applicable Presubscription Charges, any known unbilled charges for prior periods and any known unbilled adjustments for prior periods for Presubscription Service will be applied to this bill. Such bills are due when rendered.

For End User Switched Access Service, Special Access Service, and Miscellaneous Service charges, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (2) following. If payment is not received by the payment date, as set forth in (2) following in immediately available funds, a late payment penalty will apply as set forth in (C) following.

(2) All bills dated as set forth in (1) preceding for service, provided to the customer by the Telephone Company are due 31 days (payment date) after the bill date or by the next bill date (i.e., same date in the following month as the bill date), whichever is

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effectiv Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

S-X-U_---APPROVED FOR FILING

, DECISION #: 588/9

ORIGIN

Citizens Utilities Company

ARIZONA ACCESS TA.
Origina

ACCESS SERVICE

- 2. General Regulations (Cont'd)
 - 2.4 Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.1 Payment of Rates, Charaes and Deposits (Cont'd)
 - (B) Payment of Rates and Charges (Cont'd)
 - (2) (Cont'd)

the shortest interval, except as provided herein, and are payable in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday, or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the first Tuesday in November and the day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:

If such payment date falls on Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday, or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

(C) Late Payment Penalty

If any portion of the payment is received by the Telephone Company after the payment date as set forth in (B)(2) preceding, or if any portion of the payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due to the Telephone Company in addition to the outstanding amount. The late

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

ORI GI NAL

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 44

ACCESS SERVICE

- 2. <u>General Resulations</u> (Cont'd)
 - 2.4 Payment Arrannements and Credit Allowances (Cont'd)
 - 2.4.1 Payment of Rates, Charoes and Deposits (Cont'd)
 - (C) Late Payment Penalty (Cont'd)

payment penalty shall be the portion of the payment not received by the payment date times a late factor. The late factor shall be the lessor of:

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or
- (2) 0.000590 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.
- (D) Billing Disputes

In the event that a billing dispute occurs concerning any charges billed to the customer by the Telephone Company the following regulations will apply.

(1) The date of the dispute shall be the date on which the customer furnishes the Telephone Company sufficient documentation to investigate the claim. Documentation must include, at the minimum, the account number under which the bill has been rendered, the date of the bill, the specific items on

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

DECISION #: 288/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 45

ACCESS SERVICE

- 2. General Reoulations (Cont'd)
 - 2.4 Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.1 Payment of Rates, Charges and Deoosits (Cont'd)
 - (D) Billing Disputes (Cont'd)
 - (1) (Cont'd)

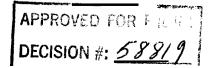
the bill being disputed, and, when possible, the applicable tariff section upon which the dispute is predicated.

- (2) The date of resolution shall be the date on which the Telephone Company completes its investigation of the dispute, notifies the customer of the disposition and applies a credit for the amount of the dispute resolved in the customer's favor or late payment penalty as appropriate. The Telephone Company will work cooperatively with any customer to resolve billing disputes.
- (3) If a billing dispute is resolved in favor of the Telephone Company, any payments withheld pending resolution of the dispute shall be subject to the late payment penalty as set forth in (C) preceding.
- (4) If a billing dispute is resolved in favor of the customer and the customer pays the total billed amount on or before the payment date, the Telephone Company will refund any over-payment and will apply a credit for a disputed amount penalty as set forth in (a) and (b) following.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 46

ACCESS SERVICE

- 2. <u>General Regulations</u> (Cont'd)
 - 2.4 Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.1 Payment of Rates, Charges and Deposits (Cont'd)
 - (D) <u>Billing Disputes</u> (Cont'd)
 - (4) (Cont'd)
 - (a) If a customer disputes a bill within ninety (90) days of the bill date and pays the total billed amount on or before the payment date, and the billing dispute is resolved in favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company for the period starting with the date of overpayment and ending on the date of resolution. The credit for a disputed amount penalty shall be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor as set forth in (5) following.
 - (b) If a customer disputes a bill after ninety (90) days from the bill date and pays the total billed amount on or before the payment date and the billing dispute is resolved in favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company for the period starting with the date of claim and ending on the date of resolution. The credit for a disputed amount penalty shall be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor as set forth in (5) following.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove. CA 95624

APPROVED FOR FILING DECISION #: 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 47

ACCESS SERVICE

- 2. <u>General Reaulations</u> (Cont'd)
 - 2.4 Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.1 Payment of Rates, Charges and Deposits (Cont'd)
 - (D) Billing Disputes (Cont'd)
 - (5) The disputed amount penalty shall be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor. The penalty factor shall be the lesser of:
 - (a) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or
 - (b) 0.000590 per day, compounded daily for the number of days from the first date to and including the last date of the period involved.
 - (E) Billing Adjustments and Rounding

Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a 30 day month. When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 48

ACCESS SERVICE

- 2. <u>General Reaulations</u> (Cont'd)
 - 2.4 Payment Arranaements and Credit Allowances (Cont'd)
 - 2.4.1 Payment of Rates, Charaes and Deposits (Cont'd)
 - (F) Provision of Access Service Billina and Bill Verification
 - (1) The Telephone Company will, upon reasonable request and if available, furnish such detailed information as may be required for verification of any bill.
 - (2) The customer will receive its monthly bills in a standard paper format, or, at the customer's option, on magnetic tape in standard industry format for those access services for which the Telephone Company is technically capable of providing magnetic tape billing. Additional copies of the customer's bill may be provided in standard paper format at the rates and charges set forth in (3) following. When the customer requests a paper copy of the customer's bill in addition to the customer bill provided on magnetic tape, the rate set forth in (3) following shall apply per page.
 - (3) Additional copies of the customer's monthly bill or service and features record in standard paper format, per page \$0.07

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 49

ACCESS SERVICE

2. General Resulations (Cont'd)

2.4 Pavment Arrangements and Credit Allowances (Cont'd)

2.4.2 Minimum Periods

The minimum period for which services are provided and for which rates and charges are applicable is one month except as otherwise specified.

The minimum period for which service is provided and for which rates and charges are applicable for a Specialized Service or Arrangement provided on an individual case basis as set forth in Section 12 following, is one month unless a different minimum period is established with the individual case filing.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of (1) the Telephone Company's total nonrecoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth in Section 5.3.2 following.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 50

ACCESS SERVICE

- 2. General Regulations (Cont'd)
 - 2.4 Pavment Arranaements and Credit Allowances (Cont'd)
 - 2.4.4 <u>Credit Allowance for Service Interruptions</u>
 - (A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in Section 6.4(A) following. An interruption period starts when an inoperative service is reported to, or discovered by, the Telephone Company designated trouble reporting office and ends when the service is operative. The customer is responsible for sectionalizing trouble to the Telephone Company facilities and/or equipment as set forth in 2.3.10 preceding.

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be calculated as set forth in (B) and (C) following. Interruptions for which no credit allowance applies are set forth in (D) following.

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed the monthly rate and minimum monthly usage charge for the service interrupted in any one monthly billing period.

For purposes of this section of the tariff, "major fraction" is defined as that time period representing one-half or more of the incremental time period used to apply the credit allowance for those specific services listed in (B) following.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive

APPROVED FOR FILING

Elk Grove, CA 95624

DECISION #: 2881

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 51

ACCESS SERVICE

- 2. <u>General Regulations</u> (Cont'd)
 - 2.4 Payment Arranoements and Credit Allowances (Cont'd)
 - 2.4.4 Credit Allowance for Service Interruptions (Cont'd)
 - (A) General (Cont'd)

Service interruptions for Specialized Service or Arrangements provided under the provisions of Section 12 following shall be administered in the same manner as those set forth in this section unless other regulations are specified with the individual case filing.

- (B) Special Access Services
 - (1) For Special Access Services other than Program Audio and Video Services, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or major fraction thereof that the interruption continues.

The monthly charges used to determine the credit shall be as follows:

- (a) For two point services, the monthly charge subject to credit shall be the total of all the monthly rate element charges associated with the service (i.e., two circuit terminations, circuit mileage and optional features and functions).
- (b) For multipoint services, the monthly charge subject to credit shall be only the total of all the monthly rate element charges associated with

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 52

ACCESS SERVICE

- 2. <u>General Reaulations</u> (Cont'd)
 - 2.4 Pavment Arranoements and Credit Allowances (Cont'd)
 - 2.4.4 <u>Credit Allowance for Service Interruptions</u> (Cont'd)
 - (B) Special Access Services (Cont'd)
 - (1) (Cont'd)
 - (b) (Cont'd)

that portion of the service that is inoperative (i.e., a circuit termination per customer premises, circuit mileage and optional features and functions).

For multiplexed services, the monthly charge subject to credit shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., the circuit termination, circuit mileage and optional features and functions, including the multiplexer on the facility to the hub, and the circuit terminations, circuit mileages and optional features and functions on the individual services from the hub). When the service which rides a circuit of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the Hub to a customer premises (i.e., circuit termination, circuit mileage and optional features and functions).

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 53

ACCESS SERVICE

- 2. <u>General Reoulations</u> (Cont'd)
 - 2.4 Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.4 <u>Credit Allowance for Service Interruptions</u> (Cont'd)
 - (B) Special Access Services (Cont'd)
 - (2) For Program Audio and Video Special Access Services, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:
 - (a) For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (c) For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for each circuit termination, circuit mileage and optional features and functions that is inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (d) For multipoint services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for each circuit termination, circuit mileage and optional features and functions that is inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 54

ACCESS SERVICE

- 2. <u>General Regulations</u> (Cont'd)
 - 2.4 Payment Arranoements and Credit Allowances (Cont'd)
 - 2.4.4 <u>Credit Allowance for Service Interruptions</u> (Cont'd)
 - (B) Special Access Services (Cont'd)
 - (2) (Cont'd)
 - (e) For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.
 - (f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.
 - (3) For certain Special Access services (Wideband Digital, WDI-3; Digital Data Access, DAI-4; and High Capacity, HC1), any period during which the error performance is below that specified for the service will be considered as an interruption.
 - (C) Switched Access Service

For Switched Access Service, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of any applicable monthly rate, assumed usage, or minimum monthly usage charge for each period of 24 hours or major fraction thereof that the interruption continues.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

ORI GI NAL

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 55

ACCESS SERVICE

- 2. General Regulations (Cont'd)
 - 2.4 Payment Arranaements and Credit Allowances (Cont'd)
 - Credit Allowance for Service Interruptions (Cont'd) 2.4.4
 - (D) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- Interruptions of service during any period in which (3)the Telephone Company is not afforded access to the premises where the service is terminated.
- Interruptions of service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.
- Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in Section 14. The period for which no credit allowance is made begins on the seventh day after the customer receives the Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

ORI GI NAL

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 56

ACCESS SERVICE

- 2. <u>General Regulations</u> (Cont'd)
 - 2.4 Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.4 Credit Allowance for Service Interruptions (Cont'd)
 - (D) When a Credit Allowance Does Not Apply (Cont'd)
 - (6) Periods when the customer elects not to release the service of testing and/or repair and continues to use it on an impaired basis.
 - (7) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.
 - (E) <u>Use of an Alternative Service Provided by the Telephone</u> <u>Company</u>

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

(F) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing, or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be I/I 440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

Continued

Issued: December 1, 1994 Robert S. Crum

Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove. CA 95624

APPROVED FOR FILING

DECISION #: 588/9

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 57

ACCESS SERVICE

2. <u>General Resulations</u> (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.5 <u>Re-establishment of Service Following Fire, Flood or Other</u> Occurrences

(A) Nonrecurring Charaes Do Not Apply

Charges do not apply for the re-establishment of service following a fire, flood, or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood or other occurrence.
- (2) The service is for the same customer.
- (3) The service is at the same location on the same premises.
- (4) The re-est ablish ment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

(B) Nonrecurring Charoes Apply

Nonrecurring charges apply for establishing service at a different location on the same premises or at a different premises pending re-establishment of service at the original location.

2.4.6 Title or Ownership Riohts

The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer, or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 58

ACCESS SERVICE

- 2. <u>General Reoulations</u> (Cont'd)
 - 2.4 Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.7 <u>Access Services Provided by More Than One Telephone</u>

 <u>Company</u>

The Telephone Company will perform the rating and billing of Access Services under this tariff where more than one Telephone Company is involved in the provision of Access Service as set forth in (A), (B), or (C) following. The Single Company Billing arrangement as set forth in (A) following will be used for FGA and FGB Switched Access Services except where interconnection arrangements between the telephone companies involved permit the use of the Multiple Company Billing arrangement as set forth in (B) following. The Telephone Company will notify the customer of the billing arrangement when the customer orders FGA or FGB service. The Multiple Company Billing arrangements, as set forth in (B) following, will be used for all FGC, FGD, and 800 Access, Switched Access Services and Special Access Services.

(A) Sinole Company Billing

The Telephone Company receiving the order from the customer as specified in Section 5.2(A) following will arrange to provide the service, determine the applicable charges, and bill the customer for the entire service in accordance with its Access Services tariff.

(B) Multiple Company Billing

(1) For access services subject to Multiple Company Billing, the customer will be billed according to one of the following methods:

Continued

Issued: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove. CA 95624

Robert S. Crum

DECISION #: 588.

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 59

ACCESS SERVICE

- 2. General Reaulations (Cont'd)
 - Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)
 - (B) Multiple Company Billing (Cont'd)
 - (1) (Cont'd)

Single Bill -

The customer will receive a single bill for all access services provided by multiple Telephone Companies. The single bill will include all rate elements applicable to the access service(s) provided under one billing account.

Multiple Bill -

The customer will receive a bill from each Telephone Company providing the access service(s). Multiple bills will include all charges applicable to the individual portion of the access service(s) provided by each Telephone Company.

The choice of billing method shall be determined by the Telephone Companies involved. The Telephone Company will notify the customer which method applies when the customer orders access service and will provide the customer thirty days' notice in the event that the billing method is changed.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

DECISION #: <u>588/9</u>

APPROVED FOR FILE

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 60

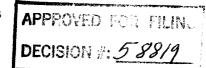
ACCESS SERVICE

- 2. <u>General Reaulations</u> (Cont'd)
 - 2.4 Payment Arranoements and Credit Allowances (Cont'd)
 - 2.4.7 <u>Access Services Provided by More Than One Telephone</u>
 <u>Company</u> (Cont'd)
 - (B) Multiple Company Billing (Cont'd)
 - (2) For Switched Access Services, the Telephone Company will determine the applicable charges as follows:
 - (a) Determine the distance in airline miles using the V&H information set forth in Section 15 of this tariff between the Telephone Company's end office switch and the customer's serving wire center.
 - (b) The airline distance in miles developed in (a) preceding will be multiplied by the Local Transport Mileage rate times the number of access minutes of use times the billing percentage to determine the appropriate Local Transport Mileage charges. The billing percentage is that portion of local transport to be billed by each company and is mutually agreed upon by the Telephone Companies involved in providing Access Services to the customer. Billing percentages are listed in Section 15 of this tariff.
 - (c) The total Local Transport charge shall be the Local Transport Mileage charge as determined in (b) preceding plus the Local Transport Circuit Connection rate times the number of access minutes of use. The Circuit Connection rate applies only at the Telephone Company end office.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 61

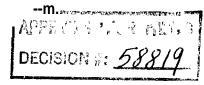
ACCESS SERVICE

- 2. <u>General Regulations</u> (Cont'd)
 - 2.4 Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.7 <u>Access Services Provided by More Than One Telephone</u>
 Company (Cont'd)
 - (B) Multiple Company Billing (Cont'd)
 - (2) (Cont'd)
 - (d) All other appropriate recurring and nonrecurring charges in each Telephone Company's access tariff are applicable.
 - (3) For Special Access Services, the Telephone Company will determine the applicable charges as follows:
 - (a) Determine the distance in airline miles using the V&H information set forth in Section 15 of this tariff between the locations involved; i.e., the serving wire centers associated with two customer designated premises, a serving wire center associated with a customer designated premise and a Telephone Company hub, or two Telephone Company hubs.
 - (b) The airline distance in miles developed in (a) preceding will be multiplied by the Circuit Mileage Per Mile rate element times the billing percentage to determine the appropriate Circuit Mileage-Per Mile charges. The billing percentage is that portion of circuit mileage to be billed by each company and is mutually agreed upon by the Telephone Companies involved in providing Access Services to the customer. Billing percentages are listed in Section 15 of this tariff.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 62

ACCESS SERVICE

- 2. General Regulations (Cont'd)
 - 2.4 Payment Arranoements and Credit Allowances (Cont'd)
 - 2.4.7 <u>Access Services Provided by More Than One Telephone</u>
 <u>Company</u> (Cont'd)
 - (B) Multiple Company Billing (Cont'd)
 - (3) (Cont'd)
 - (c) The total Circuit Mileage charges shall be the Circuit Mileage Per-Mile charge determined in (b) preceding plus the Circuit Mileage-Fixed charge.
 - (d) All other appropriate recurring and nonrecurring charges in each Telephone Company's access tariff are applicable.
 - (C) EAS and Access Tandem Arranaements

Where a customer utilizes FGA and/or FGB Switched Access Services to originate or terminate calls within an Extended Area Service (EAS) calling area or access tandem network provided by more than one telephone company, the Telephone Company may apply additional Switched Access Service charges as set forth in (1) and (2) following, provided the following criteria are met:

The telephone companies involved are not the same Telephone Company and do not provide service under the same Access Service tariff,

The telephone companies do not have a revenue sharing arrangement where one telephone company bills the total cost of access which includes the other telephone company's cost of access,

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations
8920 Emerald Park Drive

APPROVED FOR FILING DECISION #: 58819

•

Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 63

ACCESS SERVICE

- 2. General Regulations (Cont'd)
 - 2.4 Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.7 <u>Access Services Provided by More Than One Telephone</u>
 <u>Company</u> (Cont'd)
 - (C) EAS and Access Tandem Arrangements (Cont'd)

The telephone companies involved do not bill Switched Access charges in accordance with the Multiple Company Billing Arrangement for subtending end offices of an access tandem as set forth in (B) preceding.

- For FGA usage which originates or terminates at a (1) Telephone Company end office within an EAS calling area where the first point of switching (dial tone office) is provided by a different telephone company, the Telephone Company will apply Carrier Common Line rates as set forth in Section 3.8, Local Transport Mileage and Circuit Connection rates to originating access minutes, and End Office rates to originating and terminating access minutes as set forth in Section 6.6 following. The mileage used to determine the Local Transport Mileage charges will be based on the airline distance between the end office where the call originates and the dial tone office where the FGA service is provided. Such Switched Access charges will be in addition to those charges assessed by the telephone company in whose exchange the first point of switching (dial tone office) is located. Such usage will be determined as set forth in (3) following.
- (2) For FGB usage which originates or terminates at a Telephone Company end office which subtends an access tandem provided a different telephone company where the FGB service is provided, the Telephone Company will apply Carrier Common Line rates as set forth in Section 3.8, End Office and

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 64

ACCESS SERVICE

- 2. <u>General Regulations</u> (Cont'd)
 - 2.4 Pavment Arranuements and Credit Allowances (Cont'd)
 - 2.4.7 <u>Access Services Provided by More Than One Telephone</u> Company (Cont'd)
 - (C) EAS and Access Tandem Arranaements (Cont'd)
 - (2) (Cont'd)

Local Transport Circuit Connection Rates as set forth in Section 6.6 following for all originating and terminating access minutes routed via the access tandem. Such usage will be determined as set forth in (3) following.

- (3) FGA or FGB usage originating or terminating at Telephone Company end offices in EAS or access tandem arrangements shall be determined as follows:
 - (a) Where end office specific usage data are available, such data will be used to determine the charges.
 - (b) Where end office specific usage data are not available, the total originating and/or terminating usage will be the measured usage or assumed usage at the first point of switching (i.e., dial tone office for FGA or access tandem for FGB). Originating and/or terminating usage will be determined based upon the ratios of the total number of subscriber lines in the Telephone Company exchange to the total number of subscriber lines in the EAS calling area or access tandem network. These ratios will be applied to the total number of originating

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove. CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 65

ACCESS SERVICE

- 2. <u>General Reaulations</u> (Cont'd)
 - 2.4 Payment Arrangements and Credit Allowances (Cont'd)
 - 2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)
 - (C) EAS and Access Tandem Arrangements (Cont'd)
 - (3) (Cont'd)
 - (b) (Cont'd)

and/or terminating access minutes to determine the access minutes for the Telephone Company exchange.

(4) The ratio used to calculate the access minutes as set forth in (3) preceding will be determined by the telephone company and provided to the customer upon request.

2.5 Connections

Equipment and Systems (i.e., terminal equipment, multiline terminating systems, and communications systems) may be connected with Switched and Special Access Service furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publication AS No. 1 and in 2.1 preceding.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 66

ACCESS SERVICE

2. <u>General Resulations</u> (Cont'd)

2.6 Definitions

Certain terms used herein are defined as follows:

Access Area

The term "Access Area" denotes a specific calling area serviced by one or more central offices associated with the various Switched Access Services offered under this tariff. The size and configuration of the access area a customer obtains is dependent upon the Feature Group type and the specific characteristics of the Central Office or Access Tandem Network in which the connection is made.

Access Code

The term "Access Code" denotes a uniform five or seven digit code assigned by the Telephone Company to an individual customer. The five digit code has the form 10XXX, and the seven digit code has the form 950-I /OXXX.

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in intrastate or foreign service for the purpose of calculating chargeable usage. On the originating end of an intrastate or foreign call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an intrastate or foreign call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate or foreign call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 67

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Access Tandem

The term "Access Tandem" denotes a Telephone Company switching system that provides a concentration and distribution function for originating and/or terminating traffic between end offices and a customer's premises.

Access Tandem Network

The term "Access Tandem Network" denotes the network of trunk groups that provide a concentration and distribution function for originating and/or terminating Switched Access traffic between a single access tandem and Telephone Company subtending end offices.

Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's point of termination as an indication that the called party has answered or disconnected.

Answer Message

The term "Answer Message" denotes an SS7 message sent in the backward direction to indicate that the call has been answered.

Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified,

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 68

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

<u>Bit</u>

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Dav

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Telephone Company may vary based on company policy, union contract, and location. To determine such hours for an individual company, or company location, contact the issuing officer at the address shown on Title Page 1.

Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 A.M. to 11:00 P.M. period for the Switched Access Arrangement ordered. This customer furnished BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths or facility requirements for the Switched Access Arrangement ordered.

Call

The term "Call" denotes a customer attempt for which the complete address code (e.g., 0-, 91 1, or 10 digits) is provided to the serving dial tone office.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 69

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Carrier or Common Carrier

See Interexchange Carrier.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

Central Office

The term "Central Office" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

Centralized Automatic Reportins on Trunks Testing

The term "Centralized Automatic Reporting on Trunks Testing" denotes a type of testing which includes the capacity for measuring operational and transmission parameters.

Circuit(s)

The term "Circuit(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 70

ACCESS SERVICE

2. <u>General Regulations</u> (Cont'd)

2.6 Definitions (Cont'd)

Channel Service Unit

The term "Channel Service Unit" denotes customer premises equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format error, and remote loop back.

Channelize

The term "Channelize" denotes the process of multiplexing-demultiplexing wider bandwidth or higher speed channels into narrow bandwidth or lower speed channels.

C-Message Noise

The term "C-Message Noise" denotes the frequency weighted average noise within an idle voice channel. The frequency weighting, called C-message, is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

C-Notched Noise

The term "C-Notched Noise" denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

Coin Station

The term "Coin Station" denotes a location where Telephone Company equipment is provided in a public or semipublic place where Telephone Company customers can originate telephone communications and pay the applicable charges by inserting coins into the equipment.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Common Channel Sianalinn System 7 Network (CCS7)

The term "Common Channel Signaling System 7 Network (CCS7)" denotes a dedicated out-of-band signaling network which utilizes Signaling System 7 (SS7) protocol to provide call handling and data base access services.

Common Line

The term "Common Line" denotes a line, trunk, pay telephone line, or other facility provided under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line provided under the business regulations of the general and/or local exchange service tariffs.

Communications System

The term "Communications System" denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Telephone Company.

Customer(s)

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including both Interexchange Carriers (ICs) and End Users.

Data Transmission (107 Type) Test Line

The term "Data Transmissions (107 Type) Test Line" denotes an arrangement which provides for a connection to a signal source which provides test signals for one-way testing of data and voice transmission parameters.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILMS
DECISION #: 588/9

ORI GI NAL

Citizens **Utilities Company**

ARIZONA ACCESS TARIFF NO. 1 Original Page 72

ACCESS SERVICE

2. **General Reaulations** (Cont'd)

Definitions (Cont'd) 2.6

Decibel

The term "Decibel" denotes a unit used to express relative differences in power, usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ratio of two signal powers.

Decibel Reference Noise C-Message Weighting

The term "Decibel Reference Noise C-Message Weighting" denotes noise power measurements with C-Message Weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.

Decibel Reference Noise C-Message Referenced to 0

The term "Decibel Reference Noise C-Message Referenced to 0" denotes noise power in "Decibel Reference Noise C-Message Weighting" referred to or measured at a zero transmission level point.

Dual Tone Multifrequency Address Signaling

The term "Dual Tone Multifrequency Address Signaling" denotes a type of signaling that is an optional feature of Switched Access Feature group A. It may be utilized when Feature Group A is being used in the terminating direction (from the point of termination with the customer to the local exchange end office). An office arranged for Dual Tone Multifrequency Signaling would expect to receive address signals from the customer in the form of Dual Tone Multifrequency signals.

Echo Control

The term "Echo Control" denotes the control of reflected signals in a telephone transmission path.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove. CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 73

ACCESS SERVICE

2. General Reaulations (Cont'd)

2.6 Definitions (Cont'd)

Echo Path Loss

The term "Echo Path Loss" denotes the measure of reflected signal at a four-wire point of interface without regard to the send and receive Transmission Level Point.

Echo Return Loss

The term "Echo Return Loss" denotes a frequency weighted measure of return loss over the middle of the voiceband (approximately 500 to 2500 Hz), where talker echo is most annoying.

Effective Two-Wire

The term "Effective Two-Wire" denotes a condition which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective two-wire channels may be terminated with two-wire or four-wire interfaces.

Effective Four-Wire

The term "Effective Four-Wire" denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective four-wire transmission is at the discretion of the Telephone Company (physical, time domain, frequency-domain separation, or echo cancellation techniques). Effective four-wire channels may be terminated with a two-wire interface at the customer's premises. However, when terminated two-wire, simultaneous independent transmission cannot be supported because the two wire interface combines the transmission paths into a single path.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

DECISION #: 58819

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 74

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

End Office Switch

The term "End Office Switch" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks. Included may be Remote Switching Modules and Remote Switching Systems served by a host office in a different wire center.

End User

The term "End User" denotes any customer of intrastate or foreign telecommunications service that is not a carrier, except that a carrier shall be deemed to be an "end user" to the extent that such carrier uses a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

Entry Switch

See First Point of Switching.

Envelope Delay Distortion

The term "Envelope Delay Distortion" denotes a measure of the linearity of the phase versus frequency of a channel.

Equal Level Echo Path Loss

The term "Equal Level Echo Path Loss" (ELEPL) denotes the measure of Echo Path Loss (EPL) at a four-wire interface which is corrected by the difference between the send and receive Transmission Level Point (TLP). [ELEPL = TLP (send) + TLP (receive)].

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations
8920 Emerald Park Drive

Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 75

ACCESS SERVICE

2. General Resulations (Cont'd)

2.6 Definitions (Cont'd)

Exchange

The term "Exchange" denotes a unit generally smaller than a Local Access and Transport Area, established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within the area. One or more designated exchanges comprise a given Local Access and Transport Area.

Exit Messaoe

The term "Exit Message" denotes an SS7 message sent to an end office by the Telephone Company tandem switch to mark the Carrier Connect Time when the Telephone Company's tandem switch sends an Initial Address Message to an Interexchange Customer.

Expected Measured Loss

The term "Expected Measured Loss" denotes a calculated loss which specifies the end-to-end 1004-Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

Extended Area Service

The term "Extended Area Service" denotes a telephone exchange service in which a customer in one exchange can call a local number in another exchange that is part of the extended area without paying a toll charge.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 76

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Field Identifier

The term "Field Identifier" denotes two to four characters that are used on service orders to convey specific instructions. Field Identifiers may or may not have associated data. Selected Field Identifiers are used in Telephone Company billing systems to generate nonrecurring charges.

First Come - First Served

The term "First Come - First Served" denotes a procedure followed by the Telephone Company to process fully completed Access Orders according to the sequence in which they are received.

First Point of Switching

The term "First Point of Switching" denotes the first Telephone Company location at which switching occurs on the terminating path of a call proceeding from the customer premises to the terminating end office and, at the same time, the last Telephone Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer premises.

Freauency Shift

The term "Frequency Shift" denotes the change in the frequency of a tone as it is transmitted over a channel.

Grandfathered

The term "Grandfathered" denotes Terminal Equipment, Multiline Terminating Systems and Protective Circuitry directly connected to the facilities utilized to provide services under the provisions of this tariff, and which are considered grandfathered under Part 68 of the F.C.C.'s Rules and Regulations.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 77

ACCESS SERVICE

2. **General Regulations** (Cont'd)

2.6 **Definitions** (Cont'd)

Host Office

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

Immediately Available Funds

The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders, and New York Certificates of Deposit.

Impedance Balance

The term "Impedance Balance" denotes the method of expressing Echo Return Loss and Singing Return Loss at a four-wire interface whereby the gains and/or loss of the four-wire portion of the transmission path, including the hybrid, are not included in the specification.

Impulse Noise

The term "Impulse Noise" denotes any momentary occurrence of the noise on a channel over a specified level threshold. It is evaluated by counting the number of occurrences which exceed the threshold.

Individual Case Basis

The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove. CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 78

ACCESS SERVICE

2. <u>General Resulations</u> (Cont'd)

2.6 Definitions (Cont'd)

Initial Address Messase (IAM)

The term "Initial Address Message (IAM)" denotes an SS7 message sent in the forward direction to initiate trunk set up with the busying of an outgoing trunk which carries the information about that trunk along with other information relating to the routing and handling of the call to the next switch.

Inserted Connection Loss

The term "Inserted Connection Loss" denotes the 1004 HZ power difference (in dB) between the maximum power available at the originating end and the actual power reaching the terminating end through the inserted connection.

Interexchange Carrier (IC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IC) or Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity, or corporation engaged for hire in intrastate, interstate, or foreign communications by wire or radio, between two or more exchanges.

Intermodulation Distortion

The term "Intermodulation Distortion" denotes a measure of the nonlinearity of a channel. It is measured using four tones, and evaluating the ratios (in dB) of the transmitted composite four-tone signal power to the second-order products of the tones (R2), and the third-order products of the tones (R3).

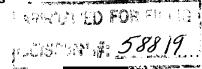
Interstate Communications

The term "Interstate Communications" denotes both interstate and foreign communications.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 79

ACCESS SERVICE

General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Line Side Connection

The term "Line Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

Local Access and Transport Area

The term "Local Access and Transport Area" (LATA) denotes a geographic area established by the Telephone Company for the provision and administration of its communications service. It encompasses one or more Telephone Company designated exchanges which are configured in relative proximity to one another and may be reconfigured by the Telephone Company in the normal operation of its business. As used herein, the term LATA refers only to these Telephone Company designated exchanges and does not necessarily have any predetermined association with the term LATA used by other exchange carriers.

Loop Around Test Line

The term "Loop Around Test Line" denotes an arrangement utilizing a Telephone Company central office to provide a means to make certain two-way transmission tests on a manual basis. This arrangement has two central office terminations, each reached by means of separate telephone numbers and does not require any specific customer premises equipment. Equipment subject to this test arrangement is at the discretion of the customer.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 5881

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 80

ACCESS SERVICE

2. **General Reoulations** (Cont'd)

Definitions (Cont'd) 2.6

Loss Deviation

The term "Loss Deviation" denotes the variation of the actual loss from the designed value.

Message

The term "Message" denotes a "call" as defined preceding.

Milliwatt (102 Type) Test Line

The term "Milliwatt (102 Type) Test Line" denotes an arrangement in an end office which provides a 1004 Hz tone at 0 dBmO for one-way transmission measurements towards the customer's premises from the Telephone Company end office.

Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charge signals), address signaling (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect, and coin return tones) to control the operation of the telecommunications system.

Nonsynchronous Test Line

The term "Nonsynchronous Test Line" denotes an arrangement in stepby-step end offices which provides operational tests which are not as complete as those provided by the synchronous test lines, but can be made more rapidly.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



ORI GI NAL

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 81

ACCESS SERVICE

2. General Reoulations (Cont'd)

2.6 Definitions (Cont'd)

North American Numbering Plan

The term "North American Numbering Plan" denotes a three digit area (Numbering Plan Area) code and a seven-digit telephone number made up of a three-digit Central office code plus a four-digit station number.

Off-Hook

The term "Off-Hook" denotes the active condition of Switched Access or a Telephone Exchange Service Line.

On-Hook

The term "On-Hook" denotes the idle condition of Switched Access or a Telephone Exchange Service line.

Open Circuit Test Line

The term "Open Circuit Test Line" denotes an arrangement in an end office which provides an a.c. circuit termination of a trunk or line by means of an inductor of several Henries.

Orioinatina Direction

The term "Originating Direction" denotes the use of access service for the origination of calls from an End User Premises to an IC Premises.

Pav Telephone

The term "Pay Telephone" denotes Telephone Company provided instruments and related facilities that are available to the general public for public convenience and necessity, including public and semipublic telephones, and coinless telephones.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: <u>588/9</u>

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 82

ACCESS SERVICE

2. <u>General Reoulations</u> (Cont'd)

2.6 Definitions (Cont'd)

Phase Jitter

The term "Phase Jitter" denotes the unwanted phase variations of a signal.

Point of Termination

The term "Point of Termination" denotes the point of demarcation at a customer designated premise at which the Telephone Company's responsibility for the provision of Access Service ends.

Premise(s)

The term "Premise(s)" denotes a building or buildings on continuous property (except Railroad Right-of-Way, etc.) not separated by a public highway.

Release Message

The term "Release Message" denotes an SS7 Message sent in either direction to indicate that a specific circuit is being released.

Remote Switching Modules and/or Remote Switchins Systems

The term "Remote Switching Modules and/or Remote Switching Systems" denotes remotely controlled electronic end office switches which obtain their call processing capability from an ESS-type Host Office. The Remote Switching Modules and/or Remote Switching Systems cannot accommodate direct trunks to an IC.

Return Loss

The term "Return Loss" denotes a measure of the similarity between the two impedances at the junction of two transmission paths. The higher the return loss, the higher the similarity.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 83

ACCESS SERVICE

2. <u>General Regulations</u> (Cont'd)

2.6 Definitions (Cont'd)

Registered Equipment

The term "Registered Equipment" denotes the customer's premises equipment which complies with and has been approved within the Registration Provisions of Part 68 of the FCC's Rules and Regulations.

Serving Wire Center

The term "Serving Wire Center" dentoes that Telephone Company designated wire center serving the customer designated premises and used for mileage measurement to determine local transport or circuit mileage charges for Access Service.

Seven Digit Manual Test Line

The term "Seven Digit Manual Test Line" denotes an arrangement which allows the Customer to select balance, milliwatt and synchronous test lines by manually dialing a seven digit number over the associated access connection.

Shortage of Facilities or Equipment

The term "Shortage of Facilities or Equipment" denotes a condition which occurs when the Telephone Company does not have appropriate cable, switching capacity, bridging or, multiplexing equipment, etc., necessary to provide the Access service requested by the customer.

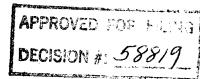
Short Circuit Test Line

The term "Short Circuit Test Line" denotes an arrangement in an end office which provides for an a.c. short circuit termination of a trunk or line by means of a capacitor of at least four microfarads.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 84

ACCESS SERVICE

2. <u>General Regulations</u> (Cont'd)

2.6 Definitions (Cont'd)

Sianal-to-C-Notched Noise Ratio

The Term "Signal-to-C-Notched Noise Ratio" denotes the ratio in dB of a test signal to the corresponding C-Notched Noise.

Signalina System 7 (SS7)

The term "Signaling System 7 (SS7)" denotes the layered protocol used for standardized common channel signaling in the United States.

Singing Return Loss

The term "Singing Return Loss" denotes the frequency weighted measure of return loss at the edges of the voiceband (200 to 500 Hz and 2500 to 3200 Hz), where singing (instability) problems are most likely to occur.

Subtending End Office of an Access Tandem

The term "Subtending End Office of an Access Tandem" denotes an end office that has final trunk group routing through that tandem.

Synchronous Test Line

The term "Synchronous Test Line" denotes an arrangement in an end office which performs marginal operational tests of supervisory and ring-tripping functions.

Terminating Direction

The term "Terminating Direction" denotes the use of Access Service for the completion of calls from an IC premise to an End User Premise.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 85

ACCESS SERVICE

2. General Resulations (Cont'd)

2.6 Definitions (Cont'd)

Transmission Measuring (105 Type) Test Line/Responder

The term "Transmission Measuring (105 Type) Test Line/Responder" denotes an arrangement in an end office which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

Transmission Path

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant typically used in the telecommunications industry.

Trunk

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group

The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

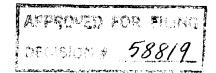
Trunk Side Connection

The term "Trunk Side Connection" denotes the connection of a transmission path to the trunk side of a local exchange switching system.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 86

ACCESS SERVICE

2. **General Requiations (Cont'd)**

2.6 Definitions_(Cont'd)

Two-Wire to Four-Wire Conversion

The term "Two-Wire to Four-Wire Conversion" denotes an arrangement which converts a four-wire transmission path to a two-wire transmission path to allow a four-wire facility to terminate to a two-wire entity (e.g., a central office switch).

Uniform Service Order Code

The term "Uniform Service Order Code" denotes a three or five character alphabetic, numeric, or an alphanumeric code that identifies a specific item of service or equipment. Uniform Service Order Codes are used in the Telephone Company billing system to generate recurring rates and nonrecurring charges.

V&H Coordinates Method

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizonal coordinates of the two points.

WATS Serving Office

The term "WATS Serving Office" denotes a Telephone Company switch-ing office capable of performing the optional screening functions used in Combined Access Service Arrangements.

Wire Center

The term "Wire Center" denotes a building in which one or more central offices, including end office switches, used for the provision of Telephone Exchange Services, are located.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 87

ACCESS SERVICE

3. Carrier Common Line Access Service

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to customers.

General Description 3.1

Carrier Common Line Access provides for the use of Telephone Company common lines by customers for access to end users to furnish Intrastate Communications.

Carrier Common Line Access is provided where the customer obtains Telephone Company Switched Access Service under this tariff.

Premium Access is (1) All Terminating Switched Access Service, and (2) Originating Switched Access Service provided to ICs under this tariff which furnish intrastate MTS/WATS, and (3) Originating Switched Access Service in an end office converted to equal access.

Nonpremium Access is originating Switched Access Service provided in an end office not yet converted to equal access to customers who do not furnish intrastate MTS/WATS.

3.2 Limitations

- (A) A telephone number is not provided with Carrier Common Line Access.
- (B) Detail billing is not provided for Carrier Common Line Access.
- (C) Directory listings are not included in the rates and charges for Carrier Common Line Access.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 88

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.2 Limitations (Cont'd)
 - (D) Intercept arrangements are not included in the rates and charges for Carrier Common Line Access.
 - (E) All line side connections provided in the same access group will be limited to the same features and operating characteristics.
 - (F) All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.
 - (G) Where WATS is provided which terminates at a WATS Serving Office, minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges with the following exception:
 - (1) Carrier Common Line Access per minute charges shall apply when Feature Group A or Feature Group B switched access is ordered from a nonequal access telephone company office that does not have measurement capabilities and the assumed average access minutes, as set forth in Section 6.6(C) following, are used.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 89

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.3 <u>Undertakina of the Telephone Company</u>
 - (A) Where the customer is provided with Switched Access Service under other sections of this tariff, the Telephone Company will provide the use of Telephone Company common lines by a customer for access to end users at rates and charges as set forth in 3.8 following.
 - (B) Where the customer is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the customer may, at the option of the customer, obtain Feature Group A, Feature Group B, or Feature Group D Switched Access Service under this tariff as set forth in Section 6 following for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access Charges applied as set forth in 3.8 following.

Resold intrastate inward MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges; and shall not include interstate minutes of use.

Resold intrastate outward MTS and MTS-type service(s) shall not include collect, third number, credit card, or interstate minutes of use.

Continued

issued: December 1, 1994

Robert S. Crum
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 90

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.3 Undertaking of the Telephone Company (Cont'd)
 - (C) When access to the local exchange is required to provide a customer service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold Private Line Service, Switched Access Service Rates and Regulations, as set forth in Section 6 following, will apply, except when such access to the local exchange is required for the provision of an enhanced service. Carrier Common Line Access rates and charges as set forth in 3.8 following in accordance with the regulations as set forth in 3.7(E) following.
 - (D) The Switched Access Service provided by the Telephone Company includes the Switched Access Service provided for both interstate and intrastate communications and the Carrier Common Line Access rates and charges as set forth in 3.8 following apply in accordance with the regulations as set forth in 3.7(E) following.
 - (E) When the IC is provided Operator Trunk-Coin or Combined Coin and Non-Coin or Operator Trunk-Full Feature Optional Features for sent-paid pay telephone access as set forth in Section 6 following, the Telephone Company will collect sent-paid monies from pay telephone stations and will remit monies to the IC as set forth in 3.6 following. The Telephone Company will provide message call detail format and bill periods used to determine the monies upon request from the IC.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 91

ACCESS SERVICE

- 3. Carrier Common Line Access Service (Cont'd)
 - 3.4 Obligations of the Customer
 - (A) The Switched Access Service associated with Carrier Common Line Access shall be ordered by the customer under other sections of this tariff.
 - (B) The customer facilities at the premises of ordering customer shall provide the necessary on-hook and off-hook supervision.
 - (C) Unless the customer reports (1) intrastate use as set forth in (D) following or (2) Feature Group A, B, or D Switched Access Service as set forth in (F) following, all Switched Access Service provided to the customer will be subject to Carrier Common Line Access charges.
 - (D) When the customer reports interstate and intrastate use of Switched Access Service, the associated Carrier Common Line Access used by the customer for intrastate will be determined as set forth in 3.7(E) following.
 - Where Feature Group C end office switching is provided without Telephone Company recording and the IC records minutes of use which will be used to determine Carrier Common Line Access charges (i.e., Feature Group C operator and TSPS calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number, and/or other like calls), the IC shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the IC does not furnish the data to the Telephone Company, the IC

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 92

ACCESS SERVICE

- Carrier Common Line Access Service (Cont'd) 3.
 - 3.4 Obliaations of the Customer (Cont'd)
 - (E) (Cont'd)

shall identify all Switched Access Services which could carry such calls in order for the billing entity to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

(F) When the customer is reselling MTS and/or MTS-type service as set forth in 3.3(B) preceding, the customer will be charged the Carrier Common Line Access charges in accordance with the regulations as set forth in 3.7(D) following if the customer or the provider of the MTS service furnishes documentation of the MTS usage and/or the customer furnishes documentation of the MTS-type usage. Such documentation supplied by the customer shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services. The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the customer has received a bill for such resold MTS and/or MTS-type service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the customer.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 93

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.4 Obligations of the Customer (Cont'd)
 - (G) When the customer orders Switched Access Service as set forth in (F) preceding, the Telephone Company or the billing entity may request when resold MTS is involved, a certified copy of the customer's MTS usage billing from either the customer or the provider of the MTS Service and/or when resold MTS-type service is involved, a certified copy of the customer's MTS-type usage billing from either the customer or the provider of the MTS-type service. The requests for this billing will relate back no more than 12 months prior to the current billing period.
 - (H) Where Operator Trunk-Coin or Combined Coin and Non-Coin or Operator Trunk-Full Feature Optional Features for sent-paid pay telephone access is provided to the IC and the IC wishes to receive the monies it is due for the monies collected by the Telephone Company from coin pay telephone stations, the IC shall furnish to the Telephone Company, at a location specified by the Telephone Company, the IC message call detail for the IC sent-paid (coin) pay telephone calls in accordance with the Telephone Company collection schedule. The IC message call detail furnished shall be in a standard format established by the Telephone Company. If no IC message call detail is received from the IC for each bill period established by the Telephone Company, the Telephone Company will assume there were no IC sent-paid (coin) pay telephone calls for the period. In addition the IC shall furnish a schedule of its

Continued

Issued: December 1, 1994 Robert S. Crum

Robert S. Crum Effective: December 1, 1994
Vice President
equion Telephone Operations

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 94

ACCESS SERVICE

- 3. Carrier Common Line Access Service (Cont'd)
 - 3.4 Oblivations of the Customer (Cont'd)
 - (H) (Cont'd)

charges for sent-paid (coin) calls to the Telephone Company at a location and date as specified by the Telephone Company. Any change in the IC's schedule of charges shall be furnished to the Telephone Company one day after the change becomes effective.

3.5 Payment Arranoements

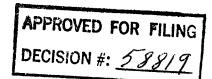
(A) The Telephone Company will bill the Carrier Common Line Access. The bill day (i.e., the billing date of the bill) in a month for each customer account will be established by the Telephone Company. Payment is due from the customer 31 days after the bill day date (payment date) or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, and is payable in immediately available funds. If such payment date is a Saturday, Sunday, or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November, and a day when Washington's Birthday, Memorial Day, or Columbus Day is legally observed), payment will be due from the customer as follows:

If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 95

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.5 Pavment Arransements (Cont'd)
 - (A) (Cont'd)

be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday, or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

- (B) Further, if any portion of the Carrier Common Line Access payment is received by the Telephone Company after the payment date as set forth in (A) preceding, or if any portion of the Carrier Common Line Access payment is received by the Telephone Company in funds which are not immediately available, then a late payment penalty shall be due to the Telephone Company. The late payment penalty shall be the portion of the Carrier Common Line Access payment not received by the payment date times a late factor. The late factor shall be the lesser of:
 - (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or
 - (2) 0.000590 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 96

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.5 Pavment Arranaements (Cont'd)
 - In the event a billing dispute concerning a month's Carrier (C) Common Line Access billed to the customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty set forth in (B) preceding. If the customer disputes the bill on or before the payment date, and pays the undisputed amount on or before the payment date, any late payment charge for the disputed amount will not start until 10 days after the payment date. If the billing dispute is resolved in favor of the customer, no late payment penalty will apply to the disputed amount. In addition, if the customer disputes the billed amount and pays the total amount (i.e., the nondisputed amount and the disputed amount) on or before the payment date and the billing dispute is resolved in the favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company if the billing dispute is not resolved within 10 working days following the payment date or the date the customer furnishes to the Telephone Company documentation to support its claim plus 10 working days, whichever date is the later date. The disputed amount penalty shall be the disputed amount resolved in the customer's favor times a penalty factor.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove. CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 97

ACCESS SERVICE

3. <u>Carrier Common Line Access Service</u> (Cont'd)

3.6 Payment of Coin Sent-Paid Monies

The Telephone Company will collect the monies from coin pay telephone stations and will determine and remit amounts due to an IC which is provided Operator Trunk-Coin or Combined Coin and Non-Coin or Operator Trunk-Full Feature Optional Features for sent-paid pay telephone access as follows:

(A) <u>Bill Period Coin Revenue</u>

The Telephone Company will establish a collection schedule for each coin pay telephone station and will collect the monies from the coin pay stations based on this collection schedule. The monies collected based on this schedule during each bill period established by the Telephone Company will be identified by coin pay telephone station and summed to develop the Bill Period Coin Revenue for each coin record day (i.e., the day a record is prepared and dated to show the amount due the IC).

(B) <u>Total IC Coin Revenue</u>

The intrastate Total IC Coin Revenue will be determined by the Telephone Company based on the customer message call detail received from the customer for each bill period and the IC's schedule of charges for sent-paid coin calls. Such Total Customer Coin Revenue will be developed each coin record day.

Continued

Issued: December 1, 1994 Robert S. Crum

Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 98

ACCESS SERVICE

3. <u>Carrier Common Line Access Service</u> (Cont'd)

3.6 Pavment of Coin Sent-Paid Monies (Cont'd)

(C) Recourse Adjustments

For each coin record day, the Telephone Company will subtract from the Total IC Coin Revenue an amount for coin station shortages. Coin station shortages are amounts resulting from unauthorized calling at coin pay telephone stations, use of unauthorized coins (i.e., foreign coins, slugs, and improper use of U.S. pennies), unauthorized removal of coins from coin pay telephone stations, and coin refunds beyond the Telephone Company's control. Such amount for coin station shortages will be developed by the Telephone Company by multiplying the Total IC Coin Revenue for each coin record day by a shortage factor. Such amount will be rounded to the nearest penny. The shortage factor will be determined by dividing the yearly total coin shortage amount by the yearly total coin revenue amount (i.e., total coin revenue equals the coin revenue due under exchange tariffs, state toll tariffs, and interstate toll tariffs). The total coin shortage amount and the total revenue amount will be determined by the Telephone Company through an annual special study.

(D) Payment of Net IC Coin Revenue

The Telephone Company will determine the Net IC Coin Revenue for each coin record day by subtracting from the Total IC Coin Revenue determined as set forth in (B) preceding the amount for coin station shortages determined as set forth

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

ORI GI NAL

Citizens Utilities Company ARIZONA ACCESS TARIFF NO. 1 Original Page 99

ACCESS SERVICE

- 3. Carrier Common Line Access Service (Cont'd)
 - 3.6 Payment of Coin Sent-Paid Monies (Cont'd)
 - (D) Payment of Net IC Coin Revenue (Cont'd)

in (C) preceding. On the date (payment date) determined by adding 45 days to the coin record day, the Telephone Company will remit payment to the IC for the Net IC Coin Revenue.

(E) **Audit Provisions**

Upon reasonable written notice by the customer to the Telephone Company, the customer shall have the right through its authorized representative to examine and audit, during normal business hours and at reasonable intervals as determined by the Telephone Company, all such records and accounts as may, under recognized accounting practices, contain information bearing upon the determination of the amount payable to the customer. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 100

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.6 Payment of Coin Sent-Paid Monies (Cont'd)
 - (E) Audit Provisions (Cont'd)

All information received or reviewed by the customer or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

3.7 Rate Regulations

- (A) The Transitional Charges will be billed to each Switched Access Service provided under this tariff in accordance with the regulations as set forth in (E) following, except as set forth in (D) and (F) following.
- (B) When access minutes are used to determine the Transitional Charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in (C) following and Feature Group C operator and TSPS call detail such as pay telephone sent-paid, operator-DDD, operatorperson, collect, credit-card, third number, and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment except as set forth in (C) following will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each customer and then rounded to the nearest minute.

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive APPROVED FOR FILING

Effective: December 1, 1994

8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 101

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.7 Rate Regulations (Cont'd)
 - When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, an assumed average intrastate access minutes will be used to determine the Transitional Charges. These assumed access minutes are as set forth in Section 6.6(C) of this tariff.
 - (D) When the customer is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 3.3(B) preceding, subject to the limitations of Carrier Common Line as set forth in 3.2 preceding, and the billing entity receives the usage information required to calculate the proration of Carrier Common Line as set forth in 3.4(F) preceding, the customer will be billed as set forth in (I), (2) or (3) following.

When the customer is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

The billing entity will apportion the resold outward MTS and/or MTS-type services and originating minutes of use for which resale credit applies, among the access groups. Such apportionment will be based on the relationship of the

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 102

ACCESS SERVICE

- 3. Carrier Common Line Access Service (Cont'd)
 - 3.7 Rate Reoulations (Cont'd)
 - (D) (Cont'd)

originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

Resold outward MTS and/or MTS-type services minutes shall be only those attributable to intrastate outward MTS and/or MTS-type minutes and shall not include collect, third number, credit card, or interstate minutes of use.

The resale credit shall apply for resold outward MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

The billing entity will apportion the resold inward MTS and/or MTS-type services and terminating minutes of use for which resale credit applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold inward MTS and/or MTS-type services minutes shall be only those attributable to intrastate inward MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls) and shall not include interstate minutes of use or MTS/MTS-type minutes of use paid for by another party.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations

APPROVED FOR FILING

Effective: December 1, 1994

8920 Emerald Park Drive Elk Grove. CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 103

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.7 Rate Reoulations (Cont'd)
 - (D) (Cont'd)

The resale credit shall apply for resold inward MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

In order for the rate regulations to apply as set forth in (I), (2) or (3) following, the access groups and the resold MTS and/or MTS-type services must be provided in the same state (except when the same extended area service arrangement is provided in two different states by the same telephone company) in the same exchange, provided by the same telephone company and connected directly or indirectly. For those exchanges that encompass more than one state, the customer shall report the information by state within the exchange.

Each of the access group arrangements used by the customer in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the customer designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same customer designated premises.

Indirect outward connections are those arrangements where the access groups and the resold outward MTS and/or MTS-type services are terminated at different customer designated

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 104

ACCESS SERVICE

3. <u>Carrier Common Line Access Service</u> (Cont'd)

3.7 Rate Reaulations (Cont'd)

(D) (Cont'd)

premises in the same exchange. Such different customer designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect inward connections are those arrangements where the access groups and resold inward MTS and/or MTS-type services are terminated at different customer designated premises in the same exchange. Such different customer designated premises are connected by facilities that permit a call to flow from resold inward MTS and/or MTS-type services to access groups.

The adjustments as set forth following will be computed separately for each access group.

(1) Access Groups - Non-Eaual Access Offices Only

When all the usage on an access group originates from end offices that have not been converted to equal access the Nonpremium Access Charge per minute as set forth in 3.8 following will apply to only originating minutes of use. The minutes billed Carrier Common Line Access charges will be the adjusted terminating intrastate access minutes plus the adjusted originating intrastate access minutes for such access groups.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 105

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.7 Rate Regulations (Cont'd)
 - (D) (Cont'd)
 - (1) Access Groups Non-Equal Access Offices Only (Cont'd)

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold outward MTS and/or MTS-type service minutes of use as set forth in this section preceding; but not less than zero.

(2) Access Groups - Equal Access Offices Only

When all the usage on an access group originates from and/or terminates at end offices that have been converted to equal access the Premium Access Charge per minute as set forth in 3.8 following will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted terminating intrastate access minutes and the adjusted originating intrastate access minutes for such access groups.

The adjusted terminating access minutes will be the terminating intrastate access minutes less the reported resold inward MTS and/or MTS-type service minutes of use as set forth in this section preceding; but not less than zero. The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold outward MTS and/or MTS-type service minutes of use; but not less than zero.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 106

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.7 Rate Regulations (Cont'd)
 - (D) (Cont'd)
 - (3) Access Groups Non-Eaual Access and Equal Access
 Offices

When an access group has usage that originates from end offices that have been converted to equal access and end offices that have not been converted, both transitional premium and nonpremium per minute charges as set forth in 3.8 following will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted terminating intrastate access minutes plus the adjusted originating intrastate access minutes for such access groups.

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold outward MTS and/or MTS-type service minutes of use as set forth in this section preceding; but not less than zero.

The adjusted originating access minutes will be apportioned between premium and nonpremium access minutes using end-office specific usage data when available, or when usage data are not available, the premium and nonpremium ratios developed as set forth in Section 6.7.1 (D)(3) following. The Premium and Nonpremium per minute charges set forth in 3.8 following

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 107

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.7 Rate Regulations (Cont'd)
 - (D) (Cont'd)
 - (3) Access Groups Non-Equal Access and Equal Access
 Offices (Cont'd)

will apply as appropriate to the premium and nonpremium access minutes determined in this manner.

- (4) The adjustment as set forth in (1), (2), and (3) preceding will be made to the involved customer account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.
- (5) When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the customer shall provide a factor to convert the shown units to minutes.
- (6) The adjustment as set forth in (I), (2), and (3) preceding will be made to the involved customer account after making the adjustments to the customer account as set forth in (E) following.
- (E) When the customer reports interstate and intrastate use of inservice Switched Access Service, the Carrier Common Line Access Transitional Charges will be billed only to intrastate Switched Access Service access minutes based on the data

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 5819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 108

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.7 Rate Regulations (Cont'd)
 - (E) (Cont'd)

reported by the customer as set forth in Section 6.5.5(H) following. The intrastate Switched Access Service access minutes will, after adjustment as set forth in (D) preceding, when necessary, be used to determine the Carrier Common Line Charges as set forth in (F) following.

- (F) After the adjustments as set forth in (D) and (E) preceding have been applied, when necessary, to the Switched Access Service access minutes, the charges for the involved customer account will be determined as follows:
 - (1) The access minutes for all premium-rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Transitional Charge Premium Access per minute rate as set forth in 3.8 following to determine the charges.
 - (2) The access minutes for all nonpremium-rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Transitional Charge-Nonpremium Access per minute rate as set forth in 3.8 following to determine the charges.
 - (3) Carrier Common Line charges shall not be reduced as set forth in 3.3(B) preceding unless Switched Access Charges, as set forth in Section 6 following, are applied to the customer's Switched Access Services.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 109

ACCESS SERVICE

- 3. <u>Carrier Common Line Access Service</u> (Cont'd)
 - 3.7 Rate Reuulations (Cont'd)
 - (F) (Cont'd)
 - (4) The terminating per minute charge(s) apply to all terminating access minutes of use, plus all originating access minutes of use associated with calls placed to 800 and/or 900 numbers, plus all originating access minutes of use associated with FGA Access Services where the off-hook supervisory signalling is forwarded by the customer's equipment when the called party answers.
 - (5) The originating Access, per minute charge(s) apply to all originating access minutes of use, less those originating access minutes of use associated with calls placed to 800 and/or 900 numbers and less those originating access minutes of use associated with FGA Access Services where the off-hook supervisory signalling is forwarded by the customer's equipment when the called party answers.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

ORI GI NAL

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 110

ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)

3.8 Rates and Charaes

The rate for Carrier Common Line Access is:

Transitional Charge

Premium Access, per minute

Terminating \$0.1055560Originating 0.0252000

Nonpremium Access, per minute

- Originating 0.0113400

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 1 11

ACCESS SERVICE

4. Reserved for future use.

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effective Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 1 12

ACCESS SERVICE

5. Ordering Switched and Special Access Service

This section sets forth the regulations and order related charges for Access Orders for Switched and Special Access Services. These charges are in addition to other applicable charges as set forth in other sections of this tariff.

5.1 Access Service Request Requirements

An Access Service Request (ASR) is used by the Telephone Company to provide the customer with Switched Access Service as set forth in Section 6 following, and Special Access Service as set forth in Section 7 following or to provide changes to existing services.

When placing an order for Access Services, the customer must complete a Telephone Company Access Service Request and shall provide the information as required in 5.1.1, 5.1.2, and 5.1.3 following.

5.1.1 General

A customer may order any number of services of the same type and between the same premises on a single Access Service Request. All details for services for a particular order must be identical except for those for multipoint service.

A customer may order access service on behalf of the customer's end user. The customer must provide the Telephone Company all the necessary information as set forth in this section.

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.1.2 and 5.1.3 following, the customer must also provide:

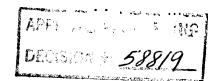
Customer name and premise address(es)

Billing name and address (when different from customer name and address).

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 1 13

ACCESS SERVICE

Orderinu Switched and Special Access Service (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1 .1 General (Cont'd)

Customer contact name(s) and telephone number(s) for the following provisioning activities:

Order negotiation confirmation Order Interactive desian Installation Billing.

5.1.2 Switched Access Ordering Reauirements

Switched Access Service may be ordered by the customer on the basis of line-side or trunk-side access connections at Telephone Company locations. Trunk side ordering regulations are as set forth in 5.1.2(A) following. Line side ordering regulations are as set forth in 5.1.2(B) following.

(A) Trunk Side Access Services

Feature Groups B,C,D and 800 Access services are provided by the Telephone Company via trunk side connections. Trunk side services may be ordered at the option of the customer, in BHMCs or in trunk quantities. 800 Access Service Trunks are provided only at Telephone Company designated switches capable of performing the customer identification function for 800 service. When direct routing of 800 Access Service traffic via 800 Access Service trunks is desired, or when the customer's 800 Access Service traffic is combined in the same trunk group arrangement with the customer's FGC or FGD traffic, the customer must complete an Access Service Request as set forth in (1) or (2) following.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 1 14

ACCESS SERVICE

- 5. Orderina Switched and Special Access Service (Cont'd)
 - 5.1 <u>Access Service Reauest Requirements</u> (Cont'd)
 - 5.1.2 Switched Access Orderina Reauirements (Cont'd)
 - (A) Trunk Side Access Services (Cont'd)
 - (1) Trunk Ordering

Customers may order Feature Groups B, C, or D and 800 Access Services by specifying the number of trunks desired between their premises and the end office when direct routing to the end office is desired or the access tandem switch when routing is desired via an access tandem switch and the Local Transport and Local Switching Options desired. When ordering by trunk quantities rather than BHMC quantities to an access tandem, the customer must also provide to the Telephone Company a Traffic Distribution Request specifying an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements. The major traffic types and directionality must also be specified to enable efficient provisioning and billing functions.

There are two major traffic types identified as Originating and Terminating traffic. Because some customers will wish to further segregate their originating traffic into separate trunk groups, originating traffic may be further categorized into Domestic, 800, 900, Operator and IDDD.

When a customer orders Feature Group B, C, or D or 800 Access Service in trunks, the customer is responsible to assure that sufficient access facilities have been ordered to handle this traffic.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING DECISION # 19819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 1 15

ACCESS SERVICE

- 5. Orderinca Switched and Special Access Service (Cont'd)
 - 5.1 <u>Access Service Request Requirements</u> (Cont'd)
 - 5.1.2 <u>Switched Access Orderino Requirements</u> (Cont'd)
 - (A) Trunk Side Access Services (Cont'd)
 - (2) BHMC Ordering

Customers may order Feature Groups B, C, and D or 800 Access Switched Access Service by specifying the number of busy hour minutes of capacity (BHMC) from the customer's premises to the end office by Switched Access arrangement and by type of BHMC. This information is used to determine the number of transmission paths as set forth in Section 6.4(D) following. The customer then specifies the Local Transport and Local Switching options desired, and for FGB the manner in which intrastate communications shall be completed.

The BHMC may be determined by the customer in the following manner. For each day (8 am to 11 pm, Monday through Friday, excluding national holidays), the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 1 O-I 1 am hour). The customer shall, for the same hour period (i.e., busy hour) for each of twenty consecutive business days, pick the twenty consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes of use figure for the same hour period for the consecutive twenty business day period by 20. This computation shall be performed for each end office

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 116

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.1 <u>Access Service Request Requirements</u> (Cont'd)
 - 5.1.2 Switched Access Orderina Requirements (Cont'd)
 - (A) Trunk Side Access Services (Cont'd)
 - (2) BHMC Ordering (Cont'd)

the customer wishes to serve. These determinations thus establish the forecasted BHMC for each end office.

BHMCs are differentiated by type and directionality of traffic carried over a Switched Access Service arrangement. Differentiation of traffic among BHMC types is necessary for the Telephone Company to properly design Switched Access Service to meet the traffic carrying capacity requirement of the customer. There are two major BHMC categories identified as Originating and Terminating. Because some customers will wish to further segregate their originating traffic into separate trunk groups, originating BHMCs are further categorized into Domestic, 800, 900, Operator, and IDDD.

(3) 800 NXX Code Activation/Deactivation

800 Access Service NXX Code Activation or Deactivation shall be ordered by the customer for an entire Telephone Company jurisdiction. Telephone Company jurisdiction is set forth on Page 1 preceding. The customer must specify in its Access Service Request, the 800 NXX codes to be activated or deactivated in a Telephone Company jurisdiction.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 588/9

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 1 17

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.1 Access Service Request Requirements (Cont'd)
 - 5.1.2 <u>Switched Access Ordering Requirements</u> (Cont'd)
 - (A) Trunk Side Access Services (Cont'd)
 - (3) 800 NXX Code Activation/Deactivation (Cont'd)

When a customer's 800 Access Service traffic originates from a Telephone Company end office which is not capable of performing the customer identification function the customer may be required, upon reasonable notice, to provide the Telephone Company an estimate of the amount of traffic it will generate from the end office to assist the Telephone Company in its own efforts to project future facility requirements.

For additions and/or deletions of 800 Access Service NXX(s) subsequent to the initial order for service, the customer shall place an Access Service Request for such additions and/or deletions at least 30 days prior to the effective date of the change in order to allow the Telephone Company sufficient time to implement the change. Calls originating in Telephone Company jurisdictions to NXXs which the customer has not ordered activated will be blocked in those end offices or access tandems which possess the technical capabilities to block such calls.

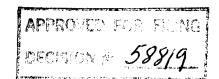
Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President

Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 118

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.1 Access Service Request Requirements (Cont'd)
 - 5.1.2 Switched Access Ordering Requirements (Cont'd)
 - (B) Line Side Access Services

Feature Group A Access Service is provided by the Telephone Company via line-side connections. All customers shall provide the ordering requirements as follows:

For Feature Group A Switched Access Service, the customer shall specify the number of lines and the first point of switching (i.e., dial tone office), the Local Transport options and Local Switching options desired, and the manner in which intrastate communications shall be completed. In addition, the customer shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.

When Feature Group A is ordered the customer shall specify whether or not the terminating traffic is to be restricted to the FGA Access Area (local exchange calling area) as set forth in Section 6.2.1 (A)(7) following or allowed to extend beyond the FGA Access area but within the LATA. When Feature Group A traffic is terminated beyond the Access Area but remains within the LATA, the rates for Switched Access as set forth in Section 6.5.9 following, will apply.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 1 19

ACCESS SERVICE

5. Orderina Switched and Special Access Service (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1.3 **Special Access Services**

When placing an order for Special Access Services, the customer must provide the requirements as follows:

For all Special Access Services, the customer must specify the customer designated premises or Hubs involved, the type of service, (e.g., Voice Grade, High Capacity, etc.), the channel interface, technical specification package, and options desired. For multipoint services, the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible.

5.1.4 <u>Combined Access Service Arrangements</u>

The Combined Access Service Arrangement optional feature, as set forth in Section 6.3.2(T) following, is ordered by a customer in the provision of that customer's intrastate communications service (e.g., WATS, 800, or WATS-type services) to end users. Orders for the Combined Access Service Arrangement must specify the required information as set forth preceding for the appropriate Switched Access Service Feature Group and Voice Grade Special Access Service. The customer must also specify the Combined Access Service Arrangement optional features, if any, the directionality of the service to be provided (i.e., originating, terminating, or two-way) and the type of Supervisory Signaling.

If the wire center that serves the customer's end user premises is not capable of providing the necessary functions to combine Switched and Special Access Services as requested by the customer or is not a WATS Serving Office (WSO) the Telephone Company will configure the Special Access portion of the service to the nearest wire center where the necessary functions exist.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove. CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 120

ACCESS SERVICE

- Ordering Switched and Special Access Service (Cont'd) 5.
 - Access Service Request Requirements (Cont'd)
 - 5.1.5 Equal Access Conversions

When an office is scheduled to be converted to equal access, the IC must submit an Access Service Request for FGD service no later than 120 days prior to the end office equal access conversion date in order for the IC to participate in the presubscription process.

Customers may request existing FGA or FGB services be converted to FGD upon the conversion of an office to equal access. Changes in Feature Group types are provided as set forth in Section 6.5.4(E) following.

(A) Feature Group D Facilities Shortages

In the event a shortage of FGD resources exists, the Telephone Company will make every reasonable effort to meet all Access Service Requests as of the equal access conversion date. In the event these efforts are unsuccessful, the Telephone Company will notify all ICs requesting FGD service that a shortage of facilities exist and allocation of available facilities among participating ICs is necessary.

The available resources are determined by the Telephone Company and represent the equipment and facility quantities necessary to provide FGD service, excluding intraLATA FGC and interLATA FGC terminating resources currently in service. If the interLATA FGC trunks are arranged to carry two-way traffic, one half will be considered available resources.

FGD resources are allocated to each IC based on the percent of end users that are presubscribed to that IC as counted 30 days prior to the conversion date. For

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING **DECISION #:** 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 121

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.1 Access Service Request Requirements (Cont'd)
 - 5.1.5 Equal Access Conversions (Cont'd)
 - (A) Feature Group D Facilities Shortages (Cont'd)

example, if 10% of end users in an end office scheduled to be converted to equal access are presubscribed to a particular IC, 10% of the total available FGD services will be allocated to that IC.

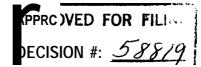
The quantity of resources in service for each IC as determined by the allocation process will be adjusted on the basis of actual usage and blocking measurements. Actual usage adjustments will be made 90 days after conversion to equal access. If necessary, this reallocation process will continue at three month intervals until all initial service requests have been met.

- 5.1.6 Provision of Other Services
 - (A) Testing Service, Additional Labor, Restoration Priority, and Special Facilities Routing shall be ordered with an Access Service Request or as set forth in (B) following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
 - (B) Where possible, the Telephone Company will allow the services listed preceding to be subsequently added to an Access Service Request at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.3.1 (C) following will apply when an engineering review is required.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 122

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.1 <u>Access Service Request Reauirements</u> (Cont'd)
 - 5.1.6 Provision of Other Services (Cont'd)
 - (C) Additional Engineering is not an ordering option, but will be applied to an Access Service Request when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering conditions and charges are as set forth in Section 8.1 following and are in addition to the regulations, rates and charges specified in this section.
 - 5.1.7 Access Order Service Date Intervals

Access Service is provided with Service Date Intervals. The Service Date Interval is that period of time which the Telephone Company requires to properly provision the service and begins when the customer submits a completed Access Service Request for service, as set forth in 5.1 preceding. The Telephone Company shall publish and make available to all customers, upon reasonable request, a schedule of Service Date Intervals applicable for Switched and Special Access Services. The schedule shall specify the services and the quantities of services that can be provided in the Service Date Intervals. Service Date Interval schedules are provided during regular business days at Telephone Company offices at which the customer places an order for Access Service.

Access Services provided in a Service Date Interval will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in Section 8.2 following.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President Region Telephone

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

tions APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 123

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.1 Access Service Request Requirements (Cont'd)
 - 5.1.8 Selection of Facilities For Access Order

When there are analog or digital high capacity facilities to a Hub on order or in service for the customer's use, the customer may request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Service Request. The Telephone Company will make a reasonable effort to accommodate the customer request.

For all other Access Service Requests, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in Section 1 1 following.

5.1.9 Shared Use Facilities

Shared Use (i.e., Switched and Special Access Services provided over the same analog or digital high capacity facilities) is allowed. Shared use facilities to a Hub will be ordered and provided as Special Access Service. While shared use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service. When placing the order for the individual service(s), the customer must specify a channel assignment for each service ordered.

Continued

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 124

ACCESS SERVICE

Ordering Switched and Special Access Service (Cont'd) 5.

Access Services Provided by More than One Telephone Company 5.2

The Telephone Company will provide Access Services under this tariff where more than one Telephone Company is involved in the provision of Access Service as set forth in (A), (B), or (C) following. The Single Company Billing arrangement as set forth in (A) following will be used for FGA and FGB switched access services except where interconnection arrangements between the telephone companies involved permit the use of the Multiple Company Billing arrangement as set forth in (B) following. The Telephone Company will notify the customer of the billing arrangement when the customer orders FGA or FGB service. The Multiple Company Billing arrangement, as set forth in (B) following, will be used for all FGC, FGD, and 800 Access. Switched Access Services and Special Access Services.

(A) Single Company Billing

For FGA Switched Access Service the customer shall submit an ASR to the Telephone Company in whose territory the dial tone office is located. For FGB the customer shall submit an ASR to the Telephone Company in whose territory the end office switch or access tandem is located. The Telephone Company receiving the order from the customer will arrange to provide the service and bill the customer as set forth in Section 2.4.7(A) preceding.

For services ordered as set forth preceding, the customer shall provide a copy of the ASR containing all information as required in 5.1 preceding to any other Telephone Company involved in providing the service.

(B) Multiple Comoany Billing

For all Switched and Special Access Services, the customer shall submit an ASR to each Telephone Company involved in providing the service.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 125

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.2 Access Services Provided by More than One Telephone Company (Cont'd)
 - (B) <u>Multiple Company Billing</u> (Cont'd)

Each Telephone Company will provide the appropriate access service elements within its operating territory to a physical point of interconnection with the other involved telephone company(ies). The physical point of interconnection is the location where one telephone company's facilities connect with another telephone company's facilities.

Each telephone company that receives an order will bill the customer for the appropriate access service elements provided by each respective telephone company as set forth in Section 2.4.7(B) preceding.

(C) <u>EAS and Access Tandem Arrangements</u>

Where a customer utilizes FGA to originate and/or terminate calls within an Extended Area Service (EAS) calling area or FGB to originate and/or terminate calls within an access tandem network provided by more than one telephone company, as set forth in Section 2.4.7(C) preceding, the customer shall submit an ASR for FGA or FGB service in the manner set forth in (A) preceding. The customer shall also provide a copy of the ASR to any other telephone company involved in providing the service within the EAS calling area or access tandem network.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 126

ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.3 Access Order Charaes

5.3.1 Access Service Request Modifications

The customer may request a modification of its Access Service Request prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Service Request modification, the Telephone Company will schedule a new service date. All charges for Access Service Request modifications will apply on a per occurrence basis.

Any increase in the number of Special Access Service circuits or Switched Access Service lines, trunks, or busy hour minutes of capacity will be treated as a new Access Service Request (for the increased amount only).

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.

(A) Service Date Change Charge

Access Order service dates may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. If the customer is unable to accept the service on the established service date and/or the customer requested service date is more than 30 calendar days after the original service date, the customer will have the option of (a) or (b) following:

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 127

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.3 Access Order Charges (Cont'd)
 - 5.3.1 Access Service Request Modifications (Cont'd)
 - (A) Service Date Chancre Charge (Cont'd)
 - (a) The original order will be cancelled by the Telephone Company, and reissued with appropriate cancellation charges applied, or
 - (b) the billing will commence for the services ordered on the original ASR.

If the Telephone company determines it can accommodate the customer's request without delaying service dates for orders of other customers, a new service date may be established that is prior to the original standard or negotiated interval service date.

If the service date is changed to an earlier date, and the Telephone Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in (D) following apply. Such charges will apply in addition to the Service Date Change Charge.

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is:

usoc CHARGE

Service Date Change Charge, per order OMC

Continued

\$27.00

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 128

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.3 Access Order Charges (Cont'd)
 - 5.3.1 <u>Access Service Request Modifications</u> (Cont'd)
 - (B) Partial Cancellation Charge

Any decrease in the number of ordered Special Access Service circuits or Switched Access Service lines, trunks or busy hour minutes of capacity will be treated as a partial cancellation and the charges as set forth in 5.3.2(C) following will apply.

(C) <u>Design Change Charse</u>

The customer may request a design change to the service ordered. A design change is any change to an Access Service Request which requires engineering review. An engineering review is a review by Telephone Company personnel of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package. Design changes do not include a change of customer premises, end user premises, end office switch, Feature Group type, or Special Access Service circuit type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 129

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.3 Access Order Charges (Cont'd)
 - 5.3.1 <u>Access Service Request Modifications</u> (Cont'd)
 - (C) <u>Design Change Charae</u> (Cont'd)

service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is:

usoc Rate

Design Change Charge, per order

H28 \$27.00

If a change of service date is required, the Service Date Change Charge as set forth in (A) preceding will also apply.

(D) Expedited Order Charge

When placing an Access Service Request a customer may request a service date that is prior to the Telephone Company's published service date interval. A customer may also request an earlier service date on a pending Access Service Request. If the Telephone Company determines that service can be provided on the requested date and that additional labor cost or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. Actual charges assessed may not exceed the estimate by more than 10%. Such additional charges will be determined and billed to the customer as follows:

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 130

ACCESS SERVICE

- 5. Orderina Switched and Special Access Service (Cont'd)
 - 5.3 Access Order Charaes (Cont'd)
 - 5.3.1 <u>Access Service Request Modifications</u> (Cont'd)
 - (D) Expedited Order Charge (Cont'd)

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor charges as set forth in Section 8.2 following.

To develop, determine and bill the customer the extraordinary costs which may be involved, the special construction terms and conditions as set forth in Section 14 will be used by the Telephone Company. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Section 14.

When the request for expediting occurs subsequent to the issuance of the Access Service Request, a Service Date Change Charge as set forth in (A) preceding also applies.

5.3.2 <u>Cancellation of an Access Service Request</u>

A customer may cancel an Access Service Request on any date after receipt of the Access Service Request by the Telephone Company and prior to the installation of service. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Access Service Request order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If written confirmation of the cancellation is not received by the Telephone Company, the verbal notice will not

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 28819

ORI GI NAL

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 131

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.3 Access Order Charaes (Cont'd)
 - 5.3.2 <u>Cancellation of an Access Service Request</u> (Cont'd)

be considered a valid cancellation notice. When a customer cancels an Access Service Request for the discontinuance of service, no charges apply for the cancellation.

(A) Delay of Service Date by Customer

If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

The Access Service Request shall be cancelled and charges set forth in (C) following will apply, or

Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Service Request.

(B) Delay of Service Date by Telephone Company

If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., Acts of God, governmental requirements, work stoppages, and civil commotions), the customer may cancel the Access Service Request without incurring cancellation charges.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 132

ACCESS SERVICE

- 5. Orderina Switched and Special Access Service (Cont'd)
 - 5.3 Access Order Charaes (Cont'd)
 - 5.3.2 <u>Cancellation of an Access Service Reauest</u> (Cont'd)
 - (C) Cancellation Charae

When a customer cancels an Access Service Request and the Telephone Company incurs any costs associated with the processing of the Access Service Request or installation prior to the cancellation date, the Cancellation Charge will apply. The Cancellation Charge specified in (1) or (2) following, whichever is lower, shall apply.

- (1) The charge for the minimum period of Switched or Special Access Service as set forth in 5.3.3 following.
- (2) A charge equal to the costs incurred in such installation, less estimated net salvage, and/or a charge equal to the costs incurred in such order processing. These charges include the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, right-of-way, and other associated costs.

Installation and Order costs of Switched or Special Access Service facilities are considered to have started when the Telephone incurs any costs associated with such installation or order processing.

5.3.3 Minimum Period Charaes

(A) When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 133

ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
 - 5.3 Access Order Charges (Cont'd)
 - 5.3.3 <u>Minimum Period Charges</u> (Cont'd)
 - (A) (Cont'd)

For purposes of applying minimum period charges, the disconnect date shall be two business days after the date the Telephone Company receives written notification from the customer or the date the customer requests service be disconnected, whichever is the later date.

(B) The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity as set forth in Section 6.5.7 following.

For Special Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in Section 7.2.3 following.

The Minimum Period Charge for part-time Television and Program Audio Services is the applicable daily rate for the service as set forth in Section 7.2.3 following.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 134

ACCESS SERVICE

6. Switched Access Service

6.1 General

Switched Access Service, which is available to customers for their use in furnishing their service to end users, provides a two-point electrical communications path between a customer's premise and an end user's premises. It provides for the use of common terminating, switching and trunking facilities, and common subscriber plant of the Telephone Company. Switched Access Service provides for the ability to originate calls from an end user's premise to a customer's premise, and to terminate calls from a customer's premise to an end user's premise in the Access Area where it is provided. Specific descriptions of each Switched Access Service are provided in 6.2 following.

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's telephone exchange services, will provide to the customer upon reasonable notice service offered in this section of this tariff at rates and charges specified therein.

6.1 , 1 Service Arrangements

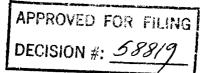
Switched Access Service is provided in five different arrangements, Feature Groups A through D and 800 Access Service. These service categories are differentiated by their line side or trunk side connection to the Telephone Company switch, and, the possible requirement for an end user carrier access code. The provision of each Switched Access Service arrangement requires Local Transport facilities and the appropriate End Office switching functions.

Feature Groups are arranged for either originating, terminating, or two-way calling, based on the customer end office switching capacity ordered, while originating 800 Access Service is arranged for originating calling only. Originating calling permits the delivery of calls from Telephone Exchange Service locations to the customer's premises. Terminating calling permits the delivery of calls from the customer's

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 135

ACCESS SERVICE

6. <u>Switched Access Service</u> (Cont'd)

6.1 General (Cont'd)

6.1.1 <u>Service Arranoements</u> (Cont'd)

premises to Telephone Exchange Service locations. Two-way calling permits the delivery of calls in both directions, but not simultaneously.

Switched Access Services are classified as either line side connections or trunk side connections. The type of access connection provided by the Telephone Company is dependent upon the Switched Access Arrangement ordered by the customer. Switched Access ordering regulations are detailed in Section 5.1 preceding.

Switched Access Feature Groups may be provided in conjunction with voice grade Special Access services in order to complete communications to and from the customer's location. A complete description of the Combined Access Service Arrangement is set forth in 6.3.2(T) following.

6.1.2 Technical Specifications

There are three specific transmission specifications (i.e., Types A, B, and C) that have been identified for the provision of Switched Access Arrangements. The specifications provided are dependent on the Interface Group and the routing of the service, i.e., whether the service is routed directly to the end office or via an access tandem. The parameters for the transmission specifications and descriptions of the Interface Groups are set forth in Section 9 following.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 136

ACCESS SERVICE

6. <u>Switched Access Service</u> (Cont'd)

6.1 General (Cont'd)

6.1.3 Optional Features

There are various nonchargeable optional features available with the Switched Access Arrangements. These additional optional features are provided as Local Transport, Common Switching, or Transport Termination options. Each Feature Group and 800 Access Service's nonchargeable optional features are identified in 6.2.1, 6.2.2, 6.2.3, 6.2.4, and 6.2.5 following.

6.2 <u>Switched Access Service Arrangements</u>

Following are detailed descriptions of each of the available Feature Groups and 800 Access Service. Each is described in terms of its specific physical characteristics and calling patterns, the transmission specifications with which it is provided, and the optional features available for use.

Optional features are described in 6.3 following. Additional regulations pertaining to the provision of these arrangements are set forth in 6.4 following.

6.2.1 Feature Group A (FGA)

(A) Description

(1) FGA is provided via a line side connection at Telephone Company electronic and electromechanical end office switches with an associated seven digit telephone number for the customer's use in originating communications to or terminating communications from an Interexchange Carrier's Intrastate Service or a customer provided intrastate communications capability. At the option

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 137

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.1 Feature Group A (FGA) (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (1) (Cont'd)

of the customer, FGA is provided on a single or multiple line group basis and is arranged for originating calling only, terminating calling only, or two-way calling.

- (2) FGA provides a line side termination at the first point of switching. The line side termination will be provided with either ground start supervisory signaling or loop start supervisory signaling. The type of signaling is at the option of the customer.
- (3) The Telephone Company shall select the first point of switching, within the selected FGA Access Area, at which the line side connection is to be provided unless the customer requests a different first point of switching and Telephone Company facilities and measurement capabilities, where necessary, are available to accommodate such a request.
- (4) A seven digit local telephone number assigned by the Telephone Company is provided for access to FGA switching in the originating direction. The seven digit local telephone number will be associated with the selected end office switch and is of the form NXX-XXXX.

If the customer requests a specific seven digit telephone number that is not currently assigned, and

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 138

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.1 Feature Group A (FGA) (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (4) (Cont'd)

the Telephone Company can, with reasonable effort, comply with that request, the requested number will be assigned to the customer.

- (5) FGA switching, when used in the terminating direction, is arranged with dial tone start-dial signaling. When used in the terminating direction FGA switching may, at the option of the customer, be arranged for dial pulse or dual tone multifrequency address signaling, subject to availability of equipment at the first point of switching. When FGA switching is provided in a hunt group or uniform call distribution arrangement, all FGA switching will be arranged for the same type of address signaling.
- (6) No address signaling is provided by the Telephone Company when FGA Switching is used in the originating direction. Address signaling in such cases, if required by the customer, must be provided by the customer's end user using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Telephone Company and will be subject to the ordinary transmission capabilities of the Local Transport provided.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Vice President

APPROVED FOR FILING

DECISION #: <u>588/9</u>

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 139

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arranaements</u> (Cont'd)
 - 6.2.1 Feature Group A (FGA) (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (7) FGA Switching, when used in the terminating direction, may be used to access the Telephone Company's specified set of valid NXXs within the FGA Access Area.

For FGA, the Access Area is defined as the local exchange calling area of the end office switch from which the FGA service is provided as set forth in the Telephone Company's local or general exchange service tariff.

At the customer's option, Access is also provided for terminating FGA calls, established on a 1 + basis, to NXXs outside the FGA Access Area but remaining within the LATA. Switched Access Service rate elements will apply to such traffic as set forth in 6.5.9 following.

Terminating access is also provided to local operator service (0- and 0+), Directory Assistance (41 1 where available and 555-I 212) emergency reporting service (911 where available), exchange telephone repair (61 1 where available), time or weather announcement services of the Telephone Company, community information services of an information service provider, and other customers' services (by dialing the appropriate digits).

Charges for FGA terminating calls requiring operator assistance or calls to 61 1 or 91 1 will only apply where sufficient call details are available. Additional

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 140

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 Switched Access Service Arrangements (Cont'd)
 - 6.2.1 <u>Feature Group A (FGA)</u> (Cont'd)
 - (A) Description (Cont'd)
 - (7) (Cont'd)

non-access charges will also be billed on a separate account for (1) an operator surcharge, as set forth in the local exchange tariffs, for local operator assistance (0- and 0 +) calls, (2) calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL-IT) Network Services, and (3) calls from a FGA line to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer.

For calls to Directory Assistance additional nonaccess charges may also be billed at the applicable rates under the Telephone Company local exchange tariffs.

- (8) Feature Group A Switched Access Service is available with additional termination (i.e. extensions) of the service at different building(s) in the same or different local calling area. Application of rates for Feature Group A extension service is found in 6.5.8 following.
- (9) When a FGA switching arrangement for an individual customer (a single line or entire hunt group) is discontinued at an end office, an intercept announcement is provided. This arrangement

Continued

issued: December 1, 1994 Robert S. Crum

Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 141

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service</u> Arrangements (Cont'd)
 - 6.2.1 Feature Group A (FGA) (Cont'd)
 - (A) Description (Cont'd)
 - (9) (Cont'd)

provides, for a limited period of time, an announcement that the service associated with the number dialed has been disconnected.

(10) Message Unit Credit

Calls from end users to the seven digit local telephone numbers associated with Feature Group A Switched Access Service are subject to Telephone Company local and/or general exchange service tariff charges (including message unit and toll charges as applicable). The monthly bills rendered to customers for their Feature Group A Switched Access Service will include a credit to reflect any message unit charges billed to their end users under the Telephone Company's local and/or general exchange service tariffs. The credit will apply for recorded originating usage or for assumed originating usage, as appropriate for the FGA service provided. When the credit is applied on assumed usage, such credit will not exceed the assumed levels of usage set forth in 6.6 following. No credit will apply for any terminating FGA access minutes. The message unit credit for originating access minutes will be based on the generally applicable message unit charges of the Telephone Company. All applicable message unit credits will be developed on an exchange specific basis only.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILE NO DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 142

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrannements</u> (Cont'd)
 - 6.2.1 Feature Group A (FGA) (Cont'd)
 - (B) Optional Features
 - (1) Common Switchins Optional Features
 - (a) Hunt Group Arrangement
 - (b) Uniform Call Distribution Arrangement
 - (c) Nonhunting Number for Use with Hunt Group Arrangement or Uniform Call Distribution Arrangement
 - (d) Call Denial
 - (e) Service Code Denial
 - (f) Combined Access Service Arrangement
 - (2) Transport Termination Optional Features
 - (a) Two-way operation with dial pulse address signaling and loop start supervisory signaling
 - (b) Two-way operation with dial pulse address signaling and ground start supervisory signaling
 - (c) Two-way operation with dual tone multifrequency address signaling and loop start supervisory signaling
 - (d) Two-way operation with dual tone multifrequency address signaling and ground start supervisory signaling

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FIGURE
DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 143

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.1 Feature Group A (FGA) (Cont'd)
 - (B) Optional Features (Cont'd)
 - (2) Transport Termination Optional Features (Cont'd)
 - (e) Terminating operation with dial pulse address signaling and loop start supervisory signaling
 - (f) Terminating operation with dial pulse address signaling and ground start supervisory signaling
 - (g) Terminating operation with dual tone multifrequency address signaling and loop start supervisory signaling
 - (h) Terminating operation with dual tone multifrequency address signaling and ground start supervisory signaling
 - (i) Originating operation with loop start supervisory signaling
 - (j) Originating operation with ground start supervisory signaling.
 - (3) Local Transport Optional Features
 - (a) Supervisory Signaling
 - (b) Customer Specified Entry Switch Receive Level

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 144

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.2 Switched Access Service Arransements (Cont'd)
 - Feature Group A (FGA) (Cont'd) 6.2.1
 - (B) Optional Features (Cont'd)
 - (4) Local Features

Certain other features which may be available in connection with Feature Group A are provided under the Telephone Company's local and/or general exchange service tariffs.

These are:

- (a) Speed Calling(b) Remote Call Forwarding
- (c) Bill Number Screening
- (C) Transmission Specifications

FGA is provided with either Type B or Type C Transmission Specifications. The specifications for the associated parameters are guaranteed to the first point of switching. Type C Transmission Specifications are provided with Interface Group 1 and Type B is provided with Interface Groups 2 through 10. Type DB Data Transmission Parameters are provided with FGA to the first point of switching. FGA Interface Groups and Codes are described further in Section 9 following. FGA Transmission specifications are described further in Section 9 following.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 145

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 Switched Access Service Arranaements (Cont'd)
 - 6.2.2 Feature Group B (FGB)
 - (A) <u>Description</u>
 - (1) FGB provides trunk side access to Telephone Company end office switches with an associated uniform access code for the customer's use in originating communications to and terminating communications from an Interexchange Carrier's Intrastate Service or a customer-provided intrastate communications capability. FGB is provided by the Telephone Company directly to appropriately equipped Telephone Company electronic end offices or via Telephone Company designated electronic access tandem switches, which provides access to Telephone Company electronic and electromechanical end offices within that Access Tandem Network.
 - (2) FGB is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with wink start start-pulsing signals and answer and disconnect supervisory signaling.
 - (3) FGB switching is provided with multifrequency address signaling in both the originating and terminating directions. Except for FGB switching provided with automatic number identification (ANI) or rotary dial station signaling arrangements as set forth in 6.3 following, any other address signaling in the originating direction, if required by the customer, must be provided by the customer's end user using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Telephone Company and will be subject to the ordinary transmission capabilities of the Local Transport provided.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 146

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.2 <u>Feature Group B (FGB)</u> (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (4) The access code for FGB switching is a uniform access code in the form of 950-I /OXXX or 1 + 950-1/0XxX for carriers. One uniform access code will be assigned to the customer for the customer's domestic communications and another will be assigned to the customer for its international communications, if required. These uniform access codes will be the assigned access numbers of all FGB switched access service provided to the customer by the Telephone Company.
 - (5) FGB switching, when used in the terminating direction, may be used to access valid NXXs in the FGB Access Area. When directly routed to an end office, the Access Area for FGB includes only those valid NXX codes served by that end office. When routed through an access tandem the Access Area for FGB service includes only those valid NXX codes served by end offices subtending that access tandem.

Access is also available to time or weather announcement services of the Telephone Company, community information services of an information service provider and other customers' services (by dialing the appropriate digits).

The customer will also be billed additional non-access charges for calls to certain community information services for which rates are applicable

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 147

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.2 Feature Group B (FGB) (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (5) (Cont'd)

under Telephone Company exchange service tariffs, e.g., 976 (DIAL-IT) Network Service. Additionally, non-access charges will also be billed for calls from a FGB trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer.

Calls in the terminating direction will not be completed to 950-I /OXXX or 1 +950-1 /OXXX access codes, local operator assistance (0- and 0 +). Directory Assistance (411 and 555-I 212), service codes 611 and 911 or 1 OXXX access codes. FGB may not be switched, in the terminating direction, to Switched Access Service Feature Groups B, C and D.

(6) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGB switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGB switching arrangement provided. Different types of FGB or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.

Continued

Issued: December 1, 1994

Nestern Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Robert S. Crum Effective: December 1, 1994

APPROVED

APPROVED

APPROVED

APPROVED

APPROVED FOR FILII DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 148

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.2 Feature Group B (FGB) (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (7) When all FGB switching arrangements are discontinued at an end office and/or in a Access Area, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with the number dialed has been disconnected.
 - (B) Optional Features
 - (1) Common Switching Optional Features
 - (a) Automatic Number Identification (ANI)
 - (b) Up to Seven Digit Outpulsing of Access Digits to Customer
 - (c) Combined Access Service Arrangement
 - (2) Transport Termination Optional Features
 - (a) Rotary Dial Station Signaling
 - (3) Local Transport Optional Features
 - (a) Customer Specification of Local Transport Termination
 - (b) Supervisory Signaling
 - (c) Customer Specified Entry Switch Receive Level

Continued

Issued: December 1, 1994

994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations
8920 Emerald Park Drive

B920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 149

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.2 Switched Access Service Arrangements (Cont'd)
 - 6.2.2 Feature Group B (FGB) (Cont'd)
 - (B) Optional Features (Cont'd)
 - (4) Local Features

Another feature, Bill Number Screening, which may be available in connection with FGB, is provided under the Telephone Company's local and/or general exchange service tariffs.

(C) Transmission Specifications

FGB is provided with either Type B or Type C Transmission Specifications. The specifications for the associated parameters are guaranteed to the end office when routed directly or to the first point of switching when routed via an access tandem. Type C Transmission Specifications are provided with Interface Group 1 and Type B is provided with Interface Groups 2 through 10. Type DB Data Transmission Parameters are provided with FGB to the first point of switching.

- 6.2.3 Feature Group C (FGC)
 - (A) Description
 - (1) FGC is provided at all Telephone Company end office switches on a direct trunk basis or via Telephone Company designated access tandem switches for the customer's use in originating and terminating communications. FGC switching is provided to the customer (i.e., provider of MTS and WATS) at an end office switch unless Feature Group D end office

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILEG DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 150

ACCESS SERVICE

- Switched Access Service (Cont'd) 6.
 - Switched Access Service Arrangements (Cont'd)
 - 6.2.3 Feature Group C (FGC) (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (1) (Cont'd)
 - switching is provided in the same office. When FGD switching is available, FGC switching will not be provided.
 - (2) FGC is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with answer and disconnect supervisory signaling. Wink start start-pulsing signals are provided in all offices where available. In those offices where wink start start-pulsing signals are not available, delay dial start-pulsing signals will be provided, unless immediate dial pulse signaling is provided, in which case no start-pulsing signals are provided.
 - (3) FGC is provided with multifrequency address signaling except in certain electromechanical end office switches where multifrequency signaling is not available. In such switches, the address signaling will be dial pulse, revertive pulse, immediate dial pulse or panel call indicator signaling, whichever is available. Up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such called

Continued

Robert S. Crum Issued: December 1, 1994

Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 151

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.3 <u>Feature Group C (FGC)</u> (Cont'd)
 - (A) Description (Cont'd)
 - (3) (Cont'd)

party number signals will be subject to the ordinary transmission capabilities of the Local Transport provided.

- (4) No access code is required for FGC switching. The telephone number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the customer's end user is NXX-XXXX, 0 or 1+NXX-XXXX, NPA+NXX-XXXX, 0 or 1+NPA+NXX-XXXX, and, when the end office is equipped for International Direct Distance Dialing (IDDD), 01+CC+NN or 011+CC+NN.
- (5) FGC switching, when used in the terminating direction, may be used to access valid NXXs in the FGC Access Area. When directly routed to an end office the FGC Access Area includes only those valid NXX codes served by that office. When routed through an access tandem, the FGC Access Area includes only those valid NXX codes served by offices subtending that access tandem.

Access is also available to time or weather announcement services of the Telephone Company, community information services of an information provider, and other customers' services (by dialing the appropriate codes) when the services can be reached using valid NXX codes.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 152

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.2 Switched Access Service Arrangements (Cont'd)
 - 6.2.3 Feature Group C (FGC) (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (5) (Cont'd)

Where measurement capabilities exist, the customer will also be billed additional non-access charges for calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL-IT) Network Services. Additionally, non-access charges will also be billed for calls from a FGC trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer. Calls in the terminating direction will not be completed to 950-1/0XXX or 1+950-1/0XXX access codes, local operator assistance (0and 0+), Directory Assistance service (411 and 555-1212) codes 611 and 911 and 10XXX access codes. FGC may not be switched, in the terminating direction, to Switched Access Service Feature Groups B, C, or D.

The Telephone Company will establish a trunk group (6) or groups for the customer at end office switches or access tandem switches where FGC switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGC switching arrangement provided. Different types of FGC or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 153

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 Switched Access Service Arrangements (Cont'd)
 - 6.2.3 Feature Group C (FGC) (Cont'd)
 - (B) Optional Features
 - (1) Common Switching Optional Features
 - (a) Automatic Number Identification (ANI)
 - (b) Service Class Routing
 - (c) Dial Pulse Address Signaling
 - (d) Revertive Pulse Address Signaling
 - (e) Delay Dial Start-Pulsing Signaling
 - (f) Immediate Dial Pulse Address Signaling
 - (g) Panel Call Indicator Address Signaling
 - (h) Alternate Traffic Routing
 - (i) Trunk Access Limitation
 - (j) Combined Access Service Arrangement
 - (2) Transport Termination Optional Features

Operator Trunks - i.e., Coin, Non-Coin, and Combined Coin and Non-Coin. (Non-Coin Trunks are provided at Telephone Company electronic and electromechanical end offices. Coin and Combined Coin and Non-Coin are provided only at Telephone Company electronic end offices and other Telephone Company end offices where equipment is available).

Continued

Issued: December 1, 1994

994 Robert S. Crum Effective Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 154

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.3 Feature Group C (FGC) (Cont'd)
 - (B) Optional Features (Cont'd)
 - (3) Local Transport Optional Features

Supervisory Signaling (as set forth in 6.3.1(A) following.

(C) Transmission Specifications

FGC is provided with either Type B or Type C Transmission Specifications as follows:

- When routed directly to the end office either Type B or Type C is provided.
- When routed to an access tandem only Type B is provided.
- Type B or Type C is provided on the transmission path from the access tandem to the end office.

Type C Transmission Specifications are provided with Interface Group 1 when routed directly to an end office. Type B is provided with Interface Groups 2 through 10, whether routed directly to an end office or to an access tandem.

Type DB Data Transmission Parameters are provided with FGC for the transmission path between the customer's premises and the end office when directly routed to the end office, and Type DB Data Transmission Parameters are provided for the transmission path between the customer's premises and the access tandem and between the access tandem and the end office when routed via an access tandem.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President
egion Telephone Operations APPROVED FOR SH

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 155

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - Switched Access Service Arrangements (Cont'd)
 - 6.2.4 Feature Group D (FGD)
 - (A) Description
 - FGD is provided at Telephone Company designated electronic end office switches whether routed directly or via Telephone Company designated electronic access tandem switches. FGD provides trunk side access to Telephone Company end office switches with an associated uniform 10XXX access code for the customer's use in originating and terminating communications. No access code is required if the end user's telephone exchange service is arranged for Presubscription as set forth in Section 8.5 following.
 - FGD is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with wink start start-pulsing signals and answer and disconnect supervisory signaling except for FGD provided with SS7 Out of Band Signaling.
 - FGD switching is provided with multifrequency address signaling or SS7 Out of Band Signaling. FGD with SS7 Out of Band Signaling is provided at suitably equipped Telephone Company end office or access tandem switches. Up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such address signals will be subject to the ordinary transmission capabilities of the Local Transport provided.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 156

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - Switched Access Service Arrangements (Cont'd)
 - 6.2.4 Feature Group D (FGD) (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (4) FGD switching, when used in the terminating direction, may be used to access valid NXXs in the FGD Access Area. When directly routed to an end office the FGD Access Area includes only those valid NXX codes served by that office. When routed through an access tandem the FGD Access Area includes only those valid NXX codes served by equal access end offices subtending that access tandem.

Access is also available to time or weather announcement services of the Telephone Company, community information service of an information service provider, and other customers' services (by dialing the appropriate codes) when such services can be reached using valid NXX codes.

- The Telephone Company will establish a trunk group (5) or groups for the customer at end office switches or access tandem switches where FGD switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGD switching arrangement provided. Different types of FGD or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.
- The access code for FGD switching is a uniform access code of the form 10XXX. A single access code will be the assigned number of all FGD access provided to the customer by the Telephone

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Robert S. Crum

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 157

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.4 Feature Group D (FGD) (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (6) (Cont'd)

Company. No access code is required for calls to a customer over FGD Switched Access Service if the end user's telephone exchange service is arranged for presubscription to that customer, as set forth in Section 8.5 following.

Where no access code is required, the number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the number dialed by the customer's end user is NXX-XXXX, 0 or 1+NXX-XXXX, NPA+NXX-XXXX, 0 or 1+NPA+NXX-XXXX, and, when the end office is equipped for International Direct Distance Dialing (IDDD), 01+CC+NN or 011+CC+NN.

When the 10XXX access code is used, FGD switching also provides for dialing the digit 0 for access to the customer's operator, 911 for access to the Telephone Company's emergency reporting service, or the end-of-dialing digit for cut-through access to the customer's premises.

(7) FGD switching will be arranged to accept calls from telephone exchange service locations without the need for dialing 10XXX uniform access code. Each telephone exchange service line may be marked with

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 158

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.4 Feature Group D (FGD) (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (7) (Cont'd)

a presubscription code to identify which 10XXX code its calls will be directed to for interLATA service.

- (B) Optional Features
 - (1) Common Switching Optional Features
 - (a) Automatic Number Identification (ANI)
 - (b) Service Class Routing
 - (c) Alternate Traffic Routing
 - (d) Call Gapping Arrangement
 - (e) Trunk Access Limitation
 - (f) International Carrier Option
 - (g) Non-Overlap Outpulsing
 - (h) Cut-Through
 - (i) Combined Access Service Arrangement
 - (j) SS7 Out of Band Signaling

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 159

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.4 Feature Group D (FGD) (Cont'd)
 - (B) Optional Features (Cont'd)
 - (2) <u>Transport Termination Optional Features</u>
 - (a) Operator Trunk, Full Feature Arrangement
 - (3) Local Transport Optional Features
 - (a) Supervisory Signaling (as set forth in 6.3.1(A) following.
 - (C) Transmission Specifications

FGD is provided with either Type A, Type B or Type C Transmission Specifications as follows:

- When routed directly to the end office either Type B or C is provided.
- When routed to an access tandem only Type A is provided.
- Type A is provided on the transmission path from the access tandem to the end office.

Type C Transmission Specifications are provided with Interface Group 1. Type A and Type B Transmission Specifications are provided with Interface Groups 2 through 10.

Continued

Issued: December 1, 1994

994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations
8920 Emerald Park Drive

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 160

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.2 Switched Access Service Arrangements (Cont'd)
 - 6.2.4 Feature Group D (FGD) (Cont'd)
 - (C) Transmission Specifications (Cont'd)

Type DA Data Transmission Parameters are provided for the transmission path between the customer's premises and the access tandem and between the access tandem and the end office. Type DB Data Transmission Parameters are provided with FGD for the transmission path between the customer's premises and the end office when directly routed to the end office.

- 6.2.5 800 Access Service
 - (A) Description
 - (1) 800 Access Service provides for the forwarding of end user dialed 800-NXX-XXXX calls to a customer via a Telephone Company designated switch capable of performing a customer identification function. The customer identification function determines the customer to which the 800 call is routed by the Telephone Company based on the dialed digits.

The customer identification function will be available at suitably equipped end office or access tandem switches. Once customer identification has been established, the call will be routed to the customer. 800 Access Service may be provided via 800 Access Service switched trunk groups or in conjunction with a customer's FGC or FGD Switched Access Service.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

Robert S. Crum

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 161

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.5 800 Access Service (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (2) 800 Access Service is an originating trunk side switched service that is available to the customer via 800 Access Service trunk(s) at Telephone Company designated switches capable of performing the customer identification function. If the customer's 800 Access traffic originates from an end office switch not equipped to perform the customer identification function, the call will be routed to the nearest office at which the function is available. Once customer identification has been established, the call will be routed to the customer.

Unless prohibited by technical limitations, the customer's 800 Access Service traffic may, at the option of the customer, be combined in the same trunk group arrangement with the customer's Feature Group C or Feature Group D Access Service traffic. When required by technical limitations a separate trunk group must be established for 800 Access Service.

(3) 800 Access Service is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. 800 Access Service originating from equal access end offices with the customer identification function will be provided using Feature Group D signaling as set

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 162

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.5 800 Access Service (Cont'd)
 - (A) <u>Description</u> (Cont'd)
 - (3) (Cont'd)

forth in 6.2.4 (A)(2) and (3) preceding. When Feature Group D signaling is provided, ANI will be provided in the same manner in which ANI is provided for Feature Group D as set forth in 6.3.2 (F) following.

800 Access Service originating from end offices not having equal access capabilities will be provided using Feature Group C signaling as set forth in 6.2.3 (A)(2) and (3) preceding. When Feature Group C signaling is provided, ANI will be provided in the same manner in which ANI is provided for Feature Group C as set forth in 6.3.2 (F) following.

- (B) Optional Features
 - (1) Common Switching Optional Features
 - (a) Automatic Number Identification (ANI)
 - (b) Dial Pulse Address Signaling
 - (c) Revertive Pulse Address Signaling
 - (d) Delay Dial Start-Pulsing Signaling
 - (e) Immediate Dial Pulse Address Signaling

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 163

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.2 <u>Switched Access Service Arrangements</u> (Cont'd)
 - 6.2.5 <u>800 Access Service</u> (Cont'd)
 - (B) Optional Features (Cont'd)
 - (1) Common Switching Optional Features (Cont'd)
 - (f) Panel Call Indicator Address Signaling
 - (g) Alternate Traffic Routing
 - (h) SS7 Out of Band Signaling
 - (2) Local Transport Optional Features
 - (a) Supervisory Signaling
 - (C) <u>Transmission Specifications</u>
 - (1) Non-Converted End Offices

In end offices that have not been converted to equal access, 800 Access Service is provided with either Type B or Type C Transmission Specifications as follows:

- When routed directly to the end office either Type B or Type C is provided.
- When routed to an access tandem only Type B is provided.
- Type B or Type C is provided on the transmission path from the access tandem to the end office.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

tions APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 164

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - Switched Access Service Arrangements (Cont'd)
 - 6.2.5 800 Access Service (Cont'd)
 - (C) Transmission Specifications (Cont'd)
 - (1) Non-Converted End Offices (Cont'd)

Type C Transmission Specifications are provided with Interface Group 1 when routed directly to an end office. Type B is provided with Interface Groups 2 through 10, whether routed directly to an end office or to an access tandem.

Type DB Data Transmission Parameters are provided with 800 Access Service for the transmission path between the customer's premises and the end office when directly routed to the end office, and Type DB Data Transmission Parameters are provided for the transmission path between the customer's premises and the access tandem and between the access tandem and the end office when routed via an access tandem.

(2) Equal Access End Offices

In end offices converted to equal access, 800 Access Service is provided with either Type A, Type B or Type C Transmission Specifications as follows:

- When routed directly to the end office either Type B or C is provided.
- When routed to an access tandem only Type A is provided.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 165

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - 6.2 Switched Access Service Arrangements (Cont'd)
 - 800 Access Service (Cont'd) 6.2.5
 - (C) Transmission Specifications (Cont'd)
 - (2) Equal Access End Offices (Cont'd)
 - Type A is provided on the transmission path from the access tandem to the end office.

Type C Transmission Specifications are provided with Interface Group 1. Type A and Type B Transmission Specifications are provided with Interface Groups 2 through 10.

Type DA Data Transmission Parameters are provided for the transmission path between the customer's premises and the access tandem and between the access tandem and the end office. Type DB Data Transmission Parameters are provided for the transmission path between the customer's premises and the end office when directly routed to the end office.

6.3 **Optional Features**

Following are descriptions of the various optional features that are available in lieu of, or in addition to, the standard features provided with Switched Access Services. They are provided as either Local Transport, Common Switching or Transport Termination options.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 166

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - Optional Features (Cont'd) 6.3
 - 6.3.1 **Local Transport Optional Features**
 - (A) Supervisory Signaling

Where the transmission parameters permit, and where signaling conversion is required by the customer to meet its signaling capability, the customer may order an optional supervisory signaling arrangement for each transmission path provided as follows:

For Interface Groups 1 and 2

DX Supervisory Signaling, E&M Type I Supervisory Signaling, E&M Type II Supervisory Signaling, or E&M Type III Supervisory Signaling

For Interface Group 2

SF Supervisory Signaling, or Tandem Supervisory Signaling

For Interface Groups 6 through 10

At the option of the customer, these Interface Groups may be provided with individual transmission path SF supervisory signaling where such signaling is available in Telephone Company end offices. Generally such signaling is available only where the entry switch provides an analog (i.e., non-digital) interface to the transport termination.

These optional supervisory signaling arrangements are not available in conjunction with Signaling System 7 (SS7) Out of Band Signaling.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 167

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - 6.3.1 <u>Local Transport Optional Features</u> (Cont'd)
 - (B) Customer Specified Entry Switch Receive Level

This feature allows the customer to specify the receive transmission level at the first point of switching. The range of transmission level which may be specified is described in Technician Reference TR-NPL-000334. This feature is available with Interface Groups 2 through 10 for Feature Groups A and B.

(C) <u>Customer Specification of Local Transport Termination</u>

This option allows the customer to specify, for Feature Group B routed directly to an end office or access tandem, a four wire termination of the Local Transport at the entry switch in lieu of a Telephone Company selected two-wire termination. This option is available only when the Feature Group B arrangement is provided with Type B Transmission Specifications.

- 6.3.2 Common Switching Optional Features
 - (A) Call Denial on Line or Hunt Group

This option allows for the screening of terminating calls within the Feature Group A Access Area, and for the completion only of calls to 411, 611, 911, 800, 555-1212, and a Telephone Company specified set of NXXs within the Telephone Company local exchange calling area of the dial tone office in which the arrangement is provided. All other "toll" calls are routed to a reorder tone or recorded announcement. This feature is provided in all Telephone Company electronic end offices and,

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

ione

Effective: December 1, 1994

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 168

ACCESS SERVICE

6. <u>Switched Access Service</u> (Cont'd)

6.3 Optional Features (Cont'd)

6.3.2 <u>Common Switching Optional Features</u> (Cont'd)

(A) Call Denial on Line or Hunt Group (Cont'd)

where available, in electromechanical end offices. It is available with Feature Group A.

(B) Service Code Denial on Line or Hunt Group

This option allows for the screening of terminating calls 0-, 555 and N11 (e.g., 411, 611, and 911). This feature is provided where available in all Telephone Company electronic end offices and electromechanical end offices. It is available with Feature Group A.

(C) Hunt Group Arrangement

This option provides the ability to sequentially access one of two or more line side connections in the originating direction, when the access code of the line group is dialed. This feature is provided in all Telephone Company end offices. It is available with Feature Group A.

(D) Uniform Call Distribution Arrangement

This option provides a type of multiline hunting arrangement which provides for an even distribution of calls among the available lines in a hunt group. Where available, this feature is provided in Telephone Company electronic end offices only. It is available with Feature Group A.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 169

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - 6.3.2 <u>Common Switching Optional Features</u> (Cont'd)
 - (E) Nonhunting Number for Use with Hunt Group or Uniform Call Distribution Arrangement

This option provides an arrangement for an individual line within a multiline hunt or uniform call distribution group that provides access to that line within the hunt or uniform call distribution group when it is idle or provides busy tone when it is busy, when the nonhunting number is dialed. Where available, this feature is provided in Telephone Company electronic end offices only. It is available with Feature Group A.

(F) Automatic Number Identification (ANI)

This option provides the automatic transmission of a seven or ten digit number and information digits to the customer's premises for calls originating in the Access Area to identify the calling station. The ANI feature is an end office software function which is associated on a call-by-call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an end office and an access tandem, and a trunk group between an access tandem and a customer's premises. When Feature Group D is provided with SS7 Out of Band Signaling, the customer may obtain an ANI equivalent by ordering the Charge Number optional feature as described in 6.3.2(X).

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

ons APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 170

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - 6.3.2 <u>Common Switching Optional Features</u> (Cont'd)
 - (F) Automatic Number Identification (ANI) (Cont'd)

The seven digit ANI telephone number is available with Feature Groups B and C. With these Feature Groups, technical limitations may exist in Telephone Company switching facilities which require ANI to be provided only on a directly trunked basis. ANI will be transmitted on all calls except those originating from multiparty lines, coin stations, and coinless pay telephones using Feature Group B, or when an ANI failure has occurred.

The ten digit ANI telephone number is only available with Feature Group D. The ten digit ANI telephone number consists of the Numbering Plan Area (NPA) plus the seven digit ANI telephone number. The ten digit ANI telephone number will be transmitted on all calls except those identified as multiparty line or ANI failure, in which case only the NPA will be transmitted (in addition to the information digit described below).

For FGD where technical capabilities exist, ANI may be ordered on a class of service (type of call) basis, rather than the trunk group on which the call is routed. Class of service as defined here means: A) Service type; B) Line Class of Service (e.g., Hotel/Motel, Coin); C) Service Access Code (SAC) (e.g., 800 or 900); D) Prefix dialed (0+, 0-, 00-, 01-, 011-); or any combination of A through D.

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

ions APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 171

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - 6.3.2 <u>Common Switching Optional Features</u> (Cont'd)
 - (F) Automatic Number Identification (ANI) (Cont'd)

With Feature Group C, ANI is provided from end offices at which Telephone Company recording for end user billing is not provided, or where it is not required, as with 800 service. It is not provided from end offices for which the Telephone Company needs to forward ANI to its recording equipment.

Where ANI cannot be provided, e.g., on calls from fourand eight-party services, information digits will be provided to the customer.

The information digits identify: (1) telephone number is the station billing number - no special treatment required, (2) multiparty line - telephone number is a four- or eightparty line and cannot be identified - number must be obtained via an operator or in some other manner, (3) ANI failure has occurred in the end office switch which prevents identification of calling telephone number - must be obtained by operator or in some other manner, (4) hotel/motel originated call which requires room number identification, (5) coinless station, hospital, inmate, etc. call which requires special screening or handling by the customer, and (6) call is an Automatic Identified Outward Dialed (AIOD) call from customer premises equipment. The ANI telephone number is the listed telephone number of the customer and is not the telephone number of the calling party.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President
egion Telephone Operations

APPROVED FOR ER

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 172

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - 6.3.2 <u>Common Switching Optional Features</u> (Cont'd)
 - (F) <u>Automatic Number Identification (ANI)</u> (Cont'd)

These ANI information digits are available with Feature Groups B, C, and D.

Additional ANI information digits are available with Feature Group D only. They include:

- (1) InterLATA restricted telephone number is identified line
- (2) InterLATA restricted hotel/motel line
- (3) InterLATA restricted coinless, hospital, inmate, etc., line

These information digits will be transmitted as agreed to by the customer and the Telephone Company.

(G) Up to 7 Digit Outpulsing of Access Digits to Customer

This option provides for the end office capability of providing up to 7 digits of the uniform access code (950-1XXX or 950-0XXX) to the customer's premises. The customer can request that only some of the digits in the access code be forwarded. The access code digits would be provided to the customer's premises using multifrequency signaling, and transmission of the digits would precede the forwarding of ANI if that feature were provided. It is available with Feature Group B.

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President
egion Telephone One

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING DECISION #: 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 173

ACCESS SERVICE

- Switched Access Service (Cont'd) 6.
 - Optional Features (Cont'd)
 - 6.3.2 Common Switching Optional Features (Cont'd)
 - (H) Revertive Pulse Address Signaling

This option provides for a d.c. pulsing arrangement that transmits intelligence in the following manner:

- The equipment at the originating location presets itself to represent the number of pulses required and to count the pulses received from the terminating location.
- The equipment at the terminating location transmits a series of pulses by the momentary grounding of its battery supply until the originating location breaks the d.c. path to indicate that the required number of pulses has been counted.

This option is available with Feature Group C and 800 Access Service.

(1) **Delay Dial Start-Pulsing Signaling**

> This option provides a method of indicating to the near end trunk circuit readiness to accept address signaling information by the far end trunk circuit. Delay dial is often referred to as an off-hook interval and the startpulsing signal is the on-hook interval. With integrity check, the calling office will not outpulse until a delay dial (off-hook) signal followed by a start-pulsing (on-hook) signal has been identified at the calling office. This option is available with Feature Group C and 800 Access Service.

> > Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILE 1

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 174

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.3 Optional Features (Cont'd)

Common Switching Optional Features (Cont'd) 6.3.2

Immediate Dial Pulse Address Signaling (J)

This option provides for the forwarding of dial pulses from the Telephone Company end office to the customer without the need of a start-pulsing signal from the customer. It is available with Feature Group C and 800 Access Service.

(K) Dial Pulse Address Signaling

This trunk side option provides for the transmission of number information, e.g., called number, between the end office switching system and the customer's premises (in either direction) by means of direct current pulses. It is available with Feature Group C and 800 Access Service.

(L) Panel Call Indicator Address Signaling

This option provides a d.c. pulsing arrangement in which each digit is transmitted as a series for four marginal and polarized impulses. It is available with Feature Group C and 800 Access Service.

(M) Service Class Routing

This option provides the capability of directing originating traffic from an end office to a trunk group to a customer designated premise, based on the line class of service (e.g., coin, multiparty or hotel/motel), service prefix indicator (e.g., 0-, 0+, 01+ or 011+) or service access code (e.g., 800 or 900). When a customer orders service class routing, it must report the appropriate codes to be

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 175

ACCESS SERVICE

6. <u>Switched Access Service</u> (Cont'd)

6.3 Optional Features (Cont'd)

6.3.2 <u>Common Switching Optional Features</u> (Cont'd)

(M) Service Class Routing (Cont'd)

instituted in each end office or access tandem switch. It is provided in suitably equipped end office or access tandem switches and is available with Feature Groups C and D.

(N) Alternate Traffic Routing

This option provides the capability of directing originating traffic from an end office (or appropriately equipped access tandem) to a trunk group (the "high usage" group) to a customer designated premise until that group is fully loaded, and then delivering additional originating traffic (the "overflowing" traffic) from the same end office or access tandem to a different trunk group (the "final" group) to a second customer designated premises. The customer shall specify the last trunk CCS desired for the high usage group. It is provided in suitably equipped end office or access tandem switches and is available with Feature Groups C, D, and 800 Access Service.

(O) Trunk Access Limitation

This option provides for the routing of originating 900 service calls to a specified number of transmission paths in a trunk group, in order to limit (choke) the completion of such traffic to the customer. Calls to the designated service which could not be completed over the subset of transmission paths in the trunk group, i.e., the choked calls, would be routed to reorder tone. It is provided in all

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 176

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.3 Optional Features (Cont'd)

6.3.2 Common Switching Optional Features (Cont'd)

(O) Trunk Access Limitation (Cont'd)

Telephone Company electronic end offices and where available in electromechanical end offices. The customer must specify the number of trunks to be instituted in each end office or access tandem switch for each arrangement ordered. It is available with Feature Groups C and D.

(P) Call Gapping Arrangement

This option, provided in suitably equipped end office switches, provides for the routing of originating calls to 900 service to be switched in the end office to all transmission paths in a trunk group at a prescribed rate of flow, e.g., one call every five seconds, in order to limit (choke) the completion of such traffic to the customer. Calls to the designated service which are denied access by this feature, i.e., the choked calls, would be routed to a no-circuit announcement. The customer must specify the number of trunks to be instituted in each end office or access tandem switch for each arrangement ordered. It is provided in selected Feature Group D equipped end offices and is available only with Feature Group D.

(Q) International Carrier Option

This option allows for Feature Group D end offices or access tandem switches equipped for International Direct Distance Dialing to be arranged to forward the international calls of one or more international carriers to the customer (i.e., the Telephone Company is able to route originating international calls to a customer other than one designated by the end user either through

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 177

ACCESS SERVICE

6. Switched Access Service (Cont'd)

Optional Features (Cont'd) 6.3

6.3.2 Common Switching Optional Features (Cont'd)

(Q) International Carrier Option (Cont'd)

presubscription or 10XXX dialing). This arrangement requires provision of written verification to the Telephone Company that the customer is authorized to forward such calls. When possible, the Telephone Company will work cooperatively with the customer in the design and traffic routing of switched access service.

The written verification must be in the form of a letter of agency authorizing the customer to order the option on behalf of the international carrier. This option is only provided at Telephone Company end offices or access tandems equipped for International Direct Distance Dialing. It is available with Feature Group D.

(R) Non-Overlap Outpulsing

This option allows the customer to specify that all dialed digits must be received by the Telephone Company end office before any outpulsing takes place. After all dialed digits are received, the Telephone Company seizes a trunk toward the customer. This option is available with Feature Group D where technically feasible.

(S) Cut-Through

This option allows end users to reach the customer's premises by dialing 10XXX + #. This option provides for connection of the call to the premises of the customer indicated by the 10XXX code upon receipt of the end of

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 178

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - 6.3.2 Common Switching Optional Features (Cont'd)
 - (S) Cut-Through (Cont'd)

dialing the # digit. The Telephone Company will not record any other dialed digits for these calls. This option is available with Feature Group D where technically feasible.

- Combined Access Service Arrangement
 - (1) Description

Switched Access Service Feature Groups A, B, C, or D may be provided in conjunction with a Voice Grade Special Access Service at Telephone Company designated end office switches to provide access for a customer's intrastate communications (e.g., WATS, 800, or WATS-type services). This service provides a transmission path capable of originating and/or terminating the customer's intrastate, and, where allowed by individual state regulations, intrastate communications services. The Combined Access Service Arrangement provides the switching and supervisory functions necessary to interface between Switched Access Service Feature Groups and Special Access. Special Access Voice Grade Service, as set forth in Section 7.5 following, provides the dedicated transmission path between the customer's end user and the Telephone Company office capable of providing the combined Access Service Arrangement.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 179

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - Optional Features (Cont'd)
 - Common Switching Optional Features (Cont'd) 6.3.2
 - Combined Access Service Arrangement (Cont') (T)
 - (1) Description (Cont'd)

When the customer requests optional service routing, screening, translation, and recording functions, the Combined Access Service Arrangement is provided only at WATS Serving Offices. Technical limitations resident in certain end office switches may preclude the availability of Combined Access Service Arrangements.

If an end user's end office is not equipped to properly provide the necessary central office functions, traffic will be routed to the nearest central office capable of providing such functions. Special Access Circuit Mileage charges are applied to extend the Voice Grade Circuit as set forth in Section 7.2.1(B) following. Combined Access Service Options as set forth in (2) following, are provided only at Telephone Company designated WATS Serving Offices (WSO). WSOs are identified in Section 15 following.

These central office interfaces will allow the customer to complete any interstate WATS, 800, or WATS-type traffic where allowed by state regulations. When any intrastate traffic is screened and not completed to the customer's location, at the customer's request or due to state regulations, the Telephone Company will decide the proper disposition and routing of such traffic.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 180

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - Common Switching Optional Features (Cont'd) 6.3.2
 - Combined Access Service Arrangement (Cont')
 - (2) Combined Access Service Options

The Combined Access Service Arrangement may, at the option of the customer, be provided with the following switching options at Telephone Company designated WATS serving offices.

Band Advance Arrangement (a)

> This option, which is provided in association with two or more Combined Access Service groups provides for the automatic overflow of terminating calls to a Combined Access Service group, when that group has exceeded its call Capacity, to another Combined Access Service group with a band designation equal to or greater than that of the overflowing Combined Access Service group. This arrangement does not provide for call overflow from a group with a higher band designation to one with a lower one.

(b) End Office End User Line Service Screening

This option provides the ability to verify that an end user has dialed a called party address (by screening the called NPA and/or NXX on the basis of geographical bands selected by the Telephone Company) which is in accordance with that end user's service agreement with the

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 181

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - 6.3.2 <u>Common Switching Optional Features</u> (Cont'd)
 - T) Combined Access Service Arrangement (Cont')
 - (2) Combined Access Service Options (Cont'd)
 - (b) End Office End User Line Service Screening (Cont'd)

customer, (e.g., WATS). This option is available only with Feature Groups C and D and Combined Access Services arranged for originating calling only.

(c) Hunt Group Arrangement

This option provides the ability to sequentially access one or two or more Voice Grade Circuits (e.g., 800 Service Circuits) in the terminating direction, when the hunting number of the Combined Access Service group is forwarded from the customer to the Telephone Company.

(d) Uniform Call Distribution Arrangement

This option provides a type of multiline hunting arrangement which provides for an even distribution of terminating calls among the available Voice Grade Circuits in the hunt group.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 58819

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 182

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - 6.3.2 Common Switching Optional Features (Cont'd)
 - Combined Access Service Arrangement (Cont')
 - Combined Access Service Options (Cont'd) (2)
 - Nonhunting Number for Use with Hunt Group Arrangement or Uniform Call Distribution Arrangement

This option provides an arrangement for an individual Voice Grade Circuit within a multiline hunt or uniform call distribution group that provides access to Combined Access Service Arrangement within the hunt or uniform call distribution group when it is idle or provides busy tone when it is busy, when the nonhunting number is dialed.

(U) Signaling System 7 (SS7) Out of Band Signaling

This option is provided in conjunction with Common Channel Signaling System 7 (CCS7) Access Service and is only available with FGD and 800 Access service. CCS7 Access Service is provided pursuant to the terms and conditions set forth in Citizens Tariff FCC No. 1. SS7 Out of Band Signaling provides common channel out of band transmission of address and supervisory SS7 protocol signaling information between the end office or access tandem switching systems and the customer's premises. FGD and 800 Access service equipped with SS7 Out of Band Signaling, are available with Interface Groups 6 (DS1), 7 (DS1C), and 9 (DS3). SS7 Out of Band Signaling is provided at suitably equipped Telephone Company end office or access tandem switches.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 183

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - 6.3.2 Common Switching Optional Features (Cont'd)
 - (V) Calling Party Number (CPN) Parameter

The CPN parameter, available as a nonchargeable option for originating FGD with SS7 Out of Band Signaling, provides for the automatic transmission of the ten digit directory number, associated with a calling station, to the customer's premises for originating calls. The ten digit number consists of the NPA plus the seven digit telephone number which may or may not be the same number as the calling station's charge number. The CPN parameter also includes a "privacy indicator" which allows the ten digit telephone number to be coded as presented or restricted for delivery to the called end user. The technical specifications for CPN are described in Bellcore Technical Reference Publication TR-TSV-000905. In those offices not suitably equipped with the software that allows callers to prevent their CPN information from being displayed to the called party, CPN will either not be transmitted with SS7 Out of Band Signaling or will be transmitted with the privacy indicator set to prevent delivery of CPN to the called party.

(W) Carrier Selection Parameter (CSP)

The CSP parameter, available as a nonchargeable option for originating FGD with SS7 Out of Band Signaling, provides for the automatic transmission of a signaling indicator which signifies to the customer whether or not a given call originated from a presubscribed line. If the line was presubscribed, the indicator will signify if the end user did or did not dial 10XXX. The technical specifications for CSP are described in Bellcore Technical Reference Publication TR-TSV-000905.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 184

ACCESS SERVICE

- Switched Access Service (Cont'd) 6.
 - Optional Features (Cont'd) 6.3
 - Common Switching Optional Features (Cont'd) 6.3.2
 - (X) Charge Number (CN) Parameter

The CN parameter, available as a nonchargeable option for originating FGD with SS7 Out of Band Signaling, is equivalent to the existing ten digit Automatic Number Identification (ANI) available with FGD with MF signaling. The CN parameter provides for the automatic transmission of the ten digit billing number of the calling station and the originating line information. The technical specifications for CN are described in Bellcore Technical Reference Publication TR-TSV-000905.

- **Transport Termination Optional Features** 6.3.3
 - (A) Rotary Dial Station Signaling

This option provides for the transmission of called party address signaling from rotary dial stations to the customer's premises for originating calls. This option is provided in the form of a specific type of Transport Termination. It is available with Feature Group B, only on a directly trunked basis.

Operator Trunk - Coin, Non-Coin, or Combined Coin and (B) Non-Coin

This option may be ordered to provide coin, non-coin, or combined coin and non-coin operation. It is available, only with Feature Group C and is provided in electronic end offices and other Telephone Company end offices where equipment is available. It is provided as a trunk type of Transport Termination.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

APPROVED FOR FILING

Effective: December 1, 1994

DECISION #: 588/9

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 185

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - 6.3.3 <u>Transport Termination Optional Features</u> (Cont'd)
 - (B) Operator Trunk Coin, Non-Coin, or Combined Coin and Non-Coin (Cont'd)

Coin:

This arrangement provides for initial coin return control and routing of 0+, 0-, 1+, 01+, or 011+ prefixed originating coin calls requiring operator assistance to the customer's premises. Because operator assisted coin calling traffic is routed over a trunk group dedicated to operator assisted calls, this arrangement is only provided in association with the Service Class Routing option.

The operator assistance coin calling arrangement is also normally ordered by the customer in conjunction with the ANI optional feature, since the preponderance of trunk groups equipped with this arrangement will be terminated in the customer's TSPS or TSPS-like systems, rather than in the customer's manual cord boards.

Non-Coin:

This arrangement provides for the routing of 0+, 0-, 1+, 01+, or 011+ prefixed originating non-coin calls requiring operator assistance to the customer's premises. Because operator assisted non-coin calling traffic is routed over a trunk group dedicated to operator assisted calls, this arrangement is only provided in association with the Service Class Routing option.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994
rations APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 186

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.3 Optional Features (Cont'd)
 - 6.3.3 <u>Transport Termination Optional Features</u> (Cont'd)
 - (B) Operator Trunk Coin, Non-Coin, or Combined Coin and Non-Coin (Cont'd)

Non-Coin: (Cont'd)

The operator assistance non-coin calling arrangement is also normally ordered by the customer in conjunction with the ANI optional feature, since the preponderance of trunk groups equipped with this arrangement will be terminated in the customer's TSPS systems, rather than in the customer's manual cord boards. When so equipped, the ANI feature provides for the forwarding of information digits which identify that the call has originated from a hotel or motel, and whether room number identification is required, or that special screening is required, e.g., for coinless public stations, dormitory or inmate stations, or other screening arrangements agreed to between the customer and the Telephone Company.

Combined Coin and Non-Coin:

This arrangement provides for initial coin return control and routing of 0+, 0-, 1+, or 011+ prefixed originating operator assisted coin and non-coin calls requiring operator assistance to the customer's premises. Because operator assisted coin and non-coin calling traffic is routed over a trunk group dedicated to operator assisted calls, this arrangement is only provided in association with the Service Class Routing option.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

DECISION #: 58819

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 187

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - Optional Features (Cont'd)
 - Transport Termination Optional Features (Cont'd) 6.3.3
 - Operator Trunk Coin, Non-Coin, or Combined Coin and (B) Non-Coin (Cont'd)

Combined Coin and Non-Coin: (Cont'd)

This arrangement is normally ordered by the customer in conjunction with the ANI optional feature, since the preponderance of trunk groups equipped with this arrangement will be terminated in the customer's operator services systems rather than in the customer's manual cord boards. When so equipped, the ANI optional feature provides for the forwarding of information digits which identify that the call has originated from a hotel or motel, and whether room number identification is required, or that special screening is required, e.g., for coinless public stations, dormitory or inmate stations, or other screening arrangements agreed to between the customer and the Telephone Company.

(C) Operator Trunk - Full Feature

This option provides the initial coin return control function to the customer's operator. It is available with Feature Group D and is provided as a trunk type for Transport Termination. This option is not available in conjunction with SS7 Out of Band Signaling.

Provision of Switched Access Service 6.4

> In addition to the obligations of the Telephone Company set forth in Section 2 preceding, the Telephone Company has certain other obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

> > Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILMIG

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 188

ACCESS SERVICE

6. Switched Access Service (Cont'd)

Provision of Switched Access Service (Cont'd)

(A) Network Management

The Telephone Company will administer its network to insure the provision of acceptable service levels to all telecommunications users of the Telephone Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connection with little or no delay encountered within the Telephone Company network.

The Telephone Company maintains the right to apply protective controls, (i.e., those actions which selectively cancel the completion of traffic) over any traffic carrier over its network, including that associated with a customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Telephone Company or customer facilities, natural disasters, mass calling, or national security demands. In the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer, the customer will be granted a Credit Allowance for Service Interruption as set forth in Section 2.4.4(C) preceding.

(B) Design and Traffic Routing of Switched Access Service

The Telephone Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the end offices servicing the customer. The Telephone Company shall also decide if capacity is to be provided by originating only, terminating only, or two way trunk groups unless the customer specifies the directionality of calling desired. Finally, the Telephone Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 189

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - 6.4 Provision of Switched Access Service (Cont'd)
 - (B) <u>Design and Traffic Routing of Switched Access Service</u> (Cont'd)

Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment, Telephone Company traffic routing plans, and the customer's order for service. If the customer desires routing different from that determined by the Telephone Company, the Telephone Company will, subject to its obligation to manage its network as provided in (A) preceding, work cooperatively with the customer to determine routing to be used in lieu of the Telephone Company selected routing.

Any customer may request that the facilities used to provide Switched Access Service be specially routed. The regulations, rates and charges for Special Facilities Routing (i.e., Avoidance, Diversity, and Cable-Only) are set forth in Section 11 following.

(C) <u>Access Tandem Arrangements</u>

Trunk side switched access services may be provided via an access tandem to specific end offices subtending that access tandem. Each subtending end office will be located within the Access Tandem Network as defined by the Telephone Company. Access Tandem offices are identified in Section 15 following. The Telephone Company will provide the description of an Access Tandem Network to a customer upon request. When trunk side access is ordered to a specific access tandem office, access will be provided to all the NXXs included in that Access Tandem Network.

Continued

Issued: December 1, 1994

994 Robert S. Crum Effective Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 190

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.4 Provision of Switched Access Service (Cont'd)
 - (D) <u>Determination of Number of Transmission Paths and Terminations</u>

For Switched Access Service arrangements ordered on a per line or per trunk basis, the customer specifies the number of transmission paths between the customer designated premises and the first point of switching in the order for service.

The Telephone Company will determine the number the Switched Access Service transmission paths to be provided for Switch Access Services Ordered in busy hour minutes of capacity. A transmission path is a communication path within the frequency bandwidth of approximately 300 to 3000 Hz or a derived communication path of frequency bandwidth of approximately 300 Hz to 3000 Hz provided over a high frequency analog facility or a high speed digital facility between a customer's premises and a Telephone Company location.

The number of transmission paths will be developed using the total busy hour minutes of capacity by type (as described in Section 5.1.2 (A)(2) preceding) for the end offices for each Switched Access Arrangement ordered from a customer's premise. The total busy hour minutes of capacity by type for the end office will be converted to transmission paths using standard Telephone Company traffic engineering methods. The number of transmission paths provided shall be the number required based on (1) the use of access tandem switches and end office switches, (2) the use of end office switches only, or (3) the use of tandem switches only.

For analog entry switches, a termination will be provided for each transmission path provided. For digital entry switches, an equivalent termination will be provided for each transmission path provided.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

DECISION #: 588/9

APPROVED FOR FILING

ARIZONA ACCESS TARIFF NO. 1
Original Page 191

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Provision of Switched Access Service (Cont'd)

(E) Transmission Specifications

Each Switched Access Service transmission path is provided with standard transmission specifications. There are three different standard specifications (Types A, B, and C). The standard for a particular transmission path is dependent on the Switched Access Service, the Interface Group and whether the service is directly routed or via an access tandem.

The available transmission specifications are set forth in Section 9 following. Data Transmission Parameters are also provided with each Switched Access Service transmission path. The Telephone Company will, upon notification by the customer that the data parameters are not being met, conduct tests independently or in cooperation with the customer, and take any necessary action to insure that the data parameters are met.

(F) Design Layout Report

At the request of the customer, the Telephone Company will provide to the customer the makeup of the facilities and services provided from the customer's premises to the first point of switching. This information will be provided in the form of a Design Layout Report. The Design Layout Reports will be provided to the customer at no charge, and will be reissued or updated whenever these facilities are materially changed.

(G) Testing

(1) Acceptance Testing

Prior to the customer's acceptance of Switched Access Service, and at the customer's request, the Telephone

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 192

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.4 Provision of Switched Access Service (Cont'd)
 - (G) <u>Testing</u> (Cont'd)
 - (1) Acceptance Testing (Cont'd)

Company will cooperatively test the following parameters as set forth in (a) and (b) following.

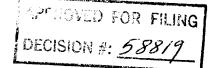
- (a) When a customer orders FGB, FGC, FGD, or 800
 Access Switched Access Service, and the
 Telephone Company provides a digital transmission
 facility between the Telephone Company serving
 wire center and the customer's designated premises
 without a digital to analog conversion; the digital
 acceptance tests performed by the Telephone
 Company will consist of the following:
 - Bit Error test in each transmission direction
 - 1004 Hz test per trunk group per di-group in each transmission direction
 - C-notched noise test per trunk group per digroup in each transmission direction
 - One operational signaling test per trunk in each transmission direction.

If a Telephone Company digital facility is provided in conjunction with a High Capacity Special Access Service, the Telephone Company will furnish upon the customer's request, and where the central office is technically equipped, appropriate equipment to allow the customer to conduct tests to verify the integrity of the facility in lieu of cooperative acceptance testing.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 193

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.4 Provision of Switched Access Service (Cont'd)
 - (G) <u>Testing</u> (Cont'd)
 - (1) Acceptance Testing (Cont'd)
 - (b) When a customer orders FGB, FGC, FGC, or 800 Switched Access Service, and the Telephone Company provides analog transmission facilities between the Telephone Company serving wire center and the customer's designated premise, the analog tests performed by the Telephone Company consist of the following:
 - Attenuation tests
 - Balance tests (ERL-SRL)
 - C-Message noise test
 - C-notched noise
 - 3 tone slope
 - D.C. continuity
 - Operational Signaling

When a customer provides a digital to analog conversion in the provision of a Switched Access Service, the customer has the ability to specify either the digital or analog acceptance tests as described in (a) or (b) preceding to be performed by the Telephone Company.

In addition to the various tests outlined above which will be included with the installation of service, other additional Cooperative Acceptance Testing and Nonscheduled Testing is available for Switched Access Service as detailed in Section 8 following.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 DECISION - 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 194

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.4 Provision of Switched Access Service (Cont'd)
 - (G) <u>Testing</u> (Cont'd)
 - (2) In-Service Testing

After a Switched Access Service has been tested and accepted by the customer for service, the Telephone Company may perform various tests to ensure the quality of the Switched Access Service. These tests may be performed on a routine basis at the discretion of the Telephone Company, and are made subject to the availability of qualified personnel and test equipment. No charge will be assessed to the customer for the provision of In-Service tests.

The Telephone Company may at its option provide the following types of In-Service Switched Access Service tests:

- Attenuation and noise tests
- Balance tests
- Gain slope tests

When the Telephone Company and the Customer agree to test cooperatively, the Telephone Company shall provide the personnel and test equipment necessary to perform such tests at a mutually agreed upon time. The customer may request the Telephone Company to provide a technician at the customer's premises in order to perform these cooperatively scheduled tests. Rates and charges as set forth in Section 8.4 following will apply per technician provided.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 195

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.4 Provision of Switched Access Service (Cont'd)
 - (G) <u>Testing</u> (Cont'd)
 - (3) <u>Testing Capabilities</u>

Feature Groups A through D are provided, in the terminating direction where equipment is available, with Seven Digit Access to balance (100 type), and milliwatt (102 type) testlines.

Additionally, when Feature Groups B through D are provided, in the terminating direction where equipment is available, with seven-digit access to the following test lines:

- Nonsynchronous or synchronous test lines
- Automatic transmission measuring (105 type) test line
- Data transmission (107 type) test line
- Loop around test line
- Short circuit and open circuit test line
- (4) SS7 Out of Band Signaling

When FGD or 800 Access Service with SS7 Out of Band Signaling is ordered, network compatibility and other operational tests will be performed cooperatively by the Telephone Company and the customer at locations, dates, and times as specified by the Telephone Company in consultation with the customer. These tests are as specified in Bellcore Technical Reference Publication TR-TSV-000905. Successful completion is necessary to receive the SS7 signaling option. To protect the security of the SS7 network, certain of the information provided, i.e., point codes, by the Telephone Company to the customer will be subject to a nondisclosure agreement.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 196

ACCESS SERVICE

6. <u>Switched Access Service</u> (Cont'd)

6.4 Provision of Switched Access Service (Cont'd)

(H) <u>Trunk Group Measurement Reports</u>

Subject to availability, the Telephone Company will make available trunk group data in the form of usage in CCS, peg count, and overflow, to the customer based on previously agreed to intervals.

With the agreement of the customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Telephone Company. These data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

(I) Service Performance Data

Subject to availability, end-to-end service performance data available to the Telephone Company through its own service evaluation routines, may also be made available to the customer based on previously arranged intervals and format. These data provide information on overall end-to-end call completion and non-completion performance, e.g., customer equipment blockage, failure results, and transmission performance. These data do not include service performance data which are provided under other tariff sections; e.g., testing service results. If data are to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

(J) Equal Access Conversions

Rates and charges for Switched Access Service depend generally upon its use by the customer, and whether it is provided in a Telephone Company end office that is equipped to provide equal access capabilities (FGD Access described in

Continued

Issued: December 1, 1994

994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations
8920 Emerald Park Drive

Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 197

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Provision of Switched Access Service (Cont'd)

(J) <u>Equal Access Conversions</u> (Cont'd)

6.2 preceding). The Telephone Company will provide written notification to all access customers of record (at the minimum) within a particular LATA that an end office in that LATA is scheduled to be converted to an equal access end office. This notification will be sent, via certified U.S. Mail, to each access customer of record in the LATA where the conversion is scheduled to occur, at least six months in advance of the conversion date.

IC must comply with the Feature Group D ordering procedures of the Telephone Company and a firm order for this service must be received no later than 120 days prior to the end office equal access conversion date in order for the IC to participate in the presubscription process.

Customers may request FGD service to replace their existing Feature Group service(s) subsequent to an office conversion to equal access. Rates and charges for such requests are set forth in 6.5.4(E) following.

(K) <u>Design Blocking Probability</u>

The Telephone Company will design the facilities used in the provision of Switched Access Service to meet the blocking probability criteria as set forth as follows:

For Feature Groups A and B no design blocking criteria apply.

For Feature Group C, the design blocking objective will be no greater than one percent (.01) between the point of termination at the customer's premises and the first point of switching when traffic is directly routed without an alternate

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 198

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.4 Provision of Switched Access Service (Cont'd)
 - (K) <u>Design Blocking Probability</u> (Cont'd)

route. Standard traffic engineering methods will be used by the Telephone Company to determine the number of transmission paths required to achieve this level of blocking.

For Feature Group D, the design blocking objective will be no greater than one percent (.01) between the point of termination at the customer's premises and the end office switch, whether the traffic is directly routed without an alternate route or routed via an access tandem. Standard traffic engineering methods as set forth in reference document Telecommunications Transmission Engineering - Volume 3 - Networks and Services (Chapters 6-7) will be used by the Telephone Company to determine the number of transmission paths required to achieve this level of blocking.

For 800 Access Service provided via 800 Access Service trunk(s), the design blocking objective will be no greater than one percent (.01) between the point of termination at the customer's premises and the first point of switching when traffic is directly routed without an alternate route. Standard traffic engineering methods will be used by the Telephone Company to determine the number of transmission paths required to achieve this level of blocking.

The Telephone Company will perform routine measurement functions except on Feature Groups A and B, to assure that an adequate number of transmission paths are in service. The Telephone Company will recommend that additional capacity (i.e., busy hour minutes of capacity or trunks) be ordered by the customer when additional paths are required to reduce the measured blocking to the designed blocking level. For the capacity ordered, the design blocking objective is assumed to

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 199

ACCESS SERVICE

- Switched Access Service (Cont'd) 6.
 - 6.4 Provision of Switched Access Service (Cont'd)
 - Design Blocking Probability (Cont'd) (K)

have been met if the routine measurements show that the measured blocking does not exceed the threshold listed in the following tables.

For transmission paths carrying only first routed traffic direct between an end office and customer's premises without an alternate route, and for paths carrying only overflow traffic, the measured blocking thresholds are as follows:

Number of Transmission Paths Per Trunk Group

Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group

	15-20	11-14	7-10	3-6
	Measurements	Measurements	<u>Measurements</u>	<u>Measurements</u>
2	.070	.080	.090	.140
3	.050	.060	.070	.090
4	.050	.060	.070	.080
5-6	.040	.050	.060	.070
7 or more	.030	.035	.040	.060

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 200

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.4 Provision of Switched Access Service (Cont'd)
 - (K) <u>Design Blocking Probability</u> (Cont'd)
 - (2) For transmission paths carrying first routed traffic between an end office and customer's premises via an access tandem, the measured blocking thresholds are as follows:

Number of Transmission Paths Per Trunk Group Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group

	15-20 <u>Measurements</u>	11-14 <u>Measurements</u>	7-10 <u>Measurements</u>	3-6 <u>Measurements</u>
2	.045	.055	.060	.095
3	.035	.040	.045	.060
4	.035	.040	.045	.055
5-6	.025	.035	.040	.045
7 or more	.020	.025	.030	.040

- 6.5 Rates Categories, Applications, and Regulations
 - 6.5.1 Rate Categories

Switched Access Service is composed of four general Rate Categories which are combined to form the foundation for measuring and rating such services. Each Rate Category is composed of certain specific rate elements which may apply to each Switched Access Service. The specific rate elements which comprise each Rate Category are as follows.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

APPROVED FOR FILING

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 201

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.1 Rate Categories (Cont'd)

Local Transport (Described in 6.5.2 following)

- Circuit Connection
- Local Transport Mileage

End Office (Described in 6.5.3 following)

- Local Switching

<u>Carrier Common Line</u> (Described in Section 3 preceding)

- Originating Element
- Terminating Element

Nonrecurring Charge (Described in 6.5.4 following).

Local Transport, End Office, and Carrier Common Line Charges are usage based rates applied on a per access minute basis. Access minute charges are accumulated over a monthly period. The determination of access minutes is set forth in 6.5.5 following.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

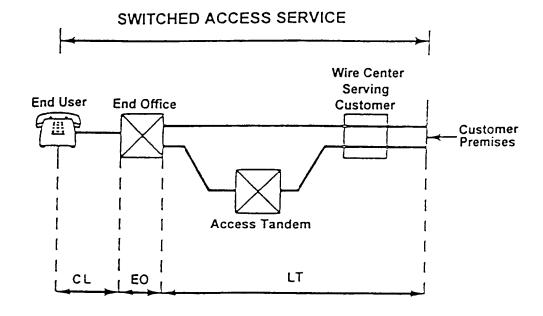
Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 202

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.1 Rate Categories (Cont'd)

The following diagram represents a generic example of a Switched Access Service, the manner in which the various components are combined to provide access to the Telephone Companies Switched Network, and the appropriate rate categories.



Continued

Issued: December 1, 1994

Robert S. Crum Vice President Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 203

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Rates Categories, Applications, and Regulations (Cont'd)

6.5.2 Local Transport

(A) Local Transport Description

The Local Transport rate category provides the transmission facilities between the customer's premises and the end office switch(es) where the customer's traffic is switched to originate or terminate the customer's communications. The Local Transport rate category includes two rate elements, Circuit Connection and Mileage described in (1) and (2) following.

Local Transport is a two-way voice frequency transmission path composed of facilities and equipment determined by the Telephone Company. This transmission path permits the transport of calls in the originating direction (from the end user end office switch to the customer's premises) and in the terminating direction (from the customer's premises to the end office switch), but not simultaneously. This transmission path may be comprised of any form or configuration of plant and equipment capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

The Telephone Company will work cooperatively with the customer in determining (1) whether the service is to be directly routed to an end office switch or through access tandem switch, and (2) the directionality of the service.

Local Transport is provided at the rates and charges set forth in 6.6 following. The application of these rates with respect to individual Switched Access Arrangements is as set forth in 6.5.6 following.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 204

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.2 Local Transport (Cont'd)
 - (A) Local Transport Description (Cont'd)
 - (1) Circuit Connection

The Circuit Connection rate element provides the end office termination of the transmission facilities between the customer's premises and the end office switch. The Circuit Connection rate element is nondistance sensitive and is applied at each end office on a per access minute basis.

In instances where the customer's serving wire center and the end user's end office are collocated the Local Transport Circuit Connection is applied.

Mileage

The Mileage rate element provides the transmission facilities between the customer's premises and the end office switch. The Mileage rate element is charged on a per mile, per minute basis.

For purposes of determining Local Transport mileage, distance will be measured from the wire center that serves the customer's premises to the end office switch. Exceptions to the mileage measurement rules are set forth in (B) following.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 205

ACCESS SERVICE

- Switched Access Service (Cont'd) 6.
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.2 Local Transport (Cont'd)
 - (B) Mileage Measurement

The mileage to be used to determine the monthly rate for the Local Transport Mileage rate element is calculated on the airline distance between the end office switch where the call carried by Local Transport originates or terminates and the customer's serving wire center, except as set forth in (1) through (5) following.

The Telephone Company may reconfigure its local exchange plant as required in the normal operation of its business. If such network reconfiguration results in a changed location of the IC's serving wire center the Telephone Company will provide the IC with a minimum 6 months notice. The Local Transport Mileage measurement will be based upon the new serving wire center's V & H coordinates and the end office switch V & H coordinates.

Where Switched Access Services are routed between a Telephone Company's digital host central office and its corresponding digital remote central office, and the digital remote central office is identified by separate and unique NXX and V & H Coordinates, the Local Transport Mileage shall be calculated on the airline distance between the customer's serving wire center and the remote end office.

Where applicable, the V & H coordinates method is used to determine mileage. The V & H information is set forth in Section 15 of this tariff. Where the calculated miles include a fraction, the value is always rounded up to the next full mile.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 206

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - Rates Categories, Applications, and Regulations (Cont'd) 6.5
 - 6.5.2 Local Transport (Cont'd)
 - Mileage Measurement (Cont'd) (B)

Exceptions to the mileage measurement rules are as follows:

Mileage for access minutes in the originating direction over FGA is calculated on the airline distance between the end office switch where the FGA dial tone is provided and the customer's serving wire center.

For FGA calls terminated on an extended basis outside the FGA Access Area, but within the LATA, mileage in the terminating direction is also calculated on the airline distance between the FGA dial tone office and the end office switch where the call terminates as set forth in 6.5.9 following.

Where a customer utilizes FGA to originate traffic within an extended area service (EAS) calling area provided by more than one telephone company, additional Local Transport Mileage is calculated between the FGA dial tone office and the end office(s) where the call originates as set forth in Section 2.4.7(C) preceding.

(2) When a non AT&T customer's premise is within five miles of an AT&T Class 4 office, the Local Transport mileage for a call which is carried over a premium Switched Access Service, originating or terminating through an end office switch, shall be the distance as would be determined from that end office switch

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive

APPROVED FOR FILING

DECISION #: 388/7

Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 207

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.2 <u>Local Transport</u> (Cont'd)
 - (B) Mileage Measurement (Cont'd)
 - (2) (Cont'd)

to the serving wire center for that AT&T Class 4 office unless the customer specifies that for an entire LATA, it wants all measurements determined from its serving wire center. This designation (i.e., which serving wire center to use in calculating mileage) may be changed only once in any 12 month period. Such change will be made without charge(s) to the customer.

When the Alternate Traffic Routing option to a (3) second customer location is provided with Feature Groups C, D, and 800 Access Service, the Local Transport access minutes will be apportioned between the two trunk groups used to provide this feature. Such apportionment will be made using standard Telephone Company traffic engineering methodology and will be based on the last trunk CCS desired for the high usage group, as described in 6.3.2(N) preceding, and the total busy hour minutes of capacity ordered to the end office, when the feature is provided at an end office switch, or to the subtending end offices when the feature is provided at an access tandem switch. This apportionment will serve as the basis for Local Transport mileage calculation. For Feature Group D, the apportionment will be based on the actual measured data which is recorded against the specific trunk group that carried a particular call.

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 208

ACCESS SERVICE

- Switched Access Service (Cont'd) 6.
 - Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.2 Local Transport (Cont'd)
 - Mileage Measurement (Cont'd)
 - When terminating Feature Group C Switched Access Service is provided from multiple customer premises to an end office not equipped with measurement capabilities, the total Local Transport access minutes for that end office will be apportioned among the trunk groups accessing the end office on the basis of the individual busy hour minutes of capacity ordered for each of those trunk groups. This apportionment will serve as the basis for Local Transport mileage calculation.
 - When more than one Telephone Company is (5) involved in the provision of Switched Access Service, the mileage for the Local Transport Mileage rate element for each Telephone Company is calculated as set forth in Section 2.4.7 preceding.

6.5.3 **End Office**

The End Office rate category provides the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the local end office. The End Office Rate category includes the Local Switching.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations

APPROVED FOR FILING

8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 209

ACCESS SERVICE

Switched Access Service (Cont'd)

Rates Categories, Applications, and Regulations (Cont'd) 6.5

6.5.3 End Office (Cont'd)

(A) Local Switching

The Local Switching rate element provides for the use of end office switching equipment, the termination of end user common lines at the local end office, and the termination of calls at a Telephone Company intercept operator or recording. The intercept operator or recording tells a caller why a call could not be completed, and, if possible, provides the correct number.

Where end offices are appropriately equipped, international dialing may be provided. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard FGC or FGD equipped end office.

(1) Nonpremium Local Switching

In end offices not equipped with equal access capabilities, nonpremium Local Switching rates apply to all Feature Group A, Feature Group B, and 800 Access Service access minutes that originate from such end offices. Nonpremium Local Switching rates shall only apply to non-AT&T customers.

6.5.4 Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 210

ACCESS SERVICE

Switched Access Service (Cont'd)

6.5 Rates Categories, Applications, and Regulations (Cont'd)

Nonrecurring Charges (Cont'd) 6.5.4

Switched Access Service are: Installation of Service, Service Rearrangements, Moves, 800 Access Charges, and change of Feature Group type.

(A) Installation of Service

For Switched Access Service installations two types of nonrecurring charges apply.

(1) ASR Ordering Charge

This charge applies on a per ASR basis for customer requests for installation of Switched Access Services. The ASR Ordering Charge shall apply regardless of whether the service is ordered on a line, trunk, or busy hour minute of capacity basis.

(2) Installation Charge

This charge applies per line or trunk installed. For switched access services ordered on a busy hour minute of capacity basis, the Installation Charge is applied only when the capacity ordered requires the installation of an additional trunk from the first point of switching to the customer designated premises.

(B) Service Rearrangements

The ASR Ordering Charge described in (A)(1) preceding will apply on an ASR basis for changes to existing services other than changes involving administrative activities. Changes to existing services include activities

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 211

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.4 Nonrecurring Charges (Cont'd)
 - (B) Service Rearrangements (Cont'd)

such as changes and/or additions in optional features, the combination or splitting of FGA hunt groups, and moves of the point of termination within the same building. The ASR Ordering Charge will also apply to the addition of Calling Party Number (CPN) Parameter, Carrier Selection Parameter (CSP) and Charge Number (CN) Parameter when ordered subsequent to the provision of SS7 Out of Band Signaling, and changes in FGD and 800 Access signaling from multifrequency address signaling to SS7 Out of Band Signaling except as specified in 6.5.4(F).

Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows:

- Change of customer name,
- Change of customer or customer's end user premises address when the change of address is not a result of a physical relocation of equipment,
- Change in billing date (name, address, or contact name or telephone number),
- Change of agency authorization,
- Change of customer circuit identification,
- Change of billing account number,
- Change of customer test line number,
- Change of customer or customer's end user contact name or telephone number, and
- Change of jurisdiction.

(C) Moves

A move involves a change in the physical location of one of the following:

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 588/9

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 212

ACCESS SERVICE

- Switched Access Service (Cont'd) 6.
 - Rates Categories, Applications, and Regulations (Cont'd) 6.5
 - 6.5.4 Nonrecurring Charges (Cont'd)
 - (C) Moves (Cont'd)
 - The point of termination at the customer's premises
 - The customer's premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(1) Moves Within the Same Building

When the move is to a new location within the same building, the Telephone Company shall be responsible for the physical relocation of the Point of Termination and any associated Network Terminating Wire as outlined in applicable Telephone Company operating practices. The charge for the move will be the ASR Ordering Charge as set forth in (A)(1) preceding. There will be no change in the minimum period requirements.

(2) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and the Telephone Company shall provide a physical Point of Termination and any necessary Network Terminating Wire located at the new building as outlined in applicable Telephone Company operating practices. All associated nonrecurring charges will apply per service. New minimum period requirements will be established for the new service. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 213

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.4 Nonrecurring Charges (Cont'd)
 - (D) 800 Access Nonrecurring Charge

The 800 Access Nonrecurring Charge, as set forth in 6.6 following, shall apply to each NXX activated or deactivated in a Telephone Company jurisdiction. Separate nonrecurring charges apply to the activation or deactivation of the first 800 NXX code contained in a customer's order and to the activation or deactivation of each additional 800 NXX code contained in the same order.

(E) Change of Feature Group Type

Changes from one type of Feature Group to another will be treated as a discontinuance of one type of service and a start of another and new minimum period obligations will be established. Nonrecurring charges will apply, with one exception.

When a customer upgrades a Feature Group A or B service to a Feature Group D service, and when Feature Group C is upgraded to Feature Group D coincident with the availability of Feature Group D in an end office the nonrecurring charge will not apply and minimum period obligations will not change if the following conditions are met:

(1) The same customer premises is maintained, and the customer submits a disconnect order for FGA or FGB within 30 days after the customer is notified by the Telephone Company as to the results of the final Presubscription allocation of end users to the customer. Further, the customer must request an

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 588/9

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 214

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - Rates Categories, Applications, and Regulations (Cont'd) 6.5
 - 6.5.4 Nonrecurring Charges (Cont'd)
 - Change of Feature Group Type (Cont'd)
 - (1) (Cont'd)

effective date for the disconnect orders within 60 days after the Telephone Company has notified the customer of the results of the final Presubscription allocation.

- Signaling System 7 (SS7) Out of Band Signaling (F)
 - The Access Service Request (ASR) Ordering and Installation Charges will not apply to ASRs received prior to December 1, 1992 for service rearrangements to establish 800 Access Service trunk groups from the access tandem to the customer premises in order to provide 800 Access service equipped with SS7 Out of Band Signaling. The requested in-service date for the trunk rearrangements shall be no later than January 15, 1992.
 - The ASR Ordering Charge will apply for a change in (2) FGD switched access and 800 Access signaling from multifrequency address signaling to SS7 Out of Band Signaling except as specified in 6.5.4(F)(1).
 - The ASR Ordering Charge will not apply if Calling (3) Party Number (CPN) Parameter, Carrier Selection Parameter (CSP) and/or Charge Number (CN) Parameter are ordered at the same time as SS7 Out of Band Signaling is ordered in conjunction with

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 215

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.4 Nonrecurring Charges (Cont'd)
 - (F) Signaling System 7 (SS7) Out of Band Signaling (Cont'd)
 - (3) (Cont'd)

FGD. The ASR Ordering Charge will apply if these optional features are ordered subsequent to the provision of SS7 Out of Band Signaling.

- 6.5.5 <u>Determination of Access Minutes</u>
 - (A) Measurement and Determination of Access Minutes

Customer traffic to end offices will be measured (i.e., recorded) by the Telephone Company at end office switches or access tandem switches. Originating and terminating calls will be measured by the Telephone Company, as set forth in (B) through (F) following to determine the basis for computing chargeable access minutes. The Customer's facilities shall provide the necessary on-hook, off-hook, answer and disconnect supervision.

For originating and terminating calls over FGA, FGB, and FGD and for terminating calls over FGC to 800, the measured minutes are the chargeable access minutes. For originating calls over FGC, chargeable originating access minutes are derived from recorded minutes which are converted to chargeable access minutes as set forth in (D) following. When assumed minutes are used, the assumed minutes are the chargeable access minutes as set forth in (G) following. When mixed interstate and intrastate Switched Access Service is provided the percent of intrastate usage is determined as set forth in (H) following.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 216

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 Determination of Access Minutes (Cont'd)
 - (A) Measurement and Determination of Access Minutes (Cont'd)

For FGB, FGC, and FGD access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

For FGA access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period of each line or hunt group, and are then rounded up to the nearest access minute for each line or hunt group.

(B) Feature Group A Usage Measurement

For originating calls over FGA, usage measurement begins upon acknowledgment from the customer.

The measurement of originating call usage over FGA ends when the originating FGA entry switch receives an onhook supervisory signal from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, which ever is recognized first by the entry switch.

For terminating calls over FGA, usage measurement begins when the terminating FGA entry switch receives an off-hook supervisory signal from the terminating end user's end office, indicating the terminating end user has answered.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 217

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 **Determination of Access Minutes (Cont'd)**
 - (B) Feature Group A Usage Measurement (Cont'd)

The measurement of terminating call usage over FGA ends when the terminating FGA entry switch receives an on-hook supervisory signal from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

(C) Feature Group B Usage Measurement

For originating calls over FGB, usage measurement begins when the originating FGB entry switch receives answer supervision forwarded from the customer's point of termination, indicating the customer's equipment has answered.

The measurement of originating call usage over FGB ends when the originating FGB entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

For terminating calls over FGB, usage measurement begins when the terminating FGB entry switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over FGB ends when the terminating FGB entry switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, which ever is recognized first by the entry switch.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 588/9

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 218

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 Determination of Access Minutes (Cont'd)
 - (D) Feature Group C Usage Measurement

For originating calls over FGC, usage measurement begins when the originating FGC entry switch receives answer supervision from the customer's point of termination, indicating the called party has answered.

The measurement of originating call usage over FGC ends when the originating FGC entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

For originating calls over FGC, chargeable access minutes are calculated as follows.

- Step 1: Obtain recorded originating minutes and messages (measured as set forth following) from the appropriate recording data.
- Step 2: Obtain the total attempts by dividing the originating measured messages by the completion ratio. Completion ratios (CR) are obtained separately for the major call categories such as DDD, operator, 800, 900, directory assistance, and international from a sample study which analyzes the ultimate completion status of the total attempts which receive acknowledgment from the customer. That is, Measured Messages divided by Completion Ratio equals Total Attempts.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 219

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 Determination of Access Minutes (Cont'd)
 - (D) Feature Group C Usage Measurement (Cont'd)
 - Obtain the total non-conversation time additive Step 3: (NCTA) by multiplying the total attempts (obtained in Step 2) by the NCTA per attempt ratio. The NCTA per attempt ratio is obtained from the sample study identified in Step 2 by measuring the non-conversation time associated with both completed and incompleted attempts. The total NCTA is the time on a completed attempt from customer acknowledgment of receipt of call to called party answer (set up and ringing) plus the time on an incompleted attempt from customer acknowledgment of call until the access tandem or end office receives a disconnect signal (ring - no answer, busy or network blockage). That is, Total Attempts times Non-Conversation Time per Attempt Ratio equals Total NCTA.
 - Step 4: Obtain total chargeable originating access minutes by adding the total NCTA (obtained in Step 3) to the recorded originating measured minutes (obtained in Step 1). That is, Measured Minutes plus NCTA equals Chargeable Originating Access Minutes.

Following is an example which illustrates how the chargeable originating access minutes are derived from the measured originating minutes using this formula.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 220

ACCESS SERVICE

- Switched Access Service (Cont'd) 6.
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 Determination of Access Minutes (Cont'd)
 - (D) Feature Group C Usage Measurement (Cont'd)

Where: Measured Minutes (M. Min.) 7,000 Measured Messages (M. Mes.) = 1,000 Completion Ratio (CR) .75 NCTA per Attempt .4

- Total Attempts = 1,000(M Mes) = 1,333.33(1) .75 (CR)
- (2) Total NCTA = .4 (NCTA per Attempt) $\times 1,333.33 = 533.33$
- Total Chargeable Originating Access Minutes = 7,000 (M. Min) + 533.33 (NCTA) = 7,533.33

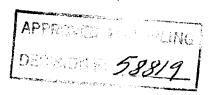
For terminating calls over FGC to services other than 800, 900, or Directory Assistance, terminating FGC usage is not directly measured at the terminating entry switch, but is imputed from the originating service usage, excluding usage from calls to 800, 900 or Directory Assistance Services.

For terminating calls over FGC to 800 Service, usage measurement begins when the terminating FGC entry switch receives answer supervision from the terminating end user's end office, indicating the terminating 800 Service end user has answered.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 221

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 <u>Determination of Access Minutes</u> (Cont'd)
 - (D) Feature Group C Usage Measurement (Cont'd)

The measurement of terminating call usage over FGC to 800 Service ends when the terminating FGC entry switch receives an off-hook supervisory signal from the terminating end user's end office, indicating the terminating 800 Service end user has disconnected, or from the customer's point of termination, whichever is recognized first by the entry switch.

(E) Feature Group D Usage Measurement

For originating calls over FGD with multifrequency (MF) signaling, usage measurement begins when the originating FGD entry switch receives the first wink supervisory signal forwarded from the customer's point of termination.

For originating calls over FGD with SS7 Out of Band Signaling, usage measurement for direct trunks begins when the FGD first point of switching sends an Initial Address Message. Usage measurement for tandem trunks begins when the FGD first point of switching receives an Exit Message.

The measurement of originating call usage over FGD with MF signaling ends when the originating FGD entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 222

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 Determination of Access Minutes (Cont'd)
 - (E) Feature Group D Usage Measurement (Cont'd)

The measurement of originating call usage over FGD with SS7 Out of Band Signaling ends when a Release Message is sent or received by the originating end user's end office, whichever occurs first.

For terminating calls over FGD with MF or SS7 Out of Band Signaling, the measurement of access minutes begins when the terminating FGD entry switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over FGD with MF signaling ends when the terminating FGD entry switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

The measurement of terminating call usage over FGD with SS7 Out of Band Signaling ends when the FGD first point of switching receives or sends a Release Message, whichever occurs first.

(F) 800 Access Service Usage Measurement

For originating calls over 800 Access Service with MF signaling, usage measurement begins when the originating 800 Access Service entry switch receives answer supervision from the customer's point of termination, indicating the called party has answered.

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 223

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 <u>Determination of Access Minutes</u> (Cont'd)
 - (F) 800 Access Service Usage Measurement (Cont'd)

For originating calls over 800 Access Service using SS7 Out of Band Signaling, usage measurement for direct trunks begins when the first point of switching sends an Initial Address Message. Usage measurement for tandem trunks begins when the first point of switching receives an Exit Message.

The measurement of originating call usage over 800 Access Service with MF Signaling ends when the originating 800 Access Service entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

The measurement of originating call usage over 800 Access service with SS7 Out of Band Signaling ends when a Release Message is sent or received by the originating end user's end office, whichever occurs first.

The measurement of originating call usage over 800 Access Service ends when the originating 800 Access Service entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

Continued

Issued: December 1, 1994

994 Robert S. Crum Effective Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Effective: December 1, 1994

DECISION #: <u>58819</u>

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 224

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 <u>Determination of Access Minutes</u> (Cont'd)
 - (G) Assumed Minutes of Use

Assumed minutes are used where measurement capability does not exist for FGA or FGB services and are applied on a per line or per trunk basis, as appropriate. The application of assumed minutes of use for FGA and FGB is set forth in (1) and (2) following.

(1) Where originating and terminating measurement capability does not exist for a FGA service arranged for two way calling, the number of assumed access minutes as set forth under the "Two-Way" total in 6.6 following will apply per line. Where measurement capability exists for either originating or terminating usage, but not both, on a line arranged for two way calling, the number of access minutes per line will be the number of assumed access minutes as set forth under the "Two-Way" total in 6.6 following or the measured usage, whichever is greater.

Where a FGA service is arranged for either originating calling only or terminating calling only, the number of assumed access minutes as set forth under "Originating" or Terminating" in 6.6 following, as appropriate, will apply per line.

Where measurement capability does not exist for FGA service, the originating and/or terminating CCL rate as set forth in Section 3 preceding of this tariff will be applied based on the directionality of the line, (i.e., originating or terminating). For lines arranged

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 225

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 Determination of Access Minutes (Cont'd)
 - (G) Assumed Minutes of Use (Cont'd)
 - (1) (Cont'd)

for two-way calling, other than those arranged for foreign exchange service, 53% of the "two-way" surrogate will be used to apply the originating CCL rate and 47% of the "two-way" surrogate will be used to apply the terminating CCL rate. For FGA service arranged to provide a foreign exchange service, the terminating CCL rate shall apply to all originating and terminating assumed minutes of use.

(2) Where originating and terminating measurement capability does not exist for FGB service provided to an end office switch or access tandem, the number of access minutes will be the "Two-Way" minutes of use as set forth in 6.6 following, per trunk per month when the trunk is arranged for two way calling. Where measurement capability exists for either originating or terminating usage, but not both, on a trunk arranged for two way calling, the number of access minutes per trunk per month will be the Two-Way assumed minutes of use or the measured usage, whichever is greater.

Where an FGB service is arranged for either originating calling only or terminating calling only, the "Originating Only," or, "Terminating Only" assumed minutes of use, as set forth in 6.6 following, will apply per trunk per month for trunks arranged for originating calling only or terminating calling only.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 226

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 Determination of Access Minutes (Cont'd)
 - (G) Assumed Minutes of Use (Cont'd)
 - (2) (Cont'd)

Where originating or terminating measurement capability does not exist for FGB service provided to an access tandem, the number of assumed access minutes will be allocated to each subtending end office for the purposes of applying Local Transport charges. This usage allocation will be based on the ratio of the number of subscriber lines in each end office to the total number of subscriber lines in the FGB Access Area.

(H) Jurisdictional Determination

When mixed interstate and intrastate Switched Access Service is provided, all charges (i.e., nonrecurring, monthly, and/or usage), will be pro-rated between interstate and intrastate jurisdictions as set forth in (1) following. The customer shall provide, in its order for service, the projected percentage of intrastate usage for Switched Access Services as set forth in (1) and (2) following. Except for FGA and FGB, the telephone company will determine the jurisdiction of Switched Access traffic if measurement capabilities exist to determine the jurisdiction or if the telephone company can reasonably estimate the jurisdiction based on actual measurement data.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 227

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - Rates Categories, Applications, and Regulations (Cont'd) 6.5
 - Determination of Access Minutes (Cont'd) 6.5.5
 - (H) Jurisdictional Determination (Cont'd)
 - The percentage of an Access Service to be charged (1) as Intrastate is applied in the following manner:

For monthly and non-recurring chargeable rate elements, multiply the percentage intrastate use times the quantity of each chargeable element times the stated tariff rate per element.

For usage sensitive (i.e., access minutes and calls) chargeable rate elements, multiply the percentage intrastate use times actual use (i.e., measured or Telephone Company assumed average use) times the stated tariff rate.

For purposes of determining the jurisdiction of Feature Group A and Feature Group B Switched Access traffic, interstate usage is that traffic that enters a customer's network within a state other than that in which the station designated by dialing is situated. Intrastate usage is that traffic that enters a customer's network within the same state as that in which the station designated by dialing is situated.

For FGA and/or FGB Switched Access Services the customer shall, in its order, state the projected intrastate percentage for intrastate usage (PIU) for each FGA and/or FGB Access Service ordered. All FGA and FGB Switched Access Service usage and charges will be apportioned by the Telephone

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

DECISION #: 58819

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 228

ACCESS SERVICE

- Switched Access Service (Cont'd) 6.
 - Rates Categories, Applications, and Regulations (Cont'd) 6.5
 - Determination of Access Minutes (Cont'd) 6.5.5
 - Jurisdictional Determination (Cont'd)
 - (2) (Cont'd)

Company between interstate and intrastate using the projected intrastate percentage as reported by the customer.

When FGA service is used to terminate calls outside the Access Area as set forth in 6.2.1 (A)(7) preceding, the customer provided PIU will be used to determine the percent of intrastate FGA usage terminated to end offices outside the Access Area but within the LATA.

(3) For FGC and FGD Switched Access Services, the customer shall in its order, state the projected intrastate percentage of intrastate usage for each FGC or FGD end office group. The Telephone Company will determine the actual percentage of intrastate usage for FGC and FGD as follows:

For originating access minutes, the actual intrastate percentage will be developed on a monthly basis by end office when the Feature Group C or Feature Group D Switched Access Service access minutes are measured by dividing the measured intrastate originating access minutes (where the calling and the called number are in the same state) by the total originating access minutes.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 229

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 <u>Determination of Access Minutes</u> (Cont'd)
 - (H) <u>Jurisdictional Determination</u> (Cont'd)
 - (3) (Cont'd)

For terminating access minutes, the data used by the Telephone Company to develop the actual intrastate percentage for originating access minutes will be used to develop actual intrastate percentage for such terminating access minutes.

When originating call details are insufficient to determine the jurisdiction for the call, the customer shall supply the projected intrastate percentage or authorize the Telephone Company to use the Telephone Company developed percentage. This percentage shall be used by the Telephone Company as the intrastate percentage for such call detail.

(4) The Telephone Company may require the customer to update, on a regular basis, the intrastate percentage of use as reported in (2) and (3) preceding.

Except where Telephone Company measured access minutes are used, the customer reported intrastate percentage of use will be used until the customer reports a different percentage for intrastate use. The revised report will serve as the basis for future billing and will be effective on the next bill date. No pro-rating or back billing will be done based on the report.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 230

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.5 <u>Determination of Access Minutes</u> (Cont'd)
 - (H) <u>Jurisdictional Determination</u> (Cont'd)
 - (4) (Cont'd)

The customer shall maintain and retain records of call detail from which the percentage of intrastate use can be ascertained and will make the records available to the Telephone Company for inspection at mutually agreeable intervals, but not to exceed an annual interval, for purposes of verification.

- 6.5.6 <u>Determination of Nonpremium and Premium Rates</u>
 - (A) Rates are applied either as premium rates or nonpremium rates. Nonpremium rates are discounted access minute rates for measured or assumed access minutes.

The specific application of these rates for a customer is dependent upon the Switched Access Service and the availability of equal access capabilities in the end office to which the service is provided.

The following rules provide the basis for applying the rates and charges:

(1) Premium rates apply to all terminating Switched Access Service and to all access minutes that originate from end offices not equipped with equal access capabilities when the service is provided to AT&T.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994 rations APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 231

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.6 Determination of Nonpremium and Premium Rates (Cont'd)
 - (A) (Cont'd)
 - (1) (Cont'd)

When an end office is converted to an equal access end office, the FGA and FGB customers will have the choice of converting existing services to equal access (i.e., Feature Group D) at no charge, as set forth in 6.5.4(E) preceding or retaining the existing services. Premium rates will apply to the total access minutes beginning on the actual conversion date, whether the customer chooses to convert to FGD or retain existing services. Existing FGC service must be converted to FGD service when an end office is converted to equal access.

Nonpremium usage rates apply to all FGA or FGB access minutes (measured or assumed) and all 800 Access Service access minutes that originate from end offices not equipped with equal access capabilities.

Where originating and/or terminating measurement capability does not exist for FGA or FGB provided to an entry switch, the number of access minutes that will be assumed are as set forth in 6.6 following.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 232

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.6 <u>Determination of Nonpremium and Premium Rates (Cont'd)</u>
 - (B) Transition Billing Arrangement
 - When FGA or FGB Switched Access Service provided to an entry switch (i.e., dial tone office for FGA and access tandem for FGB) has usage originating from and/or terminating at both end offices that have been converted to equal access and end offices that have not been converted, the premium and nonpremium rates will apply in the following manner:
 - (2) All terminating access minutes will be billed at premium rates. All access minutes that originate from equal access end office(s) will be billed at premium rates. Access minutes that originate from end offices not equipped with equal access capabilities, hereinafter referred to as nonpremium access minutes, will continue to be billed at nonpremium rates. Nonpremium usage rates will apply as follows depending on the type of service.
 - (3) The number of nonpremium access minutes to be billed at nonpremium rates is derived by subtracting the number of premium-rated access minutes from the total number of access minutes.
 - (4) The number of access minutes to be rated as premium access minutes is determined as follows:

Where end office specific usage data is available, premium rates apply to the measured access minutes originating from or terminating at the equal access end office(s).

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 233

ACCESS SERVICE

- 6. <u>Switched Access Service</u> (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.6 <u>Determination of Nonpremium and Premium Rates</u> (Cont'd)
 - (B) <u>Transition Billing Arrangement</u> (Cont'd)
 - (4) (Cont'd)

Where measurement capability does not exist and/or end office-specific usage data is not available, originating usage will be apportioned between premium and nonpremium usage as described following:

The usage to be apportioned will be the recorded usage or the assumed usage for FGA and FGB. Such apportionment will be based on the ratio of the number of subscriber lines in the access area (i.e., local calling area, or end offices subtending the access tandem, as appropriate) of the entry switch that are served by equal access end offices to the total number of subscriber lines in that access area. The ratio thus developed is applied to the total measured or assumed originating FGA and FGB usage, as applicable, to determine the usage to be billed at premium rates.

The ratios used to determine the premium usage, as set forth above, will be updated on a quarterly basis and provided to the customer with the last bill rendered for the preceding quarter or mailed separately within five working days after the first day of the new quarter. Information regarding the data used to derive the ratios will be provided to the customer upon reasonable request.

Continued

Issued: December 1, 1994

994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations
8920 Emerald Park Drive

Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 234

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - Rates Categories, Applications, and Regulations (Cont'd) 6.5
 - Determination of Nonpremium and Premium Rates (Cont'd) 6.5.6
 - Transition Billing Arrangement (Cont'd) (B)
 - (5) For purposes of administering this provision: (1) subscriber lines are defined as exchange service lines, Centrex lines and Centrex-type lines provided by the telephone company under its local and/or general exchange service tariff; (2) the access area is defined as the local calling area of the dial tone office for originating and terminating FGA, and all end offices subtending the access tandem for originating and terminating FGB; and (3) the local calling area of the dial tone office is as defined in the telephone company's local and/or general exchange service tariff.
 - 6.5.7 Minimum Periods and Charges
 - (A) Minimum Periods

Switched Access Service is provided for a minimum period of one month.

(B) Minimum Monthly Charge

Switched Access Service is subject to a minimum monthly charge. The minimum charge applies for the total capacity of service provided.

For all Switched Access Arrangements, the minimum monthly charge for the Local Switching rate element is the charge set forth in 6.6 following for the measured or assumed usage for the month.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 235

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.7 Minimum Periods and Charges (Cont'd)
 - (B) Minimum Monthly Charge (Cont'd)

For the Local Transport rate element of Switched Access Services, the minimum monthly charge is set forth in 6.6 following and is assessed as follows:

- (1) For Switched Access Services ordered in BHMC, the Minimum Monthly Charge per BHMC will be based on the total number of BHMCs (by type of BHMC) provided in or out of the end office. For Switched Access Services ordered in lines or trunks, the Minimum Monthly Charge per line or trunk shall apply.
- (2) If the actual Local Transport usage charge for the month is higher than the minimum monthly charge, the customer pays the actual usage charge. If the actual Local Transport usage charge is lower than the minimum monthly charge, the customer pays the minimum monthly charge.

The minimum monthly charge is not applied to Feature Group A and Feature Group B services when an assumed number of access minutes are used. In these cases, the customer will always be billed for the assumed number of access minutes.

Continued

Issued: December 1, 1994

994 Robert S. Crum Effective Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 236

ACCESS SERVICE

- Switched Access Service (Cont'd) 6.
 - Rates Categories, Applications, and Regulations (Cont'd) 6.5
 - Application of Rates for FGA Extension Service 6.5.8

When a FGA extension service is provided with additional terminations of the service at different building(s) in the same or a different Local Serving Area, the Feature Group A extensions within the Local Serving Area are provided and charged for under the Telephone Company's local and/or general exchange service tariffs, and the Feature Group A extensions in different Local Serving Areas are provided and charged for as Special Access Service. The applicable rate elements which may apply are: a Voice Grade Circuit Termination, Circuit Mileage, and Signaling Capability (optional features and functions). All appropriate monthly rates and nonrecurring charges set forth in Section 7.5.5 following will apply.

Application of Rates for Extended FGA Terminating Service 6.5.9

> For calls terminated on a 1+ basis to NXXs outside the FGA Access Area, however inside the LATA, as set forth in 6.2.1 (A)(7) preceding, the following additional Switched Access End office and Local Transport rates shall apply:

- For each such call, Local Switching and Local Transport Circuit Connection rates shall apply per terminating access minute.
- For each such call, Local Transport Mileage rates shall apply per terminating access minute. Mileage is calculated on the airline distance between the dial tone office where the FGA service is provided and the end office where the call is terminated.

Rates for FGA calls terminated to NXXs outside the FGA Access Area as set forth in the preceding paragraphs are in addition to the applicable FGA rates charged within the FGA Access Area for each such call.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 237

ACCESS SERVICE

6. Switched Access Service (Cont'd)

Rates Categories, Applications, and Regulations (Cont'd) 6.5

6.5.10 Network Blocking Charge for Feature Group D

In the event that a customer's FGD trunk group blocking threshold stated below is exceeded, the customer will be notified by the Telephone Company to increase its capacity (busy hour minutes of capacity or quantities of trunks) when excessive trunk group blocking occurs on groups carrying Feature Group D traffic and the measured access minutes for that hour exceed the capacity purchased. The blocking thresholds are predicted on time consistent, hourly measurements over a 30 day period excluding Saturdays. Sundays and national holidays. If the order for additional capacity has not been received by the Telephone Company within 15 days of the notification, the Telephone Company will bill the customer, at the rate set forth in 6.6 following, for each overflow in excess of the blocking threshold when (1) the average "30 day period" overflow exceeds the threshold level for any particular hour and (2) the "30 day period" measured average originating or two-way usage for the same clock hour exceeds the capacity ordered.

Blocking Thresholds

Trunks in Service	<u>1%</u>	1/2%
1-2	.070	.045
3-4	.050	.035
5-6	.040	.025
7 or greater	.030	.030

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

ORIGIAL ARIZONA ACCESS TARIFF NO. 1

1st Revised Page 238 Replaces Original Page 238

ACCESS SERVICE

Switched Access Service (Cont'd) 6.

- 6.5 Rates Categories, Applications, and Regulations (Cont'd)
 - 6.5.10 Network Blocking Charge for Feature Group D (Cont'd)

The 1% blocking threshold is for transmission paths carrying traffic direct (without an alternate route) between an end office and a customer's premises. The 1/2% blocking threshold is for transmission paths carrying first routed traffic between an end office and a customer's premises via an access tandem.

6.5.11 Shared Use Facilities

When a Special Access service and Switched Access service is provided over the same Wideband Analog or High Capacity facility through a common interface, the facility will be considered as part of the Special Access Service, and will be ordered, provided, and rated as set forth in Section 7.2.5 following.

Switched Access Service rates and charges will apply for each channel of the shared use facility that is used to provide a switched access service.

6.5.12 Equal Access Cost Recovery Charge

The Equal Access Cost Recovery Charge is a charge to recover those costs that the Company incurs solely in connection with implementation of intraLATA equal access. These costs represent, incremental expenditures for hardware and software, implementation functions, including systems and translation costs and administrative costs incurred in the Commission approved customer education and presubcription efforts required to provide 1 + intraLATA equal access.

The Equal Access Cost Recovery Charge is assessed to the customer based on the total number of intrastate access minutes. The rates are set forth in 6.6 (D), following.

Continued

Issued:

Assistant Vice-President Regulatory Affairs Citizens Telecommunications Company 3 High Ridge Park Stamford, CT 06905

Effective: 8/2//96

(N)

(N)

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 239

ACCESS SERVICE

6.	Switched Acces	s Service	(Cont'd)

6.6 Switched Access Rates and Charges

(A) Rates and Charges

- Per access minute of use _____ Rate

Local Transport

Circuit Connection

Premium \$0.016074 Nonpremium 0.007233

Mileage-per access Minute per mile

Premium 0.000262 Nonpremium 0.000118

End Office Charges

Local Switching

Premium 0.060970 Nonpremium 0.027437

Minimum Monthly Transport

Charge

Per BHMC

Premium 1.607 + (0.026 x M)

Per Line or Trunk

Premium $48.22 + (0.786 \times M)$ Nonpremium $21.70 + (0.354 \times M)$

Where M = Airline mileage applicable to the Local

Transport Mileage rate element.

(B) <u>Miscellaneous Switched Access Rates and Charges</u>

Per ASR

ASR Ordering Charge \$ 70.00

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.6 Switched Access Rates and Charges (Cont'd)
 - (B) Miscellaneous Switched Access Rates and Charges (Cont'd)

Per Line or Trunk

Service Installation \$196.00

Per Call

FGD Blocking Charge 0.0080

Per LATA or Market Area

800 Access Nonrecurring

Charge \$192.21

(C) Switched Access Assumed Minutes of Use

	Originating Only	Terminating Only	Two-Way	
Feature Group A	2007	1744	3711	
Feature Group B	5042	5042	5042	

(D) Equal Access Cost Recovery Charge

Rate

Per minute \$0.00087

Continued

(N)

(N)

Issued:

Assistant Vice-President
Regulatory Affairs
Citizens Telecommunications Company
3 High Ridge Park
Stamford, CT 06905

APPROVED FOR FILING

Effective: 8/2//96

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 241

ACCESS SERVICE

7. Special Access Service

7.1 Provision of Special Access Service

Special Access Service provides a dedicated transmission path to connect customer designated premises*, either directly or through a Telephone Company hub where bridging or multiplexing functions are performed. Special Access Service may also be combined with Switched Access Services in the provision of a customer's intrastate communications service (WATS, 800 or WATS-type Services). Special Access Service includes all exchange access not utilizing Telephone Company central office switches.

Certain Special Access Services listed in this section of the tariff may not be currently offered in all Telephone Company locations but may be provided upon customer request, on an individual case basis, if facilities can be made available with reasonable effort. The Telephone Company will work cooperatively with the Customer to provide the service on a timely basis.

7.1.1 Circuit Types

There are seven types of circuits used to provide Special Access Services:

- Metallic (MT)
- Low Speed Data (LSD)
- Voice Grade (VG)
- Program Audio
- Video
- Wideband Analog (WA)
- Wideband Data (WD)
- Digital Data (DA)
- High Capacity (HC)

* Telephone Company Centrex CO-like switches are considered to be customer premises for purposes of this tariff.

Continued

Issued: December 1, 1994

Robert S. Crum Eff Vice President egion Telephone Operati

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 242

ACCESS SERVICE

7. <u>Special Access Service</u> (Cont'd)

7.1 Provision of Special Access Service (Cont'd)

7.1.1 <u>Circuit Types</u> (Cont'd)

These circuits can be either analog or digital. Analog circuits are differentiated by frequency spectrum and bandwidth. Digital connections are differentiated by bit rate.

Each of the nine circuits has its own characteristics. All of the circuit types are subdivided by one or more of the following:

- Transmission specifications,
- Bandwidth,
- Speed (i.e., bit rate),
- Spectrum

The circuit descriptions set forth in this section specify the characteristics of the basic circuit and indicates whether the circuit is provided between customer designated premises or between a customer designated premise and a Telephone Company hub where bridging or multiplexing functions are performed, or between a customer designated premise and a telephone company office capable of combining switched or special access services or a WATS serving office.

Customers can order a basic circuit and select from a list of available technical specifications packages (customized or predefined), channel interfaces, and optional features to design a circuit which meets the Customer's specific communications needs. For purposes of ordering circuits, each has been identified as a type of Special Access circuit. However, such identification is not intended to limit a customer's use of the circuit, nor to imply that a circuit is limited to a particular use.

Continued ³

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 243

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.1 Provision of Special Access Service (Cont'd)

7.1.1 <u>Circuit Types</u> (Cont'd)

The optional features and functions available with each type of basic circuit are included in the individual service description sections following. The optional features and functions information also indicates with which technical specifications packages they are available.

When a customized circuit is ordered, the Telephone Company may determine that Additional Engineering is required to meet the customer's request for service. The customer will be notified whether Additional Engineering charges apply and will be given an estimate of the hours to be billed before any further action is taken on the order. Additional engineering charges are determined as set forth in Section 8.1 following.

7.1.2 Service Configurations

There are two types of service configurations over which Special Access Services are provided: two-point service and multipoint service.

(A) Two-Point Service

A two-point service connects two customer designated premises, either on a directly connected basis or through a hub where multiplexing functions are performed. A Voice Grade Special Access Circuit may be provided as a two-point service connecting an end user premise and a Telephone Company switch when Special Access is used in conjunction with Switched Access as set forth in Section 6.3.2(T) for Combined Access Service Arrangements.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

ons APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 244

ACCESS SERVICE

7. Special Access Service (Cont'd)

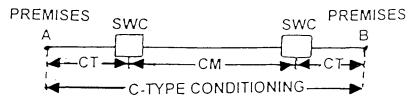
7.1 Provision of Special Access Service (Cont'd)

7.1.2 <u>Service Configurations</u> (Cont'd)

(A) Two-Point Service (Cont'd)

All types of Special Access Service may be provided as two-point service.

The following diagram depicts an example of a two-point Voice Grade service connecting two customer designated premises located 15 miles apart. The service is provided with the optional feature of C-Type conditioning.



CT - Circuit Termination CM - Circuit Mileage SWC - Serving Wire Center

Applicable rate elements are:

- Circuit Termination (2 applicable)
- Circuit Mileage (fixed rate plus rate per airline mile between SWC)
- C-Type Conditioning Optional Feature

In addition, charges for additional Optional Features and Functions may apply.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 245

ACCESS SERVICE

Special Access Service (Cont'd) 7.

7.1 Provision of Special Access Service (Cont'd)

7.1.2 Service Configurations (Cont'd)

Multipoint Service (B)

Multipoint service connects three or more customer designated premises through a Telephone Company hub (i.e., bridging locations). Only certain types of Special Access Service are provided as multipoint service. These are so designated in the Service Descriptions for the appropriate circuit.

The circuit between hubs on a multipoint service is a midlink. There is no limitation on the number of mid-links, but the use of more than three mid-links in tandem may degrade the quality of multi-point facilities.

Multipoint service utilizing a customized technical specifications package, as set forth in 7.1.3, will be provided when technically possible.

When ordering, the customer will specify the desired bridging hub(s). Section 15 of this tariff identifies serving wire centers, hub locations and the type of bridging functions available.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Robert S. Crum

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 246

ACCESS SERVICE

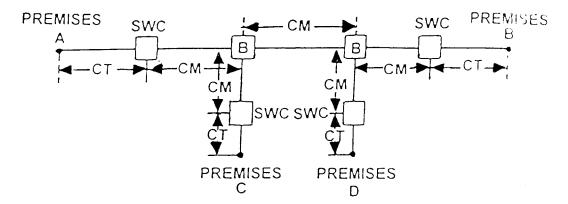
7. Special Access Service (Cont'd)

7.1 Provision of Special Access Service (Cont'd)

7.1.2 Service Configurations (Cont'd)

(B) Multipoint Service (Cont'd)

The following diagram depicts an example of a Voice Grade multi-point service connecting four customer premises via two customer specified bridging hubs.



CT - Circuit Termination CM - Circuit Mileage

B - Bridging

SWC - Serving Wire Center

Applicable rate elements are:

- Circuit Termination (4 applicable)
- Circuit Mileage (5 sections-fixed rate plus rate per mile between SWC)
- Bridging Optional Features (6 applicable, i.e., each port)

In addition, charges for other Optional Features and Functions may be applicable.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING DECISION #: 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 247

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.1 Provision of Special Access Service (Cont'd)

7.1.3 <u>Technical Specifications Packages</u>

Information pertaining to the technical specifications packages indicates the transmission parameters that are available with each package. This information is included in each individual service description section in 7.3 through 7.11 following, in a matrix format with the transmission parameters listed down the left side and the packages listed across the top. Each package is identified by a code, e.g., VGC. The first two letters of the code indicate the category of Special Access Service to which the parameters are applicable. These two letter codes are shown above in parentheses following the category of Special Access Service.

The letter "C" following the two letter code indicates the technical specifications package for a customized service. A numeric or alpha-numeric designation following the two letter code indicates the specific predefined package. For a customized service, the customer may select any parameters available with that category of service as long as the parameters are compatible. When appropriate, the Technical Reference which contains detailed specifications for the parameters is shown following the matrix.

All services installed after the effective date of this tariff will conform to the transmission specification standards contained in this tariff or in the following Technical References for each category of service:

Metallic PUB 62502 Low Speed Data PUB 62502 Voice Grade PUB TR-NPL-000335 PUB 41004, Table 4

Continued

Issued: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Robert S. Crum

APPROVED FOR FILING

Effective: December 1, 1994

DECISION #: <u>588/9</u>

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 248

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.1 Provision of Special Access Service (Cont'd)

7.1.3 <u>Technical Specifications Packages (Cont'd)</u>

Program Audio	PUB	62503 and associated Addendum
Video	PUB	62504 and associated Addendum
Wideband Analog	PUB	62505 and associated
Wideband Data	PUB	Addendum 62506
Digital Data	PUB	62507
High Consoity	PUB PUB	62310 64508
High Capacity	FUB	62411

The Telephone Company will maintain existing transmission specifications on services installed prior to the effective date of this tariff, except that existing services with performance specifications exceeding the standards listed in this provision will be maintained at those levels until disconnected and all new services will be maintained at the performance levels specified in this tariff.

Customized technical specifications packages will be provided where technically feasible. If the Telephone Company determines that the requested parameter specifications are not compatible, the customer will be advised and given the opportunity to change the order.

7.1.4 Channel Interfaces

Channel interfaces at each point of termination on a two-point service may be symmetrical or asymmetrical. On a multipoint service they may also be symmetrical or asymmetrical, but communications can only be provided between compatible

Continued

Effective: December 1, 1994

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 249

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.1 Provision of Special Access Service (Cont'd)

7.1.4 Channel Interfaces (Cont'd)

channel interfaces. Only certain channel interfaces are compatible. These are set forth in Section 9 following, in a combination format.

Only certain channel interface combinations are available with the predefined technical specifications packages. These are delineated in the Technical References set forth in 7.1.3 preceding. When a customized circuit is requested, all channel interface combinations available with the specified type of service are available with the customized circuit.

7.1.5 Alternate Use

Alternate Use occurs when a service is arranged by the Telephone Company so that the customer can select different types of transmission at different times. A customer may use a service in any privately beneficial manner. However, where technical or engineering changes are required to effectuate an alternate use, the Telephone Company will make such special arrangements available on an individual case basis.

The arrangement required to transfer the service from one operation to the other (i.e., the transfer relay and control leads) will be rated and provided on an individual case basis and filed in Section 12, Specialized Service or Arrangements. The customer will pay the stated tariff rates for the Access Service rate elements for the service ordered (i.e., Circuit Terminations, Circuit Mileage [as applicable], and Optional Features and Functions [if any]).

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 250

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.1 Provision of Special Access Service (Cont'd)

7.1.6 Special Facilities Routing

A customer may request that the Special Access used be specially routed. The regulations, rates and charges for Special Facilities Routing are as set forth in Section 11 following.

7.1.7 <u>Design Layout Report</u>

At the customer's request, the Telephone Company will provide the make-up of the facilities and services provided under this tariff as Special Access Service to aid the customer in designing its overall service. The information will be provided to the customer at no charge in the form of a Design Layout Report and will be reissued or updated whenever the described facilities are materially changed.

7.1.8 Acceptance Testing

At the customer's request, the Telephone Company will cooperatively test, at the time of installation and at no additional charge, the following parameters:

(A) For Voice Grade analog services, acceptance testing will include tests for loss, 3-tone slope, D.C. continuity, operational signaling, C-notched noise, and C-message noise as applicable according to the order for service. Voice Grade services acceptance testing will also include a balance (improved loss) test if the customer has ordered that optional feature.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 251

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.1 Provision of Special Access Service (Cont'd)

7.1.8 Acceptance Testing (Cont'd)

(B) For services other than Voice Grade, acceptance tests will include tests for the parameters applicable to the service as specified by the customer in the order for service.

In addition to the above tests, Additional Cooperative Acceptance Testing and Nonscheduled Testing, as described in Section 8.4 following, are available at the customer's request. All test results will be made available to the customer upon request.

7.2 Rate Categories, Applications, and Regulations

This section contains the specific regulations governing the rates and charges that apply for Special Access.

7.2.1 Rate Categories

The following rate categories apply to Special Access Service:

- Circuit Terminations
- Circuit Mileage
- Optional Features and Functions
- Nonrecurring Charges

These rate categories are described in (A) through (D) following.

(A) Circuit Termination

The Circuit Termination rate category provides for the communications path between a customer designated premise and the serving wire center of that premise. Included as part of the Circuit Termination is a standard

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 252

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.2 Rate Categories, Applications, and Regulations (Cont'd)

7.2.1 Rate Categories (Cont'd)

(A) <u>Circuit Termination</u> (Cont'd)

channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the access service is to be connected at the Point of Termination (POT) and the type of signaling capability, if any. The signaling capability itself is provided as an optional feature as set forth in (C) following. One Circuit Termination charge applies per customer designated premises at which the circuit is terminated. This charge will apply even if the customer designated premises and the serving wire center are colocated in a Telephone Company building.

(B) Circuit Mileage

The Circuit Mileage rate category provides for the end office equipment and transmission facilities between serving wire centers and/or Telephone Company hubs. In addition, when Special Access is used in conjunction with Switched Access Service as set forth in Section 6.3.2(T) preceding for Combined Access Service Arrangements, and the end office serving the customer's end user premises is not capable of combining Switched and Special Access or is not a WATS Serving Office, Circuit Mileage is used to extend the Special Access Circuit to a WATS Serving Office or office capable of combining Switched and Special Access Services. The Circuit Mileage charge is composed of a flat monthly charge plus a rate per mile.

Continued

Issued: December 1, 1994

994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations

APPROVED FOR FILE

APPROVED

ern Region Telephone Operation: 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 253

ACCESS SERVICE

- 7. Special Access Service (Cont'd)
 - 7.2 Rate Categories, Applications, and Regulations (Cont'd)
 - 7.2.1 Rate Categories (Cont'd)
 - (B) Circuit Mileage (Cont'd)
 - (1) Fixed Rate

The fixed rate component of Circuit Mileage is applied only once per Circuit Mileage facility and is also applied when two or more customer designated premises are served by a common serving wire center (i.e., mileage is zero). When Special Access is used in conjunction with Switched Access where the customer's end user premises for the Special Access facility is served by a Telephone Company office capable of combining Switching and Special Access Service, or a WATS Serving Office, the fixed rate does not apply.

(2) Per Mile Rate

The mileage to be used to determine the monthly rate for the per mile portion of Circuit Mileage is calculated on the airline distance between the serving wire centers associated with two customer designated premises, between a serving wire center associated with a customer designated premise and a Telephone Company hub, between two Telephone Company hubs, or between a Telephone Company end office and a WATS serving office, or Telephone Company office capable of combining Switched and Special Access Services. The serving wire center associated with a customer designated premise is the serving wire center from which this customer designated premise would normally receive dial tone. The information for mileage calculation and

Continued

Issued: December 1, 1994

Robert S. Crum Vice President Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #1 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 254

ACCESS SERVICE

- Special Access Service (Cont'd) 7.
 - Rate Categories, Applications, and Regulations (Cont'd)
 - 7.2.1 Rate Categories (Cont'd)
 - Circuit Mileage (Cont'd) (B)
 - (2) Per Mile Rate (Cont'd)

serving wire center V & H coordinates are specified in Section 15 of this tariff. Where the calculated miles include a fraction, the value is always rounded up the next full mile.

When hubs are involved, mileage is computed and rates applied separately for each section of the Circuit Mileage, i.e., customer designated premises serving wire center to hub, hub to hub and/or hub to customer designated premises serving wire center.

However, when any service is routed through a hub for purposes other than customer specified bridging or multiplexing (e.g., the Telephone Company chooses to so route for test access purposes), rates will be applied only to the distance calculated between the serving wire centers associated with the customer designated premises.

When more than one Telephone Company is involved in the provision of Special Access Service, the mileage for the per mile component of Circuit Mileage for each Telephone Company is calculated as set forth in Section 2.4.7 preceding.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 255

ACCESS SERVICE

Special Access Service (Cont'd) 7.

7.2 Rate Categories, Applications, and Regulations (Cont'd)

7.2.1 Rate Categories (Cont'd)

(C) Optional Features and Functions

Optional Features and Functions may be added to a basic circuit service to improve its quality or utility to meet the customer's specific communications requirements. These optional features and functions are identifiable with specific equipment, and represent the end result in terms of performance characteristics which may be obtained. These characteristics may be obtained by using various combinations of equipment. Although the equipment necessary to perform a specified function may be installed at various locations along the path of the service, they will be charged for a single rate element.

Descriptions for each of the available Optional Features and Functions are set forth in Sections 7.3 through 7.11 following. Specific rate applications for multiplexing are set forth in 7.2.4 following.

(D) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for installation of Special Access Services, installation of optional features and functions, and moves and service rearrangements.

(1) Installation of Service

Nonrecurring charges apply to each service installed. The nonrecurring charges for the installation of service are applied per Circuit Termination.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 256

ACCESS SERVICE

7. Special Access Service (Cont'd)

Rate Categories, Applications, and Regulations (Cont'd)

7.2.1 Rate Categories (Cont'd)

(D) Nonrecurring Charges (Cont'd)

(2) Installation of Optional Features and Functions

Nonrecurring charges apply for the installation of some of the optional features and functions available with Special Access Service. The charge applies whether the feature or function is installed coincident with the initial installation of service or at any time subsequent to the installation of the service.

The optional features for which installation charges apply are:

- Voice Grade Data Capability
- Voice Grade Telephoto Capability
- Program Audio Gain Conditioning
- Program Audio Stereo
- Wideband Data Transfer Arrangement

(3) Moves

A move involves a change in the physical location of either the customer's premises or a point of termination at the customer's premises. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

ORIGINAI

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 257

ACCESS SERVICE

- Special Access Service (Cont'd) 7.
 - Rate Categories, Applications, and Regulations (Cont'd)
 - 7.2.1 Rate Categories (Cont'd)
 - (D) Nonrecurring Charges (Cont'd)
 - Moves (Cont'd) (3)
 - Moves Within the Same Building (a)

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring (i.e., installation) charge for the service termination affected. There will be no change in the minimum period requirements.

(b) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and a start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

(4) Service Rearrangements

Service rearrangements are changes to existing (installed) services which may be administrative only in nature, or that involve actual physical change to the service. Changes to pending orders are set forth in Section 5.3.1 preceding.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 258

ACCESS SERVICE

- 7. Special Access Service (Cont'd)
 - 7.2 Rate Categories, Applications, and Regulations (Cont'd)
 - 7.2.1 Rate Categories (Cont'd)
 - (D) Nonrecurring Charges (Cont'd)
 - Service Rearrangements (Cont'd) (4)
 - A charge will not apply to administrative changes as follows:
 - Change of customer name,
 - Change of customer or customer's end user premises address when the change of address is not a result of a physical of equipment, relocation
 - Change in billing data (name, address, or contact name or telephone number),
 - Change of agency authorization,
 - Change of customer circuit identification,
 - Change of billing account number,
 - Change of customer test line number,
 - Change of customer or customer's end user contact name or telephone number, and
 - Change of jurisdiction.
 - All other service rearrangements will be charged for as follows:
 - If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the Circuit Termination rate element will apply. The charge(s) will apply only for the location(s) that is being added.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 259

ACCESS SERVICE

- Special Access Service (Cont'd) 7.
 - Rate Categories, Applications, and Regulations (Cont'd) 7.2
 - Rate Categories (Cont'd) 7.2.1
 - (D) Nonrecurring Charges (Cont'd)
 - Service Rearrangements (Cont'd)
 - (b) (Cont'd)
 - If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.
 - If the change involves changing the type of signaling on a Voice Grade service, a charge equal to the Voice Grade Circuit Termination rate element nonrecurring charge will apply. The charge will apply per service termination affected.
 - For all other changes, including the addition of optional feature or function without a separate nonrecurring charge, a charge equal to a Circuit Termination rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 260

ACCESS SERVICE

7. Special Access Service (Cont'd)

Rate Categories, Applications, and Regulations (Cont'd)

7.2.2 Minimum Periods

The minimum service period for all services except part-time and occasional Video and Program Audio services is one month. The minimum service period for part-time Video and Program Audio Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.).

7.2.3 Application of Daily and Monthly Rates

(A) Daily Rates

Daily rates are recurring rates that apply to each 24 hour period or fraction thereof that a Video or Program Audio Special Access Service provided for part-time or occasional use. For purposes of applying daily rates, the 24 hour period is not limited to a calendar day.

Part-time Program Audio or Video Service ordered on one Access Service Request and provided within a consecutive 30 day period will be charged the daily rate, not to exceed an amount equal to the monthly rate. For each subsequent day or part day, a charge equal to 1/30th of the monthly rate shall apply.

(B) Monthly Rates

Monthly rates are flat recurring rates that apply each month or fraction thereof that a Special Access Service is provided. For billing purposes, each month is considered to have 30 days.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 261

ACCESS SERVICE

7. Special Access Service (Cont'd)

Rate Categories, Applications, and Regulations (Cont'd) 7.2

Facility Hubs and Multiplexing 7.2.4

A customer has the option of ordering Voice Grade facilities or High Capacity facilities (i.e., Group, Supergroup, Mastergroup, DS1, DS1C, DS2, DS3 or DS4) to a facility hub for multiplexing to individual services of a lower capacity or bandwidth (e.g., Telegraph, Voice, etc.). Additionally, the customer may specify optional features for the individual circuits derived from the facility to further tailor the circuit to meet specific communications requirements.

Some of the types of multiplexing available include the following:

- from higher to lower bit rate
- from higher to lower bandwidth
- from digital to voice frequency circuits

A hub is a Telephone Company designated wire center at which multiplexing functions are performed.

Different locations may be designated as hubs for different facility capacities, e.g., multiplexing from digital to digital may occur at one location while multiplexing from digital to analog may occur at a different location. When placing an Access Service Request the customer will specify the desired hub. Section 15 of this tariff identifies serving wire centers, hub locations and the type of multiplexing functions available.

Point to point services may be provided on circuits of these facilities to a hub. The transmission performance for the point to point service provided between the customer designated premises will be that of the lower capacity or bit rate.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 262

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.2 Rate Categories, Applications, and Regulations (Cont'd)

7.2.4 <u>Facility Hubs and Multiplexing</u> (Cont'd)

The Telephone Company will commence billing the monthly rate for the facility to the hub on the date specified by the customer on the Access Service Request. The customer will be billed for a High Capacity or Voice Grade Circuit Termination, Circuit Mileage and the multiplexer for the service at the time the facility is installed. Individual services utilizing these facilities may be installed coincident with the installation of the facility to the hub or may be ordered and/or installed at a later date, at the option of the customer. Individual service rates (by service type) will apply for a Circuit Termination and additional Circuit Mileage (as required) for each channelized service. These will be billed to the customer as each individual service is installed.

Cascading multiplexing occurs when a high capacity circuit is de-multiplexed to provide circuits with a lesser capacity and one of the lesser capacity circuits is further demultiplexed. When cascading multiplexing is performed, whether in the same or a different hub, a charge for the additional multiplexing unit also applies. When cascading multiplexing is performed at different hubbing locations, Circuit Mileage charges also apply between the hubs.

Although not requiring multiplexing, the Telephone Company will designate certain hubs for Video and Program Audio Services. Full-time service will be provided between a customer designated premise and a hub and billed accordingly at the monthly rates set forth in 7.6.5 and 7.7.4 for a Circuit Termination, and Circuit Mileage and Optional Features and Functions as applicable. The customer may order part-time and occasional Program Audio or Video services as needed between the hub and a second customer designated premise.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 263

ACCESS SERVICE

7. Special Access Service (Cont'd)

Rate Categories, Applications, and Regulations (Cont'd) 7.2

7.2.4 Facility Hubs and Multiplexing (Cont'd)

The rate elements required to provide the part-time or occasional service (i.e., Circuit Termination, and Circuit Mileage and Optional Features as applicable) will be billed at daily rates for the duration of the service requested.

7.2.5 Shared Use Analog and Digital High Capacity Services

Shared use refers to a rate application applicable only when the customer orders High Capacity or Wideband Analog facilities between a customer designated premise and a Telephone Company hub where the Telephone Company performs multiplexing/demultiplexing functions and the same customer then orders the derived circuits as Special and Switched Access Services.

The facility will be ordered, provided and rated as Special Access Service (i.e., Circuit Termination, Circuit Mileage, as appropriate, and Multiplexing Arrangement). The nonrecurring charge that applies when the shared use facility is installed will be the nonrecurring charge associated with the appropriate Special Access High Capacity or Wideband Analog Circuit Termination. Rating as Special Access will continue until such time as the customer chooses to use a portion of the available capacity for Switched Access Service. Individual service (i.e., Switched or Special Access) nonrecurring charges will not apply to the individual circuits of the shared use facility.

As each individual circuit is activated for Switched Access Service, the High Capacity or Wideband Analog Special Access Circuit Termination and Circuit Mileage rates will be reduced accordingly (e.g., 1/24th for a DS1 service, etc.). Switched Access Service rates and charges, as set forth in Section 6 preceding, will apply for each circuit of the shared use facility that is used to provide a Switched Access Service.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Robert S. Crum

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 264

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.2 Rate Categories, Applications, and Regulations (Cont'd)

7.2.5 Shared Use Analog and Digital High Capacity Service (Cont'd)

The customer must place an order for each individual Switched or Special Access Service utilizing the Shared Use Facilities and specify the circuit assignment for each such service.

When Special Access Service is provided utilizing a circuit of the shared use facility to a hub, High Capacity or Wideband Analog rates and charges will apply for the facility to the hub, as set forth preceding, and individual service rates and charges will apply from the hub to the customer designated premises. The rates and charges that will apply to the portion from the hub to the customer designated premises will be dependent on the specific type of Special Access Service that is provided (e.g., Voice Grade, Telegraph, etc.). The applicable rates and charges will include a Circuit Termination and Circuit Mileage, if applicable. Rates and charges for optional features and functions associated with the service, if any, will apply for the appropriate circuit type.

7.3 Metallic Service

7.3.1 Basic Circuit Description

A Metallic circuit is an unconditioned two-wire circuit capable of transmitting low speed varying signals at rates up to 30 baud. Metallic circuits are provided between customer designated premises or between a customer designated premise and a Telephone Company hub where bridging functions are performed. Interoffice metallic facilities will be limited in length to a total of five miles per circuit.

Continued

Issued: December 1, 1994

Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Robert S. Crum

Elk Grove, CA 95624

DECISION #: 588/9

APPROVED FOR FILE

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 265

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.3 Metallic Service (Cont'd)

7.3.2 Technical Specifications Packages

	F	<u>Packa</u>	<u>ge M</u>	T-	
Parameter	<u>C</u>	1	<u>2</u>	<u>3</u>	
D.C. Resistance					
Between Conductors	Χ	X	X		
Loop Resistance	X			X	
Shunt Capacitance	Χ			X	

The technical specifications are delineated in Technical Reference PUB 62502.

7.3.3 Channel Interfaces

Compatible channel interfaces are set forth in Section 9 following.

7.3.4 Optional Features and Functions

(1) Central Office Bridging Capability

- (a) Three Premises Bridging Provision of tip-to-tip and ring-to-ring connection in a central office of a metallic pair to a third customer premise.
- (b) Series Bridging of up to 26 customer premises. The following table shows the technical specifications packages with which the optional features and functions are available.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 266

ACCESS SERVICE

- 7. Special Access Service (Cont'd)
 - 7.3 Metallic Service (Cont'd)
 - 7.3.4 Optional Features and Functions (Cont'd)
 - (1) Central Office Bridging Capability (Cont'd)

Available with Technical Specifications Package MT-C 1 2 3

Three Premises Bridging X X X Series Bridging X X X

7.3.5 Rates and Charges

			S&E	Monthly	Nonrecurring
(A)	Circuit Termination	1	<u>Code</u>	<u>Rates</u>	Charge
	- Per Point of				
	Termination		T6ECS/	\$23.30	\$141.00
			YMZY		
/D\	Circuit Mileage				
(B)	Circuit Mileage		11577/	0.04	
	Fixed		1L5XX/	8.84	-
	. "		YMF1		
	Per mile		1L5XX/	None	-
			YMP1		
(C)	Optional Features	and Functi	one		
(0)	Optional realures (and runca	S&E	Monthly	Nonrecurring
	Bridging	usoc	Code	Rates	_Charges
	Dridging	<u>0000</u>	Code	<u>riates</u>	Charges
	(a) Three Premises				
	Bridging				
	- Per Port	всимз	YMZV	\$ 4.33	None
	(b) Series Bridging				
	- Per Port	BCNMS	YMZU	\$ 4.33	None

USOC/

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 588/9

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 267

ACCESS SERVICE

Special Access Service (Cont'd) 7.

7.4 Low Speed Data

7.4.1 **Basic Service Description**

A Low Speed Data circuit is an unconditioned circuit capable of transmitting binary signals at rates of 0-75 baud or 0-150 baud. This circuit is furnished for half-duplex or duplex operation. Low Speed Data circuits are provided between customer designated premises or between a customer designated premise and a Telephone Company hub.

7.4.2 Technical Specifications Packages

Parameter Package TG-**Data Distortion**

The technical specifications are delineated in Technical Reference PUB 62502.

7.4.3 Channel Interfaces

Compatible channel interfaces are set forth in Section 9 following.

7.4.4 **Optional Features and Functions**

Data Bridging (two-wire and four-wire) (1)

> The following table shows the technical specifications packages with which the optional features and functions are available.

Available with Technical Specifications Package TG-**Data Bridging**

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 268

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.4 Low Speed Data (Cont'd)

7.4.5 Rates and Charges

			0300/		
			S&E	Monthly	Nonrecurring
(A)	Circuit Termination	on	<u>Code</u>	<u>Rates</u>	<u>Charge</u>
	- Per Point of				
	Termination				
	- Two-wire		TME2X/	\$23.30	\$141.00
			YWZ2		
	- Four-wire		TME4X/	29.50	141.00
			YWZ4		
(B)	Circuit Mileage				
	Fixed		1L5XX/	8.84	-
			YWF1		
	Per mile		1L5XX/	2.80	-
			YWP1		
(C)	Optional Features	and Func	tions		
,			S&E	Monthly	Nonrecurring
	Bridging	<u>USOC</u>	<u>Code</u>	<u>Rates</u> '	<u>Charges</u>
	,				
	- Per Port				
	- Two-wire		YWB2	\$4.33	None
	 Four-wire 	BCNT4	YWB4	4.33	None

USOC/

7.5 Voice Grade Service

7.5.1 Basic Circuit Description

A Voice Grade Circuit is a circuit which provides voice frequency transmission capability in the nominal frequency range of 300 to 3000 Hz and may be terminated two-wire or four-wire. Effective two-wire and four-wire circuits are available as an Optional Feature and Function. Voice Grade

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 269

ACCESS SERVICE

- Special Access Service (Cont'd) 7.
 - Voice Grade Service (Cont'd) 7.5
 - 7.5.1 Basic Circuit Description (Cont'd)

circuits are provided between customer designated premises or between a customer designated premise and a Telephone Company hub.

Voice Grade Service may be ordered in conjunction with Switched Access services as set forth in Section 6.3.2(T) preceding to provide access for a customer's communication service; e.g., WATS, 800, or WATS-type service. When the customer orders the Combined Access Service Arrangement, Voice Grade Circuits provide voice frequency transmission capability between an end user premises and Telephone Company offices capable of combining Special and Switched Access services or between an end user premises and a WATS Serving Office (WSO). All applicable Special Access rates and charges apply (including Optional Features and Functions charges). Technical Specifications, Optional Features and Functions available with this arrangement are indicated under Package VG-CA in 7.5.2 and 7.5.5 following.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 270

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Voice Grade Service

7.5.2 <u>Technical Specifications Packages</u>

								<u>Pac</u>	<u>kag</u>	<u>ge '</u>	<u> VG-</u>			
<u>Parameter</u>	<u>C*</u>	1	2	<u>3</u>	4	<u>5</u>						11	<u>12</u>	<u>CA</u>
Attenuation														
Distortion	Х		Χ				Χ					X		Χ
C-Message Noise	Х	Χ	Χ	Χ	Χ	Χ	Χ	Χ	X	Χ	X		Х	Χ
Echo Control	X	Χ	Χ	X		Χ		X	X			X	X	Χ
Envelope Delay														
Distortion	X						Х	Х	Х	X	Χ	Χ	Х	Χ
Frequency Shift	Х									Χ		X	Х	X
Impulse Noise	Х					X	Χ	X	Χ	Χ	Χ	Х	X	Х
Intermodulation														
Distortion	Χ						Χ	X	Χ	Χ	Х	Х		X
Loss Deviation	X	Χ	Χ	Χ	X	Χ	Χ	Χ	Χ	Χ	Χ	Χ	X	X
Phase Hits, Gain														
Hits, and														
Dropouts	X													
Phase Jitter	Х						Χ	X	Х	X	Χ	X	Х	Χ
Return Loss														X
Signal-to-C														
Message Noise					X									
Signal-to-C														
Notch Noise	X					X	X	X	X	X	X	X	X	X

The technical specifications for these parameters (except for dropouts, gain hits, and phase hits) are delineated in Technical Reference TR-NPL-000335 and associated Addendum. The technical specifications for dropouts, phase hits, and gain hits are delineated in Technical Reference PUB 41004, Table 4.

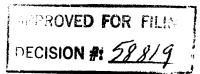
* The desired parameters are selected by the customer from the list of available parameters.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 271

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 <u>Voice Grade Service</u> (Cont'd)

7.5.3 Channel Interfaces

The following channel interfaces for Voice Grade service do not require signaling capability: AH, DA, DB, DD, DE, DS, NO, PR and TF.

The following channel interfaces for Voice Grade service require signaling capability: AB, AC, CT, DX, DY, EA, EB, EC, EX, GO, GS, LA, LB, LC, LO, LR, LS, RV, and SF.

Compatible channel interfaces are set forth in Section 9 following.

7.5.4 Optional Features and Functions

- (1) Central Office Bridging Capability
 - (a) Voice Bridging (two-wire or four-wire)
 - (b) Data Bridging (two-wire or four-wire)
 - (c) Telephoto Bridging (two-wire and four-wire)
 - (d) Dataphone Select-A-Station Bridging with sequential arrangement ports or addressable arrangement ports
 - (e) Telemetry and Alarm Bridging, Split Band-Active Bridging, Passive Bridging, Summation-Active Bridging

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILE DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 272

ACCESS SERVICE

Special Access Service (Cont'd) 7.

7.5 Voice Grade Service (Cont'd)

Optional Features and Functions (Cont'd) 7.5.4

(2) Central Office Multiplexing

Voice to Telegraph Grade: An arrangement that converts a Voice Grade circuit to Telegraph Grade circuits using frequency division multiplexing.

(3) Conditioning

Conditioning provides more specific transmission characteristics for Voice Grade services. C-Type conditioning controls attenuation distortion and envelope delay distortion. Sealing Current helps maintain continuity on dry metallic loops.

For two-point services, the parameters apply to each service. For multipoint services, the parameters apply to each mid link or end link. C-Type conditioning and Data Capability may be combined on the same service.

(a) C-Type Conditioning

C-Type Conditioning is provided for the additional control of attenuation distortion and envelope delay distortion on data services. The attenuation distortion and envelope delay distortion specifications for C-Type Conditioning are:

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 273

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Voice Grade Service (Cont'd)

7.5.4 Optional Features and Functions (Cont'd)

(3) Conditioning (Cont'd)

(a) C-Type Conditioning (Cont'd)

Attenuation Di	stortion				
(Frequency Re	esponse)	Envelope Delay			
Relative to 1	004 Hz	<u>Distortion</u>			
			Variation		
Frequency	Variation	Frequency	(micro-		
Range (Hz)	(dB)	Range (Hz)	seconds)		
400 - 2800	-1.0 to $+2.0$	1000-2600	100		
300 - 3000	-1.0 to +3.0	800-2600	200		
3000 - 3200	-2.0 to +6.0	600-2600	300		
		500-2800	600		
		500-3000	3000		

(b) Sealing Current

Sealing Current Conditioning is provided to help maintain continuity on dry metallic loops. It is usually associated with four-wire DA or NO type channel interfaces.

(4) Customer Specified Premises Receive Level

This option allows the customer to specify the receive level at the Point of Termination. This level must be within a specific range on effective four-wire transmission. The ranges are delineated in Technical Reference TR-NPL-000335.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 58819

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 274

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Voice Grade Service (Cont'd)

7.5.4 Optional Features and Functions (Cont'd)

(5) Improved Return Loss

- (a) On Effective Four-Wire Transmission at Four-Wire Point of Termination (applicable to each two-wire port): Provides for a fixed 600 ohm impedance, variable level range and simplex reversal. Telephone Company equipment is required at the customer's premises where this option is ordered. The Improved Return Loss parameters are delineated in Technical Reference TR-NPL-000335.
- (b) On Effective Two-Wire Transmission at Two-Wire Point of Termination: Provides for more stringent Echo Control specifications. In order for this option to be applicable, the transmission path must be fourwire at one POT and two-wire at the other POT. Placement of Telephone Company equipment may be required at the customer's premises with the two-wire POT. The Improved Return Loss parameters are delineated in Technical Reference TR-NPL-000335.

(6) Data Capability

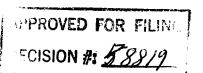
Data Capability provides transmission characteristics suitable for data communications. Specifically, Data Capability provides for the control of Signal to C-Notched Noise Ratio and intermodulation distortion. It is available for two-point services or multipoint services.

Continued

Issued: December 1, 1994

994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations
8920 Emerald Park Drive

8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 275

ACCESS SERVICE

Special Access Service (Cont'd) 7.

7.5 Voice Grade Service (Cont'd)

Optional Features and Functions (Cont'd) 7.5.4

(6) Data Capability (Cont'd)

The Signal to C-Notched Noise Ratio and intermodulation distortion parameter for Data Capability are:

- Signal to C-Notched Noise Ratio is greater than or equal to 32 dB Intermodulation distortion
- Signal to second order modulation products (R2) is greater than or equal to 38 dB
- Signal to third order modulation products (R3) is greater than or equal to 42 dB.

When a service equipped with Data Capability is used for voice communications, the quality of the voice transmission may not be satisfactory.

(7) Telephoto Capability

Telephoto Capability provides transmission characteristics suitable for telephotographic communications. Specifically, Telephoto Capability is provided for the control of attenuation distortion and envelope delay distortion of telephotographic services. The attenuation distortion and envelope delay distortion parameters for Telephoto Capability are:

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 276

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Voice Grade Service (Cont'd)

7.5.4 Optional Features and Functions (Cont'd)

(7) Telephoto Capability (Cont'd)

Attenuation Distortion	Envelope Delay Distortion
(1004 Hz Reference)	

Frequency	Variation	Frequency	Variation
Range (Hz)	(dB)	<u>Range (Hz)</u>	(mcs)
500-3000	-0.5 to +1.5	1000-2600	110
300-3200	-1.0 to +2.5	800-2800	180

(8) Signaling Capability

Signaling Capability provides for the ability to transmit signals from one customer premise to another customer premise on the same service.

(9) Selective Signaling Arrangement

An arrangement that permits code selective ringing for up to ten codes on a multipoint service.

(10) Transfer Arrangement

An arrangement that affords the customer an additional measure of flexibility in the use of their access circuits. The arrangement can be utilized to transfer a leg of a Special Access Service to another circuit that terminates in either the same or a different customer premise. A

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 277

ACCESS SERVICE

7. Special Access Service (Cont'd)

- 7.5 Voice Grade Service (Cont'd)
 - Optional Features and Functions (Cont'd) 7.5.4
 - (10) Transfer Arrangement (Cont'd)

key activated or dial-up control service is required to operate the transfer arrangement. A spare circuit, if required, is not included as part of the option.

(11) Four-Wire/Two-Wire Conversions

The term "Effective Two-Wire" denotes a condition which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective two-wire channels may be terminated with two-wire or four-wire interfaces.

The term "Effective Four-Wire" denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective four-wire transmission is at the discretion of the Telephone Company (physical, time domain, frequency-domain separation, or echo cancellation techniques). Effective four-wire channels may be terminated with a two-wire interface at the customer's premises. However, when terminated twowire, simultaneous independent transmission cannot be supported because the two wire interface combines the transmission paths into a single path.

Continued

Robert S. Crum Issued: December 1, 1994

Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 278

ACCESS SERVICE

- 7. Special Access Service (Cont'd)
 - 7.5 Voice Grade Service (Cont'd)
 - 7.5.4 Optional Features and Functions (Cont'd)
 - (11) Four-Wire/Two-Wire Conversions (Cont'd)

When a customer requests that an effective four-wire circuit be terminated with a two-wire circuit interface at the customer designated premises, a four-wire to twowire conversion is required. The customer will be charged the four-wire Circuit Termination rate when an effective four-wire is specified in the customer's order. The rate for the conversion is included as part of the basic Circuit Termination rate.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 279

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Voice Grade Service (Cont'd)

7.5.4 Optional Features and Functions (Cont'd)

The following table shows the technical specifications packages with which the optional features and functions are available.

	9	Ava Spe	cifi	cat	ior	ıs l	Pac	ka	ae	VG	i			
	<u>C</u> 1	2	3	4	5	<u>6</u>	7	8	9	10	2	<u>11</u>	<u>12</u>	<u>CA</u>
C-Type Conditioning Central Office	Х				Х	Х	Х	Х	X	Х				
Bridging Capability	X	X			Χ	Χ			Χ	Χ		X	•	
Central Office	Х					Х								
Multiplexing Customer Specified	^					^								
Premises Receive			.,					v	V					
Level	X X	Х	X			v	X		X					
Data Capability Improved Return Loss	^					^	^		^					
-For Effective Four-														
Wire Transmission	ΧX	Χ	Χ	X	X	X			X	Χ	X	X	X	X
Χ														
-For Effective Two- Wire Transmission	Х	Y	Х				Х						Х	
Sealing Current	^	^	^				^						, ,	
Conditioning	X					X								
Selective Signaling		v			V	V			~	v		~		
Arrangement Signaling Capability	X X X		X		^	X		Х		Х		^		Х
Transfer Arrangement	χχ			X	X	X				X		Χ	X	• •

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 280

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Voice Grade Service (Cont'd)

7.5.5 Rates and Charges

(A)	Circuit Termination - Per Point of Termination	USOC/ S&E <u>Code</u>	Monthly <u>Rates</u>	Nonrecurring <u>Charge</u>
	- Two-wire	YME2X/ YZZ2/XZZ2	\$ 23.30	\$ 121.50
	- Four-wire	TME4X/ YZZ4/XZZ4	29.50	121.50
(B)	Circuit Mileage - Fixed - Two/Four-wire	1L5XX/ YZF1/XZF1	8.84	-
	- Per Mile - Two/Four-Wire	1L5XX/ YZP1/XZP1	2.80	-

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President
egion Telephone Or

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

ACCESS SERVICE

7. Special Access Service (Cont'd)

- 7.5 Voice Grade Service (Cont'd)
 - 7.5.5 Rates and Charges (Cont'd)
 - (C) Optional Features and Functions

Rates and charges for the Optional Features and Functions of Voice Grade Service listed in this section apply to all jurisdictions.

				S&E	Monthly	Nonrecurring
(1)	Brid	dging	USOC	Code	Rates	Charges
		Voice Bridging				
		- Per port				
		- Two-Wire	BCNV2	YZV2/	\$ 4.33	None
				XZV2		
		- Four-Wire	BCNV4	YXV4/	4.33	None
				XZV4		
	(b)	Data Bridging				
		- Per Port				
		- Two-Wire	BCND2	YZD2/	4.33	None
				XZD2		
		- Four-Wire	BCND4	YZD4/	4.33	None
				XZD4		
	(c)	Telephoto Bridging				
		- Per port				
		- Two-Wire	BCNF2	YZT2/	4.33	None
				XZT2		
		- Four-Wire	BCNF4	YXT4/	4.33	None
				XZT4		

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624



Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 282

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 <u>Voice Grade Service</u> (Cont'd)

7.5.5 Rates and Charges (Cont'd)

(C) Optional Features and Functions (Cont'd)

			S&E	Monthly	Nonrecurring
(1)	Bridging (Cont'd)	<u>USOC</u>	<u>Code</u>	<u>Rates</u>	<u>Charges</u>
	(d) <u>DATAPHONE Select-</u>				
	A-Station Bridging				
	Sequential				
	Arrangement Ports				
	 Per Circuit Connect 	ed			
	- Two-Wire	DQ2	YXS2/	24.07	None
			XZS2		
	- Four-Wire	DQ4	YZS4/	127.86	None
			XZS4		
	Addressable				
	Arrangement Ports				
	- Per Circuit Connecte	ed			
	- Two-Wire	KQ2	YZA2/	25.80	None
			XZA2		
	- Four-Wire	ΚΩ4	YZA4/	131.35	None
	, 525		XZA4		
	(e) Telemetry and Alarm				
	Bridging				
	Active Bridging				
	Circuit Connections				
	- Per Circuit				
	Connected				
	- Split Band	CNLRX	YZSB/	9.12	None
	opiit barra		XZSB	• • • • • • • • • • • • • • • • • • • •	
	- Summation	BCNSA	YZSM/	1.55	None
	Gammanom	Bollort	XZSM		
	Passive Bridging		Λ20		
	Circuit Connections				
	- Per Circuit				
	Connected	BCNTP	YZPB/	0.23	None
	Connected	DOM	XZPB	0.20	

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

APPROVED FOR FILING

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 283

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Voice Grade Service (Cont'd)

7.5.5 Rates and Charges (Cont'd)

(C) Optional Features and Functions (Cont'd)

(2) Conditioning - Per Point of Termination	USOC	S&E <u>Code</u>	Monthly Rates	Nonrecurring Charges
- C - Type	X1CPT	YZCD/ XZCD	\$ 6.45	None
- Sealing Current	1HBPT	,,	None	None
(3) Improved Return Loss for Effective Four-Wire Transmission - Per Point of Termination				
- Two-Wire	1RL2W	YZR2/ XZR2	1.91	None
- Four-Wire	1RL4W	YZR4/ XZR4	1.91	None
(4) Customer SpecifiedReceive LevelPer Two-Wire Point of Termination	RLS		None	None
(5) MultiplexingVoice to Telegraph Grade- Per Arrangement	MQX	YZMT/ XZMT	245.68	None
(6) Data CapabilityPer Point of TerminationTwo-wireFour-wire	XDCPT	YZDD/ XZDD	34.00 27.80	None None
(7) Telephoto Capability - Per Point of Termination	ХТСРТ	YZTC/ XZTC	3.19	None

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 284

ACCESS SERVICE

- 7. Special Access Service (Cont'd)
 - 7.5 Voice Grade Service (Cont'd)
 - 7.5.5 Rates and Charges (Cont'd)
 - (C) Optional Features and Functions (Cont'd)

(8) Signaling Capability	<u>USOC</u>	S&E <u>Code</u>	Monthly <u>Rates</u>	Nonrecurring Charges
- Per Point of Termination	XSS++		\$14.89	None
 In lieu of ++, substitute appropriate two digit code from following list to specify type of signaling. 				
AB	,	/ZAB/XZAB		
AC		ZAC/XZAC		
CT		ZCT/XZCT		
DX		ZDX/XZDX		
DY		ZDY/XZDY		
EA		ZEA/XZEA		
EB	Υ	ZEB/XZEB		
EC	Υ	ZEC/XZEC		
EX	Y	ZEX/XZEX		
GO	Y	ZGO/XZGO		
GS	Y	ZGS/XZGS		
LA	Y	ZLA/XZLA		
LB	Y	ZLB/XZLB		
LC	Y	ZLC/XZLC		
LO	Y	ZLO/XZLO		
LR	Y	ZLR/XZLR		
LS	Y	ZLS/XZLS		
RV	Υ	ZRV/XZRV		

YZSF/XZSF

Continued

Issued: December 1, 1994

SF

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 285

ACCESS SERVICE

Special Access Service (Cont'd) 7.

7.5 Voice Grade Service (Cont'd)

7.5.5 Rates and Charges (Cont'd)

(C) Optional Features and Functions (Cont'd)

	USOC	S&E <u>Code</u>	Monthly <u>Rates</u>	Nonrecurring Charges
(9) Selective Signaling Arrangement				
- Per Arrangement	USZ	YZSS/ XZSS	\$15.92	None
 (10) Transfer Arrangement (Key Activated* or Dial Up**) Per Four Port Arrangement, including control circuit termination*** 	USY	YZ4P/	3.41	None
- Per Five Port		XZ4P		
Arrangement, in- cluding control				
circuit termination*** US5		YZ5P/ XZ5P	7.76	None

- The key activated control circuit is rated as a Metallic Circuit Termination (use USOC T6EME in lieu of T6ECS) and Circuit Mileage, if applicable (use USOC 1L5MX in lieu of 1L5XX).
- The Dial-up option requires the customer to purchase the Controller Arrangement (USOC XTDDU) from Section 13.3.8 following.
- An additional Circuit Termination charge will apply whenever a spare circuit is configured as a leg to the customer's premises. Additional circuit mileage charges will apply when the transfer arrangement is not located in the customer premises serving wire center.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 286

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.6 Program Audio Service

7.6.1 Basic Circuit Description

A Program Audio circuit is a circuit measured in Hz for the transmission of a complex signal voltage. The actual bandwidth is a function of the channel interface selected by the customer. The nominal frequency bandwidths are from 50 to 15000 Hz, from 200 to 3500 Hz, from 100 to 5000 Hz or from 50 to 8000 Hz. Only one-way transmission is provided. Program Audio circuits are provided between customer designated premise or between a customer designated premise and a Telephone Company hub.

7.6.2 Technical Specifications Packages

		Pac	kage /	<u> 4P-</u>	
<u>Parameter</u>	<u>C*</u>	1	<u>2</u>	3 Y	4
Actual Measured Loss	X	X	X	X	X
Amplitude Tracking	X				
Crosstalk	X	X	Х	Х	Х
Distortion Tracking	X				
Gain/Frequency					
Distortion	X	Х	Х	Х	Х
Group Delay	X				
Noise	X	Х	Х	Х	Х
Phase Tracking	X				
Short-Term Gain Stability	X				
Short-Term Loss	X				
Total Distortion	Х	Х	Х	Х	Х

The technical specifications are delineated in Technical Reference PUB 62503 and associated Addendum.

* The desired parameters are selected by the customer from the list available parameters.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 287

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.6 Program Audio Service (Cont'd)

7.6.3 Channel Interfaces

The following channel interfaces (Cls) define the bandwidths that are available for a Program Audio circuit:

<u>CI</u>	<u>Bandwidth</u>	
PG-1	Nominal frequency from 50 to	15000 Hz
PG-3	Nominal frequency from 200 to	3500 Hz
PG-5	Nominal frequency from 100 to	5000 Hz
PG-8	Nominal frequency from 50 to	8000 Hz

Compatible channel interfaces are set forth in Section 9 following.

7.6.4 **Optional Features and Functions**

(1) Central Office Bridging Capability

Distribution Amplifier

(2) Gain Conditioning

Control of 1004 Hz AML at initiation of service to $OdB \pm 0.5 dB$.

(3) Stereo

Provision of a pair of gain/phase equalized channels for stereo applications. (Additional AP channels must be ordered separately.)

The following table shows the technical specifications packages with which the optional features and functions are available.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

ARIZONA ACCESS TARIFF NO. 1 Original Page 288

ACCESS SERVICE

- Special Access Service (Cont'd) 7.
 - Program Audio Service (Cont'd) 7.6
 - Optional Features and Functions (Cont'd) 7.6.4
 - (3) Stereo (Cont'd)

			with ions		nical age A	.P
	<u>C</u>	1	2	<u>3</u>	<u>4</u>	
 Central Office Bridging Capability 	Х	Х	Х	Х	Х	
- Gain Conditioning	Х	Χ	X	Χ	X	
- Stereo	Χ				Χ	

Rates and Charges 7.6.5

		USOC/ S&E <u>Code</u>	Monthly <u>Rates</u>	Nonrecurring <u>Charge</u>
(A) Circuit Term	nination			
- Per Point	of			
Termination	on			
- 200 to	3500 Hz	TMECS/ YXB1/XXB1		d charges as shown as Telecommunications
- 100 to	5000 Hz	TMECS/ YXB2/XXB2	Interstate	e Access Tariff
- 50 to	8000 Hz	TMECS/		
		YXB3/XXB3		
- 50 to 1	15000 Hz	TMECS/		
		YXB4/XXB4		

^{*} Daily Rates will be topped and maximum rates derived as set forth in 7.2.3(A) preceding.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

APPROVED FOR

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 58819

ACCESS SERVICE

Special Access Service (Cont'd) 7.

Program Audio Service (Cont'd) 7.6

Rates and Charges (Cont'd) 7.6.5

(A) Circuit Termination

(A)	-Per Poin			
	Termina	tion(Cont'd)		
				S&E
				<u>Code</u>
		- 200 to 3	500 Hz	YXD1/XXD1
		- 100 to 5	000 Hz	YXD2/XXD2
		- 50 to 8	8000 Hz	YXD3/XXD3
		- 50 to 15	000 Hz	YXD4/XXD4
			USOC/	
			S&E	Monthly
			<u>Code</u>	Rates
(B)	Circuit M	lileage		
	Fixed	3500 Hz	1L5XX/	
	- 200 to	3500 HZ	YX1A/XX1A	Rates and charges as
	- 100 to	5000 Hz	1L5XX/	shown in Citizens Tele-
	- 100 10	3000 HZ	YX2A/XX2A	
	- 50 to	8000 Hz	1L5XX/	state Access Tariff
	- 50 10	8000 112	YX3A/XX3A	State Access Fairi
	- 50 to	15000 Hz	1L5XX/	
	- 50 10	15000 112	YX4A/XX4A	
	Per mile		17(4)(7()(1)(
	- 200 to	3500 Hz	YX11/XX11	Rates and charges as
	- 100 to			shown in Citizens Tele-
	- 50 to		YX31/XX31	communications Inter-
		15000 Hz	YX41/XX41	state Access Tariff

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 290

ACCESS SERVICE

.

7. Special Access Service (Cont'd)

7.6 Program Audio Service (Cont'd)

7.6.5 Rates and Charges (Cont'd)

	USOC/	
	S&E	Daily
	<u>Code</u>	Rates*
(B) Circuit Mileage		
Fixed		
- 200 to 3500 Hz	YX1Z/XX1Z	Rates as shown in
- 100 to 5000 Hz	YX2Z/XX2Z	Citizens Telecommunications
- 50 to 8000 Hz	YX3Z/XX3Z	Interstate Tariff
- 50 to 15000 Hz	YX4Z/XX4Z	
Per mile		
- 200 to 3500 Hz	YX61/XX61	Rates as shown in
- 100 to 5000 Hz	YX71/XX71	Citizens Telecommunications
- 50 to 8000 Hz	YX81/XX81	Interstate Tariff
- 50 to 15000 Hz	YX91/XX91	

(C) Optional Features and Functions

Rates and charges for the Optional Features and Functions of Program Audio Service listed in this section apply to all jurisdictions.

* Daily Rates will be topped and maximum rates derived as set forth in 7.2.3(A) preceding.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

ons APPROVED FOR FILING

Effective: December 1, 1994

DECISION #: 58819



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 291

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.6 Program Audio Service (Cont'd)

7.6.5 Rates and Charges (Cont'd)

(C) Optional Features and Functions (Cont'd)

	USOC	S&E <u>Code</u>	Monthly <u>Rates</u>	S&E <u>Code</u>	Daily * <u>Rates</u>
- Bridging, Dis- tribution					
Amplifier - Per Port	BCNPT	YXBD/ XXBD	Rates and charges as shown in Citizens Telecommunication Interstate Tariff	YXDD/ XXDD	Rates and charges as shown in Citizens Telecommunications Interstate Tariff
- Gain Condi- tioning - Per Service	XGC	YXCG/ XXCG	Rates and charges as shown in Citizens Telecommunication Interstate	YXG1/ XXG1	Rates and charges as shown in Citizens Telecommunications Interstate Tariff
- Per Service	xsc		None		None

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

^{*} Daily rates will be topped and maximum rates derived as set forth in 7.2.3(A) preceding.

ARIZONA ACCESS TARIFF NO. 1
Original Page 292

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.7 Video Services

7.7.1 Basic Circuit Description

A Video circuit is a circuit with one-way transmission capability for a standard 525 line/60 field monochrome, or National Television Systems Committee color video signal and one or two associated 5 or 15 kHz audio signal(s). The bandwidth for a video circuit is either 30 Hz to 4.5 MHz or 30 Hz to 6.6 MHz. The associated audio signal(s) may be either duplexed or provided as one or two separate circuits. The provision and the bandwidth of the associated audio signal(s) is a function of the channel interface selected by the customer. Video circuits are provided between customer designated premises or between a customer designated premise and a Telephone Company hub.

7.7.2 Technical Specifications Packages

	P	<u>ackage</u>	TV-
<u>Parameter</u>	<u>C</u> *	1	<u>2</u>
Amplitude vs. Frequency Response	X		
Chrominance/Luminance Inequalities			
- Gain	Х	X	X
- Delay	Х	X	X
Chrominance/Luminance Intermodulation	X		
Chrominance Nonlinear Gain	X		
Chrominance Nonlinear Phase	X		
Crosstalk	X		X
Differential Gain	Х	X	X
Differential Phase	X	X	X
Dynamic Gain (picture and			
sync signal)	X		
Field-Time Distortion	Х	X	X
Gain/Frequency Distortion	X	X	X
Gain Stability	X	X	X

* The desired parameters are selected by the customer from the list of available parameters.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

ACCESS SERVICE

7. Special Access Service (Cont'd)

Video Services (Cont'd) 7.7

7.7.2 Technical Specifications Packages (Cont'd)

	Pa	ackage	TV-
Parameter (Cont'd)	<u>C</u> *	<u>1</u>	<u>2</u> X
Insertion Gain	X	X	X
Line-Time Distortion	X	Х	X
Long-Time Distortion	X	Х	X
Luminance Nonlinearity	X		
Luminance Signal/CCIR			
Weighted Noise	X	X	X
Short-Time Distortion			
2 T Pulse	X	X	X
T - Bar Ringing	X	X	X
Signal/15 kHz Flat			
Weighted Noise	X	X	X
Signal/Low Frequency Noise	X		
Stereo Gain Difference	X	Х	
Stereo Phase Difference	X	X	
Total Harmonic Distortion	X	X	X
Transient Sync Signal			
Non-Linearity	X		
Video/Audio Delay Difference	Χ		

The technical specifications are delineated in Technical Reference PUB 62504 and associated Addendum.

The desired parameters are selected by the customer from the list of available parameters.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

ARIZONA ACCESS TARIFF NO. 1
Original Page 294

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.7 Video Services (Cont'd)

7.7.3 Channel Interfaces

The following channel interfaces (CIs) define the bandwidth and the provision of the audio signal(s) associated with a Video circuit:

CI	Audio <u>Bandwidth</u>	Provision
OT) (O 4	45111-	1 Chamal dualous
2TV6-1	15kHz	1 Channel, duplexed
2TV6-2	15kHz	2 Channels, duplexed
2TV7-1	15kHz	1 Channel, duplexed
2TV7-2	15kHz	2 Channels, duplexed
4TV6-5	5kHz	1 Channel, separate
4TV6-15	15kHz	1 Channel, separate
4TV7-5	5kHz	1 Channel, separate
4TV7-15	15kHz	1 Channel, separate
6TV6-5	5kHz	2 Channels, separate
6TV6-15	15kHz	2 Channels, separate
6TV7-5	5kHz	2 Channels, separate
6TV7-15	15kHz	2 Channels, separate

Compatible channel interfaces are set forth in Section 9 following.

7.7.4 Rates and Charges

(A) Circuit Termination

- Per Point of Termination

Monthly Rates and Nonrecurring Charges for all jurisdictions will be determined on an Individual Case Basis and filed in Section 7.12 following.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 DECISION # 588/9

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 295

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.7 <u>Video Services</u> (Cont'd)

7.7.4 Rates and Charges (Cont'd)

(A) <u>Circuit Termination</u> (Cont'd)

Available frequency bandwidths and USOC formats are as follows:

Bandwidths	<u>USOC</u>
- TV - 1 or 2	TWT + +
- 4TV - 5	TWT + +
- 6TV - 5	TWT + +
- TV - 15	TWT + +

(B) Circuit Mileage

Fixed and Per Mile Monthly Rates for all jurisdictions will be determined on an Individual Case Basis and filed in 7.12 following.

Available mileage bands and USOC formats are as follows:

Mileage <u>Bands</u>	USOC
0 Over 0 to 4 Over 4 to 8 Over 8 to 25 Over 25 to 50 Over 50	1LO + + 1LO + + 1LO + + 1LO + + 1LO + +

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 58819

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 296

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.8 Wideband Analog Services

7.8.1 <u>Basic Circuit Description</u>

A Wideband Analog circuit is a circuit with a bandwidth measured in kHz for the transmission of a wideband signal. The actual bandwidth is a function of the channel interface selected by the customer. The bandwidths are from 60 to 108 kHz (Group), from 312 to 552 kHz (Supergroup), from 564 to 3084 kHz (Mastergroup), from 300 Hz to 18 kHz, from 29 to 44 kHz or from 28 to 44 kHz. Wideband Analog circuits are provided between customer designated premises or between a customer designated premise and a Telephone Company hub.

7.8.2 Technical Specifications Packages

		Pa	ckage '	WA-	
<u>Parameter</u>	1	<u>2</u>	<u>2A</u>	3	4
Amplitude Stability	Χ	X			
Background Noise	Χ	X	X	Χ	X
Frequency Shift	Χ	X	Х		
Gain/Frequency					
Characteristics of:					
- Group Connections	Χ			Χ	Χ
- Supergroup					
Connections		X			
- Mastergroup					
Connections			X		
Impulse Noise	X	X	X		
Net Loss Variations	Χ	X	X	Χ	Χ
Pilot Slot	X	X	X		
Spurious Single					
Frequency Tone	Χ	Х	Χ		

The technical specifications are delineated in Technical Reference PUB 62505 and associated Addendum.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 297

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.8 Basic Circuit Description (Cont'd)

7.8.3 Channel Interfaces

The following channel interfaces (Cls) define the bandwidths that are available for a Wideband Analog channel:

<u>CI</u>	<u>Bandwidth</u>
AH-B AH-C AD-D WD-1 WD-2	60 kHz to 108 kHz (Group) 312 kHz to 552 KHz (Supergroup) 564 kHz to 3084 kHz (Mastergroup) 300 Hz to 18 kHz 29 kHz to 44 kHz
WD-3	28 kHz to 44 kHz

Compatible channel interfaces are set forth in Section 9 following.

7.8.4 Optional Features and Functions

(A) Central Office Multiplexing

(1) Mastergroup to Supergroup

An arrangement that converts a Mastergroup circuit to ten Supergroup circuits using frequency division multiplexing.

(2) Supergroup to Group

An arrangement that converts a Supergroup circuit to five Group circuits using frequency division multiplexing.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 298

ACCESS SERVICE

- 7. Special Access Service (Cont'd)
 - 7.8 Basic Circuit Description (Cont'd)
 - 7.8.4 Optional Features and Functions (Cont'd)
 - (A) Central Office Multiplexing (Cont'd)
 - Group to Voice (3)

An arrangement that converts a Group circuit to twelve Voice Grade circuits using frequency division multiplexing.

Group to DS1 (4)

> An arrangement that converts two Group circuit to DS1 circuit using analog to digital conversion.

The following table shows the technical specifications packages with which the optional features and functions are available.

> Available with Technical Specifications Package WA-2 2A 3

Central Office Multiplexing: Mastergroup to Supergroup Supergroup to Group Group to Voice Group to DS1*

X Χ Χ

Requires two 60-108 kHz Circuit Terminations and Circuit Mileage, one 1.544 Mbps Circuit Mileage and either a 1.544 Circuit Termination or a DS1 to Voice Multiplexing optional feature, depending on whether the service terminates at a customer's premise or was purchased as a facility, to a Telephone Company hub for multiplexing to Voice Grade.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 299

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.8 <u>Basic Circuit Description</u> (Cont'd)

7.8.5 Rates and Charges

(A) Circuit Termination
- Per Point of Termination

Monthly Rates and Nonrecurring Charges for all jurisdictions will be determined on an Individual Case Basis and filed in Section 7.12 following.

Available frequency bandwidths and USOC formats are as follows:

Frequency <u>Bandwidths</u>	USOC
60 kHz - 108 kHz 312 kHz - 552 kHz	TWT + + TWT + +
564 kHz - 3084 kHz	TWT + +
300 Hz - 18 kHz	TWT + +
29 kHz - 44 kHz	TWT + +

(B) Circuit Mileage

Fixed and Per Mile Monthly Rates for all jurisdictions will be determined on an Individual Case Basis and filed in Section 7.12 following.

Available bandwidths and USOC formats are as follows.

Frequenc Bandwidt		USOC
312 kHz 564 kHz 300 Hz	108 kHz552 kHz3084 kHz18 kHz	1LO + + 1LO + + 1LO + + 1LO + +
29 kHz	- 44 kHz	1LO + +

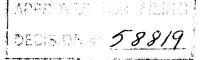
Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 300

ACCESS SERVICE

- 7. Special Access Service (Cont'd)
 - 7.8 Basic Circuit Description (Cont'd)
 - 7.8.5 Rates and Charges (Cont'd)
 - (C) Optional Features and Functions
 - Multiplexing (1)

Fixed and Per Mile Monthly Rates for all jurisdictions will be determined on an Individual Case Basis and filed in 7.12 following.

Available multiplexing arrangements and USOC formats are as follows:

Multiplexing	USOC
<u>Arrangement</u>	(Per Arrangement)
Mastergroup to Supergroup	MQ9++
Supergroup to Group	MQS++
Group to Voice	MQV++
Group to DS1*	MQG++

Requires two 60-108 kHz Circuit Terminations and Circuit Mileage, one 1.544 Mbps Circuit Mileage and either a 1.544 Circuit Termination or a DS1 to Voice Multiplexing optional feature, depending on whether the service terminates at a customer's premise or was purchased as a facility, to a Telephone Company hub for multiplexing to Voice Grade.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 301

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.9 Wideband Data Service

7.9.1 Basic Circuit Description

A Wideband Data circuit is an analog circuit for the transmission of synchronous serial data at the rate of 19.2, 50.0, or 230.4 kbps or of asynchronous serial data at rates of up to 19.2, 50.0, or 230.4 kbps. Optional arrangements are available for transmission of synchronous serial data at 18.75 or 40.8 kbps. The actual bit rate is a function of the channel interface selected by the customer. This service requires a 303 Data Station(s). The 303 Data Station provides coupling between the customers business machine and the wideband data transmission medium. A voice band coordinating channel is also provided. Wideband Data circuits are provided between customer designated premises.

7.9.2 <u>Technical Specifications Packages</u>

	Package WD-			
Parameter	<u>1</u>	2	3	
Error-Free Seconds	Х	X	X	

While in service, the monthly average of error-free seconds will be equal to or greater than 98.75%.

7.9.3 Channel Interfaces

The following channel interfaces (Cls) define the bit rates that are available for a Wideband Data circuit:

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President
egion Telephone Operations

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 302

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.9 Wideband Data Service (Cont'd)

7.9.3 Channel Interfaces (Cont'd)

WB-18S WB-19A WB-19S WB-23A WB-23S WB-40S WB-50A Up to 19.2 kbps, asynchronous up to 230.4 kbps, asynchronous 40.8 kbps, synchronous wbs-50.0 kbps, asynchronous	<u>CI</u>	Bit Rate
WB-50S 50.0 kbps, synchronous	WB-19A WB-19S WB-23A WB-23S WB-40S WB-50A	up to 19.2 kbps, asynchronous 19.2 kbps, synchronous up to 230.4 kbps, asynchronous 230.4 kbps, synchronous 40.8 kbps, synchronous up to 50.0 kbps, asynchronous

Compatible channel interfaces are set forth in Section 9 following.

7.9.4 Optional Features and Functions

(A) Key Activated Transfer Arrangement

An arrangement that affords the customer an additional measure of flexibility in the use of their access circuit(s). The arrangement can be utilized to transfer a leg of a Special Access Service to either a spare or working circuit that terminates in either the same or a different customer premises. A key activated control service is required to operate the transfer arrangement. A spare circuit, if required, is not included as a part of the option.

The following table shows the technical specifications packages with which the optional features and functions are available.

Available with Technical Specifications Package WD-1 2 3

Key Activated Transfer Arrangement

x x x

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

ions APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 303

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.9 Wideband Data Service (Cont'd)

7.9.5 Rates and Charges

(A) Circuit Termination Per Point of Termination

	USOC/ S&E <u>Code</u>	Monthly Rate	Nonrecurring Charge
50.0 or 40.8 Kbps	TMECS/ YUT2/XUT2	\$473.31	ICB

For data speeds other than 40.8 and 50.0 kbps:

Monthly Rates for the Circuit Termination rate element of Wideband Data Service for all jurisdictions will be determined on an Individual Case Basis and filed in 7.12 following.

Available data speeds and USOC formats are as follows:

Data Speed	<u>USOC</u>
18.75 kbps 19.2 kbps	TWT + + TWT + +
230.4 kbps	TWT + +

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 304

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.9 Wideband Data Service (Cont'd)

7.9.5 Rates and Charges (Cont'd)

(B) Circuit Mileage

50.0 or	USOC/ S&E <u>Code</u>	Monthly <u>Rates</u>
40.8 kbps Fixed	1L5XX/ YU21	\$11.49
Per Mile	1L5XX/ XU21	\$42.90

For data speeds other than 40.8 and 50.0 kbps:

Fixed and Per Mile Monthly Rates for the Circuit Mileage rate element of Wideband Data Service for all jurisdictions will be determined on an Individual Case Basis and filed in 7.12 following.

Available data speeds and USOC formats are as follows:

Data Speed	USOC	S&E <u>Code</u>
18.75 kbps	1LOXX	YU11/XU11
19.2 kbps	1LOXX	YU11/XU11
230.4 kbps	1LOXX	YU31/XU31

Continued

Effective: December 1, 1994

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 305

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.9 Wideband Data Service (Cont'd)

7.9.5 Rates and Charges (Cont'd)

(C) Optional Features and Functions

Monthly Rates and Nonrecurring Charges for all jurisdictions will be determined on an Individual Case Basis and filed in 7.12 following.

Available Optional Features and Functions and USOC formats are as follows.

Optional Features S&E

and Functions USOC Code

Key Activated

Transfer Arrangement
- Per Four Port

Arrangement, including control circuit termination* UTK++ YUKA/ XUKA

(D) 303 Data Station

Monthly Rates and Nonrecurring Charges for all jurisdictions will be determined on an Individual Case Basis and filed in 7.12 following.

		S&E
303 Data Station	USOC	Code
 Per Point of Termination 	\overline{TDQ} +	YUDS/
		XUDS

* The key activated control circuit is rated as a Metallic Circuit Termination (use USOC TMEME in lieu of TMECS) and Circuit Mileage, if applicable (use USOC 1L5MX in lieu of 1L5XX).

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 306

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.10 Diaital Data Service

7.10.1 Basic Circuit Description

A Digital Data circuit is a circuit for duplex four-wire transmission of synchronous serial data at the rate of 2.4, 4.8, 9.6 or 56 Kbps. The actual bit rate is a function of the channel interface selected by the customer. The circuit provides a synchronous service with timing provided by the Telephone Company through the Telephone Company's facilities to the customer in the received bit stream. Digital Data circuits are only available via Telephone Company designated hubs and are provided between customer designated premises or between a customer designated premise and a Telephone Company hub.

The customer may provide the Channel Service Unit-type equipment or other Network Channel Terminating Equipment associated with the Digital Data circuit at the customer premises. The interim program for interconnection of such equipment is set forth in Technical Reference PUB AS No. 1.

7.10.2 Technical Specifications Packages

	Package DA				
<u>Parameter</u>	1	<u>2</u>	<u>3</u>	4	
Error-Free Seconds	X	X	X	X	

The Telephone Company will provide a circuit capable of meeting a monthly average performance equal to or greater than 99.875% error-free seconds while the circuit is in service, if it is measured through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62310.

Voltages which are compatible with Digital Data Service are delineated in Technical Reference PUB 62507.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 307

ACCESS SERVICE

7. <u>Special Access Service</u> (Cont'd)

7.10 Diqital Data Service (Cont'd)

7.10.3 Channel Interfaces

The following channel interfaces (CIs) define the bit rates that are available for a Digital Data circuit.

<u>CI</u>	Bit Rate		
DU-24	2.4	Kbps	
DU-48	4.8	Kbps	
DU-96	9.6	Kbps	
DU-56	56.0	Kbps	

Compatible channel interfaces are set forth in Section 9 following.

7.10.4 Optional Features and Functions

(1) Central Office Bridging Capability

(2) Transfer Arrangement

An arrangement that affords the customer an additional measure of protection and/or flexibility in the use of the customer's access circuit(s) on a 1xN basis. The arrangement can be utilized to transfer a leg of a Special Access Service to either a spare or working circuit that terminates in either the same or a different customer designated premises. This arrangement is only available at a Telephone Company designated hub. A key activated or dial-up control service is required to operate the transfer arrangement. A spare circuit, if required, is not included as a part of the option.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 308

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.10 Disital Data Service (Cont'd)

7.10.5 Rates and Charcaes

	USOC/ S&E <u>Code</u>	Monthly Rates	Nonrecurring Charge
(A) Circuit Termination - Per Point of			
Termination - 2.4 kbps	TMECS/ YYT1/XYT1	\$ 52.11	
- 4.8 kbps	TMECS/ YYT2/XYT2	52.11	
- 9.6 kbps	TMECS/ YYT3/XYT3	52.11	
-56.0 kbps	TMECS/ YYT4/XYT4	56.45	
(8) Circuit Mileage Fixed			
- 2.4 kbps	1L5XX/ YY11/XY11	8.84	
- 4.8 kbps	1L5XX/ YY21/XY21	8.84	
- 9.6 kbps	1L5XX/ YY31/XY31	8.84	
-56.0 kbps	1L5XX/ YY41/XY41	17.68	
Per mile			
- 2.4 kbps	1L5XX/ YY61/XY61	2.80	
• 4.8 kbps	1L5XX/ YY71/XY71	2.80	
- 9.6 kbps	1L5XX/ YY81/XY81	2.80	
-56.0 kbps	1L5XX/ YY91/XY91	5.60	

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effectiv Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

rations APPROV

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 309

ACCESS SERVICE

- 7. Special Access Service (Cont'd)
 - 7.10 Digital Data Service (Cont'd)
 - 7.10.5 Rates and Charoes (Cont'd)
 - (C) Optional Features and Functions

Monthly Rates and Nonrecurring Charges for the Optional Features and Functions of Digital Data Service listed in this section apply to all jurisdictions.

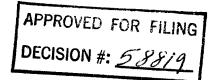
Optional Features and Functions	usoc	S&E Code	Monthly Rates	Nonrecurring Charoes
(1) Bridging - Per Port	BCNDA	YYBP/	\$ 26.93	None
		XYBP		
(2) Loop Transfer Arrangement (Key Activated * or Dial-Up * *) - Per Four-Port				
Arrangement * * *	XTD	YYLT/ XYLT	6.75	None

- * The key activated control is rated as a Metallic Circuit Termination (Use USOC T6EME in lieu of T6ECS) and Circuit Mileage, if applicable (Use USOC 1L5MX in lieu of 1L5XX).
- ** The Dial-Up option requires the customer to purchase the Controller Arrangement (USOC XTDDU) from Section 8.6(A) following.
- •• * An additional Circuit Termination charge will apply whenever a spare circuit is configured as a leg to the customer's premises. Additional Circuit Mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 310

ACCESS SERVICE

7. **Special Access Service** (Cont'd)

7.10 <u>Diaital Data Service</u> (Cont'd)

7.10.5 Rates and Charaes (Cont'd)

(D) Channel Service Unit

Monthly Rates and Nonrecurring Charges for the Channel Service Unit* of Digital Data Service listed in this section apply to all jurisdictions.

Channel Service Limit * Per Point of Termination where provided	usoc	S&E <u>Code</u>	Monthly <u>Rate</u>	Nonrecurring <u>Charse</u>
- 2.4 Kbps	TSH24 XYC1	YYC1/	\$18.60	None
- 4.8 Kbps	TSH48 XYC2	YYC2/	19.88	None
- 9.6 Kbps	TSH96 XYC3	YYC3/	20.85	None
- 56.0 Kbps	TSH56 XYC4	YYC4/	21.73	None

Continued

Issued: December 1, 1994

Robert S. Crum **Vice President**

Effective: December 1, 1994

APPROVED FOR FILING

Channel Service Units will only be provided under tariff if they existed in the Telephone Company's inventory as of November 18, 1983.

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 31 1

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.11 High Capacity Services

7.11.1 Basic Circuit Description

A High Capacity circuit is a circuit for the transmission of nominal 64.0 kbps* or 1.544, 3.152, 6.312, 44.736, or 274.176 Mbps isochronous serial data. The actual bit rate is a function of the channel interface selected by the customer. High Capacity circuits are provided between customer designated premises or between a customer designated premise and a Telephone Company hub.

The customer may provide the Network Channel Terminating Equipment associated with the High Capacity circuit at the customer's premises. The interim program for interconnection of such equipment is set forth in Technical Reference PUB AS No. 1.

7.1 1.2 <u>Technical Specifications Packages</u>

	Package HC						
Parameter Frror-Free Seconds	0	1 x	<u>1C</u>	<u>2</u>	<u>3</u>	4	

A circuit with technical specifications package HC1 will be capable of an error-free second performance of 98.75% over a continuous 24 hour period as measured at the 1.544 Mbps rate through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 6241 1.

* Available only as a circuit of a 1.544 Mbps facility to a Telephone Company Digital Data hub or as a cross connect of two 2.4, 4.8, 9.6, 56.0, or 64.0 kbps circuits of two 1.544 Mbps facilities to a Digital Data hub(s). The customer must provide system and channel assignment data.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 312

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.11 High Capacity Services (Cont'd)

7.11.3 Channel Interfaces

The following channel interfaces (Cls) define the bit rates that are available for a High Capacity circuit:

CI	Bit Rate				
DS-15"	1.544 Mbps (DS1)				
DS-27	274.176 Mbps (DS4)				
DS-31	3.152 Mbps (DS1 C)				
DS-44	44.736 Mbps (DS3)				
DS-63	6.312 Mbps (DS2)				

Compatible channel interfaces are set forth in Section 9.3.5 following.

7.11.4 Optional Features and Functions

(1) Automatic Loop Transfer

The Automatic Loop Transfer provides protection on a 1xN basis against failure of the facilities between a customer designated premise and the wire center serving that premise. Protection is furnished through the use of a switching arrangement that automatically switches to a spare circuit line when a working line fails. The spare circuit is not included as a part of the option. This option requires compatible equipment at both the serving wire center and the customer premises. The customer is responsible for providing the equipment at its premises. Equipment at the customer premises will be provided under tariff only if it existed in the Telephone Company inventory as of November 18, 1983.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

A 64.0 kbps circuit is available as a circuit(s) of a 1.544 Mbps facility to a Telephone Company hub.

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 313

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.11 High Capacity Services (Cont'd)

7.1 1.4 Optional Features and Functions (Cont'd)

(2) Transfer Arrangement

An arrangement that affords the customer an additional measure of flexibility in the use of the customer's access circuit(s). The arrangement can be utilized to transfer a leg of a Special Access Service to either a spare or working circuit that terminates in either the same or a different customer designated premise. A key activated or dial-up control service is required to operate the transfer arrangement. A spare circuit, if required, is not included as part of the option.

(3) Central Office Multiplexing

(a) **DS4 to** DS1

An arrangement that converts a 274.176 Mbps circuit to 168 DS1 circuits using digital time division multiplexing.

(b) **DS3 to** DS1

An arrangement that converts a 44.736 Mbps circuit to 28 DS1 circuits using digital time division multiplexing.

(c) **DS2 to** DS1

An arrangement that converts a 6.312 Mbps circuit to four DS1 circuits using digital time division multiplexing.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 314

ACCESS SERVICE

- 7. <u>Special Access Service</u> (Cont'd)
 - 7.1 1 High Capacity Services (Cont'd)
 - 7.11.4 Optional Features and Functions (Cont'd)
 - (3) Central Office Multiplexing (Cont'd)
 - (d) <u>DS1C to DS1</u>

An arrangement that converts a 3.152 Mbps circuit to two DS1 circuits using digital time division multiplexing.

(e) DS1 to Voice

An arrangement that converts a 1.544 Mbps circuit to 24 circuits for use with Voice Grade Services. A circuit at this DS1 to the hub can also be used for a Digital Data Service.

(f) DS1 to DSO

An arrangement that converts a 1.544 Mbps circuit to 23 64.0 kbps circuits utilizing digital time division multiplexing.

(g) DSO to Subrate

An arrangement that converts a 64.0 kbps circuit to subspeeds of up to twenty 2.4 kbps, ten 4.8 kbps, or five 9.6 kbps circuits using digital time division multiplexing.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 58819

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 315

ACCESS SERVICE

- 7. Special Access Service (Cont'd)
 - 7.11 High Capacity Services (Cont'd)
 - 7.11.4 Optional Features and Functions (Cont'd)
 - (3) Central Office Multiplexing (Cont'd)
 - (g) DSO to Subrate (Cont'd)

The following table shows the technical specifications packages with which the optional features and functions are available.

	Availa	able v	with T	echnic	al	
	Speci	fication	ons Pa	ackao	HC.	
	<u>0</u>	<u>1</u>	<u>1C</u>	<u>2</u>	<u>3</u>	<u>4</u>
Automatic Loop						
Transfer		X				
Central Office						
Multiplexing:						
DS4 to DS1						X
DS3 to DS1					Χ	
DS2 to DS1				Χ		
DS1C to DS1			Χ			
DS1 to Voice		Х				
DS1to DSO		Х				
DSO to Subrate*	Χ					
Transfer Arrangement		Χ				

Available only on a circuit of a 1.544 Mbps facility to a Telephone Company hub.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum **Vice President** Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 316

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.11 High Capacity Services (Cont'd)

7.1 I .5 Rates and Charaes

	USOC/ S&E <u>Code</u>	Monthly Rates	Nonrecurring Charae
(A) Circuit Termination - Per Point of			
Termination			
1.544 Mbps	TMECS/ CTI/XCT	\$209.73 1	\$388.00

Frequency bandwidths other than 1.544 mbps:

Monthly Rates and Nonrecurring Charges for the Circuit Termination rate element of High Capacity Service for all jurisdictions will be determined on an Individual Case Basis and filed in Section 7.12 following.

Frequence Bandwidt		<u>u s o c</u>
64	Kbps	TWT+ +
3.152	•	TWT+ +
6.312	Mbps	TWT+ +
44.736	Mbps	TWT+ +
274. I76	Mbps	TWT+ +

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 317

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.1 1 High Capacity Services (Cont'd)

7.11.5 Rates and Charges (Cont'd)

	USOC/ S&E Code	Monthly Rates
(B) Circuit Mileage 1.544 Mbps Fixed	1L5XX/ YC11/XC11	\$ 51.70
Per mile	1L5XX/ YCB1/XCB1	42.90

For frequency bandwidths other than 1.544 Mbps:

Fixed and Per Mile Monthly Rates for the Circuit Mileage rate element of High Capacity Service for all jurisdictions will be determined on an Individual Case Basis and filed in 7.12 following.

Frequence Bandwidt		<u>usoc</u>	
64	Kbps	1 L5XX (Fixed), 1 L5XX (Per Mi	ile)
3.152	Mbps	`1LO + +	•
	Mbps	1LO + +	
44.736	Mbps	1LO + +	
274.176		1LO + +	

(C) Optional Features and Functions

Rates and charges for the Optional Features and Functions of High Capacity Service listed in this section apply to all jurisdictions.

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
APPROVED FOR

Elk Grove, CA 95624

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.11 High Capacity Services (Cont'd)

7.11.5 Rates and Charges (Cont'd)

(C) Optional Features and Functions (Cont'd)

	USOC	S&E Code	Monthly Rates	Installation Charges
(I) Multiplexing				
DS4 to DS1			100	
 Per arrangement 	MXA+ +	YCMA/	ICB	None
DS3 to DS1		XCMA		
- Per arrangement	MXB+ +	YCM3/	ICB	None
r or arrangement		XCM3		
DS2 to DS1				
 Per arrangement 	MXD+ +	YCM2/ XCM2	ICB	None
DS1C to DS1		XCIVI2		
- Per arrangement	MXH++	YCM1/	ICB	None
		XCM1		
DS1 to Voice*				
 Per arrangement 	MQ1	YCMV/	\$360.44	None
DS1 TO DSO		XCMV		
- Per arrangement	QMU	YCMS/	624.91	None
. or analigement	Q.M.O	XCMS		
DSO to Subrates				
- Per arrangement				
Up to 20 2.4 kpbs services	QSU24	YCS2/	511.06	None
services	Q3024	xcs2	311.00	None
Up to 10 4.8 kbps				
services	QSU48	YCS4	263.41	None
		xcs4		
Up to 5 9.6 kbps services	QSU96	YCS9/	183.12	None
SCIVICCS	Q3030	XCS9	.00.12	. 13113

A circuit of this DS1 to the hub can be used for Digital Data service. ICB rates and charges are filed in 7.12 following.

Continued

Robert S. Crum Issued: December 1, 1994

Effective: December 1, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 319

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.11 High Capacity Services (Cont'd)

7.11.5 Rates and Charges (Cont'd)

(C) Optional Features and Functions (Cont'd)

		USOC	S&E <u>Code</u>	Monthly <u>Rates</u>	Installation Charges
(2)	Automatic Loop Transfer				
	• Per arrangement*	T59	YCAL/ XCAL	\$ 440.13	None
(3)	Transfer Arrangement (key activated * • or dial up***) • Per four port arrangement including control channel				
	termination * * * *)	usv	YCTA/ XCTA	187.03	None

**** An additional Circuit Termination charge will apply whenever a spare circuit is configured as a leg to the customers premises. Additional circuit mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

^{*} An additional Circuit Termination charge will apply whenever the spare line is provided as a leg to the customer premises.

The key activated control circuit is rated as a Metallic Circuit Termination (use USOC 1 L5MX in lieu of 1L5XX).

^{***} The Dial-up option requires the customer to purchase the Controller Arrangement (USOC XTDDU) from Section 8.7 following.

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 320

ACCESS SERVICE

- 7. Special Access Service (Cont'd)
 - 7.11 **High Capacity Services (Cont'd)**
 - 7.11.5 Rates and Charaes (Cont'd)
 - (D) Network Channel Terminatins Eauipment (NCTE)#

	usoc	S&E <u>Code</u>	Monthly Rates	Installation Charges
- Per Point of termina where provided	ation			
• 1.544 Mbps	TN61 5	YCCT/ XCCT	96.02	None
- Automatic Loop Transfer	TN6AL	YCCA/ XCCA	1,013.35	None

7.12 Individual Case Filing

Rates and Charges for Special Access Service provided on an individual case basis are filed following:

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 5881

APPROVED FOR FILING

NCTE will only be provided under tariff if it existed in the Telephone Company's inventory as of November 18, 1983.

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 321

ACCESS SERVICE

8. <u>Miscellaneous Services</u>

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours. Basic Time is that time during normally scheduled working hours. Overtime is that time outside of normally scheduled working hours. Premium Time is that time outside of normally scheduled working days.

A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours. Work subject to Premium Time is always subject to a minimum charge of four hours.

8.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer or when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer's request.

Additional Engineering is provided when:

- (A) A customer requests additional technical information beyond that normally included by the Telephone Company on the Design Layout Report (DLR) as set forth in Sections 6.4(F) and 7.1.7.
- (B) Additional Engineering time is incurred by the Telephone Company to engineer a customer's specific written request for a customized service or Additional Engineering activities which are not normally performed in the provision of services under this tariff.

The Telephone Company will notify the customer that Additional Engineering charges, as set forth in 8.1 .1 following, will apply before any additional engineering is undertaken. When it is required, the customer will be so notified and will

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 322

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.1 Additional Ensineering (Cont'd)

(B) (Cont'd)

be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

8.1.1 Charges for Additional Engineering

The charges for Additional Engineering are as follows:

Per Ennineer, Per Hour, or Fraction Thereof

Basic Time Overtime Premium Time USOC: AEH USOC: AEH USOC: AEH S45.80 \$68.70 \$91.60

8.2 Additional Labor

Additional labor is that labor requested and authorized by the customer on a given service and agreed to by the Telephone Company as set forth in 8.2.1 through 8.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 8.2.6 following will apply before any additional labor is undertaken.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December I, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

USOC: ALH

USOC: ALH

USOC: ALT

USOC: ALK

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 323

ACCESS SERVICE

8. Miscellaneous Services (Cont'd)

8.2 Additional Labor (Cont'd)

8.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort performed outside of normally scheduled working hours.

8.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

8.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with a customer on a given service.

8.2.4 <u>Maintenance with Other Telephone Companies USOC: ALK</u>

Additional labor charges apply to additional maintenance or repair of facilities which connect to facilities of other telephone companies. This is in addition to the normal efforts required to maintain or repair facilities provided solely by the Telephone Company, as set forth in Section 2.1.1 (C) preceding.

8.2.5 Other Labor

Other labor is that additional labor not included in 8.2.1 through 8.2.4 preceding. This includes labor incurred to accommodate a specified customer request that involves only labor which is not covered by any other section of this tariff.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 324

ACCESS SERVICE

- 8. Miscellaneous Services (Cont'd)
 - 8.2 Additional Labor (Cont'd)
 - 8.2.6 Charges for Additional Labor

The charges for additional labor are as follows:

Per Technician, Each Hour, or Fraction Thereof

Basic Time USOC: AEH	Overtime * USOC: AEH	Premium Time * USOC: AEH
\$39.12	\$58.68	\$78.24

- 8.3 Maintenance of Service
 - (A) The customer will be responsible for reporting troubles sectionalized to Telephone Company facilities and/or equipment. When trouble cannot be clearly sectionalized to the Telephone Company facilities and/or equipment, the Telephone Company will test cooperatively or independently to assist in trouble sectionalization.

When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Telephone Company personnel are dispatched to the customer's or customer's end user premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 325

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.3 <u>Maintenance of Service</u> (Cont'd)

(B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

(C) The charge for Maintenance of Service are as follows:

Maintenance
Of Service Periods
Per occurrence
MVV

Per Technician
The charges for
Maintenance of Service are
the same as those set for
Additional Labor as set
forth in 8.2 preceding.

8.4 Additional Testing

Testing Services provides for the use of a Telephone Company technician in performing specific tests authorized by the customer including additional testing of facilities which connect to facilities of other telephone companies. Testing Services offered under this section of the tariff are optional and are in addition to acceptance tests and inservice tests performed by the Telephone Company as described in Sections 6.4 (G) and 7.1.8 preceding. Testing Services are made subject to the availability of the necessary qualified personnel and test equipment at the requested test locations.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations

APPROVED FOR FILE

APPROVE

estern Region Telephone Operation 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 326

ACCESS SERVICE

a. <u>Miscellaneous Services</u> (Cont'd)

9.4 Additional Testing (Cont'd)

Testing Services consist of Additional Cooperative Acceptance Testing (ACAT) which is performed during installation of Access Services and Nonscheduled Testing (NST) which is performed after acceptance of Access Services by the customer. Rates and charges for Testing Service are set forth in 8.4(C) following.

The Telephone Company will provide, upon request, documentation that lists the results of the tests performed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

(A) Additional Cooperative Acceptance Testing

Rates and charges for Additional Cooperative Acceptance Testing of Switched and Special Access Services apply per technician used.

(1) Switched Access Service

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service is performed at the time of installation and involves the Telephone Company provision of a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests. The Telephone Company may, at the request of the customer, supply a technician at the customer's premises to perform the required tests.

Additional Cooperative Acceptance Testing may, for example, consist of the following tests:

C-Notched Noise Impulse Noise Phase Jitter

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

DECISION #: 58819

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 327

ACCESS SERVICE

- 8. <u>Miscellaneous Services</u> (Cont'd)
 - 8.4 Additional Testing (Cont'd)
 - (A) <u>Additional Cooperative Acceptance Testing</u> (Cont'd)
 - (1) Switched Access Service (Cont'd)

Signal to C-Notched Noise Ratio Intermodulation Distortion (Nonlinear) Frequency Shift (Offset) Envelope Delay Distortion Dial Pulse Percent Break

(2) Special Access Service

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company may provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services at the time of installation. At the customer's request, the Telephone Company may provide a technician at the customer's premises or at the end user premises: These tests may, for example, consist of the following:

Attenuation Distortion (i.e., frequency response)
Intermodulation Distortion (i.e., harmonic distortion)
Phase Jitter
Impulse Noise
Envelope Delay Distortion
Echo Control
Frequency Shift

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 328

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.4 Additional Testing (Cont'd)

(B) Nonscheduled Testing

Nonscheduled tests are performed by the Telephone Company "on demand." When a customer provides a technician at its premises with suitable test equipment to perform the required tests, the Telephone Company may provide a technician at its office for the purpose of conducting Nonscheduled Testing of Switched or Special Access services. At the customer's request, the Telephone Company may provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, for example, on loss, noise, slope, envelope delay, which the customer may require. Rates and charges for Nonscheduled Testing apply per technician used.

(C) Rates and Charges

The charges for Additional Testing are as follows:

Per Technician, Per Hour, or Fraction Thereof

Basic Time USOC: AEH	Overtime * USOC: AEH	Premium Time * USOC: AEH
\$39.12	\$58.68	\$78.24

8.5 Presubscription

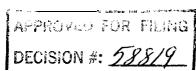
Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an IC to access, with 1 + as an access code, for interLATA calls. This IC is referred to as the end user's predesignated IC.

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 329

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.5 Presubscription (Cont'd)

The regulations and charges pertaining to Presubscription are set forth in FCC Docket 83-I 145, Phase I, Memorandum Opinion and Order, Appendix B, adopted by the Federal Communications Commission on May 31, 1985 and released on June 12, 1985. A copy of the Order with all Appendices is available for inspection in the Public Reference Room of the Tariff Division at the main building of the Federal Communications Commission and can also be obtained from the FCC's commercial contractor. Regulations and charges for Presubscription set forth in this section are in compliance with the Order.

(A) End User Notification and Ballotins Procedure

Approximately 90 days prior to the introduction of equal access (Feature Group D) in a serving end office, the Telephone Company will notify all affected end users of the availability of equal access. The end user will be directed to designate a primary IC by the use of an equal access ballot to be returned to the Telephone Company within approximately 30 days after the mailing date. An end user has the option of independently contacting the IC to make arrangements for presubscription to the IC's service.

The equal access ballot will include all the names of ICs participating in the presubscription process. ICs are required to place an order for Feature Group D in accordance with the regulations set forth in Section 6.2.4 preceding.

The end user may select only one primary |C| for each access line or multiline hunt group through the ballot process. Multiline hunt group end users will be given the opportunity to select more than one primary |C| by contacting the Telephone Company. Customers may designate that they do not want a primary |C| by notifying the Telephone Company. This choice is considered a valid selection and the nonrecurring charge as set forth in (E)(1) following will apply to any subsequent change made after the equal access conversion date.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 330

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.5 Presubscription (Cont'd)

(A) <u>End User Notification and Ballotins Procedure</u> (Cont'd)

New end users who are served by end offices equipped with Feature Group D will be required to presubscribe to an IC at the time they place an order with the Telephone Company for Telephone Exchange Service. A confirmation notice will be sent to end users who verbally place an order for service identifying the IC selected. There will be no charge for this initial selection. New end users will have 30 days from the date the initial selection is made to change their choice of an IC without charge.

(B) Allocation Process

End users who do not return their initial ballot will receive a second ballot indicating that they have been preassigned to a specific IC. The Telephone Company will assign non-presubscribed end users randomly to the participating ICs in the same proportion as the presubscribed end users based on the results of the initial balloting process as set forth in (A) preceding. Separate allocation processes will be used for residence and business lines.

End users who do not return the second ballot by the specified due date will be presubscribed to the IC indicated on that ballot effective with the equal access conversion. Allocated customers will have 6 months after the equal access conversion date to change to an IC of their choice without charge.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 331

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.5 Presubscription (Cont'd)

(C) <u>IC Customer Lists</u>

The Telephone Company will accept from the IC a list(s) of end users that have made individual arrangements with that IC to become their primary IC. The IC must submit a Telephone Company end user enrollment form listing these end users. The end user enrollment form must be accompanied by a document affirming that the IC does, in fact, have, or has instituted steps designed to obtain, signed letters of agency from the end users designating the IC to act as the end user's agent for the presubscription process. The IC will accept responsibility for any billing disputes arising from implementation of its end user lists.

(D) <u>End User Choice Discrepancies</u>

In the event of discrepancy between an end user's ballot and an IC's end user enrollment form, the Telephone Company will notify, within 10 days, all affected ICs via a conflict report. If the IC certifies to the Telephone Company that it has a signed letter of agency from the end user with a date subsequent to that on the ballot, that IC becomes the primary IC for that end user. If the IC is unable to obtain a letter of agency signed by the end user, the IC selected on the end user's ballot will be used.

When two or more enrollment forms are received from different ICs, and no ballot is returned, the end user in question will be included in the allocation process and will be notified, via the second ballot, that a conflict exists. In addition, the ICs will be notified in this instance. If the conflict is discovered after allocation has taken place, the subscriber in question will be contacted by the Telephone Company to obtain a valid selection.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 332

ACCESS SERVICE

- 8. <u>Miscellaneous Services</u> (Cont'd)
 - 8.5 Presubscription (Cont'd)
 - (E) <u>Presubscription Charge</u>

The nonrecurring charge for Presubscription will be applied as follows:

- (1) After the end office equal access conversion date, for any change in the end user's selection of a primary IC, a nonrecurring charge as set forth in (5) following will apply to the end user. The nonrecurring charge for Presubscription does not apply to any change in selection of a primary IC made prior to the equal access conversion date.
- (2) An allocated end user may use the second ballot as described in (B) preceding or contact the Telephone Company to make an IC selection after allocation has taken place. There will be no charge for this selection if it is done within 6 months after the equal access conversion date.
- (3) Changes in an end user's primary IC made as a result of the resolution of an end user choice discrepancy, as set forth in (D) preceding, will not incur the nonrecurring charge, provided the change is made within 6 months after the equal access conversion date.
- (4) An IC will be charged the Presubscription Charge if the IC submits a request for a change in an end user's primary IC, the end user disputes that request, and the IC is unable to produce a signed letter of agency from the end user designating that IC as the end user's primary IC. End users will not be charged the Presubscription Charge

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove. CA 95624

APPROVED FOR FILING

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 333

ACCESS SERVICE

- 8. <u>Miscellaneous Services</u> (Cont'd)
 - 8.5 <u>Presubscription</u> (Cont'd)
 - (E) <u>Presubscription Charge</u> (Cont'd)
 - (4) (Cont'd)

for any changes made as a result of an error on the part of the IC or the Telephone Company.

- (5) If an IC elects to discontinue all of its Feature Group D service in the converting end office prior to the conversion date or within two years after the introduction of Feature Group D in the converting end office, the IC must notify in writing all end users who have selected or been allocated to that IC, inform these end users of the cancellation, request the end users to select a new IC and state that the cancelling IC will pay for the change charge. For a period of two years from the discontinuance of FGD service the Telephone Company will bill a cancelling IC the nonrecurring charge as set forth in (6) following for each end user the IC currently has designated to it.
- (6) The nonrecurring charge for Presubscription is as follows:

Presubscription, per Telephone Exchange Service line or trunk

Nonrecurring Charge

\$5.00

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 334

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.6 Protective Connecting Arransements

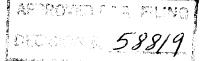
The following Protective Connecting Arrangements (PCAs) are grandfathered and are offered on the basis of on-the-shelf availability:

Description Automatic PCA with a contact type signaling interface for two or four-wire voice band connections of CPE com-	usoc	Monthly <u>Rates</u>	Nonrecurring Charges
munications systems to Telephone Company Special Access Services.	CDQ	\$ -	\$ 5.85
Automatic PCA for connection of a customer, authorized user or joint user provided communications system arranged for CPE dial or automatic channel signaling, to a Telephone Company Special Access Service which terminates at the distant end in a telephone company-provided PBX arranged for dial or automatic signaling (Four-wire).	C234W	10.10	87.15
PCA which provides for connection of CPE automatic telephone answering devices to central office, PBX trunk, key system lines, and centrex station lines by means of a two-wire interface.	PA6++	ICB rates	and charges apply
PCA for connection of CPE answering or recording equipment to Telephone Company lines, for oneway voice transmission in each direction but not simultaneously. Recording of two-way conversations is prevented, by the PCA.	RDL	5.40	30.75
			· · · -

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Nonrecurring

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 335

Monthly

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.6 Protective Connecting Arranaements (Cont'd)

Description	<u>usoc</u>	Rates Charaes
PCA for use with CPE answer only equipment where two-way transmission is required.	PFZ++	ICB rates and charges apply
Same application as PFZ+ + with voice control disconnect and automatic receive volume limiting.	PF9 + +	ICB rates and charges apply
PCA for use with CPE to provide data on PBX trunks. Also requires standard PBX trunk PCA.	PGA+ +	ICB rates and charges apply
PCA to permit connection of CPE message registers to exchange facilities of the Telephone Company for indications of message registration for outgoing calls over the associated central office trunks (facilities). Each trunk would also have a PCA (typically CDH or CDB) for connection of the CPE PBX. Association of the trunk with the station is made by the CPE.	PGB+ +	ICB rates and charges apply
Alarm coupler for use with rotary dial, one-way transmission CPE alarm signaling device.	PGH++	ICB rates and charges apply

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 336

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

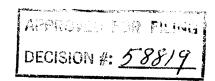
8.6 <u>Protective Connecting Arrangements</u> (Cont'd)

Description	usoc	Monthly <u>Rates</u>	Nonrecurring Charges
PCA to permit the connection of CPE to a Telephone Company special recording trunk arranged for two-way service, i.e., outward dialing by hotel/motel guests and re-ring by the operator of the Telephone Company long distance switchboard (the equivalent of a toll			
terminal).	PDA+ +	ICB rates	and charges apply
For termination of CPE tie lines, with CPE channel signaling, in Centrex systems four-wire.	С2Н	\$7.20	\$21.60
PCA used for automatic connection of CPE voice transmitting and/or receiving terminal equipment to an exchange line or PBX/CTX station line, or to a WATS Access Line.	C2ACP	9.40	7.80
PCA to provide for connection of CPE terminal equipment to Telephone Company central office key system and PBX station lines and WATS Access Lines via two or four-wire interface.	PDJ+ +	ICB rates	and charges apply

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 337

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.6 Protective Connecting Arransements (Cont'd)

Description	usoc	Monthly <u>Rates</u>	Nonrecurring Charges	
PCA for connection of CPE voice communications systems and/or terminal equipment via two-wire interface to Telephone Company lines and trunks (only loop start trunks not equipped for toll diversion), or terminal equipment.	PDK+ +	ICB rates	and charges app	ıly
Manual PCA used to connect a cord switchboard position of CPE system, which provides supervisory signals, to an exchange trunk line.	PDQ++	ICB rates	and charges appl	ly
Automatic PCA used to connect an exchange trunk line arranged for two-way combination service to and from the attendant position and from the dial switching equipment of a CPE system.	CDH	\$10.45	\$39.05	
Automatic PCA used to connect an exchange trunk line arranged for one-way incoming service to the attendant position of a CPE system.	PDV+ +	ICB rates	and charges app	ly
Automatic PCA used to connect an exchange trunk line arranged for one-way outgoing service from the attendant position of a CPE system.	PDZ+ +	ICB rates	and charges app	ly

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 338

ACCESS SERVICE

8. Miscellaneous Services (Cont'd)

8.6 Protective Connecting Arrancaements (Cont'd)

Description	usoc	Monthly <u>Rates</u>	Nonrecurring _Charges
Automatic PCA used to connect an exchange trunk line arranged for one-way outgoing service from the dial switching equipment of a CPE system.	PFA+ +	ICB rates	and charges apply
Automatic PCA used to connect an exchange trunk line arranged for one-way service, to and from the attendant position of a CPE system.	CD9	\$7.80	\$39.05
PCA used for automatic connecting of CPE voice transmitting and/or receiving terminal equipment bridged to an exchange line or PBX/CTX station line, or to a Switched Access Line, e.g., WATS access line, which is terminated in a Telephone Company station.	C2AKS	9.40	7.80
Automatic PCA used to connect an exchange trunk line, arranged for one-way service, i.e., outward dialing by hotel/motel guests to the operator position of a Telephone Company long distance switchboard (the equivalent of a toll terminal).	PFV+ +	ICB rates	and charges apply
PCA to provide for connection of CPE originate only or originate and answer terminal equipment.	PFW+ +	ICB rates	and charges apply

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 **Vice President** Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 339

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.7 Miscellaneous Equipment

(A) Controller Arrangement

This arrangement enables the customer to control up to 48 transfer functions at a Telephone Company central office via a remote keyboard terminal capable of either 300 or 1200 bps operation. Included as part of the Controller Arrangement is a dial-up data station located at the Telephone Company Central Office to provide access to the Controller Arrangement. This dial-up data station consists of a 212A DATAPHONE data set and an appropriate Telephone Company provided channel.

The Controller Arrangement must be located in the same Telephone Company central office as the transfer functions which it controls.

Monthly Charge

- Per arrangement XTDDU \$100.00

8.8 Restoration Priority

The Telephone Company will arrange a Special Access Service for Restoration Priority on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations. A charge applies when a request to provide or change a Restoration Priority is received subsequent to the issuance of an Access Order to install the service. No charge applies when a Restoration Priority is discontinued.

Nonrecurring Charge

Restoration priority, per service arranged

\$54.63

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: <u>588/</u>

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 340

ACCESS SERVICE

8. Miscellaneous Services (Cont'd)

8.9 Standard Jacks - Reaistration Program

Standard jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Section 2.5 preceding. The use of jacks is covered in Part 68 of the FCC's Rules and Regulations. jacks are described in the document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of FCC's Rules and Regulations."

These jacks are used to terminate services provided by the Telephone Company. Other services or facilities provided by the Telephone Company or by others may also be terminated in any space capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The nonrecurring charges, which include installation, for standard jacks and their typical uses are set forth following:

	Nonrecurring
<u>usoc</u>	Charges

(A) Standard Voice Jacks

(1) Miniature six-position jacks for connection of terminal equipment as follows:

> (a) Single line telephone set surface or flush mounted. RJ11C \$10.00

> (b) Single line telephone sets wall mounted. RJ11W 10.00

> > Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 Vice President **Western Region Telephone Operations** 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588/

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.9 <u>Standard Jacks - Reaistration Program</u> (Cont'd)

(A) <u>Standard Voice Jacks</u> (Cont'd)

(1) Miniature six-position jacks for connection of terminal equipment as follows: (Cont'd)

(c) Two-line nonkey	<u>USOC</u>	Nonrecurring <u>Charaes</u>
telephone sets surface or flush mounted.	RJ14C	\$10.00
(d) Single-line bridged four-wire exchange 2/RT, T1/R1.	RJ1 DC	10.00
(e) Two-line nonkey tele- phone sets wall mounted.	RJ14W	10.00
(f) Special single line equipment for use in hospital critical care areas.	RJ17C	10.00
(g) 9DB single line data equipment with mode indication and mode indication common leads. This jack is normally used in association with a series jack.	RJ16X	10.00
(h) Three-line non-key telephone sets and ancillary devices.	RJ25C	49.00

Continued

Issued: December 1, 1994

Robert S. Crum Vice President egion Telephone Ope Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 342

ACCESS SERVICE

8. <u>Miscellaneous Services</u> (Cont'd)

8.9 <u>Standard Jacks - Resistration Program</u> (Cont'd)

(A) <u>Standard Voice Jacks</u> (Cont'd)

(2) 50 Position Miniature Ribbon for connection of multiline terminating equipment and channel derivation devices as follows:	<u>usoc</u>	Nonrecurring <u>Charges</u>
(a) For connection to two-wire tie trunks E&M type I signaling.		-
(12 line capacity)	RJ2EX	\$ 160.00
(b) For connection to four-wire tie trunks E&M type I signaling. (8 line capacity)	RJ2GX	160.00
(c) For connection to two-wire tie trunks E&M type II signaling. (8 line capacity)	RJ2FX	160.00
(d) For connection to four-wire tie trunks E&M type II signaling. (6 line capacity)	RJ2HX	160.00
(e) For connection to off- premises station lines. (25 line capacity)	RJ21X	160.00

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING DECISION #: 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 343

ACCESS SERVICE

8. Miscellaneous Services (Cont'd)

8.9 Standard Jacks - Resistration Program (Cont'd)

(A) Standard Voice Jacks (Cont'd)

(2) 50 Position Miniature Ribbon for connection of multiline terminating equipment and channel derivation devices as

follows: (Cont'd)		
	usoc	Nonrecurring <u>Charqes</u>
(f) For use with series devices such as toll restrictors. (12 line capacity)	RJ71 C	105.00
(g) For connection of up to 12 line bridged four-wire exchange 2/RT, T1 /R1.	RJ2DX	100.00
(3) Series Jacks for connection of terminal equipment as follows:		
(a) Single line alarm report- ing devices.	RJ31X	\$ 66.00
(b) Series ancillary devices such as automatic dialers. Single line sets with exclusion.	RJ32X	66.00
(c) Two line telephone sets with exclusion on one line.	RJ37X	66.00

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 344

Nonrecurring Charaes

Nonrecurring

65.00

ACCESS SERVICE

8.9 Standard Jacks - Reoistration Program (Cont'd)

(A) <u>Standard Voice Jacks</u> (Cont'd)

(3) Series Jacks for connection of terminal equipment as follows: (Cont'd)

(4)	Weatherproof Jack for use		
	with single line telephone sets used at locations		
	seis useu ai iocalions		
	such as boats and marinas.	RJ15C	120.00

usoc

RJ45S

(B) <u>Standard Data Jacks</u>

		usoc	<u>Charges</u>
(1)	Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment (1 line capacity)	RJ41 S	\$65.00
(2)	Programmed Data Jack for use in connecting		

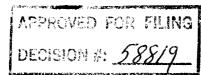
Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

programmed data equipment.

(1 line capacity)

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 345

ACCESS SERVICE

- 8. <u>Miscellaneous Services</u> (Cont'd)
 - 8.9 <u>Standard Jacks Reaistration Program</u> (Cont'd)
 - (B) <u>Standard Data Jacks</u> (Cont'd)

(3)	Multiple Line Data Jack fo connecting f loop (FLL) a med (P) type equipment. will terminat eight lines. tion of this	r use in ixed loss nd program- es of data This jack e up to The selec-	usoc_	Nonrecurring <u>Charaes</u>
		he equipment	RJ26X	\$250.00
	versal Circuit use w circuit	e Line Uni- Data Jack Cards. For ith RJ26X. One card per required.	RJ26S	79.00
	Jackin option with f	e Line rsal Data g Mounting s. For use RJ26X. One d per RJ26X.		
	- Wall	Mounting		

RJM3X

RJM4X

45.00

28.00

Continued

Issued: December 1, 1994 Ro

Nestern Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Robert S. Crum Effective: December 1, 1994

Effective: December 1, 1994

APPROVED FOR FILE

with cover.

- Rack Mounting (19 inch or 23 inch)

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 346

ACCESS SERVICE

9. <u>Interface Groups, Transmission Specifications, and Channel Codes</u>

9.1 <u>Local Transport Interface Groups</u>

Ten Interface Groups are provided for terminating the Local Transport at the customer's premises. Each Interface Group provides a specified premises interface code (e.g., two-wire, four-wire, DS1, etc.). At the option of the customer and where transmission facilities permit, the individual transmission path between the customer's premises and the first point of switching may be provided with optional features as set forth in Section 6.3.1 preceding.

As a result of the customer's access order and the type of Telephone Company transport facilities serving the customer's premises, the need for signaling conversions or two-wire to four-wire conversions, or the need to terminate digital or high frequency facilities in channel bank equipment may require that Telephone Company equipment be placed at the customer's premises. For example, if a voice frequency interface is ordered by the customer and the Telephone Company facilities serving the customer's premises are digital, then Telephone Company channel bank equipment must be placed at the customer's premises in order to provide the voice frequency interface ordered by the customer.

Interface Group 1 is provided with Type C Transmission Specifications, and Interface Groups 2 through IO are provided with Type A or B Transmission Specifications, depending on the Feature Group and whether the Access Service is routed directly or through an access tandem. All Interface Groups are provided with Data Transmission Parameters.

Only certain premises interfaces are available at the customer's premises. The premises interface codes associated with the Interface Groups may vary among Feature Groups. The various premise interface codes which are available with the Interface Groups, and the Feature Groups with which they may be used, are set forth in 9.1 .1 1 following.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 347

ACCESS SERVICE

9. <u>Interface Groups, Transmission Specifications, and Channel Codes</u> (Cont'd)

9.1 Local Transport Interface Groups (Cont'd)

For each of the ten Interface Groups described following, the transmission path between the point of termination at the customer's premises and the first point of switching may be comprised of any form or configuration of plant and equipment capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of 300 to 3000 Hz.

9.1.1 <u>Interface Group 1</u> (USOC TPP1X)

Interface Group 1 provides a two-wire voice frequency transmission path at the point of termination at the customer's premises. Interface Group 1 is not provided in association with FGC and FGD when the first point of switching is an access tandem. In addition, Interface Group 1 is not provided in association with FGB, FGC or FGD when the first point of switching can only provide four-wire terminations.

The interface is provided with loop supervisory signaling. When the interface is associated with FGA, such signaling will be loop start or ground start signaling. When the interface is associated with FGB, FGC or FGD, such signaling will be reverse battery signaling. When FGB, FGC, or FGD access service is associated with a two-way calling interface, E&M signaling shall be used.

9.1.2 <u>Interface Group 2</u> (USOC TTP2X)

Interface Group 2 provides four-wire voice frequency transmission at the point of termination at the customer's premises. The interface is provided with loop supervisory signaling. When the interface is associated with FGA, such signaling will be loop start or ground start signaling. When the

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 348

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.1 <u>Local Transport Interface Groups</u> (Cont'd)
 - 9.1.2 <u>Interface Group 2</u> (USOC TTP2X) (Cont'd)

interface is associated with FGB, FGC or FGD, such signaling, except for two-way calling which is E&M signaling, will be reverse battery signaling.

9.1.3 Interface Group 3 (USOC TPP3X)

Interface group 3 provides group level analog transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals between the frequencies of 60 to 180 kHz, with the capability to channelize up to 12 voice frequency transmission paths. Certain frequencies within the bandwidth of the Interface Group are reserved for Telephone Company use, e.g., pilot and carrier group alarm tones. Before the first point of switching, the Telephone Company will provide multiplex equipment to derive 12 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz.

The interface is provided with SF supervisory signaling for each individual transmission channel.

9.1.4 <u>Interface Group 4</u> (USOC TPP4X)

Interface group 4 provides supergroup level analog transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals between the frequencies of 312 to 552 kHz, with the capability to channelize up to 60 voice frequency transmission paths. Certain frequencies within the bandwidth of the Interface Group are reserved for Telephone Company use, e.g., pilot and carrier group alarm tones. Before the first point of

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

ARIZONA ACCESS TARIFF NO. I Original Page 349

ACCESS SERVICE

Interface Groups, Transmission Specifications, and Channel Codes (Cont'd) 9

9.1 Local Transport Interface Groups (Cont'd)

9.1.4 Interface Group 4 (USOC TPP4X) (Cont'd)

switching, the Telephone Company will provide multiplex and channel bank equipment to derive 60 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz.

The interface is provided with SF supervisory signaling for each individual transmission channel.

Interface Group 5 (USOC TPP5X) 9.1.5

Interface Group 5 provides mastergroup level analog transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals between the frequencies of 564 to 3084 kHz, with the capability to channelize up to 600 voice frequency transmission paths. Certain frequencies within the bandwidth of the Interface Group are reserved for Telephone Company use, e.g., pilot and carrier group alarm tones. Before the first point of switching, the Telephone Company will provide multiplex and channel bank equipment to derive 600 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz.

The interface is provided with SF supervisory signaling for each individual transmission channel.

interface Group 6 (USOC TPP6X) 9.1.6

Interface Group 6 provides DSI level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 1,544 Mbps, with the capability to channelize up to

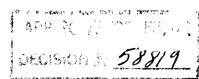
Continued

Issued: December I, 1994

Effective: December I, 1994 Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Robert S. Crum

Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 350

ACCESS SERVICE

- 9. <u>Interface Groups, Transmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.1 Local Transport Interface Groups (Cont'd)
 - 9.1.6 <u>Interface Group 6</u> (USOC TPP6X) (Cont'd)

24 voice frequency transmission paths. Before the first point of switching, when analog switching utilizing analog terminations is provided, the Telephone Company will provide multiplex and channel bank equipment to derive 24 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz. When digital switching or analog switching with digital carrier terminations is provided, the Telephone Company will provide, at the first point of switching, a DS1 signal in D3/D4 format.

The interface is provided with bit stream supervisory signaling for each individual transmission channel.

9.1.7 <u>Interface Group 7</u> (USOC TPP7X)

Interface Group 7 provides DS1 C level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 3.152 Mbps, with the capability to channelize up to 48 voice frequency transmission paths. Before the first point of switching, when analog switching utilizing analog terminations is provided, the Telephone Company will provide multiplex and channel bank equipment to derive up to 48 voice frequency transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz. When digital switching or analog switching with digital carrier terminations is provided, the Telephone Company will provide, at the first point of switching, DS1 signals in D3/D4 format.

The interface is provided with bit stream supervisory signaling for each individual transmission channel.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 351

ACCESS SERVICE

- 9. <u>Interface Groups, Transmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.1 <u>Local Transport Interface Groups</u> (Cont'd)
 - 9.1.8 Interface Group 8 (USOC TPP8X)

Interface Group 8 provides DS2 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 6.312 Mbps, with the capability to channelize up to 96 voice frequency transmission paths. Before the first point of switching, when analog switching utilizing analog terminations is provided, the Telephone Company will provide multiplex and channel bank equipment in its office to derive up to 96 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz. When digital switching, or analog switching with digital carrier terminations is provided, the Telephone Company will provide, at the first point of switching, DS1 signals in D3/D4 format.

The interface is provided with bit stream supervisory signaling for each individual transmission channel.

9.1.9 Interface Group 9 (USOC TPP9X)

Interface Group 9 provides DS3 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 44.736 Mbps, with the capability to channelize up to 672 voice frequency transmission paths. Before the first point of switching, when analog switching utilizing analog terminations is provided, the Telephone Company will provide multiplex and channel bank equipment to derive up to 672 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz. When digital switching, or analog switching with digital carrier terminations is provided, the Telephone Company will provide, at the first point of switching, DS1 signals in D3/D4 format.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 352

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.1 <u>Local Transport Interface Groups</u> (Cont'd)
 - 9.1.9 <u>Interface Group 9</u> (USOC TPP9X) (Cont'd)

The interface is provided with bit stream supervisory signaling for each individual transmission channel.

9.1.10 Interface Group 10 (USOC TPPAX)

Interface Group 10 provides DS4 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 274.176 Mbps, with the capability to channelize up to 4032 voice frequency transmission paths. Before the first point of switching, when analog switching utilizing analog terminations is provided, the Telephone Company will provide multiplex and channel bank equipment to derive up to 4032 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz. When digital switching or analog switching with digital carrier terminations is provided, the Telephone Company will provide, at the first point of switching, DS1 signals in D3/D4 format.

The interface is provided with bit stream supervisory signaling for each individual transmission channel.

9.1.11 Available Premises Interface Codes

Following is a matrix showing which premises interface codes are available for each Interface Group as a function of the Telephone Company switch supervisory signaling and Feature Group. For explanations of these codes, see the Glossary of Channel Interface Codes in 9.3.1 following.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 353

ACCESS SERVICE

- 9. <u>Interface Groups, Transmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.1 <u>Local Transport Interface Groups</u> (Cont'd)
 - 9.1.11 <u>Available Premises Interface Codes</u> (Cont'd)

Interface Group	Telephone Company Switch Supervisorv Sionaling LO LO GO GO LO: GO LO: GO LO; GO LO, GO LO, GO LO, GO RV, EA, EB, EC RV, EA, EB, EC	Premises Interface Code 2LS2 2LS3 2GS2 2GS3 2DX3 4EA3-E 4EA3-M 6EB3-E 6EB3-M 2DX3 4EA3-E 4EA3-M 6EB3-E 6EB3-M 6EB3-C 2RV3-O 2RV3-T	Fea A X X X X X X X X	x X X X X X	X X X X X X	x x x x x x
2	LO, GO LO, GO LO LO GO GO LO, GO LO, GO LO, GO LO, GO	4SF2 4SF3 4LS2 4LS3 6LS2 4GS2 4GS3 6GS2 4DX2 4DX3 6EA2-E 6EA2-M	X X X X X X X X X			

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 354

ACCESS SERVICE

- 9. <u>Interface Groups, Transmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.1 <u>Local Transport Interface Groups</u> (Cont'd)

9.1.11 <u>Available Premises Interface Codes</u> (Cont'd)

	Telephone Company itch Supervisory Sisnaling	Premises Interface Code	Fea A	ature B		oup CD
2 (Cont'd)	LO, GO LO, GO LO, GO RV, EA, EB, EC RV RV RV RV	8EB2-E 8EB2-M 6EX2-B 4SF2 4SF3 4DX2 4DX3 6DX2 6EA2-E 6EA2-M 8EB2-E 8EB2-M 4RV2-O 4RV2-T 4RV3-O 4RV3-T	XXX	x	x	x x x x x x x x
3	LO, GO RV, EA, EB, EC	4AH 5-B 4AH5-B	Χ	x	х	x
4	LO, GO RV, EA, EB, EC	4AH6-C 4AH6-C	Χ	х	х	Х
5	LO, GO RV, EA, EB, EC	4AH6-D 4AH6-D	Χ	x	Х	х

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. I Original Page 355

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - Local Transport Interface Groups (Cont'd) 9.1
 - 9.1 .I I Available Premises Interface Codes (Cont'd)

Interface Group	Telephone Company Switch Supervisory Signaling	Premises Interface Code	Fea A	ature B	Gro	oup CD
6	LO, GO LO, GO RV, EA, EB, EC RV, EA, EB, EC	4DS9- 5 4DS9- 5L 4DS9- 5 4DS9- 5L	X X	X X	X X	X X
7	LO, GO RV, EA, EB, EC LO, GO RV, EA, EB, EC	4DS9-31 4DS9-32 4DS9-31L 4DS9-31L	X X	x x	x x	x x
8	LO, GO LO, GO RV, EA, EB, EC RV, EA, EB, EC	4DSO-63 4DSO-63L 4DSO-63 4DSO-63L	X X	X X	X X	X X
9	LO, GO LO, GO RV, EA, EB, EC RV, EA, EB, EC	4DS6-44 4DS6-44L 4DS6-44 4DS6-44L	X X	X X	X X	X X
Ю	LO, GO LO, GO RV, EA, EB, EC RV, EA, EB, EC	4DS6-27 4DS6-27L 4DS6-27 4DS6-27L	X X	X X	X X	X X

Continued

Issued: December I, 1994

Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

Effective: December I, 1994

APPROVED FOR FILING

ARIZONA ACCESS TARIFF NO. 1
Original Page 356

ACCESS SERVICE

9. Interface Groups, Transmission Soecifications, and Channel Codes (Cont'd)

9.2 Transmission Soecifications for Switched Access Service

The Telephone Company will maintain existing transmission specifications on functioning service configurations installed prior to the effective date of this tariff except that service configurations having performance specifications exceeding the standards listed in this provision will be maintained at performance levels specified in this tariff.

The transmission specifications contained in this Section are immediate action limits. Acceptance limits are set forth in Technical Reference TR-NPL-000334. This Technical Reference also provides the basis for determining Switched Access Service maintenance limits.

9.2.1 Standard Transmission Specifications

Following are descriptions of the three Standard Transmission Specifications available with Switched Access Services. The specific applications in terms of the Switched Access Arrangements and Interface Groups with which the Switched Access Arrangement Standard Transmission Specifications are provided are set forth in Section 6.2 preceding.

(A) Type A Transmission Specifications

Type A Transmission Specifications is provided with the following parameters:

(1) Loss Deviation

The maximum Loss Deviation of the 1004 Hz loss relative to the Expected Measured Loss (EML) is + 2.0 dB

(2) Attenuation Distortion

The maximum Attenuation Distortion in the 404 to 2804 Hz frequency band relative to the loss 1004 Hz is -1.0 dB to + 3.0 dB.

Continued

58819

Issued: December 1, 1994 Robert S. Crum

Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. I Original Page 357

ACCESS SERVICE

- 9. <u>Interface Groups, Transmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.2 <u>Transmission Specifications for Switched Access Service</u> (Cont'd)
 - 9.2.1 <u>Standard Transmission Specifications</u> (Cont'd)
 - (A) Type A Transmission Specifications (Cont'd)
 - (3) <u>C-Message Noise</u>

The maximum C-Message Noise for the transmission path at the route miles listed is less than or equal to:

Route Miles	C-Message Noise
loss than EO	2.2 dBCO
less than 50	32 dBrnCO
51 to 100	34 dBrnCO
101 to 200	37 dBrnCO
201 to 400	40 dBrnCO
401 to 1000	42 dBrnCO

(4) C-Notch Noise

The maximum C-Notch Noise, utilizing a -1 6 dBmO holding tone, is less than or equal to 45 dBrnCO.

(51) Echo Control

Echo Control, identified as Equal Level Echo Path Loss, and expressed as Echo Return Loss and Singing Return Loss, is dependent on the routing, i.e., whether the service is routed directly from the customer's point of termination (POT) to the end office or via an access tandem. It is equal to or greater than the following:

Continued

Issued: December I, 1994 Robert S. Crum Effective: December I, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 358

ACCESS SERVICE

- 9. Interface Groups, Tarnsmission Soecifications, and Channel Codes (Cont'd)
 - 9.2 <u>Transmission Specifications for Switched Access Service</u> (Cont'd)
 - 9.2.1 <u>Standard Transmission Specifications</u> (Cont'd)
 - (A) Type A Transmission Specifications (Cont'd)
 - (5) Echo Control (Cont'd)

	Echo	Singing	
	Return Loss	Return Loss	
POT to Access Tandem POT to End Office	21 dB	14dB	
- Direct	N/A	N/A	
-Via Access Tandem	16dB	11 dB	

(6) Standard Return Loss

Standard Return Loss expressed as Echo Return Loss and Singing Return Loss on two-wire ports of a four-wire point of termination shall be equal to or greater than:

Echo Return Loss	<u>Sinqina Return Loss</u>
5 dB	2.5 dB

(B) Type B Transmission Soecifications

Type B Transmission Specifications is provided with the following parameters:

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FINANCE DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. I Original Page 359

ACCESS SERVICE

- Interface Groups, Tarnsmission Specifications, and Channel Codes (Cont'd) 9.
 - 9.2 Transmission Specifications for Switched Access Service (Cont'd)
 - 9.2.1 Standard Transmission Specifications (Cont'd)
 - Type B Transmission Specifications (Cont'd) (B)
 - (1) Loss Deviation

The maximum Loss Deviation of the 1004 Hz loss relative to the Expected Measured Loss (EML) is + 2.5 dB.

(2) Attenuation Distortion

The maximum Attenuation Distortion is the 404 to 2804 Hz frequency band relative to loss at 1004 Hz is -2.0 dB to +4.0 dB.

(3) <u>C-Message Noise</u>

The maximum C-Message Noise for the transmission path at the route miles listed is less than or equal to:

Route Miles		C-Messaq /pe_Bl_	e Noise * Tvpe B2
less than 50	1 22	dBrnCO	35 dBrnCO
51 to 100	33	dBrnCO	37 dBrnCO
101 to 200	3 5	dBrnCO	40 dBrnCO
201 to 400	3 7	dBrnCO	43 dBrnCO
401 to 1000	39	dBrnCO	45 dBrnCO

Continued

Issued: December I, 1994

Robert S. Crum **Vice President**

Western Region Telephone Operations

Effective: December I, 1994

APPROVED FOR FILEIG

For Feature Groups C and D only Type B2 will be provided. For Feature Groups A and B, Type B1 or B2 will be provided as set forth in Technical Reference TR-NPL-000334.

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 360

ACCESS SERVICE

- 9. <u>Interface Groups, Tarnsmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.2 <u>Transmission Specifications for Switched Access Service</u> (Cont'd)
 - 9.2.1 <u>Standard Transmission Specifications</u> (Cont'd)
 - (B) Type B Transmission Specifications (Cont'd)
 - (4) C-Notch Noise

The maximum C-Notch Noise, utilizing a -16 dBmO holding tone is less than or equal to 47 dBrnCO.

(5) Echo Control

Echo Control, identified as Impedance Balance for FGA and FGB and Equal Level Echo Path Loss for FGC and FGD, and expressed as Echo Return Loss (ERL) and Singing Return Loss (SRL), is dependent on the routing, i.e., whether the service is routed directly from the customer's point of termination (POT) to the end office or via an access tandem. The ERL and SRL also differ by Switched Access Service, type of termination, and type of transmission path. They are greater than or equal to the following:

Echo

	ECHO		Singing		
	Return	Loss	Return	Loss	
POT to Access Tandem - Terminated in Four-Wire trunk	21	dB	14	4 d B	
POT to End Office - Terminated in Two-Wire trunk	16	d B	11	dB	

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove. CA 95624

DECISION #: 58819

APPROVED FOR FILING

Cinaina

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 361

ACCESS SERVICE

- 9. Interface Groups, Tarnsmission Specifications, and Channel Codes (Cont'd)
 - 9.2 <u>Transmission Specifications for Switched Access Service</u> (Cont'd)
 - 9.2.1 <u>Standard Transmission Specifications</u> (Cont'd)
 - (B) Type B Transmission Specifications (Cont'd)
 - (5) Echo Control (Cont'd)

	Echo	Singing	
	Return Loss	Return Loss	
POT to End Office			
- Direct	16 dB	11 dB	
 Via Access Tander 	m		
. For FGB access	8 dB	4 dB	
. For FGC access			
(Effective			
Four-Wire trans	s-		
mission path			
at end office)	16 dB	11 dB	
For FGC access			
(Effective			
Two-Wire trans	s-		
mission path			
at end office)	13 dB	6 dB	

(6) Standard Return Loss

Standard Return Loss, expressed as Echo Return Loss and Singing Return Loss, on two-wire ports of a four-wire point of termination shall be equal to or greater than:

Echo Return Loss	Singina Return Loss
5 dB	2.5 dB

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

. . . . 4 •

Effective: December 1, 1994

APPROVED FOR FILING

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 362

ACCESS SERVICE

- 9. Interface Groups, Tarnsmission Specifications, and Channel Codes (Cont'd)
 - 9.2 Transmission Specifications for Switched Access Service (Cont'd)
 - 9.2.1 Standard Transmission Specifications (Cont'd)
 - (C) Type C Transmission Specifications

Type C Transmission Specifications is provided with the following parameters:

(1) Loss Deviation

> The maximum Loss Deviation of the 1004 Hz loss relative to the Expected Measured Loss (EML) is \pm 3.0 dB.

Attenuation Distortion (2)

> The maximum Attenuation Distoration in the 404 to 2804 Hz frequency band relative to loss at 1004 Hz is -2.0 dB to + 5.5 dB.

C-Message Noise (3)

> The maximum C-Message Noise for the transmission path at the route miles listed is less than or equal to:

	C-Messaa	
Route Miles	Type B1	Tvpe B2
less than 50 3 51 to 100 3 101 to 200 3 201 to 400 3 401 to 1000 3	33 dBrnCO 35 dBrnCO 37 dBrnCO	38 dBrnCO 39 dBrnCO 41 dBrnCO 43 dBrnCO 45 dBrnCO

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

For Feature Groups C and D only Type C2 will be provided. For Feature Groups A and B, Type CI or C2 will be provided set forth in Technical Reference TR-NPL-000334.

ACCESS SERVICE

- 9. Interface Groups, Tarnsmission Specifications, and Channel Codes (Cont'd)
 - 9.2 <u>Transmission Specifications for Switched Access Service</u> (Cont'd)
 - 9.2.1 <u>Standard Transmission Specifications</u> (Cont'd)
 - (C) Type C Transmission Specifications (Cont'd)
 - (4) C-Notch Noise

The maximum C-Notch Noise, utilizing a -16 dBmO holding tone is less than or equal to 47 dBrnCO.

(5) Echo Control

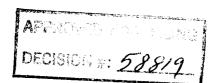
Echo Control, identified as Return Loss and expressed as Echo Return Loss and Singing Return Loss is dependent on the routing, i.e., whether the service is routed directly from the customer's point of termination (POT) to the end office or via an access tandem. It is equal to or greater than the following:

	Echo <u>Return Loss</u>	Singing Return Loss
POT to Access Tandem	13 dB	6 dB
POT to End Office - Direct - Via Access Tande (for FGB only)	13dB m 8dB	6 dB 4 dB

Continued

Issued: December 1, 1994 Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 364

ACCESS SERVICE

- 9. <u>Interface Groups, Tarnsmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.2 <u>Transmission Specifications for Switched Access Service</u> (Cont'd)
 - 9.2.2 Data Transmission Parameters

Two types of Data Transmission Parameters, i.e., Type DA and Type DB, are provided for the Switched Access Service arrangements. The specific applications in terms of the Feature Groups with which they are provided are set forth in Section 6.2 preceding. In addition, the Combined Access Service Arrangement is provided with Data Transmission Parameters. Following are descriptions of each parameter.

- (A) <u>Data Transmission Parameters Type DA</u>
 - (1) Signal to C-Notched Noise Ratio

The Signal to C-Notched Noise Ratio is equal to or greater than 33 dB.

(2) Envelope Delay Distortion

The maximum envelope Delay Distortion for the frequency bands and route miles specified is:

604 to 2804 Hz

Less than 30 route miles: 500 microseconds

Equal to or greater than

30 route miles: 900 microseconds

1004 to 2404 Hz

Less than 50 route miles: 200 microseconds

Equal to or greater than

50 route miles: 400 microseconds

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove. CA 95624

APPROVED FOR FILING

DECISION #: 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 365

ACCESS SERVICE

- 9. Interface Grouts, Tarnsmission Specifications, and Channel Codes (Cont'd)
 - 9.2 <u>Transmission Specifications for Switched Access Service</u> (Cont'd)
 - 9.2.2 <u>Data Transmission Parameters</u> (Cont'd)
 - (A) Data Transmission Parameters Type DA (Cont'd)
 - (3) Impulse Noise Counts

The Impulse Noise Counts exceeding a 65 dBrnCO threshold in 15 minutes is no more than 15 counts.

(4) Intermodulation Distortion

The Second Order (R2) and Third Order (R3) Intermodulation Distortion products are equal to or greater than:

Second Order (R2) 33 dB Third Order (R3) 37 dB

(5) Phase Jitter

The Phase Jitter over the 4-300 Hz frequency band is less than or equal to 5° peak-to-peak.

(6) Freauency Shift

The maximum Frequency Shift does not exceed -2 to +2 Hz.

- (B) Data Transmission Parameters Type DB
 - (1) Signal to C-Notched Noise Ratio

The signal to C-Notched Noise Ratio is equal to or greater than 30 dB.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
6920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 366

ACCESS SERVICE

- 9. <u>Interface Groups, Tarnsmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.2 <u>Transmission Specifications for Switched Access Service</u> (Cont'd)
 - 9.2.2 <u>Data Transmission Parameters</u> (Cont'd)
 - (B) <u>Data Transmission Parameters Type DB</u> (Cont'd)
 - (2) Envelope Delay Distortion

The maximum Envelope Delay Distortion for the frequency bands and route miles specified is:

604 to 2804 Hz

Less than 50 route miles: 800 microseconds

Equal to or greater than

50 route miles: 1000 microseconds

1004 to 2404 Hz

Less than 50 route miles: 320 microseconds

Equal to or greater than

50 route miles: 500 microseconds

(3) Impulse Noise Counts

The Impulse Noise Counts exceeding a 67 dBrnCO threshold in 15 minutes is no more than 15 counts.

(4) Intermodulation Distortion

The Second Order (R2) and Third Order (R3) Intermodulation Distortion products are equal to or greater than:

Second Order (R2) 31 dB Third Order (R3) 34 dB

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

ARIZONA ACCESS TARIFF NO. 1
Original Page 367

ACCESS SERVICE

- 9. Interface Groups, Tarnsmission Specifications, and Channel Codes (Cont'd)
 - 9.2 <u>Transmission Specifications for Switched Access Service</u> (Cont'd)
 - 9.2.2 <u>Data Transmission Parameters</u> (Cont'd)
 - (B) <u>Data Transmission Parameters Type DB</u> (Cont'd)
 - (5) Phase Jitter

The Phase Jitter over the 4-300 Hz frequency band is less than or equal to 7° peak-to-peak.

(6) Freauency Shift

The maximum frequency Shift does not exceed -2 to +2 Hz.

9.3 Channel Interface and Network Channel Codes

This section explains the Channel Interface codes and Network Channel codes that the customer must specify when ordering Special Access Service. Included is an example which explains the specific characters of the code, a glossary of Channel Interface codes, impedance levels, Network Channel codes and compatible Channel Interfaces.

<u>Example</u>: If the customer specifies a NT Network Channel Code and a 2DS8-3 Channel Interface at the customer's premises, the following is being requested:

NT = Metallic Circuit with a Predefined Technical Specification Package (1)

2 = Number of physical wires at customer premises

D.C. = Facility interface for direct current or voltage

8 = Variable impedance level

3 = Metallic facilities (D.C. continuity) for direct current/low frequency control signals or slow speed data (30 baud)

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

DECISION #: 588/9

APPROVED FOR FILING

ARIZONA ACCESS TARIFF NO. 1 Original Page 368

ACCESS SERVICE

- Interface Groups, Tarnsmission Specifications, and Channel Codes (Cont'd) 9.
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.1 Glossary of Channel Interface Codes and Options

Code AB -	<u>Option</u>	<u>Definition</u> Accepts 20 Hz ringing signal at customer's point of termination
AC -		Accepts 20 Hz ringing signal at customer's end user's point of termination
A H •	B C D	Analog high capacity interface 60 kHz to 108 kHz (12 channels) 312 kHz to 552 kHz (60 channels) 564 kHz to 3084 kHz (600 channels)
C T -		Centrex Tie Trunk Termination
DA -		Data stream in VF frequency band at customer's end user's point of termination
DB •	10 43 1 2 3	Data stream in VF frequency band at customer's point of termination VF for TG1 and TG2 VF for 43 Telegraph Carrier type signals, TG1 and TG2 D.Cdirect current or voltage Monitoring interface with series RC combination (McCulloh format) Telephone Company energized alarm channel Metallic facilities (D.C. continuity) for direct current/low frequency control signals or slow speed data (30 baud)

Continued

Issued: December 1, 1994

Robert S. Crum **Vice President**

APPROVED FOR FILING

DECISION #: 588/9

Effective: December 1, 1994

ARIZONA ACCESS TARIFF NO. 1
Original Page 369

ACCESS SERVICE

- 9. Interface Groups, Tarnsmission Specifications, and Channel Codes (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.1 Glossary of Channel Interface Codes and Options (Cont'd)

Code Option	<u>Definition</u>
DD -	DATAPHONE Select-A-Station (and TABS) interface at customer's point of termination
DE -	DATAPHONE Select-A-Station (and TABS) interface at the customer's end user's point of termination
DS -	Digital hierarchy interface 1.544 Mbps (DS1) format per PUB 41451 plus D4
- 15E	8-bit PCM encoded in one 64 kbps of the DS1 signal
- 15F	8-bit PCM encoded in two 64 kbps of the DS1 signal
- 15G	8-bit PCM encoded in three 64 kbps of the DS1 signal
- 15H	14/1 I-bit PCM encoded in six 64 kbps of the DS1 signal
15J	1.544 Mbps format per PUB 41451
- 15K	1.544 Mbps format per PUB 41451 plus extended framing format
- 15L	1.544 Mbps (DS1) with SF signaling
- 27	274.176 Mbps (DS4)
- 27L	274.176 Mbps (DS4) with SF signaling
31	3.152 Mbps (DS1 C)
- 31L	3.152 Mbps (DS1 C) with SF signaling
- 44 44L	44.736 Mbps (DS3) 44.736 Mbps (DS3) with SF signaling 6.312 Mbps (DS2) 6.312 Mbps (DS2) with SF signaling

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

DECISION #: 588/9

APPROVED FOR FILING

ARIZONA ACCESS TARIFF NO. 1 Original Page 370

ACCESS SERVICE

- 9. <u>Interface Groups, Tarnsmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.1 Glossary of Channel Interface Codes and Options (Cont'd)

<u>Code</u>	<u>Option</u>	<u>Definition</u>
DU -	24 48 56 96 A B	Digital access interface 2.4 kbps 4.8 kbps 56.0 kbps 9.6 kbps 1.544 Mbps format per PUB 41451 1.544 Mbps format per PUB 41451 plus D4 1.544 Mbps format per PUB 41451 plus extended framing format
DX -		Duplex signaling interface at customer's point of termination
DY -		Duplex signaling interface at customer's end user's point of termination
EA -	Е	Type I E&M Lead Signaling. Customer at POT or customer's end user at POT originates on E Lead.
EA -	М	Type I E&M Lead Signaling. Customer at POT or customer's end user at POT originates on M Lead.
EB -	Е	Type II E&M Lead Signaling. Customer at POT or customer's end user at POT originates on E Lead.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President
egion Telephone Operations

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 371

ACCESS SERVICE

- Interface Groups, Tarnsmission Specifications, and Channel Codes (Cont'd) 9.
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - Glossary of Channel Interface Codes and Options (Cont'd) 9.3.1

<u>Code</u>	<u>Option</u>	<u>Definition</u>
EB -	M	Type II E&M Lead Signaling. Customer at POT or customer's end user at POT originates on M Lead.
EC -		Type III E&M signaling at customer POT
EX ·	Α	Tandem channel unit signaling for loop start or ground start and customer supplies open end (dial tone, etc.) functions.
EX -	В	Tandem channel unit signaling for loop start or ground start and customer supplies closed end (dial pulsing, etc.) functions.
GO -		Ground start loop signaling - open end function by customer or customer's end user.
GS -		Ground start loop signaling - closed end function by customer or customer's end user
IA •		E.I.A. (25 pin RS-232)
LA -		End user loop start loop signaling - Type A OPS registered port open end

Continued

Issued: December 1, i 994

Effective: December 1, 1994 Robert S. Crum **Vice President** Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 372

ACCESS SERVICE

- 9. Interface Groups, Tarnsmission Specifications, and Channel Codes (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.1 Glossarv of Channel Interface Codes and Options (Cont'd)

Code	<u>Option</u>	<u>Definition</u>
LB •		End user loop start loop signaling - Type B OPS registered port open end
LC -		End user loop start loop signaling - Type C OPS registered port open end
LO •		Loop start loop signaling - open end function by customer or customer's end user
LR •		20 Hz automatic ringdown interface at customer with Telephone Company provided PLAR
LS -		Loop start loop signaling - closed end function by customer or customer's end user
NO -		No signaling interface, transmission only
PG -	1	Program transmission - no d.c. signaling Nominal frequency from 50 to 15000 Hz
	3	Nominal frequency from 200 to 3500 Hz
	5	Nominal frequency from 100 to 5000 Hz
	8	Nominal frequency from 50 to 8000 Hz

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations

n Region Telephone Operation 8920 Emerald Park Drive Elk Grove, CA 95624



ARIZONA ACCESS TARIFF NO. 1
Original Page 373

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)

Ontion

Code

9.3.1 Glossarv of Channel Interface Codes and Options (Cont'd)

Definition

Code		<u>ption</u>	<u>Definition</u>
PR	•		Protective relaying *
RV	-0		Reverse battery signaling, one way operation, originate by customer
	-Т		Reverse battery signaling, one way operation, terminate function by customer or customer's end user
SF	•		Single frequency signaling with VF band at either customer POT or customer's end user POT
TF	-		Telephotograph interface
TT	-		Telegraph/teletypewriter interface at either customer POT or customer's end user POT
	2		20.0 milliamperes
	-2 -3		3.0 milliamperes
	-6		62.5 milliamperes
T V			Television interface
	-1		Combined (diplexed) video and one audio signal
	-2		Combined (diplexed) video and two audio signals
	-5		Video plus one (or two) audio 5 kHz
		15	signal(s) or one (or two) two wire Video plus one (or two) audio 15 kHz signal(s)

^{*} Available only for the transmission of audio tone protective relaying signals used in the protection of electric power systems during fault conditions.

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

DECISION 45.4

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 374

ACCESS SERVICE

- 9. <u>Interface Groups, Transmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.3 <u>Channel Interface and Network Channel Codes</u> (Cont'd)
 - 9.3.1 Glossary of Channel Interface Codes and Options (Cont'd)

<u>Code</u>	<u>Option</u>	<u>Definition</u>
WA -		Wideband bandwidth interface at customer's end user
POT -	1 2	Limited bandwidth Nominal passband from 29000 to 44000 Hz
WB -	18S 19A 19s 23A 23S 40s 50A 50s	Wideband data interface at customer POT 18.75 kbps, synchronous Up to 19.2 kbps asynchronous 19.2 kbps synchronous Up to 230.4 kbps, asynchronous 230.4 kbps, synchronous 40.8 kbps, synchronous Up to 50.0 kbps, asynchronous 50.0 kbps synchronous
WC -	18 19 23 23S 40 50	Wideband data interface at customer's end user POT 18.75 kbps, synchronous For 12-wire interface: 19.2 kbps, synchronous for 1 O-wire interface: up to 19.2 kbps, Asynchronous up to 230.4 kbps, asynchronous 230.4 kbps, synchronous 40.8 kbps, synchronous For 12-wire interface: 50.0 kbps, synchronous for 1 O-wire interface: up to 50.0 kbps, asynchronous

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. I Original Page 375

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 **Channel Interface and Network Channel Codes** (Cont'd)
 - Glossary of Channel Interface Codes and Options (Cont'd) 9.3.1

<u>Code</u>	<u>Option</u>	<u>Definition</u>
WD -	ı	Wideband bandwidth interface at customer POT Nominal passband from 300 to 18000 Hz
	2	Nominal passband from 28000 to 44000 Hz
	3	Nominal passband from 29000 to 44000 Hz

Impedance 9.3.2

The nominal reference impedance with which the channel will be terminated for the purpose of evaluating transmission performance:

Value (ohms)	Code(s)
110	0
150	1
600	2 3+
900	3+
135	5
75	6
124	7
Variable	8
100	9

For those interface codes with a four-wire transmission path at the customer's POT, rather than a standard 900 ohm impedance the code (3) denotes a customer provided transmission equipment termination. Such terminations were provided to customers in accordance with the F.C.C. Docket No. 20099 Settlement Agreement.

Continued

Issued: December I, 1994

Effective: December I, 1994 Robert S. Crum **Vice President** Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 376

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.3 Digital Hierarchy Channel Interface Codes (4DS)

Customers selecting the multiplexed four-wire DSX-1 or higher facility interface option at the customer designated premises will be requested to provide subsequent system and channel assignment data. The various digital bit rates in the digital hierarchy employ the channel interface code 4DS8, 4DS9, 4DS0 or 4DS6 plus the speed options indicated below:

Inte	rface Code	Nominal Bit	Digital
<u>and</u>	Speed Option	Rate (Mbps)	Hierarchy Level
	4DS8-1 5	1.544	DS1
	4DS9-31	3.152	DS1C
	4DS0-63	6.312	DS2
	4DS6-44	44.736	DS3
	4DS6-27	274.176	DS4

9.3.4 Service Designator/Network Channel Code Conversion Table

The purpose of this table is to show the relationship between the service designator codes (e.g. VGC, MT2, etc.) and the network channel codes that are used for various administrative purposes.

Service Designator Code	Network Channel Code
MTC	MQ
MT1	NT
MT2	NU
MT3	ŇV
TGC	NQ
TG1	NW

Continued

Effective: December 1, 1994

Issued: December 1, 1994

Robert S. Crum Vice President egion Telephone Ope

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 377

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.4 Service Designator/Network Channel Code Conversion Table (Cont'd)

Service Designator Code	Network Channel Code
TG2	NY
VGC	ĹQ
VG1	LB
VG2	ĹĊ
VG3	LD
VG4	ĹĚ
VG5	ĹF
VG6	LG
VG7	ĹĤ
VG8	ĹĴ
VG9	ĹK
VG1	LN
VG1	LP
VG12	ĹŔ
APC	PQ
AP1	PE
AP2	PF
AP3	PJ
AP4	PK
TVC	ΤQ
TV1	TV
TV2	TW
WA1	WJ
WA1T	WQ
WA2	WL
WA2A	WR
W A 3	WN
W A 4	WP

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 378

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.4 <u>Service Designator/Network Channel Code Conversion Table</u> (Cont'd)

Service Designator Code	Network Channel Code
WD1	WB
WD2	WE
WD3	WF
DA1	ΧA
DA2	XB
DA3	XG
DA4	ХН
HCO	HS
HC1	HC
HC1C	H D
HC2	HE
HC3	HF
HC4	HG

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President
Gion Telephone Ope

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 379

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 <u>Channel Interface and Network Channel Codes</u> (Cont'd)
 - 9.3.5 <u>Compatible Channel Interfaces</u>

The following tables show the channel interface codes (CIs) Which are compatible:

(A) Metallic

Comoatib	le Cls	<u>Comoatibl</u>	Comoatible Cls		
4AH5-B	2DC8-1	4AH6-D	2DC8-2		
4AH5-B	24C8-2	2DC8-1	2DC8-2		
4AH6-C	2DC8-1	2DC8-3	2DC8-3		
4AH6-C	2DC8-2	4DS9-*	2DC8-1		
4AH6-D	2DC8-1	4DS9-*	2DC8-2		

(B) Telegraph Grade

Comoatib	le Cls	Comoatible Cls	Comoatible Cls
4AH5-B	1 OIA8	4AH6-D 4TT2-6	4DB2-43 + 4TT2-2
4AH5-B	2TT2-2	2DB2-10 1 OIA8	4DS9-* 1 OIA8
4AH5-B	4TT2-2	2DB2-10 2TT2-2	4DS9-* 2TT2-2
4AH5-B	2TT2-6	2DB2-10 4TT2-2	4DS9-* 4TT2-2
4AH5-B	4TT2-6	2DB2-43 + 1 OIA8	4DS9-* 2TT2-6
4AH6-C	10IA8	2DB2-43 + 2TT2-2	4DS9- 4TT2-6
4AH6-C	2TT2-2	2DB2-43 + 2TT2-6	2TT2-2 2TT2-2
4AH6-C	4TT2-2	2DB2-43 + 4TT2-2	2TT2-3 2TT2-2
4AH6-C	2TT2-6	4DB2 - 10 1 OIA8	2TT2-3 4TT2-2
4AH6-C	4TT2-6	4DB2-10 2TT2-2	2TT2-6 2TT2-6
4AH6-D	1 OIA8	4DB2-10 4TT2-2	2TT2-6 4TT2-2
4AH6-D	2TT2-2	4DB2-43 + 1 OIA8	4TT2-2 4TT2-2
4AH6-D	4TT2-2	4DB2-43 + 2TT2-6	4TT2-6 2TT2-6
4AH6-D	2TT2-6		

- * See Section 7.5.3 preceding for explanation.
- + Supplemental Channel Assignment information required.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 380

ACCESS SERVICE

- 9. <u>Interface Groups, Transmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.5 <u>Compatible Channel Interfaces</u> (Cont'd)
 - (C) Voice Grade

Compatible CIs		Compatib	Compatible Cls		Compatible CIs	
4AB2	4AB2					
4AB2	4AC2	4AH5-B	6DA2	4AH6-D	2DY2	
4AB3	4AC2	4AH5-B	4DA2	4AH6-C	9DY2	
4AB2	2AC2	4AH5-B	2DA2	4AHG-C	9DY3	
4AB3	2AC2			4AH6-C	6DY2	
2AB2	2AC2	4AH6-D	4DE2	4AH6-C	6DY3	
2AB3	2AC2	4AH6-C	4DE2	4AH6-C	4DY2	
		4AH5-B	4DE2	4AH6-C	2DY2	
4AB2	4SF2	4AH6-D	2DE2	4AH5-B	9DY2	
4AB3	4SF2	4AH6-C	2DE2	4AH5-B	9DY3	
		4AH5-B	2DE2	4AH5-B	6DY2	
4AH6-D	4AC2			4AH5-B	6DY3	
4AH6-D	2AC2	4AH6-D	4DX3	4AH5-B	4DY2	
4AH6-C	4AC2	4AH6-C	4DX3	4AH5-B	2DY2	
4AH6-C	2AC2	4AH5-B	4DX3			
4AH5-B	4AC2	4AH6-D	4DX2	4AH6-D	9EA2	
4AH5-B	2AC2	4AH6-C	4DX2	4AH6-D	9EA3	
		4AH5-B	4DX2	4AH6-D	6EA2-E	
4AH6-D	2CT3			4AH6-D	6EA2-M	
				4AH6-D	4EA2-E	
4AH6-C	2CT3			4AH6-D	4EA2-M	
4AH5-B	2CT3			4AH6-C	9EA2	
4AH6-D	6DA2			4AJ7-C	9EA3	
4AH6-D	4DA2	4AH6-D	9DY2	4AH6-C	6EA2-E	
4AH6-D	2DA2	4AH6-D	9DY3			
4AH6-C	6DA2	4AH6-D	6DY2			
4AH6-C	4DA2	4AH6-D	6DY3			
4AH6-C	2DA2	4AH6-D	4DY2			

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 381

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.5 <u>Compatible Channel Interfaces</u> (Cont'd)
 - (C) Voice Grade (Cont'd)

Compatib	le Cls	Compatib	le Cls	Compatible	e Cls
4AH6-C	6EA2-M	4AH6-D	6GS2	4AH6-D	2L02
4AH6-C	4EA2-E	4AH6-D	4GS2	4AH6-C	2LO3
4AH6-C	4EA2-M	4AH6-D	2GS3	4AH6-C	2LO2
4AH5-B	9EA2	4AH6-D	2GS2	4AH5-B	2LO3
4AH5-B	9EA3	4AH6-C	6GS2	4AH5-B	2LO2
4AH5-B	6EA2-E	4AH6-C	4GS2		
4AH5-B	6EA2-M	4AH6-C	2GS3	4AH6-B	4LR2
4AH5-B	4EA2-E	4AH6-C	2GS2	4AH6-D	2LR2
4AH5-B	4EA2-M	4AH5-B	6GS2	4AH6-C	4LR2
		4AH5-B	4GS2	4AH6-C	2LR2
4AH6-D	8EB2-E	4AH5-B	2GS3	4AH5-B	4LR2
4AH6-D	8EB2-M	4AH5-B	2GS2	4AH5-B	2LR2
4AH6-D	6EB2-E				
4AH6-D	6EB2-M	4AH6-D	2LA2	4AH6-D	6LS2
4AH6-C	8EB2-E	4AH6-C	2LA2	4AH6-D	4LS2
4AH6-C	8EB2-M	4AH5-B	2LA2	4AH6-D	2LS2
4AH6-C	6EB2-E			4AH6-D	2LS3
4AH6-C	6EB2-M	4AH6-D	2LB2	4AH6-C	6LS2
4AH5-B	8EB2-E	4AHG-C	2LB2	4AH6-C	4LS2
4AH5-B	8EB2-M	4AH5-B	2LB2	4AH6-C	2LS2
4AH5-B	6EB2-E			4AH6-C	2LS3
4AH5-B	6EB2-M	4AH6-D	2LC2	4AH5-B	6LS2
		4AH6-C	2LC2	4AH5-B	4LS2
4AH6-D	2GO2	4AH5-B	2LC2	4AH5-B	2LS2
4AH6-D	2GO3				
4AH6-C	2GO2				
4AH6-C	2GO2			4AH5-B	2LS3
4AH5-B	2GO2	4AH6-D	2L03		
4AH5-B	2GO3				

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: <u>588/9</u>

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 382

ACCESS SERVICE

- Interface Groups, Transmission Specifications, and Channel Codes (Cont'd) 9.
 - Channel Interface and Network Channel Codes (Cont'd) 9.3
 - 9.3.5 **Compatible Channel Interfaces** (Cont'd)
 - (C) Voice Grade (Cont'd)

Compatible	Cls	Compatible	e Cls	Compatible	Cis
4AH6-D	4NO2	4AH6-D	4TF2	2CT3	8EB2-E
4AH6-D	2NO2	4AH7-D	2TF2	2CT3	8EB2-M
4AH6-C	4NO2	4AH6-C	4TF2		
4AH6-C	2NO2	4AH6-C	2TF2	2CT3	6EB2-E
4AH5-B	4NO2	4AH5-B	4TF2	2CT3	6EB2-M
4AH5-B	2NO2	4AH5-B	2TF2		
				2CT3	6EB3-E
		2CT3	4DS9-*		
				2CT3	8EC2
		2CT3	6DX2		
		2CT3	4DX2	2CT3	4SF2
		2CTS	4DX3	2CT3	4SF3
4AH6-D	4PR2	2CT3	9DY3	6DA2	6DA2
4AH6-D	2PR2	2CT3	6DY3	6DA2	4DA2
4AH6-C	4PR2	2CT3	9DT2	4DA2	4DA2
4AH6-C	2PR2	2CT3	6DY2		
4AH5-B	4PR2	2CT3	4DY3	4DB2	6DA2
4AH5-B	2PR2	2CT3	2DY2	4DB2	4DA2
				4DB2	2DA2
4AH6-D	4RV2-T	2CT3	9EA3	2DB3	2DA2
4AH6-D	2RV2-T	2CT3	9EA2	2DB2	2DA2
4AH6-C	4RV2-T	2CT3	6EA2-E	4DB2	4DB2
4AH6-C	2RV2-T	2CT3	6EA2-M	4DB2	4NO2
4AH5-B	4TV2-T	2CT3	4EA2-E	4DB2	2NO2
4AH5-B	2RV2-T	2CT3	4EA2-M	2DB2	2NO2

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum **Vice President** Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

See 9.3.3 preceding for explanation.

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 383

ACCESS SERVICE

- Interface Groups, Transmission Specifications, and Channel Codes (Cont'd) 9.
 - 9.3 <u>Channel Interface and Network Channel Codes</u> (Cont'd)
 - 9.3.5 <u>Compatible Channel Interfaces</u> (Cont'd)
 - (C) Voice Grade (Cont'd)

Compatible Cls		Compatib	Compatible Cls		le_Cls_
4AH6-D	4SF2			4DB2	4PR2
4AH6-C	4SF2			4DB2	2PR2
4AH5-B	4SF2			2DB2	2PR2
4AH6-D	4SF3				
4AH6-C	4SF3				
4AH5-B	4SF3				
4DD3	4DE2	4DS8-*	9DY3		
4DD3	2DE2	4DS8-*	9DY2		
		4DS8-*	6DY3		
4DS8-*	4AC2	4DS8-*	6DY2		
4DS8-*	2AC2	4DS8-*	4DY2		
		4DS8-*	2DY2		
4DS8-*	6DA2				
4DS8-*	4DA2				
4DS8-*	2DA2	4DS8-*	9EA2		
		4DS8-*	9EA3		
4DS8-*	4DE2	4DS8-*	6EA2-E		
4DS8-*	EDE2	4DS8-*	6EA2-M		
		4DS8-*	4EA2-E		
4DS8-*	4DX3	4DS8-*	4EA2-E		
4DS8-*	4DX2				

See 9.3.3 preceding for explanation.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 384

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.5 <u>Compatible Channel Interfaces</u> (Cont'd)
 - (C) Voice Grade (Cont'd)

Compatible	Cls	Compatible	Cls	Compatible	Cls
4DS8-*	8EB2-E	4DS8-*	4NO2	4DX3	9DY2
4DS8-*	8EB2-M	4DS8-*	2NO2	4DX2	6DY3
4DS8-*	6EB2-E			4DX3	6DY3
4DS8-*	6EB2-M	4DS8-*	4PR2 4DX2		6DY2
		4DS8-*	2PR2 4DX3		6DY2
4DS8-*	2GO2			4DX2	4DY2
4DS8-*	2GO3	4DS8-*	4RV2-T	4DX3	4DY2
4DS8-*	6GS2	4DS8-*	2RV2-T	4DX2	2DY2
4DS8-*	4GS2			4DX3	2DY2
4DS8-*	2GS2	4DS8-*	4SF2		
4DS8-*	2GS3	4DS8-*	4SF3	6DX2	9EA3
				6DX2	9EA2
4DS8-*	2LA2	4DS8-*	4TF2	6DX2	6EA2-E
		4DS8-*	2TF2	6DX2	6EA2-M
4DS8-*	2LB2			6DX2	4EA2-E
		4DX2	4DX2	6DX2	4EA2-M
8DS8-*	2LC2	4DX3	4DX2	4DX2	9EA2
		4DX3	4DX3	4DX3	9EA2
4DS8-*	2LO2		4DX2	9EA3	
4DS8-*	2LO3	6DX2	9DY3	4DX3	9EA3
		6DX2	9DY2	4DX2	6EA2-E
4DS8-*	4LR2	6DX2	6DY3	4DX3	6EA2-E
4DS8-*	2LR2	6DX2	6DY2	4DX2	6EA2-M
		6DX2	4DY2	4DX3	6EA2-M
4DS8-*	6LS2	6DX2	2DY2	4DX2	4EA2-E
4DS8-*	4LS2	4DX2	9DY3	4DX3	4EA2-E
4DS8-*	2LS2	4DX3	9DY3	4DX2	4EA2-M
4DS8-*	2LS3	4DX2	9DY2	4DX3	4EA2-M

* See 9.3.3 for explanation.

Issued: December 1, 1994

Continued

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Robert S. Crum

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 385

ACCESS SERVICE

- Interface Groups, Transmission Specifications, and Channel Codes (Cont'd) 9.
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - Compatible Channel Interfaces (Cont'd) 9.3.5
 - (C) Voice Grade (Cont'd)

Compatible Cls		Compatible CIs		Compatible Cls	
6DX2	8EB2-E	4DX2	6LS2	9DY2	6DY3
6DX2	8EB2-M	4DX3	6LS2	9DY3	4DY2
6DX2	6EB2-E	4DX3	4LS2	9DY2	4DY2
6DX2	6EB2-M	4DX2	4LS2	9DY2	2DY2
4DX2	8EB2-E	4DX3	2LS3	9DY3	2DY2
4DX2	8EB2-M	4DX2	2LS3	6DY3	6DY3
4DX3	8EB2-E	4DX3	2LS2	6DY3	6DY2
4DX3	8EB2-M	4DX2	2LS2	6DY2	6DY2
4DX2	6EB2-E	2DX3	2LS2	6DY3	4DY2
4DX2	6EB2-M	2DX3	2LS3	6DY3	2DY2
4DX3	6E82-E			6DY2	4DY2
4DX3	6EB2-M	4DX3	4RV2-T	6DY2	2DY2
		4DX2	4RV2-T	4DY2	2DY2
4DX2	2LA2	4DX3	2RV2-T	4DY2	4DY2
4DX3	2LA2	4DX2	2RV2-T		
2DX3	2LA2			6EA2-E	4AC2
		6DX2	4SF2	6EA2-M	4AC2
4DX2	2LB2	4DX2	4SF2	6EA2-E	2AC2
4DX3	2LB2	4DX3	4SF2	6EA2-M	2AC2
2DX3	2LB2	4DX2	4SF3		
		4DX3	4SF3	9EA2	9DY3
4DX2	2LC2			9EA2	9DY2
4DX3	2LC2	9DY3	9DY3	9EA2	6DY3
2DX3	2LC2	9DY3	9DY2	9EA2	6DY2
		9DY2	9DY2	9EA2	4DY2
4DX2	2LO3	9DY3	6DY3	9EA2	2DY2
4DX3	2LO3	9DY3	6DY2	9EA3	9DY3
2DX3	2LO3	9DY2	6DY2		

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

ARIZONA ACCESS TARIFF NO. 1 Original Page 386

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.5 Compatible Channel Interfaces (Cont'd)
 - (C) Voice Grade (Cont'd)

Compatible Cls		Compatible	Compatible CIs		Compatible Cls	
9EA3	9DY2	4EA2-M	9DY2	4EA3-E	9EA2	
9EA3	6DY3	4EA2-M	6DY3	4EA3-E	9EA3	
9EA3	6DY2	4EA2-M	6DY2	4EA2-M	4EA2-M	
9EA3	4DY2	4EA2-M	4DY2			
9EA3	2DY2	4EA2-M	2DY2	9EA2	8EB2-E	
6EA2-E	9DY3			9EA2	8EB2-M	
6EA2-E	9DY2	9EA2	9EA2	9EA2	6EB2-E	
6EA2-E	6DY3	9EA2	9EA3	9EA2	6EB2-M	
6EA2-E	6DY2	9EA2	6EA2-E	9EA3	8EB2-E	
6EA2-E	4DY2	9EA2	6EA2-M	9EA3	8E82-M	
6EA2-E	2DY2	9EA2	4EA2-E	9EA3	6EB2-E	
6EA2-M	9DY3	9EA2	4EA2-M	9EA3	6EB2-M	
6EA2-M	9DY2	9EA3	9EA3	6EA2-E	8EB2-E	
6EA2-M	6DY3	9EA3	6EA2-E	6EA2-E	8EB2-M	
6EA2-M	6DY2	9EA3	6EA2-M	6EA2-E	6EB2-E	
6EA2-M	4DY2	9EA3	4EA2-E	6EA2-E	6EB2-M	
6EA2-M	2DY2	9EA3	4EA2-M	6EA2-M	8EB2-E	
4EA2-E	9DY3	6EA2-E	6EA2-E	6EA2-M	8E82-M	
4EA2-E	9DY2	6EA2-E	6EA2-M	6EA2-M	6EB2-E	
4EA3-E	9DY3	6EA2-M	6EA2-M	6EA2-M	6EB2-M	
4EA3-E	9DY2	6EA2-E	4EA2-E	4EA2-E	8EB2-E	
4EA3-E	6DY3	6EA2-E	4EA2-M	4EA2-E	8EB2-M	
4EA3-E	6DY2	6EA2-M	4EA2-E	4EA3-E	8EB2-E	
4EA3-E	4DY2	6EA2-M	4EA2-M	4EA3-E	8E82-M	
4EA3-E	2DY2	4EA2-E	4EA2-E	4EA2-E	6EB2-E	
4EA2-E	6DY3	4EA3-E	6EA2-E	4EA2-E	6EB2-M	
4EA2-E	6DY2	4EA3-E	6EA2-M	4EA3-E	6EB2-E	
4EA2-E	4DY2	4EA3-E	4EA2-E	4EA3-E	6EB2-M	
4EA2-E	2DY2	4EA3-E	4EA2-M	4EA2-M	8EB2-E	
4EA2-M	9DY3	4EA2-E	4EA2-M			

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 **Vice President** Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 **Original Page 387**

ACCESS SERVICE

- Interface Groups, Transmission Specifications, and Channel Codes (Cont'd) 9.
 - **Channel Interface and Network Channel Codes** (Cont'd) 9.3
 - 9.3.5 **Compatible Channel Interfaces** (Cont'd)
 - (C) Voice Grade (Cont'd)

Compatible CIs		Compatible Cls		Compatib	Compatible CIs	
4EA2-M	8EB2-M	9EA3	43F2	6EB3-E	9DY2	
4EA2-M	6EB2-E	9EA2	4SF2	6EB3-E	9DY3	
4EA2-M	6EB2-M	6EA2-E	4SF3	6EB2-E	6DY2	
		6EA2-M	4SF3	6EB3-E	6DY2	
6EA2-E	2LA2	6EA2-E	4SF2	6EB2-E	6DY3	
6EA2-M	2LA2	6EA2-M	4SF2	6EB3-E	6DY3	
		4EA3-E	4SF2	6EB2-E	4DY2	
6EA2-E	2LB2	4EA2-E	4SF2	6EB3-E	2DY2	
6EA2-M	2LB2	4EA2-M	4SF2	6EB3-E	4DY2	
				6EB2-M	9DY2	
6EA2-E	2LC2	8EB2-E	4AC2	6EB2-M	9DY3	
6EA2-M	2LC2	8EB2-M	4AC2	6EB2-M	6DY2	
		8EB2-E	2AC2	6EB2-M	6DY3	
6EA2-E	2LO3	8EB2-M	2AC2	6EB2-M	4DY2	
6EA2-M	2LO3			6EB2-E	2DY2	
		8EB2-E	9DY3	6EB2-M	2DY2	
6EA2-E	6LS2	8EB2-E	9DY2			
6EA2-M	6LS2	8EB2-E	6DY3	6EB3-E	9EA2	
6EA2-E	4LS2	8EB2-E	6DY2	6EB3-E	9EA3	
6EA2-M	4LS2	8EB2-E	4DY2	6EB3-E	6EA2-E	
6EA2-E	2LS2	8EB2-E	2DY2	6EB3-E	6EA2-M	
6EA2-M	2LS2	8EB2-M	9DY3	6EB3-E	4EA2-E	
6EA2-E	2LS3	8EB2-M	9DY2	6EB3-E	4EA2-M	
6EA2-M	2LS3	8EB2-M	6DY3			
		8EB2-M	6DY2	8EB2-E	8EB2-E	
6EA2-E	4RV2-T	8EB2-M	4DY2	8EB2-E	8EB2-M	
6EA2-M	4RV2-T	8EB2-M	2DY2	8EB2-M	8EB2-M	
6EA2-E	2RV2-T	6EB2-E	9DY2	8EB2-E	6EB2-E	
6EA2-M	2RV2-T	6EB2-E	9DY3	8EB2-E	6EB2-M	

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 **Vice President**

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588/9

ARIZONA ACCESS TARIFF NO. 1 Original Page 388

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 **Channel Interface and Network Channel Codes** (Cont'd)
 - 9.3.5 **Compatible Channel Interfaces** (Cont'd)
 - (C) Voice Grade (Cont'd)

_Compatible_Cls		Compatible CIs		Compatible Cls	
8EB2-M	6EB2-E	8EB2-E	4RV2-T	8EC2	8EB2-M
8EB2-M	6EB2-M	8EB2-M	4RV2-T	8EC2	6EB2-E
6EB2-E	6EB2-E	8EB2-E	2RV2-T	8EC2	6EB2-M
6EB2-E	6EB2-M	8EB2-M	2RV2-T		
6EB3-E	8EB2-E			8EC2	4SF2
6EB3-E	8EB2-M	8EB2-E	4SF2	6EX2-B	2GO3
6EB2-M	6EB2-M	8EB2-M	4SF2	6EX2-A	6GS2
		8EB2-E	4SF3	6EX2-A	4GS2
8EB2-E	2LA2	8EB2-M	4SF3	6EX2-A	2GS2
8EB2-M	2LA2	6EB3-E	4SF2	6EX2-A	2GS3
		6EB2-E	4SF2		
8EB2-E	2LB2	6EB2-M	4SF2	6EX2-B	2LA2
8EB2-M	2LB2				
		8EC2	9DY2	6EX2-B	2LB2
8EB2-E	2LC2	8EC2	9DY3		
8EB2-M	2LC2	8EC2	6DY2	6EX2-B	2LC2
		84C2	6DY3		
8EB2-E	2LO3	8EC2	4DY2	6EX2-B	2LO2
8EB2-M	2LO3	8EC2	2DY2	6EX2-B	2L03
8EB2-E	6LS2	8EC2	9EA2	6EX2-B	4LR2
8EB2-M	6LS2	8EC2	9EA3	6EX2-B	2LR2
8EB2-E	4LS2	8EC2	6EA2-E		
8EB2-M	4LS2	8EC2	6EA2-M	6EX2-A	6LS2
8EB2-E	2LS2	8EC2	4EA2-E	6EX2-A	4LS2
8EB2-M	2LS2	8EC2	4EA2-M	6EX2-A	2LS2
8EB2-E	2LS3			6EX2-A	2LS3
8EB2-M	2LS3	8EC2	8EB2-E		

Continued

Issued: December 1, 1994

Vice President Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624

Robert S. Crum

APPROVED FOR FILENG

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 389

ACCESS SERVICE

- 9. <u>Interface Groups, Transmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.5 <u>Compatible Channel Interfaces</u> (Cont'd)
 - (C) Voice Grade (Cont'd)

Compatible CIs		Compatible CIs		Compatib	Compatible Cls	
6EX2-A	4SF2	6LO2	6LS2	4LR2	4SF2	
6EX2-B	4SF2	6LO2	4LS2	4LR3	4SF2	
		6LO2	2LS2			
6GO2	6GS2	6LO2	2LS3	6LS2	2LA2	
6GO2	4GS2	4LO2	6LS2	4LS2	2LA2	
6GO2	2GS2	4LO2	4LS2	4LS3	2LA2	
6GO2	2GS3	4L03	6LS2	2LS2	2LA2	
4GO2	6GS2	4L03	4LS2	2LS3	2LA2	
4GO3	6GS2	4L03	2LS3			
4GO2	4GS2	4L03	2LS2	6LS2	2LB2	
4GO3	4GS2	4LO2	2LS2	4LS2	2LB2	
4GO2	2GS2	4LO2	2LS3	4LS3	2LB2	
4GO2	2GS3	2LO3	2LS3	2LS2	2LB2	
4GO3	2GS2	2LO3	2LS2	2LS3	2LB2	
4GO3	2GS3	2LO2	2LS2			
2GO2	2GS2	2LO2	2LS3	6LS2	2LC2	
2GO3	2GS2			4LS2	2LC2	
2GO2	2GS3	6LO2	4SF2	4LS3	2LC2	
2GO3	2GS3	4LO2	4SF2	2LS2	2LC2	
		4LO3	4SF2	2LS3	2LC2	
6GO2	4SF2					
4GO2	4SF2	4LR2	4LR1	6LS2	2L03	
4GO3	4SF2	4LR3	2LR2	6LS2	2LO2	
		4LR2	4LR2	4LS2	2LO2	
6GS2	2GO2	4LR2	2LR2	4LS2	2LO3	
4GS2	2GO2	2LR2	2LR2	4LS3	2LO2	
4GS3	2GO2	2LR3	2LR2	4LS3	2L03	
4GS2	2GO3					

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 390

ACCESS SERVICE

- Interface Groups, Transmission Specifications, and Channel Codes (Cont'd) 9.
 - 9.3 **Channel Interface and Network Channel Codes** (Cont'd)
 - Compatible Channel Interfaces (Cont'd) 9.3.5
 - (C) Voice Grade (Cont'd)

Comoatible Cls		Compatible Cls		Compatible CIs	
6LS2	4SF2	4SF3	9DY2	4SF3	2LA2
4LS3	4SF2	4SF2	9DY3		
		4SF3	6DY3	4SF2	2LB2
4NO2	6DA2	4SF2	6DY3	4SF3	2LB2
4NO2	4DA2	4SF2	6DY3		
4NO2	2DA2	4SF3	6DY2	4SF2	2LC2
2NO2	2DA2	4SF2	4DY2	4SF3	2LC2
		4SF3	4DY2		
4NO2	4DE2	4SF3	2DY2	4SF2	2LO3
4NO2	2DE2	4SF2	2DY2	4SF3	2LO3
4NO2	4NO2	4SF3	9EA2	4SF2	2LR2
4NO2	2NO2	4SF3	9EA3	4SF3	4LR2
2NO2	2NO2	4SF3	4EA2-E	4SF3	2LR2
2NO3	2NO2	4SF3	4EA2-M		
				4SF3	6LS2
2NO3	2PR2	4SF3	6EB2-E	4SF2	4LS2
		4SF3	6EB2-M	4SF3	4LS2
4RV2-0	4RV2-T	4SF3	2GO3	4SF2	2LS2
4RV2-0	2RV2-T	4SF3	6GS2	4SF2	2LS3
4RV2-0	2RV2-T	4SF2	6GS2	4SF3	2LS2
		4SF2	6GS2	4SF3	2LS3
4RV2-0	4SF2	4SF3	4GS2		
		4SF2	2GS2	4SF3	4RV2-T
4SF2	4AC2	4SF2	2 GS 3	4SF2	4RV2-T
4SF2	2AC2	4SF3	2GS2	4SF2	2RV2-T
		4SF3	2GS3	4SF3	2RV2-T
4SF3	9DY3				
4SF2	9DY2	4SF2	2LA2	4SF3	4SF3

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 391

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 Channel Interface and Network Channel Codes (Cont'd)
 - 9.3.5 <u>Compatible Channel Interfaces</u> (Cont'd)
 - (C) Voice Grade (Cont'd)

Compatible CIs					
4SF3	4SF2				
4SF2	4SF2				
4TF2	4TF2				
4TF2	2TF2				
2TF3	2TF2				

(D) <u>Program Audio</u>

Compatible Cls		Compatible Cls		Compatible	Compatible Cls	
4AH5-B	2PG1-3	4AH6-D	2PG 1-3	4DS8-15F	2PG2-5	
4AH5-B	2PG I-5	4AH6-D	2PG 1-5	4DS8-15G	2PG2-8	
4AH5-B	2PG I-B	4AH6-D	2PG 1-8	4DS8-15H	2PG2-1	
4AH5-B	2PG2-3	4AH6-D	2PG2-3	2PG2-1	2PG1-1	
4AH5-B	2PG2-5	4AH6-D	2PG2-5	2PG2-1	2PG2-I	
4AH5-B	2PG2-8	4AH6-D	2PG2-8	2PG2-3	2PGI-3	
4AH6-C	2PG I-3	4DS8-15E	2PG1-3	2PG2-3	2PG2-3	
4AH6-C	2PG1-5	4DS8-15F	2PG I-5	2PG2-5	2PG1-5	
4AH6-C	2PG I-8	4DS8-15G	2PG I-8	2PG2-5	2PG2-5	
4AH6-C	2PG2-3	4DS8-15H	2PG1-1	2PG2-8	2PG1-8	
8AH6-C	2PG2-5	4DS8-15E	2PG2-3	2PG2-8	2PG2-8	

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 392

ACCESS SERVICE

- 9. <u>Interface Groups, Transmission Specifications, and Channel Codes</u> (Cont'd)
 - 9.3 <u>Channel Interface and Network Channel Codes</u> (Cont'd)
 - 9.3.5 Compatible Channel Interfaces (Cont'd)
 - (E) Video

Compatible	e Cls	_Compatible CIs		
2TV6-1	4TV6 - 15	4TV7-5	4TV6-5	
	4TV7- 15		4TV7-5	
2TV6-2	6TV6- 15	4TV7-15	4TV6-15	
	6TV7 - 15		4TV7- 15	
2TV7-1	4TV6 - 15	6TV6-5	6TV6-5	
	4TV7-15		6TV7-5	
2TV7-2	6TV6- 15	6TV6-15 6	STV6 - 1 5	
	6TV7-15		6TV7- 15	
4TV6-5	4TV6-5	6TV7-5	6TV6-5	
		4TV7-5	6TV7-5	
4TV6 - 15	4TV6 - 15	6TV7-15	6TV6-15	
	4TV7- 15		6TV7 - 15	

(F) Wideband Analog

Compatible Cls		Compatib	Compatible Cls		Compatible Cls	
4AH5-B	4AH5-B			4WD5-I	4WA5-1	
4AH6-C	4AH5-B			4WD5-2	4WA5-I	
4AH6-C	4AH6-C	4AH6-D	4AH6-D	4WD5-3	4WA5-2	
	4AH6-D	4AH5-B	4AH5-B	4DS8-15		
	4AH6-D	4AH6-C	4AH5-B	4DU8-A,B	, or C	
	4AH6-C	4DU8-A,B	, or C			
		4AH6-D	4DU8-A,B	, or C		

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 393

ACCESS SERVICE

- 9. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)
 - 9.3 <u>Channel Interface and Network Channel Codes</u> (Cont'd)
 - 9.3.5 Compatible Channel Interfaces (Cont'd)
 - (G) Wideband Data

Comoatible Cls		Comoatibl	e Cls	Compatible Cls		
8WB5-18S	12WC6-18	8WB5-23A	10WC6-23	8WB5-50A	10WC6-50	
8WB5-19A	10WC6-19	8WB5-23S	12W6-23S	8WB5-50S	12WB6-50	
9\M/RE.19S	12\\/C6-10	9W/95 4OS	12\M6.40			

(H) Disital Data

Comoatible Cls		Comoatible Cls		Compatible	Cls
			4DS8-15	6DU5-48	
4DS8-15	4DU8-15*	4DS8-15	6DU5-56	4DU5-96	4DU5-96
4DS8-15	4DU8-24	4DS8-15	6DU5-96	6DU5-24	6DU5-24
4DS8-15	4DU8-48	4DU5-24	4DU5-24	6DU5-48	6DU5-48
4DS8-15	4DU8-56	4DU5-48	4DU5-48	6DU5-56	6DU5-56
4DS8-15	6DU5-96	4DU8-56	4DU5-56	6DU5-96	6DU5-96
4DS8-15	6DU5-24				

(I) High Capacity

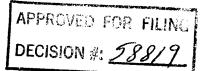
Comoatible	: Cls	Comoatible Cls	
		4DS8-15	4DU8-8
4DSO-63	4DSO-63	4DS8-15J	6DU8-A
4DSO-63	6DU8-A,B or C	4DS8-15J	4DU8-A
4DSO-63	4DU8-A,B or C	4DS8-15K	6DU8-B
4DS6-27	4DS6-27	4DS8-15K	4DU8-B
4DS6-27	6DU8-A,B or C	4DS8-15K	6DU8-C
4DS6-27	4DU8-A,B or C	4DS8-15K	4078-C
4DS6-44	4DS6-44	4DS9-31	4DS9-31
4DS6-44	6DU8-A,B or C	4DS9-31	6DU8-A,B or C
4DS6-44	4DU8-A,B or C	4DS9	4DU8-A,B or C
4DS8-15	4DS8-15 +	4DU9-A,B or C	4DU8-A,B or C
4DS8-15	6DU8-B		

- * Available only as a cross connect of two digital circuits at appropriate digital speeds at a Telephone Company hub.
- + Available only as a cross connect of two individual circuits of 1.544 Mbps

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 394

ACCESS SERVICE

10. Special Federal Government Access Services

10.1 General

This section covers Special Access Services that are provided to a customer for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Services for command and control communications and for national security and emergency preparedness sometimes require short notice and short duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, manmade, or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company or customer.

10.2 Emersency Conditions

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters").

Continued

Issued: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Robert S. Crum

APPROVED FOR FILING

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 395

ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.2 Emergency Conditions (Cont'd)

- Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad. (Includes space vehicle recovery and protection efforts.)
- Communications requirements resulting from hostile action, a major disaster or a major civil disturbance.
- The director (Cabinet level) of a Federal department, Commander of a Unified/Specified Command, or head of a military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately.
- Political unrest in foreign countries which affect the national interest.
- Presidential service.

10.3 Intervals to Provide Service

Services provided under the provisions of this section of the tariff are provided on an individual case basis. Therefore, orders for such service shall be placed under the Negotiated Interval provisions set forth in Section 5.1.7 preceding.

10.4 <u>Safequardino of Service</u>

10.4.1 Facility Availability

In order to insure communications during periods of emergency, the Telephone Company will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President
gion Telephone Operations

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 396

ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.4 <u>Safequarding of Service</u> (Cont'd)

10.4.1 Facility Availability (Cont'd)

In order to meet the requirements of agencies or branches of the Federal Government, the Telephone Company may utilize government-owned facilities, when necessary to provide service.

10.5 Federal Government Reaulations

In accordance with Federal Government Regulations, all service provided to the Federal Government will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this tariff to provide their services to the Federal Government.

10.6 Service Offerinas to the Federal Government

The following unique services are provided to a customer for use only by agencies or branches of the Federal Government, other authorized users and state emergency operations centers. The rates and charges for these services shall be developed on an individual case basis and shall be consistent with the rates and charges for services offered in other sections of this tariff.

10.6.1 Type and Description

- (A) Voice Grade Special Access Services
 - (1) <u>Voice Grade Secure Communications Type I</u>

Approximate bandwidth of 1 O-50,000 Hz. Furnished for two-point secure communications on two-wire or four-wire metallic facilities between an IC premise and an end user premise. Services are conditioned as follows:

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILES

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 397

ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.6 Service Offerinas to the Federal Government (Cont'd)

- 10.6.1 <u>Type and Description</u> (Cont'd)
 - (A) Voice Grade Special Access Services (Cont'd)
 - (1) <u>Voice Grade Secure Communications Type I</u> (Cont'd)

T-3 Conditioning - The absolute loss (referenced to 1 milliwatt) with respect to frequency shall not exceed:

```
15 dB at 10 Hz
13dBat 100 Hz
9 dB at 1,000 Hz
20 dB at 10,000 Hz
30 dB at 50,000 Hz
```

Additional conditioning (available in one or two directions on four-wire facilities only) to provide the following characteristics:

The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

```
0 db at 1,000 Hz
± 1 dB between 1,000 Hz and 40,000 Hz
± 2 dB between 10 Hz and 50,000 Hz
(+ means more loss)
```

The net loss of the conditioned service (with or without additional conditioning) shall not vary by more than four dB at 1,000 Hz from the levels specified above. Voice frequency signaling or supervisory tones can be transmitted.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 398

ACCESS SERVICE

- 10. Soecial Federal Government Access Services (Cont'd)
 - 10.6 Service Offerings to the Federal Government (Cont'd)
 - 10.6.1 Type and Description (Cont'd)
 - (A) Voice Grade Soecial Access Services (Cont'd)
 - (2) Voice Grade Secure Communications Type II

Approximate bandwidth 1 O-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communications between an IC premise and an end user premise or an end user premise and an end user premise. Services are conditioned as follows:

G-I Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same as Voice Grade Secure Communications Type I services without additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(3) <u>Voice Grade Secure Communications Type III</u>

Approximate bandwidth 1 O-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communications between an IC premises switch and an end user premise. Services are conditioned as follows:

G-2 Conditioning - The absolute loss with respect to frequency and the net loss variation from the switch to an end user premise shall be the same as Voice Grade Secure Communications Type I services without additional conditioning; from an end user premise to the switch shall be the same as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove. CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 399

ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.6 Service Offerinas to the Federal Government (Cont'd)

10.6.1 <u>Type and Description</u> (Cont'd)

- (A) Voice Grade Special Access Services (Cont'd)
 - (4) <u>Voice Grade Secure Communications Type IV</u>

Approximate bandwidth 1 O-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two IC premises switches. Services are conditioned as follows:

G-3 Conditioning • The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(B) Wideband Digital Special Access Service

Service arrangements for secured communications to accommodate the transmission of binary digital baseband signals in a random polar format.

(1) Wideband Secure Communications Type I

For transmission at the rate of 18,750 bits per second.

(2) Wideband Secure Communications Type II

For transmission at the rate of 50,000 bits per second.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58519

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 400

ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.6 Service Offerings to the Federal Government (Cont'd)

10.6.1 **Type** and Description

(B) Wideband Digital Special Access Service (Cont'd)

(3) Wideband Secure Communications Type III

To accommodate the transmission of restored polar two-level facsimile signals with a minimum signal element width of twenty microseconds at a rate of 50,000 bits per second.

To accommodate the transmission of binary digital baseband signals in a random polar format at the rate of 50,000 bits per second.

(C) Special Routina Access Service

Special Routing Access Service is furnished only to AT&T Communications (AT&T-C) for an agency or branch of the Federal Government. This service provides the customer's end users the ability to originate and terminate calls to or from the customer's premises utilizing a Special Routing Plan.

This service is an optional service which operates in conjunction with Trunk Side Premium Access Service furnished to AT&T-C under other provisions of this tariff.

10.6.2 Mileage Application

Mileage, when used for rate application between two customer premises, shall be determined by the V & H Coordinates information as set forth in Section 15 of this tariff and administered as set forth in Section 7.5.5 preceding.

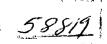
Continued

Issued: December 1, 1994 Rob

Robert S. Crum Vice President

ger 4494 makeun

Effective: December 1, 1994



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 401

ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.6 Service Offerings to the Federal Government (Cont'd)

10.6.3 Rates and Charges

(A) Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access Service. Separate narrowband or voice grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

Voice Grade Secure Communications	usoc	Monthly <u>Rates</u>	-	Nonrec Charn		•	nination narges
Type I, each T-3 Conditioning,	GCA+	+	ICB	rates	and	charges	apply
Additional Conditioning, per service termination	GTO++	-	ICB	rates	and	charges	apply
Type II, each G-I Conditioning,	GCB+	+	ICB	rates	and	charges	apply
Type III, each G-2 Conditioning,	GCC+ +	•	ICB	rates	and	charges	apply
Additional Conditioning, per service termination	G20++		ICB	rates	and	charges	apply
Type VI, each G-3 Conditioning,	GCD+ +	•	ICB	rates	and	charges	apply
Additional Conditioning, per service termination	G30+-	+	ICB	rates	and	charges	apply

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 402

ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.6 Service Offerings to the Federal Government (Cont'd)

10.6.3 Rates and Charses (Cont'd)

(B) Wideband Digital Special Access Service

Voice Grade Secure		Monthly	N	onrec	urring	Termination
Communications	usoc	Rates		Charq	es	Charaes
Type I, each	GW1++	ICB	rates	and	charges	apply
Type II, each	GW2++	ICB	rates	and	charges	apply
Type III, each	GW3++	ICB	rates	and	charges	apply

(C) Move Charges

- (1) When service without a termination charge associated with it, as set forth in (A) and (B) preceding, is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.
- (2) When service with a termination charge associated with it, as set forth in (A) and (B) preceding, is moved and is reinstalled at a new location, the customer may elect:

to pay the unexpired portion of the termination charge for the service, if any, with the application of nonrecurring charge and the establishment of a new termination charge for such service at the new location, or

to continue service subject to the unexpired portion of the termination charge, if any, and pay the estimated costs of moving such service, provided that the customer requests

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 403

ACCESS SERVICE

- 10. Special Federal Government Access Services (Cont'd)
 - 10.6 Service Offerinas to the Federal Government (Cont'd)
 - 10.6.3 Rates and Charges (Cont'd)
 - (C) Move Charaes (Cont'd)
 - (2) (Cont'd)

these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

(D) Special Routing Access Services

The following rates and charges are in addition to all other rates and charges that may be applicable for other services that may be furnished under the provisions of this tariff to operate in conjunction with this service:

Continued

8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 404

ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.6 Service Offerinos to the Federal Government (Cont'd)

10.6.3 Rates and Charoes (Cont'd)

(D) Special Routing Access Services (Cont'd)

		<u>usoc</u>	Monthly <u>Rates</u>	Nonrecurring Charges
(1)	Special Routing Access Service Special Routing Plan Setup, per Switching System	GCD++		\$ 200.00
(2)	Special Routing Access Service Trunk Group Setup, per End Office or Tandem Office, Switching System per occurrence	GID		1000.00
(3)	Special Routing Access Service Mode Selection (Active or Deactive), per Switching System per occurrence	GIE		200.00
(4)	Special Routing Access Service Maintenance and Administration, per Switching System per month *	GIM	\$150.00	

This rate applies only to Switching Systems with this feature.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum **Vice President** Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 405

ACCESS SERVICE

11. Special Facilities Routing of Access Services

1 1.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in Section 6 preceding; Metallic and Telegraph Grade, Voice Grade and Wideband Analog Special Access Services as set forth in Section 7.3, 7.4, 7.5 and 7.8 preceding and Special Federal Government Access Services as set forth in 10.6 preceding. Cable-Only Facilities are available

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 406

ACCESS SERVICE

1 1. Special Facilities Routing of Access Services (Cont'd)

11.1 Description of Special Facilities Routing of Access Services (Cont'd)

1 1.1.3 <u>Cable-Only Facilities</u> (Cont'd)

for Switched Access Service as set forth in Section 6 preceding; Voice Grade Special Access Services as set forth in Section 7.5 preceding and Special Federal Government Access Services as set forth in Section 10.6 preceding.

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The rates and charges for Special Facilities Routing of Access Services as set forth in 1 1.2 following are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

11.2 Rates and Charaes for Special Facilities Routing of Access Services

The rates and charges for Special Facilities Routing of Access Services are as follows:

11.2.1 Diversity

For each service provided in accordance with 1 1.1.1 preceding, the rates and charges will be developed on an individual case basis and filed following:

<u>USOC</u> Syd+ +

Continued

Issued: December 1, 1334 Robert S. Crum Effective: December 1, 1994

Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 35624 APPROVED FOR FILING

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 407

ACCESS SERVICE

1 1. Special Facilities Routing of Access Services (Cont'd)

11.2 Rates and Charaes for Special Facilities Routing of Access Services (Cont'd)

11.2.2 Avoidance

For each service provided in accordance with 1 1.1.2 preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC SYA + +

11.2.3 Diversity and Avoidance Combined

For each service provided in accordance with 11.1.1 and 11.1.2 preceding, combined, the rates and charges will be developed on an individual case basis and filed following:

USOC SYB+ +

1 1.2.4 Cable-Only Facilities

For each service provided in accordance with 11, 1.3 preceding, the rates and charges will be developed on an individual case basis and filed following:

<u>USOC</u> SYC++

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

ons APPROVED FOR FILING

Effective: December 1, 1994

Citizens Telecommunications Company of Arizona

ARIZONA ACCESS TARIFF NO. 1 Original Page 408

ACCESS SERVICE

12. Specialized Service or Arrangements

12.1 General

Specialized Service or Arrangements may be provided by the Telephone Company, at the request of a customer, on an individual case basis if such service or arrangements meet the following criteria:

- The requested service or arrangements are not offered under other sections of this tariff.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- The requested service or arrangements are provided within a LATA.
- The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

12.2 Rates and Charges

Rates and charges and additional regulations if applicable, for specialized service or arrangements provided on an individual case basis are filed following:

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 409

ACCESS SERVICE

13. Exceptions to Access Service Offerings

The services offered under the provisions of this tariff are subject to availability as set forth in 2.1.4 preceding. In addition, the following exceptions apply:

(Paragraphs 13.1 through 13.5 following are reserved for future listing. In the meantime, in planning an end-to-end service, the customer should contact the Telephone Company in each customer premise city to assure itself that all of the services or service components required for a given customer service are currently available).

13.1 The following service(s) is (are) not offered in the operating territory of listed Issuing Carriers.

(Reserved for future use).

13.2 The following offering(s) is (are) limited to existing locations. No inside moves, rearrangements or additions will be permitted.

(Reserve for future use).

13.3 The following offering(s) is (are) limited to existing locations. Inside moves or rearrangements may be undertaken. However, no additions will be permitted.

(Reserve for future use).

13.4 The following offering(s) is (are) limited to existing locations where additional units may be added for growth. Inside moves or rearrangements may be undertaken.

(Reserved for future use).

13.5 The following offering(s) is (are) limited to existing locations where additional units may be added for growth. However inside moves or rearrangements will not be permitted.

(Reserved for future use).

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

DECISION #: 588/9

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 410

ACCESS SERVICE

14. Special Construction

14.1 Application of Tariff

This section contains regulations, rates, charges, and liabilities applicable for the special construction of intrastate facilities provided by the Telephone Company.

When special construction of facilities is required, the provisions of this section apply in addition to all regulations, rates, and charges set forth in the appropriate service tariff.

14.2 Regulations

14.2.1 Filing of Charges

Rates, charges, and liabilities for special construction to provide facilities for use for one month or more are filed in 14.3 following, as appropriate.

Rates, charges, and liabilities for the construction of facilities for use for less than one month are filed in supplements to this tariff.

14.2.2 Ownership of Facilities

The Telephone Company providing specially constructed facilities under the provisions of this tariff retains ownership of all such facilities.

14.2.3 Interval to Provide Facilities

Based on available information and the type of service ordered, the Telephone Company will establish a completion date for the specially constructed facilities. If the scheduled completion date cannot be met due to circumstances beyond the control of the Telephone Company, a new completion date will be established, and the customer will be notified.

Continued

Issued: December 1, 1994

994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations

8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 41 1

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Reaulations (Cont'd)

14.2.4 Special Construction Involvino Both Interstate and Intrastate Facilities

When special construction involves facilities to be used to provide both interstate and intrastate services, charges for the portion of the construction used to provide interstate service shall be in accordance with this tariff. Charges for the portion of the construction used to provide intrastate service shall be in accordance with the appropriate intrastate tariff.

14.2.5 **Payments for Special Construction**

14.2.5.1 Payment of Charoes

All bills associated with special construction charges are due in accordance with the regulations in the appropriate service tariff.

14.2.5.2 Start/End of Billing

Billing of recurring charges for specially constructed facilities starts on the day after the facilities are made available for use. Billing accrues through and includes the day that the specially constructed facilities are discontinued.

14.2.5.3 Credit Allowance for Service Interruptions

In the event of a service interruption involving a specially constructed facility, the customer shall receive a recurring monthly charge credit in accordance with the credit allowance provisions in the appropriate service tariff associated with the affected services.

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 412

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Requiations (Cont'd)

14.2.5 Payments for Special Construction (Cont'd)

14.2.5.3 Credit Allowance for Service Interruptions (Cont'd)

When an interruption continues due to the failure of the customer to authorize the replacement of facilities subject to a Replacement Charge, as specified in 14.2.6.4(A)(4) following, the credit allowance will be terminated on the seventh calendar day after the Telephone Company has provided the customer with written notification of the need for replacement. The credit allowance will resume on the day after the Telephone Company receives written authorization for the replacement from the customer.

14.2.6 <u>Liabilities and Charges for Special Construction</u>

14.2.6.1 General

This section describes the various charges and liabilities that may apply when the Telephone Company provides special construction of facilities in accordance with an order for service. Written approval of all liabilities and charges must be provided to the Telephone Company prior to the start of construction.

14.2.6.2 Conditions Requiring Special Construction

Special construction is required when (I) facilities are not available to meet an order for service, and (2) the Telephone Company constructs facilities, and (3) one or more of the following conditions exists:

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING

DECISION #: <u>588/9</u>

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 413

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Regulations (Cont'd)

14.2.6 Liabilities and Charges for Special Construction (Cont'd)

14.2.6.2 Conditions Reauiring Special Construction (Cont'd)

The Telephone Company has no other requirement for the facilities requested.

It is requested that service be furnished using a type of facility, or via a route, other than that which the Telephone Company would normally utilize in furnishing the requested service.

More facilities are requested than would normally be required to satisfy an order.

It is requested that construction be expedited, resulting in added cost to the Telephone Company.

14.2.6.3 Development of Liabilities and Charges

Special construction charges and liabilities will be developed based on estimated costs, except when actual costs are requested in writing prior to the start of special construction.

In order to meet a scheduled service date when actual costs are requested, an initial special construction filing may be made based on estimated costs. Such a filing will be revised when actual costs are available.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588/9

Citizens Utilities Company



ARIZONA ACCESS TARIFF NO. 1 Original Page 414

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Reaulations (Cont'd)

14.2.6 <u>Liabilities and Charges for Special Construction</u> (Cont'd)

14.2.6.4 Types of Liabilities and Charges

Depending on the specifics associated with each individual case, one or more of the following special construction charges and/or liabilities may be applicable:

(A) Nonrecurring Charge

A nonrecurring charge always applies and includes one or more of the following components:

(1) Case Preparation Charge

A nonrecurring charge always includes a case preparation charge component to cover the administrative expenses associated with preparing a special construction case and the associated tariff filing.

(2) Expediting Charge

A nonrecurring charge may include an expediting charge when it is requested that special construction be completed on an expedited basis. The charge equals the difference in estimated cost between expedited and nonexpedited construction.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove. CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 415

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Regulations (Cont'd)

14.2.6 Liabilities and Charaes for Special Construction (Cont'd)

14.2.6.4 Types of Liabilities and Charoes (Cont'd)

(A) Nonrecurring Charge (Cont'd)

(3) Optional Payment

An optional payment charge may be included in the nonrecurring charge in association with a type of facility or route other than that which the Telephone Company would normally use in furnishing the requested service if lower recurring monthly charges are desired for the specially constructed facilities. This charge is equal to the excess installed cost or the total nonrecoverable cost. whichever is less. This election must be made in writing before special construction starts. If this election is coupled with the actual cost option, the optional payment charge will reflect the actual cost of the specially constructed facilities.

(4) Replacement Charse

If any portion of specially constructed facilities for which an optional payment charge has been paid requires replacement involving capital investment, a replacement charge will apply. This charge will be in the same ratio to the total replacement cost as the initial

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FUNKL DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 416

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Regulations (Cont'd)

14.2.6 <u>Liabilities and Charses for Special Construction</u> (Cont'd)

14.2.6.4 Types of Liabilities and Charges (Cont'd)

- (A) Nonrecurring Charge (Cont'd)
 - (4) Replacement Charae (Cont'd)

optional payment charge was to the installed cost of the original specially constructed facilities. If any portion of the facilities subject to the replacement charge fails, service will not be restored until notification is provided in writing that replacement is required and such replacement is ordered.

(5) Rearrangement Charae

If the Telephone Company is requested to rearrange existing specially constructed facilities, a nonrecurring charge equal to the cost of any additional special construction will apply.

(6) <u>Special Construction of Facilities for Use</u> for Less Than One Month

When the Telephone Company is requested to construct facilities to provide service for less than one month, a nonrecurring charge only applies. In addition to the case preparation charge component, this nonrecurring charge recovers all elements of cost, including engineering, shipping of equipment,

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 417

ACCESS SERVICE

- 14. Special Construction (Cont'd)
 - 14.2 Requiations (Cont'd)
 - 14.2.6 Liabilities and Charges for Special Construction (Cont'd)
 - 14.2.6.4 Types of Liabilities and Charges (Cont'd)
 - (A) Nonrecurring Charge (Cont'd)
 - (6) Special Construction of Facilities for Use for Less Than One Month (Cont'd)

equipment installation, lineup, equipment leasing, space rental, equipment removal, and any other costs associated with the construction of the facilities.

(B) <u>Maximum Termination Liability and Termination</u>
Charoe

A Maximum Termination Liability is equal to the nonrecoverable costs associated with specially constructed facilities and is the maximum amount which could be applied as a Termination Charge if all specially constructed facilities were discontinued before the Maximum Termination Liability expires.

The liability period is equal to the average life of the account associated with the specially constructed facilities. The liability period is generally expressed in terms of an effective and expiration date.

The Maximum Termination Liability is filed with the initial tariff filing in decreasing amounts at ten-year intervals over the average account life

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 418

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Resulations (Cont'd)

14.2.6 <u>Liabilities and Charges for Special Construction</u> (Cont'd)

14.2.6.4 Types of Liabilities and Charges (Cont'd)

(B) <u>Maximum Termination Liability and Termination</u> <u>Charoe</u> (Cont'd)

of the facilities. In the event that the average account life of the facilities is not an even multiple of ten, the last increment will reflect the appropriate number of years remaining.

Example Illustratina a 27-Year Average Account Life

Maximum Termination <u>Liability</u>	Effective <u>Date</u>	Expiration <u>Date</u>
\$10,000	6/1/84	6/1/94
7,000 3,000	6/1/94 6/1/04	6/1/04 6/1/11

Prior to the expiration of each liability period, the customer has the option to (A) terminate the special construction case and pay the appropriate charges, or (B) extend the use of the specially constructed facilities for the new liability period.

The Telephone Company will notify the customer six months in advance of the expiration date of each ten-year liability period. The customer must provide the Telephone Company with written notification at least 30

Continued

Issued: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

Robert S. Crum

DECISION # 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 419

ACCESS SERVICE

- 14. Special Construction (Cont'd)
 - 14.2 Regulations (Cont'd)
 - 14.2.6 <u>Liabilities and Charses for Special Construction</u> (Cont'd)
 - 14.2.6.4 Types of Liabilities and Charoes (Cont'd)
 - (B) <u>Maximum Termination Liability and Termination</u> <u>Charge</u> (Cont'd)

days prior to the expiration of the liability period if termination is elected. Failure to do so will result in an automatic extension of the special construction case to the next liability period at the filed Maximum Termination Liability amount.

A Termination Charge may apply when all services using specially constructed facilities which have a tariffed Maximum Termination Liability are discontinued prior to the expiration of the liability period. The charge reflects the unamortized portion of the nonrecoverable costs at the time of termination, adjusted for net salvage and possible reuse. Administrative costs associated with the specific case of special construction and any cost for restoring a location to its original condition are also included. A Termination Charge may never exceed the filed Maximum Termination Liability.

A partial termination of specially constructed facilities will be provided, at the election of the customer. The amount of the Termination Charge associated with such partial termination is determined by multiplying the termination

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

DECISION #: 58819

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 420

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Regulations (Cont'd)

14.2.6 <u>Liabilities and Charaes for Special Construction</u> (Cont'd)

14.2.6.4 Types of Liabilities and Charges (Cont'd)

Maximum Termination Liability and Termination Charge (Cont'd)

charge which would result if all services using the specially constructed facilities were discontinued, at the time partial termination is elected, by the percentage of specially constructed facilities to be partially terminated. A tariff filing will be made following a partial termination to list remaining Maximum Termination Liability amounts and the number of specially constructed facilities the customer will remain liable for.

Example:

A customer with a filed Maximum Termination Liability of \$100,000 for 3600 specially constructed facilities requests a partial termination of 900 facilities. The Termination Charge for all facilities, at the time of election, is \$60,000. The partial termination charge, in this example, is \$60,000 x 900/3600. or \$15,000.

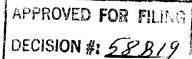
(C) Annual Underutilization Liability and Underutilization Charge

> Prior to the start of special construction, the Telephone Company and the customer will agree on (1) the quantity of facilities to be

> > Continued

Effective: December 1, 1994 Issued: December 1, 1994 Robert S. Crum

Vice President Western Region Telephone Operations | APPROVED FOR FILING 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 421

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Regulations (Cont'd)

14.2.6 <u>Liabilities and Charges for Special Construction</u> (Cont'd)

14.2.6.4 Types of Liabilities and Charoes (Cont'd)

(C) Annual Underutilization Liability and Underutilization Charae (Cont'd)

provided, and (2) the length of the planning period during which the customer expects to place the facilities in service. The planning period is hereinafter referred to as the Initial Liability Period (ILP). The ILP is listed in the tariff with an effective and expiration date.

Underutilization occurs only if, at the expiration date of the ILP and annually thereafter, less than 70 percent of the specially constructed facilities are in service at filed tariff service rates.

An annual underutilization liability amount is filed on a per unit basis (e.g., per cable pair) for each case of special construction. This amount is equal to the annual per unit cost and includes depreciation, maintenance, administration, return, taxes, and any other costs identified in the supporting documentation provided at the time the special construction case is filed.

Upon the expiration of the ILP, the number of underutilized facilities, if any, are multiplied by the annual underutilization liability amount. This product is then multiplied by the number or years (including any fraction thereof) in the ILP to determine the underutilization charge.

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 422

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Regulations (Cont'd)

14.2.6 Liabilities and Charges for Special Construction (Cont'd)

14.2.6.4 Types of Liabilities and Charaes (Cont'd)

(C) Annual Underutilization Liability and Underutilization Charge (Cont'd)

Annually thereafter, the number of underutilized facilities, if any, existing on the anniversary of the ILP expiration date will be multiplied by the annual underutilization liability amount to determine the underutilization charge for the preceding 12-month period.

Example:

A customer orders 100 services and the special construction of a 600 pair building riser cable is agreed to, based on the customer's 5-year facility requirements. The ILP, in this example, would be filed at 5 years. The annual underutilization liability is filed at \$2.00 per pair. If 400 pairs were in service at the end of the ILP, there would be an underutilization of 20 pairs; i.e., 420 (70% of 600) - 400 = 20. The total underutilization charge for the first 5 years would be \$200.00, or \$2.00 per pair x 20 pairs x 5 years.

If 420 pairs are in service at the end of the sixth year, there is no underutilization; i.e., 420 - 420 = 0.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING DECISION #: 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. I Original Page 423

ACCESS SERVICE

- 14. Special Construction (Cont'd)
 - 14.2 Regulations (Cont'd)
 - 14.2.6 <u>Liabilities and Charges for Special Construction</u> (Cont'd)
 - 14.2.6.4 Types of Liabilities and Charges (Cont'd)
 - (D) Recurring Monthly Charges
 - (1) Charge for Route or Type Other Than Normal

When special construction is requested using a route or type of facility other than that which the Telephone Company would normally use, a recurring monthly charge, in addition to the monthly rates for service, is applicable. The charge is equal to the difference between the recurring costs of the specially constructed facilities and the recurring costs of the facilities the Telephone Company would have normally used.

- (a) When an Optional Payment Charge as set forth in 14.2.6.4(A)(3) preceding has been elected, the recurring monthly charge will be reduced to include specially constructed facility operating expenses only.
- (b) If the actual cost option as set forth in 14.2.6.3 preceding has been elected, the recurring charge will be adjusted to reflect the actual cost of the new construction when the costs

Continued

Issued: December I. 1994

Robert S. Crum Effective: December I, 1994
Vice President
gion Telephone Operations

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APP DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 424

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Regulations (Cont'd)

14.2.6 Liabilities and Charoes for Special Construction (Cont'd)

14.2.6.4 Types of Liabilities and Charges (Cont'd)

- (D) Recurring Monthly Charges
 - (1) Charge for Route or Type Other Than Normal (Cont'd)
 - (b) (Cont'd)

have been determined. This adjusted recurring charge is applicable from the start of service.

(E) <u>Lease Charge</u>

This charge applies when the Telephone Company leases equipment in order to meet service requirements. The amount of the charge is equal to the net added cost to the Telephone Company caused by the lease.

(F) Cancellation Charge

If a service order with which special construction is associated is cancelled prior to the start of service, a cancellation charge will apply. The charge will include all nonrecoverable costs incurred by the Telephone Company in association with the special construction up to and including the time of cancellation.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

DECISION #: 588/9

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 425

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Renulations (Cont'd)

14.2.7 Deferral of Start of Service

The Telephone Company may be requested to defer the start of service which will use specially constructed facilities subject to the provisions set forth in the service tariff under which service is being provided. Requests for special construction deferral must be in writing and are subject to the following regulations:

14.2.7.1 Construction Has Not Begun

If the Telephone Company has not incurred any installation costs before receiving a request for deferral, no charge applies.

14.2.7.2 Construction Has Begun

If the construction of facilities has begun before the Telephone Company receives a request for deferral, charges will vary as follows:

(A) All Services Are Deferred

When all services which will use specially constructed facilities are deferred, a charge based on the costs incurred by the Telephone Company during each month of the deferral will apply. Those costs include the recurring costs for that portion of the facilities already completed and any other costs associated with the deferral. The cost of any components of the nonrecurring charge which have been completed at the time of deferral will also apply.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 426

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Regulations (Cont'd)

14.2.7 <u>Deferral of Start of Service</u> (Cont'd)

14.2.7.2 Construction Has Begun (Cont'd)

(B) Some Services Are Deferred

When some services which will use the specially constructed facilities are deferred, the construction case will be completed, and all special construction charges will apply.

14.2.7.3 Construction Complete

If the construction of facilities has been completed before the Telephone Company receives a request for deferral, all special construction charges will apply.

14.2.8 Definitions

<u>Actual Cost</u> - The term "Actual Cost" denotes all costs charged against a specific case of special construction, including any appropriate taxes.

Annual Underutilization Liability - The term "Annual Underutilization Liability" denotes a per unit amount which may be billed annually if fewer services are in use utilizing specially constructed facilities at filed tariff rates than were originally specially constructed.

<u>Estimated Cost</u> • The term "Estimated Cost" denotes all estimated costs that will be incurred in providing a specific case of special construction, including any appropriate taxes.

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 427

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Regulations (Cont'd)

14.2.8 Definitions (Cont'd)

<u>Facilities</u> - The term "Facilities" denotes any cable, poles, conduit, microwave or carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide intrastate services.

<u>Initial Liability Period</u> - The term "Initial Liability Period" denotes the initial planning period during which the customer expects to place specially constructed facilities in service.

<u>Installed Cost</u> - The term "Installed Cost" denotes the total investment (estimated or actual) required by the Telephone Company to provide specially constructed facilities.

<u>Maximum Termination Liability</u> - The term "Maximum Termination Liability" denotes the maximum amount which may be billed if all services using specially constructed facilities are terminated prior to the expiration of the Maximum Termination Liability Period.

<u>Maximum Termination Liability Period</u> - The term "Maximum Termination Liability Period" denotes the length of time for which a termination charge may apply if all services using specially constructed facilities are terminated.

Net Salvage • The term "Net Salvage" denotes the estimated scrap, sale, or trade-in value, less the estimated cost of removal. Cost of removal includes the costs of demolishing, tearing down, or otherwise disposing of the material and any other applicable costs. Since the cost of removal may exceed salvage value, net salvage may be negative.

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58519

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 428

ACCESS SERVICE

14. Special Construction (Cont'd)

14.2 Renulations (Cont'd)

14.2.8 Definitions (Cont'd)

Nonrecoverable Cost - The term "Nonrecoverable Cost" denotes the cost of specially constructed facilities for which the Telephone Company has no foreseeable use should the service be terminated.

Normal Construction - The term "Normal Construction" denotes all facilities the Telephone Company would normally use to provide service in the absence of a requirement for special construction.

Normal Cost - The term "Normal Cost" denotes the estimated cost to provide services using normal construction.

Permanent Facilities - The term "Permanent Facilities" denotes facilities providing service for one month or more.

Recoverable Cost • The term "Recoverable Cost" denotes the cost of the specially constructed facilities for which the Telephone Company has a foreseeable reuse, either in place or elsewhere, should the service be terminated.

<u>Termination Charge</u> - The term "Termination Charge" denotes the portion of the Maximum Termination Liability that is applied as a nonrecurring charge when all services are discontinued prior to the expiration of the specified liability period.

Continued

Issued: December 1, 1994

Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Robert S. Crum

Effective: December 1, 1994

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 429

ACCESS SERVICE

14. Special Construction (Cont'd)

14.3 Charges to Provide Permanent Facilities

This section contains special construction charges to provide permanent facilities. Charges are developed on an individual case basis and are filed following:

Case Telephone Co./

Charge/ Effective

No. Customer Name

Description

Liability Date

Date

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effecti Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

entions APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 **Original Page 430**

ACCESS SERVICE

15. Wire Center and Interconnection Information

15. 1 Serving Wire Center V and H Coordinate Information - Arizona

LOCALITY	CLLI	w c v	<u>W C H</u>	CC	<u>LATA</u>	<u>OT</u>	<u>NPA</u>	NXX
AGUA FRIA	BRDSAZMACGO	9101	6811	MNTN	666	ABDe jo	602	546
AGUA FRIA AGUA FRIA AGUA FRIA	AGFIAZSRDSO AGFIAZSRDSO PHNXAZMRCGO	9089 9089 9109	6788 6788 6795	5101 5101 5101	666 666 666	ABDe ABDe ABDE FGHI KLMU Vejo	602 602 602	561 566 583
AGUA FRIA	BRDSAZMACGO	9101	6811	5101	666	ABDe jo	602	584
AGUILA AJO ALPINE	AGULAZMA685 AJO AZMA387 ALPIAZXC339	9071 9392 8924	6967 6838 6249	5101 5101 2177	666 666 666	BC BC ABCG HPfh j	602 602 602	685 387 339
ASH FORK BAGDAD BENSON BISBEE BISBEE BLACK CANYON BLACK MESA BLUE RIDGE BONITA BOUSE BOWIE BUCKEYE BULLHEAD CITY CAMERON CAMP VERDE	ASFKAZMA637 BGDDAZMA633 BNSNAZMADSO PLMNAZMA366 BISBAZMA43A BLCNAZMA374 BLMSAZXC677 BLRGAZXC477 BONTAZXC828 BOUSAZXC85 1 BOWIAZXC847 BCKYAZMADSO BLCYAZXC754 CMRNAZMA679 CMVRAZMADSO	8774 8937 9371 9486 9467 9006 8423 8854 9227 9104 9259 9170 8862 8624 8888	6905 6997 6352 6289 6248 6792 6608 6648 6329 7115 6226 6835 7266 6756 6744	5101 5101 5101 5101 5101 5101 2275 2171 2176 2302 2176 5101 2172 5101 5101	666 668 668 668 666 980 666 668 730 668 666 668 666	B C BCe BCe Cf A C Ch A BCe ACGH BC BCe BCe	602 602 602 602 602 602 602 602 602 602	637 633 586 366 432 374 677 477 828 851 847 386 754 679 567

Continued

Effective: December 1, 1994 Issued: December 1, 1994 Robert S. Crum

Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 431

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servins Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	wcv	<u>W C H</u>	CC	LATA	<u>OT</u>	<u>NPA</u>	<u> </u>
CASAGRANDE CASAGRANDE	CSGRAZMACGO CSGRAZMACGO	9241 9241	6661 6661	5101 5101	666 666	BDe BDEF GHIK LMUV Yejo	602 602	421 426
CASAGRANDE CASTLE ROCK CAVE CREEK -	CSGRAZMACGO CSRKAZXC764	9241 8983	6662 7203	5101 2172	666 666	BD e ACGH	602 602	836 764
CAREFREE	CVCKAZMACGO	9047	6740	5101	666	ABDj o	602	488
CHANDLER CHANDLER CHANDLER CHANDLER CHANDLER	CHNDAZWEDSO CHNDAZMADSO CHNDAZWEDSO CHNDAZPRRS1 CHNDAZMADSO	9158 9154 9158 9154 9154	6721 6699 6721 6699 6699	5101 5101 5101 5101 5101	666 666 666 666	ABD BD ABD BDEF GHIK LMUV dejo	602 602 602 602 602	496 732 759 786 821
CHANDLER	CHNDAZSOCGO	9170	6696	5101	666	ABDe jo	602	895
CHANDLER CHANDLER	CHNDAZMADSO CHNDAZWEDSO	9154 9158	6699 6721	5101 MNTN	666 666	BDe ABDd ejo	602 602	899 940
CHANDLER	CHNDAZWEDSO	9158	6721	5101	666	ABDd ejo	602	961

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 432

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servina Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	<u>WCV</u>	<u>W C H</u>	<u>cc</u>	<u>LATA</u>	<u>OT</u>	NPA	NXX
CHANDLER CHINLE CHINO VALLEY CIBOLA CIRCLE CITY CLIFTON COLORADO CITY COOLIDGE CORONADO COTTONWOOD COTTONWOOD DEER VALLEY	CHNDAZMADSO CHNLAZXC674 CHVYAZMARS1 CIBLAZXC857 CRCYAZMA388 CFTNAZMA86A CLCYAZXCDSO CLDGAZMA723 CRNDAZMADSO CTWDAZMADSO CTWDAZSORS 1 DRVYAZNODSO	9154 8459 8871 9243 9075 9099 8416 9210 9286 8856 8866 9085	6699 6446 6879 7221 6855 6238 7074 6625 6494 6803 6791 6765	5101 2275 5101 2302 5101 5101 2286 5101 5101 5101 5101 5101	666 980 666 730 666 668 660 666 666 666	BD Cf BCe C BCe BCe BDe BDe BDe ABDE FGHI KLMU Vdej	602 602 602 602 602 602 602 602 602 602	963 674 636 857 388 865 875 723 825 634 646 434
DEER VALLEY DEER VALLEY DENNEHOTSO DILKON DOLAN SPRINGS DOUGLAS	DRVYAZNODSO DRVYAZNODSO DNHSAZXC658 DLKNAZXC657 DLSPAZXC767 DGLSAZMA36A		6765 6765 6534 6538 7234 6182	5101 5101 2275 2275 2172 5101	666 666 980 980 666 668	ABD ABD Cf Cf ACGH BCEF GHIK LMUV Y BCEF GHIK LMUV	602 602 602 602 602 602	582 780 658 657 767 364

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 433

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

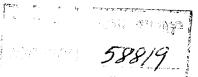
15.1 Servina Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	w c v	<u>W C H</u>	<u>CC</u>	<u>LATA</u>	OT	N PA	<u>X X</u>
DUNCAN	DNCNAZNMMGO	9159	6179	5101	668	BCEF GHIK LMUV	602	359
EHRENBERG ELFRIDA ELOY FLAGSTAFF	EHFiNAZXC923 ELFRAZMA642 ELOYAZMA466 FLGSAZMADSO	9193 9402 9260 8746	7193 6227 6619 6759	2302 5101 5101 5101	730 668 666 666	C BCe BCEF GHIK LMUV Ye	602 602	923 642 466 523
FLAGSTAFF FLAGSTAFF	FLGSAZSORS 1 FLGSAZEACGO	8771 8740	6761 6751	5101 5101	666 666	BCe ABDe jo		525 526
FLAGSTAFF	FLGSAZEACGO	8740	6751	5101	666	ABDe jo	602	527
FLAGSTAFF FLAGSTAFF FLAGSTAFF FLAGSTAFF FLAGSTAFF FLORENCE FORT DEFIANCE FORT MC DOWELL FORT MC DOWELL	FLGSAZMADSO FLGSAZMADSO FLGSAZMAXXX FLGSAZMAXXX FLRNAZMA868 FTDFAZXC729 FTMDAZNORS1 FTMDAZMACGO	8746 8746 8746 8746 9193 8523 9104 9085	6759 6759 6759 6759 6759 6604 6344 6679 6694	5101 5101 5101 5101 5101 5101 2275 5101 5101	666 666 666 666 666 980 666 666	BCBCBCBCBCBCBCBCBCBCBCBCBCBCBCBCBCBCBC	602 602 602 602 602 602 602 602	773 774 779 PAH VDH 868 729 471 837
FREDONIA GANADO GILA BEND GLEN CANYON CITY, UT	FRDNAZMA64A 8 GANDAZXC755 GLBNAZMA683 PAGEAZMA64A 8	8550 9265	6998 6421 6838 6811	5101 2275 5101 5101	660 980 666 666	A Cf BC		643 755 683

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 **Original Page 434**

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servinu Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	W C V	<u>W C H</u>	CC	<u>LATA</u>	OT	<u>NPA</u>	NXX
GLENDALE GLENDALE GLENDALE GLENDALE	GLDLAZMACGO PHNXAZGRCGO PHNXAZPRCGO PHNXAZNWCGO	91 8 9098 9108 9118	6772 6767 6782 6760	5101 5101 5101 5101	666 666 666 666	ABD ABD ABDE FGHT KLMU Vdej	602 602 602 602	435 439 486 589
GLENDALE	GLDLAZMACGO	9118	6772	5101	666	ABDE FGHI KLMU Vdej o	602	842
GLENDALE GLENDALE	PHNXAZGRCGO PHNXAZMYCGO	9098 9128	6767 6773	5101 5101	666 666	ABD ABDE FGHI KLMU Vdej	602 602	843 846
GLENDALE GLENDALE	PHNXAZMYCGO PHNXAZBWCGO		6773 6786	5101 5101	666 666	ABD ABDd ejo	602 602	848 872
GLENDALE GLENDALE	PHNXAZMRCGO PHNXAZBWCGO		6795 6786	5101 5101	666 666	ABD ABDd ejo	602 602	876 877

Continued

Issued: December 1, 1994

Robert S. Crum **Vice President**

Effective: December 1, 1994

APPROVED FOR FILING DECISION #: 58819

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 435

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servino Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	<u>CLLI</u>	<u>W C V</u>	<u>W C H</u>	<u>cc</u>	<u>LATA</u>	<u>OT</u>	NPA 2	<u> </u>
GLENDALE	PHNXAZPRCGO	9108	6782	5101	666	ABDE FGHI KLMU Vejo	602	878
GLENDALE	GLDLAZMACGO GLDLAZMACGO PHNXAZMRCGO GLDLAZMACGO GLDLAZMACGO PHNXAZGRCGO GLDLAZMACGO PHNXAZMRCGO PHNXAZMRCGO BRDSAZMACGO	9118 9118 9109 9118 9118 9098 9118 9109 9109	6772 6772 6795 6772 6772 6767 6772 6795 6795 6811	5101 5101 5101 5101 5101 5101 5101 5101	666 666 666 666 666 666 666 666	ABD ABD ABD ABD ABD ABD ABD ABD ABDe jo	602 602 602 602 602 602 602 602 602	939 972 974
GLENDALE	PHNXAZMRCGO	9109	6795	5101	666	ABDE FGHI KLMU Vejo	602	977
GLENDALE	PHNXAZGRCGO	9098	6767	5101	666	ABDE FGHI KLMU Vdej o	602	978
GLENDALE	PHNXAZPRCGO	9108	6782	5101	666	ABD	602	979

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President
egion Telephone Operations APPROVED FOR FILE

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 436

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	w c v	<u>W C H</u>	CC	<u>LATA</u>	OT	<u>NPA</u>	<u>NXX</u>
GLOBE	GLOBAZMA425	9091	6516	5101	668	BCEF GHIK LMUV e	602	425
GOLDEN VALLEY GRANDCANYON GREASEWOOD GREEN HAVEN GREEN VALLEY GREEN VALLEY GREER	GLVYAZXC565 GRCNAZMA638 GSWDAZXC654 MRCNAZXE353 GNVYAZMADSO GNVYAZMADSO GRERAZXC735	8832 8584 8604 8361 9421 9421 8902	7199 6886 6465 6833 6473 6473 6312	2172 5101 2275 2171 5101 5101 2177	666 666 980 666 668 668 668	ACGH BCe Cf A BDe BDe ABCG Hfj	602 602 602 602 602 602	565 638 654 353 625 648 735
HARQUAHALA VALLEY HAWLEY LAKE	HRVYAZXC372 HLLKAZXC335	9176 8924	6940 6364	2171 2177	666 666	A ABCf (602 6 0 2	372 335
HAYDEN HAYDEN HEBER	HYDNAZMA356 KRNYAZMA363 HEBRAZXCDSO	9174 9157 8867	6495 6520 6537	5101 5101 2177	668 668 666	BCe BCe ABCG HPfh j	602 602 602	356 363 535
HIGLEY HIGLEY HOLBROOK	HGLYAZQCDSO HGLYAZMADSO HLBKAZXC524	9161 9148 8748	6659 6671 6484	5101 5101 2177	666 666 666	BDde (BDde (ABCG HNPf hjo	602	987 988 524

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 437

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	<u>w c v</u>	WCH	CC	<u>LATA</u>	<u>OT</u>	<u>NPA</u>	NXX
HUMBOLDT HYDER JOSEPH CITY KAIBITO KAY ENTA KEAMS CANYON KINGMAN	HMBLAZMA632 HYDRAZXC454 JSCYAZMA288 KABTAZXC673 KYNTAZXC697 KMCNAZXC738 KGMNAZXC01T	8917 9274 a743 8428 8368 8556 8837	6828 6955 6518 6730 6597 6538 7179	5101 2171 5101 2275 2275 2175 2175	666 666 980 980 666 666	BCe A BC Cf Cfh C ACGH	602 602 602 602 602	632 454 288 673 697 738 753
KINGMAN	KGMNAZXE757	8822	7173	2172	666	ACGH e	602	757
KYKOTSMOVI VILLAGE LAKE HAVASU CITY	KIVGAZXC734 LHCYAZXCDSO	8562 9004	6615 7202	2175 2172	666 666	CGH ACGH e		734 453
LAKE HAVASU CITY	LHCYAZXCDSO	9004	7202	2172	666	ACGH e	602	855
LAKESIDE	PNTPAZXBRS 1	8896	6413	2177	666	ABCG HPfh j	602	368
LE CHEE LEUPP LITCHFIELD PARK LITCHFIELD PARK	LCHEAZXC698 LEPPAZXC686 LTPKAZMACGO PHNXAZMYCGO	8388 8699 9135 9128	6805 6652 6801 6773	2275 2275 5101 5101	980 980 666 666	Cf Cf BD ABDE FGHI KLMU Vdej	602 602	698 686 393 849

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum **Vice President** Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 438

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servino Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	W C V	<u>W C H</u>	CC	<u>LATA</u>	<u> </u>	<u>NPA</u>	NXX
LITCHFIELD PARK	LTPKAZMACGO	9135	6801	5101	666	BDFG HIKL MUVd ejo	602	856
LITCHFIELD PARK LITCHFIELD PARK LITCHFIELD PARK LITCHFIELD PARK LITCHFIELD PARK	PHNXAZMYCGO GDYRAZCWMGO GDYRAZCWMGO LTPKAZMACGO TLSNAZMACGO	9128 9147 9147 9135 9140	6773 6798 6798 6801 6780	5101 5101 5101 5101 5101	666 666 666 666	ABD BCde BCde BDde ABDd ejo	602 602 602	873 925 932 935 936
LITTLEFIELD LUKACHUKAI MANY FARMS MARANA MARBLE CANYON MARICOPA MCNARY	LLFDAZXF347 LKCHAZXC787 MNFRAZXC781 MARNAZMARS 1 MRCNAZXC355 MRCPAZMA568 MCNRAZXCRS1	8488 8391 8419 9307 8403 9215 8910	7231 6409 6469 6544 6838 6725 6386	2356 2275 2275 5101 2171 5101 2177	660 980 980 668 666 666	Cjo Cf Cf BCde A BC ABCG HPfh j	602 602 602 602	347 787 781 682 355 568 334
MEADVIEW MESA MESA MESA MESA	MDVWAZXC564 MESAAZMACGO MESAAZMACGO MESAAZGIDSO MESAAZMACGO	8665 9130 9130 9140 9130	7219 6703 6703 6693 6703	2172 5101 5101 5101 5101	6 6 6 666 666 666	ACGH ABD ABD ABD ABDb dejo	602 602 602 602 602	564 461 464 497 827

Continued

Issued: December 1, 1994

Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Robert S. Crum

APPROVED FOR FILING

DECISION #: 58819

Effective: December 1, 1994

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 439

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servina Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	<u>w c v</u>	<u>W C H</u>	CC	<u>LATA</u>	<u>OT</u>	<u>NPA</u>	NXX
MESA	SPRSAZWECGO	9125	6685	5101	666	ABDE FGHI KLMU Vdej o	602	830
MESA MESA	SPRSAZWECGO MESAAZMACGO	9125 9130	6685 6703	5101 5101	666 666	ABD ABDd ejo	602 602	832 833
MESA MESA MESA MESA MESA	MESAAZMACGO MESAAZMACGO MESAAZMACGO MESAAZMACGO MESAAZGIDSO	9130 9130 9130 9130 9140	6703 6703 6703 6703 6693	5101 5101 5101 5101 5101	666 666 666 666	ABD ABD ABD ABDd e	602 602 602 602 602	834 835 844 890 892
MESA MESA MESA MESA MESA MISSA MIAMI MOHAVE VALLEY MORMON LAKE MUNDS PARK NEW RIVER NOGALES	MESAAZMACGO MESAAZGIDSO MESAAZMACGO MESAAZMACGO MESAAZMACGO MIAMAZMA473 MHVYAZXC768 MMLKAZXC354 MSPKAZMADSO NWRVAZMA465 NGLSAZMWCG1	9130 9140 9130 9130 9130 9094 8913 8798 8800 9034 9522	6703 6693 6703 6703 6703 6531 7264 6714 6747 6747	5101 5101 5101 5101 5101 5101 2172 2171 5101 5101	666 666 666 666 668 666 666 666 668	ABD ABD ABD ABD BCe ACGH A BD BCde ABDd ejo	602 602 602 602 602 602 602 602 602 602	898 926 962 964 969 473 768 354 286 465 281

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 440

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servinu Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	<u>W C V</u>	<u>W C H</u>	<u>cc</u>	<u>LATA</u>	<u>OT</u>	NPA	NXX
NOGALES	NGLSAZMA28A S	9532	6436	5101	668	BCEF GHIK LMUV Yde	602	287
NORTH PHOENIX NORTH PHOENIX NORTH PHOENIX	PHNXAZGRCGO PHNXAZSYCGO PHNXAZCACGO	9098 9108 9099	6767 6754 6744	5101 5101 5101	666 666 666	ABD ABDE FGHI KLMU Vdej	602	375 395 482
NORTH PHOENIX	DRVYAZNODSO PHNXAZCACGO PHNXAZCACGO PHNXAZCACGO DRVYAZNODSO PHNXAZGRCGO PHNXAZSYCGO PHNXAZSYCGO PHNXAZCACGO PHNXAZCACGO PHNXAZCACGO	9099 9099 9099	6765 6744 6744 6765 6767 6754 6767 6754	5101 5101 5101 5101 5101 5101 5101 5101	666 666 666 666 666 666 666	ABD ABD ABD ABD ABD ABD ABDE FGHI KLMU Vdej	602	492 493 494 569 581 588 678 789 861
NORTH PHOENIX NORTH PHOENIX	PHNXAZGRCGO PHNXAZGRCGO	9098 9098	6767 6767	5101 5101	666 666	ABD ABD		862 863

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 441

ACCESS **SERVICE**

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	w c v	<u>W C H</u>	CC	<u>LATA</u>	<u>OT</u>	<u>NPA</u>	NXX
NORTH PHOENIX	PHNXAZNWCGO	9118	6760	5101	666	ABDE FGHI KLMU Vdej 0	602	864
NORTH PHOENIX NORTH PHOENIX NORTH PHOENIX NORTH PHOENIX	PHNXAZGRCGO PHNXAZCACGO DRVYAZNODSO DRVYAZNODSO	9098 9099 9085 9085	6767 6744 6765 6765	5101 5101 5101 5101	666 666 666 666	ABD ABD ABDE FGHI KLMU Vdej	602 602 602 602	866 867 869 879
NORTH PHOENIX	PHNXAZGRCGO	9098	6767	5101	666	ABDE FGHI KLMU Vdej o	602	942
NORTH PHOENIX PAGE	PHNXAZSYCGO PHNXAZSYCGO PHNXAZCACGO PHNXAZCACGO PHNXAZCACGO PHNXAZGRCGO PHNXAZGRCGO PHNXAZNWCGO PHNXAZCACGO PHNXAZCACGO PHNXAZSYCGO PAGEAZMA64A	9108 9108 9099 9099 9099 9098 9118 9099 9108 8375	6754 6754 6744 6744 6744 6767 6760 6744 6754	5101 5101 5101 5101 5101 5101 5101 5101	666 666 666 666 666 666 666 666	ABD ABD ABD ABD ABD ABD ABD ABD ABD BC	602 602 602 602 602 602 602 602 602	943 944 953 971 992 993 995 996 997 645

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum **Vice President** Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

ARIZONA ACCESS TARIFF NO. 1
Original Page 442

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servina Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	W C V	<u>W C H</u>	CC	<u>LATA</u>	<u>OT</u>	NPA X	<u> </u>
PARADISE VALLEY	PRVYAZPPDSO	9072	6727	5101	666	BDej o	602	563
PARADISE VALLEY	PRVYAZPPDSO	9072	6727	5101	666	BDej o	602	585
PARKER PARKER DAM PATAGONIA PATAGONIA PAYSON	PRKRAZXC66A PRDMAZXC667 PTGNAZMA394 PTGNAZEL455 PYSNAZMADSO	9068 9032 9480 9494 8938	7175 7153 6412 6377 6655	2302 2302 5101 5101 5101	730 730 668 668 666	ACh Ch BC BC BDEF GHIK LMUV e	602	667 394 455
PAYSON PAYSON PEACH SPRINGS PEARCE PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX	PINEAZMA476 TNCKAZMA478 PCSPAZXC769 PERCAZXC826 PHNXAZEACGO PHNXAZNOCG1 PHNXAZNOCG1 PHNXAZNOCG1 PHNXAZMACG1 PHNXAZMACG1 PHNXAZMACG0 PHNXAZNECGO	8910 8907 8744 9364 9130 9123 9123 9133 9131 9130	6685 6618 7084 6264 6738 6749 6749 6748 6737 6738	5101 5101 2172 2176 5101 5101 5101 5101 5101 5101	666 666 668 666 666 666 666 666	BCe BC ACGH Ae ABD ABD ABD ABD ABDd ejo	602 2 602 2 602 2	478 769 826 220 221 222 223
PHOENIX	PHNXAZMACG1	133	6748	5101	666	ABDd ejo	602	226
PHOENIX PHOENIX	PHNXAZMACGO PHNXAZCRCM 1	9133 9130	6748 6738	5101 5101	666 666	ABD ABD	602 2 602 2	

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 443

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

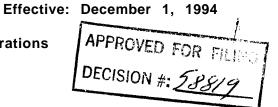
15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	<u>W C V</u>	<u>W C H</u>	CC	<u>LATA</u>	OT	<u>NPA</u>	<u>NXX</u>
PHOENIX PHOENIX	PHNXAZMACGO PHNXAZNOCGO	9133 9123	6748 6749	5101 5101	666 666	ABD ABDj 0	602 602	229 230
PHOENIX	PHNXAZEACGO	9130	6738	5101	666	ABDE FGHI KLMU Vdej 0	602	231
PHOENIX	PHNXAZSOCGO	9145	6745	5101	666	ABDE FGHI KLMU Vdej 0	602	232
PHOENIX PHOENIX PHOENIX	PHNXAZWECGO PHNXAZNOCG 1 PHNXAZNOCGO	9135 9123 9123	6759 6749 6749	5101 5101 5101	666 666 666	ABD ABD ABD j	602 602 602	233 234 235
PHOENIX PHOENIX PHOENIX	PHNXAZEACGO PHNXAZLVDSO PHNXAZMACG 1	9130 9155 9133	6738 6760 6748	5101 5101 5101	666 666 666	ABD BDe ABDe FGHI KLMU VYde jo	602 602 602	236 237 238
PHOENIX PHOENIX PHOENIX	PHNXAZMACGO PHNXAZNOCG 1 PHNXAZNOCG 1	9133 9123 9123	6748 6749 6749	5101 5101 5101	666 666	ABD ABD ABD	602 602 602	239 240 241

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effective Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 444

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	<u>CLLI</u>	W C V	<u>W C H</u>	<u>CC</u>	<u>LATA</u>	<u>OT</u>	NPA	NXX
PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX	PHNXAZNWCGO PHNXAZSOCGO PHNXAZEACGO PHNXAZMYCGO PHNXAZNWCGO PHNXAZMYCGO	9118 9145 9130 9128 9118 9128	6760 6745 6738 6773 6760 6773	5101 5101 5101 5101 5101 5101	666 666 666 666 666	ABD ABD ABD ABD ABDE FGHI KLMU Vdej	602 602 602 602	242 243 244 245 246 247
PHOENIX	PHNXAZNOCGO	9123	6749	5101	666	ABDj o	602	248
PHOENIX	PHNXAZNWCGO	9118	6760	5101	666	ABDE FGHI KLMU Vdej o	602	249
PHOENIX	PHNXAZMACGI	9133	6748	5101	666	ABDd ejo	602	250
PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX	PHNXAZMACGO PHNXAZMACGO PHNXAZMACGO PHNXAZMACGO PHNXAZMACGO PHNXAZMACGO PHNXAZMACGO PHNXAZMACGI PHNXAZMACGI	9133 9133 9133 9133 9133 9133 9133 9133	6748 6748 6748 6748 6748 6748 6748 6748	5101 5101 5101 5101 5101 5101 5101 5101	666 666 666 666 666 666 666	ABD ABD ABD ABD ABD ABD ABD ABD	602 602 602 602 602 602	251 252 253 254 255 256 257 258 259

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 445

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servina Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	w c v	<u>W C H</u>	<u>cc</u>	<u>LATA</u>	<u>OT</u>	<u>NPA</u>	NXX
PHOENIX	PHNXAZNOCGO	9123	6749	5101	666	ABDj o	602	260
PHOENIX PHOENIX PHOENIX	PHNXAZMACGO PHNXAZMACGO PHNXAZNOCGO	9133 9133 9123	6748 6748 6749	5101 5101 5101	666 666 666	ABD ABD ABD j	602 602 602	261 262 263
PHOENIX PHOENIX	PHNXAZNOCG 1 PHNXAZNOCGO	9123 9123	6749 6749	5101 5101	666 666	ABD ABD j o	602 602	264 265
PHOENIX	PHNXAZNOCGO	9123	6749	5101	666	ABDj o	602	266
PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX	PHNXAZEACGO PHNXAZSOCGO PHNXAZWECGO PHNXAZMACGO PHNXAZMACG 1 PHNXAZWECGO	9133 9133	6738 6745 6759 6748 6748 6759	5101 5101 5101 5101 5101 5101	666 666 666 666 666	ABD ABD ABD ABD ABDE FGHI KLMU Vdej	602 602 602 602 602	267 268 269 270 271 272
PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX	PHNXAZEACGO PHNXAZNOCG1 PHNXAZEACGO PHNXAZSOCGO PHNXAZNOCG1 PHNXAZWECGO	9130 9123 9130 9145 9123 9135	6738 6749 6738 6745 6749 6759	5101 5101 5101 5101 5101 5101	666 666 666 666 666	ABD ABD ABD ABD ABD ABD	602 602 602 602 602 602	273 274 275 276 277 278

Continued

Issued: December 1, 1994

Robert S. Crum
Vice President
egion Telephone (

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 446

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

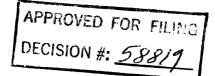
15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	w c v	<u>W C H</u>	<u>cc</u>	<u>LATA</u>	OT	<u>NPA</u>	NXX
PHOENIX PHOENIX PHOENIX	PHNXAZNOCG1 PHNXAZNOCGO PHNXAZNOCG 1	9123 9123 9123	6749 6749 6749	5101 5101 5101	666 666 666	ABD ABDE FGHI KLMU Vdej O	602 602 602	279 280 285
PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX	PHNXAZNOCGO PHNXAZWECGO PHNXAZCRCM1 S PHNXAZSYCGO PHNXAZEACGO PHNXAZEACGO		6749 6759 6738 6754 6738 6738	5101 5101 5101 5101 5101 5101	666 666 666 666 666	ABD ABD ABD ABD ABD ABDd ejo	602 602 602 602 602 602	251 252 370 371 376 377
PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX	PHNXAZMADS1 9 PHNXAZNECGO PHNXAZEACGO PHNXAZEACGO PHNXAZEACGO	9133 9121 9130 9130 9130	6748 6737 6738 6738 6738	5101 5101 5101 5101 5101	666 666 666 666	Df ABD ABD ABDd ejo	602 602 602	379 381 389 390 392
PHOENIX PHOENIX PHOENIX	PHNXAZEACGO PHNXAZGWDSO PHNXAZSECGO	9130 9098 9142	6738 6767 6731	5101 5101 5101	666 666 666	ABD ef ABDE FGHI KLMU Vdej o	602 602 602	397 420 431
PHOENIX	PHNXAZNWCGO	9118	6760	5101	666	ABD	602	433

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624





Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 447

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	<u>W C V</u>	<u>W C H</u>	<u>CC</u>	<u>LATA</u>	<u>OT</u>	<u>NPA</u>	NXX
PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX	PHNXAZSECGO PHNXAZSECGO PHNXAZ8 1 DSO PHNXAZNECGO PHNXAZWECGO PHNXAZWACGO	9142 9142 9121 9121 9135 9133	6731 6731 6737 6737 6759 6748	5101 5101 5101 5101 5101 5101	666 666 666 666 666	ABD ABD ABD ABD ABDd ejo	602 602 602 602 602 602	437 438 460 468 484 495
PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX PHOENIX	PHNXAZMACGO PHNXAZGRCGO PHNXAZMA1 XD PHNXAZNECGO PHNXAZMA5CD PHNXAZNOCGI PHNXAZNWCGO PHNXAZMAO4T PHNXAZSYCGO	9133 9098 9133 9121 9133 9123 9118 9133 9108	6748 6767 6748 6737 6748 6749 6760 6748 6754	5101 MNTN 5101 5101 5101 5101 5101 5101 5101	666 666 666 666 666 666 666	ABD ABD f ABD ABD ABD ABDE FGHI KLMU Vdej	602 602 602 602 602 602 602 602	498 543 549 551 555 631 841 850 870
PHOENIX	PHNXAZNOCGI	9123	6749	5101	666	ABDd ejo	602	950
PHOENIX PHOENIX PHOENIX PHOENIX	PHNXAZNECGO PHNXAZNECGO PHNXAZNECGO PHNXAZNECGO	9121 9121 9121 9121	6737 6737 6737 6737	5101 5101 5101 5101	666 666 666 666	ABD ABD ABDE FGHI KLMU Vdej	602 602 602 602	954 955 956 957

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 448

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	<u>CLLI</u>	<u>W C V</u>	<u>W C H</u>	CC	<u>LATA</u>	OT	<u>NPA</u>	<u>NXX</u>
PHOENIX PHOENIX	PHNXAZNWCGO PHNXAZMACGO	9118 9133	6760 6748	5101 5101	666 666	ABD ABDE FGHI KLMU VYbd ejo	602 602	973 976
PHOENIX	PHNXAZMAO 1 T	9 133	6748	5101	666	BDde (602	AT0
PHOENIX PHOENIX PHOENIX PHOENIX 1 PHOENIX 2 PIMA PINEDALE	PHNXAZMAXXX PHNXAZMAXXX PHNXAZMAO1 W PHNXAZMAO2W PIMAAZMA485 PNDLAZXC739	9133 9133 9133 9133 9133 9154 8876	6748 6748 6748 6748 6748 6319 6469	5101 5101 5101 5101 5101 5101 2177	666 666 666 666 668 668	O P Q n n BCe ABCG HPfh j	602 602 602 602 602 602 602	DDH PAH VDH PSN PSN 485 739
PINETOP	PNTPAZXCDSO	8901	6404	2177	666	ABCG HPfh j	602	367
PINETOP	PNTPAZXADSO	8901	6398	2177	666	ABCG HPfh j	602	369
PINON- COTTONWOOD POLACCA PORTAL POSTON	PINNAZXC725 PLCCAZXC737 PRTLAZXC55A PSTNAZXC66A	8491 8560 9329 9116	6499 6573 6143 7188	2275 2175 2176 2302	980 666 668 730	Cf C AC Ch	602 602 602 602	725 737 558 662

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994
Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILING

DECISION #: 58819

OMIGINAL

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 449

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	w c v	<u>W C H</u>	CC	<u>LATA</u>	<u>OT</u>	<u>NPA</u>	NXX
PRESCOTT PRESCOTT	PRSCAZSW442 PRSCAZMADSO	a954 a91 7	6908 6871	5101 5101	666 666	BCe BDEF GHIK LMUV Ydej o	602 602	442 445
PRESCOTT PRESCOTT PRESCOTT PRESCOTT QUARTZSITE RED VALLEY RIVIERA	PRSCAZEARS 1 PRSCAZEARS1 PRSCAZMADSO PRSCAZMADSO QRTZAZXC927 RDVYAZXC653 RVRAAZXC75A	a902 a902 a91 7 a91 7 9168 a344 8876	6847 6847 6872 6871 7140 6385 7276	5101 5101 5101 5101 2174 2275 2172	666 666 666 730 980 666	BDe BD BD BD A A ACGH	602 602 602 602 602 602 602	772 775 776 778 927 653 758
RIVIERA	RVRAAZXC75A	8876	7276	2172	666	ACGH e	602	763
ROBLES ROCK POINT ROOSEVELT LAKE ROUGH ROCK SACATON SAFFORD SAINT JOHNS	TCSNAZSWMGO RKPNAZXC659 RSVTAZXC467 RHRKAZXC728 SCTNAZMA562 SFFRAZMAMGO STJHAZXCDSO	9392 a342 9049 8419 9198 9163 8798	6542 6489 6593 6515 6670 6295 6326	5101 2275 2171 2275 5101 5101 2177	668 980 666 980 666 668 666	BCe Cf A Cf BC BCe ABCG HPfh j	602 602 602 602 602 602 602	a22 659 467 728 562 428 337
SALOME SALT LAKE CITY SAN CARLOS	SALMAZXCa59 SLKCUTMAO 1 W SNCRAZMA475	9121 7574 9086	7039 7066 6454	2174 5101 5101	730 660 668	A ABDo BC	602 801 602	a59 PSN 475

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 450

ACCESS SERVICE

15. Wire Center and Interconnection information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	<u>WCV</u>	<u>W C H</u>	<u>CC</u>	<u>LATA</u>	<u>OT</u>	NPA 2	<u> </u>
SAN MANUEL SAN MANUEL SAN MANUEL SAN SIMON SANDERS SASABE SCOTTSDALE	SNMNAZMA385 MMTHAZMA487 ORCLAZMAMGO SNSMAZXC845 SNDRAZMA688 SASBAZXC823 SCDLAZSHDSO SCDLAZMACGO SCDLAZTHCGO SCDLAZSHDSO SCDLAZMACGO SCDLAZTHCGO PHNXAZNECGO	9252 9227 9256 9259 8646 9505 9095 9118 9102 9095 9118 9102	6447 6455 6474 6176 6358 6550 6712 6724 6728 6712 6724 6728 6737	5101 5101 5101 2176 5101 2171 5101 5101 5101 5101 5101 5101	668 668 668 666 666 666 666 666 666	BC BC AC BC Ae ABD ABD ABD ABD ABD ABDE FGHI KLMU Vdej	602 602 602 602 602 602 602 602 602 602	385 487 896 845 688 823 391 423 443 451 481 483 840
SCOTTSDALE SCOTTSDALE SCOTTSDALE SCOTTSDALE SCOTTSDALE	SCDLAZSHDSO SCDLAZMACGO SCDLAZMACGO SCDLAZMACGO SCDLAZMACGO	9095 9118 9118 9118 9118	6712 6724 6724 6724 6724	5101 5101 5101 5101 5101 5101	666 666 666 666 666	ABD ABD ABD ABDE FGHI KLMU Vdej O	602 602 602 602 602	860 941 945 946 947
						FGHI KLMU Vdej o		

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

DECISION #: 588/9

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 451

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servina Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	WCV	<u>W C H</u>	CC	<u>LATA</u>	OT	<u>NPA</u>	NXX
SCOTTSDALE	SCDLAZMACGO SCDLAZTHCGO PHNXAZNECGO PHNXAZNECGO SCDLAZMACGO SCDLAZTHCGO SCDLAZMACGO SCDLAZTHCGO SCDLAZTHCGO	9118 9102 9121 9121 9118 9102 9118 9102 8820	6724 6728 6737 6737 6724 6728 6724 6728 6763	5101 5101 5101 5101 5101 5101 5101 5101	666 666 666 666 666 666 666	ABD ABD ABD ABD ABD ABD ABD ABDY	602 602 602 602 602 602 602 602	
SEDONA SELIGMAN SELLS SHONTO SHOW LOW	SEDNAZSORS1 SGMNAZMA422 SLLSAZXADSO SHNTAZXC672 SHLWAZXCDSO	8841 8766 9450 8411 8879	6758 6979 6636 6656 6428	5101 5101 2173 2275 2177	666 668 980 666	ABDe BC BC Cf ABCG HJPf hj	602 602 602	284 422 383 672 537
SIERRA VISTA SIERRA VISTA SIERRA VISTA SIERRA VISTA SIERRA VISTA	SRVSAZSORS1 SRVSAZNORS1 SRVSAZMADSO SRVSAZMADSO SRVSAZMADSO SRVSAZMADSO	9471 9440 9458 9458 9458 9458	6319 6343 6332 6332 6332 6332	5101 5101 5101 5101 5101 5101	668 668 668 668 668	BDe BD BD BD BDEF GHIK LMUV de	602 602 602 602	378 456 458 459 533 538
SILVER BELL SNOWFLAKE	SLBLAZMA324 SNWFAZXC536	9334 8827	6591 6449	5101 2177	668 666	BC ABCG HPfh j		324 536

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9



ARIZONA ACCESS TARIFF NO. 1 Original Page 452

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	<u>W C V</u>	<u>W C H</u>	CC	<u>LATA</u>	<u>OT</u>	<u>NPA</u>	NXX
SOMERTON SPRINGERVILLE	SMTNAZMA627 SPVLAZXCDSO	9414 8871	7182 6290	5101 2177	666 666	BCe ABCG HPfh j	602 602	627 333
STANFIELD SUNIZONA SUPAI SUPERIOR	STFDAZMA424 SNZNAZXC824 SUPAAZXC448 SPRRAZMA689	9249 9361 8566 9125	6700 6232 6988 6562	5101 2176 2171 5101	666 668 666 666	BC AZ A BC	602 602 602 602	424 824 448 689
SUPERSTITION- APACHE SUPERSTITION- APACHE	SPRSAZMACGO SPRSAZMACGO	9122 9122	6665 6665	5101 5101	666 666	ABD ABD	602	373 380
SUPERSTITION- APACHE SUPERSTITION-	SPRSAZWECGO	9125	6685	5101	666	ABD	602	396
APACHE SUPERSTITION- APACHE	SPRSAZWECGO SPRSAZWECGO	9125 9125	6685 6685	5101 5101	666 666	ABD ABDE FGHI	602 602	891 981
						KLMU Vdej o		
SUPERSTITION- APACHE	SPRSAZMACGO	9122	6665	5101	666	ABDE FGHI KLMU Vdej o	602	984

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 589/9

ARIZONA ACCESS TARIFF NO. 1
Original Page 453

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	w c v	<u>W C H</u>	CC	<u>LATA</u>	<u>OT</u>	N PA	<u>X X</u>
SUPERSTITION-								
APACHE	SPRSAZWECGO	9125	6685	5101	666	ABD	602	985
SUPERSTITION-								
APACHE	SPRSAZMACGO	9122	6665	5101	666	ABD	602	986
SUPERSTITION-								
APACHE JCT	SPRSAZWECGO	9125	6685	5101	666	ABD	602	924
SUPERSTITION-								
APACHE JCT	SPRSAZEADSO	9120	6649	5101	666	BCe	602	982
SUPERSTITION-								
APACHE JCT	SPRSAZEADSO	9120	6649	5101	666	BCe		983
TEEC NOS POS	TNPSAZXC656	8279	6412	2275	980	Cfh		656
TEMPE	TEMPAZMCCGO	9144	6715	5101	666	ABD		345
TEMPE	TEMPAZMACGO	9133	6723	5101	666	ABD		350
TEMPE	TEMPAZMCCGO	9144	6715	5101	666	ABD		730
TEMPE	TEMPAZMACGO	9133	6723	5101	666	ABDj	602	731
						0		
TEMPE	TEMPAZMCCGO	9144	6715	5101	666	ABD	602	752
TEMPE	TEMPAZMCCGO	9144	6715	5101	666	ABD	602	756
TEMPE	TEMPAZMACGO	9133	6723	5101	666	ABDj	602	784
						0		
TEMPE	TEMPAZMCCGO	9144	6715	5101	666	ABD	602	820
TEMPE	TEMPAZMACGO		6723	5101	666	ABDE		829
						FGHI		
						KLMU		
						Vdej		
						0		
TEMPE	TEMPAZMCCGO	9144	6715	5101	666	ABD	602	831

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: <u>58819</u>

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1
Original Page 454

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	w c v	<u>W C H</u>	CC	LATA	<u>OT</u>	<u>NPA</u>	<u>NXX</u>
TEMPE	TEMPAZMCCGO	9144	6715	5101	666	ABDE FGHI KLMU Vdej o	602	838
TEMPE	TEMPAZMCCGO	9144	6715	5101	666	ABD	602	839
TEMPE	CHNDAZWEDSO	9158	6721	5101	666	ABDd ejo	602	893
TEMPE	TEMPAZMACGO	9133	6723	5101	666	ABD	602	894
TEMPE	TEMPAZMCCGO	9144	6715	5101	666	ABD	602	897
TEMPE	TEMPAZMACGO	9133	6723	5101	666	ABD	602	921
TEMPE	TEMPAZMACGO	9133	6723	5101	666	ABD	602	965
TEMPE	TEMPAZMACGO	9133	6723	5101	666	ABD	602	966
TEMPE	TEMPAZMACGO	9133	6723	5101	666	ABD	602	967
TEMPE	TEMPAZMACGO	9133	6723	5101	666	ABD	602	968
TOMBSTONE	TMBSAZMA457	9413	6297	5101	668	ВС	602	457
TONTO BASIN	TNBSAZXC479	9017	6630	2171	666	AC	602	479
TOYEL	TOYIAZXC736	8566	6485	2275	980	Cf	602	736
TSAILE	TSILAZXC724	8414	6392	2275	980	Cf	602	724
TUBA CITY	TBCYAZXC283	8533	6737 6470	2275	980	Cfh B C	602	283 398
TUBAC TUCSON	TUBCAZMA398 TCSNAZRNCGO	9478 9340	6458	5101 5101	668 668	ABD	602 602	290
TUCSON	TCSNAZRNCGO	9320	6498	5101	668	ABD	602	291
TUCSON	TCSNAZFWDSO	9334	6495	5101	668	BCde	602	292
TUCSON	TCSNAZFWDSO	9334	6495	5101	668	BCde	602	293
TUCSON	TCSNAZSOCGO	9364	6483	5101	668	ABDE FGHI KLMU Vdej	602	294

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819



ARIZONA ACCESS TARIFF NO. 1 Original Page 455

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servina Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	<u>CLL!</u>	W C V	<u>W C H</u>	<u>CC</u>	<u>LATA</u>	OT	NPA X	X
TUCSON TUCSON	TCSNAZSOCGO TCSNAZRNCGO	9364 9340	6483 6458	5101 5101	668 668	ABD ABDE FGHI KLMU Vdej o	602 29 602 29	
TUCSON TUCSON TUCSON	TCSNAZNOCGO TCSNAZRNCGO TCSNAZCACGO	9320 9340 9324	6498 6458 6478	5101 5101 5101	668 668 668	ABD ABD ABDd ejo	602 29 602 29 602 29	8
TUCSON TUCSON TUCSON TUCSON TUCSON TUCSON	TCSNAZEACGO TCSNAZEACGO TCSNAZEACGO TCSNAZEACGO TCSNAZEACGO TCSNAZEACGO	9342 9342 9342 9342 9342 9342	6480 6480 6480 6480 6480 6480	5101 5101 5101 5101 5101 5101	668 668 668 668 668	BD BD BD BD BDEF GHIK LMUV dejo	602 32 602 32 602 32 602 32 602 32 602 32	2 3 5 6
TUCSON TUCSON TUCSON TUCSON TUCSON TUCSON TUCSON TUCSON TUCSON	TCSNAZEACGO TCSNAZNOCGO TCSNAZNOCGO TCSNAZNOCGO TCSNAZNOCGO TCSNAZEACGO TCSNAZEACGO TCSNAZCRCGO	9342 9320 9320 9320 9320 9342 9320 9347	6480 6498 6498 6498 6498 6480 6498 6469	5101 5101 5101 5101 5101 5101 5101 5101	668 668 668 668 668 668 668	BD ABD ABD ABD BD ABD ABDd	602 34 602 42 602 44 602 44 602 44 602 46 602 57	9 4 6 7 9

Continued

Issued: December 1, 1994

Effective: December 1, 1994 Robert S. Crum **Vice President** Western Region Telephone Operations 8920 Emerald Park Drive

Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 456

ACCESS SERVICE

15. Wire Center and Interconnection information (Cont'd)

15.1 Servins Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	<u>W C V</u>	<u>W C H</u>	CC	<u>LATA</u>	<u>OT</u>	NPA X X
TUCSON TUCSON TUCSON TUCSON	TCSNAZSOCGO TCSNAZSERS 1 TCSNAZNOCGO TCSNAZMLRS1	9364 9365 9320 9293	6483 6460 6498 6466	5101 5101 5101 5101	668 668 668	ABD ABDe ABD ABDd	602 573 602 574 602 575 602 576
TUCSON	TCSNAZCACGO	9324	6478	5101	668	ABDd ejo	602 577
TUCSON TUCSON	TCSNAZSWDSO TCSNAZMACGO	9363 9346	6500 6487	5101 5101	668 668	BCde ABDd ejo	602 578 602 620
TUCSON TUCSON TUCSON	TCSNAZMACGO TCSNAZMACGO TCSNAZMACGO	9346 9346 9346	6487 6487 6487	5101 5101 5101	668 668 668	ABD ABDE FGHI KLMU VYde jo	602 621 602 622 602 623
TUCSON	TCSNAZMACGO TCSNAZMACGO TCSNAZMACGO TCSNAZMACGO TCSNAZEACGO TCSNAZMACGO TCSNAZMACGO TCSNAZCDRS1 TCSNAZRNCGO TCSNAZRNCGO	9346 9346 9346 9346 9342 9346 9340 9340	6487 6487 6487 6487 6480 6487 6458 6458	5101 5101 5101 5101 5101 MNTN 5101 5101 5101	668 668 668 668 668 668 668	ABD ABD ABD BD ABD ABD ABD ABDd ejo	602 624 602 626 602 628 602 629 602 676 602 694 602 695 602 721 602 722

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994 Vice President

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624 APPROVED FOR FILE SIDECISION #: 58819

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	<u>W C V</u>	<u>W C H</u>	CC	<u>LATA</u>	ОТ	N PA	<u> </u>
TUCSON TUCSON TUCSON TUCSON	TCSNAZSOCGO TCSNAZNOCGO TCSNAZWERS1 TCSNAZCOCGO	9364 9320 9340 9322	6483 6498 6503 6514	5101 5101 5101 5101	668 668 668	ABD ABD BC ABDE FGHI KLMU Vejo	602 602 602 602	741 742 743 744
TUCSON TUCSON TUCSON TUCSON TUCSON	TCSNAZCRCGO TCSNAZSOCGO TCSNAZCRCGO TCSNAZCRCGO TCSNAZTVCGO	9347 9364 9347 9347 9326	6469 6483 6469 6469 6455	5101 5101 5101 5101 5101	668 668 668 668	ABD ABD ABD ABD ABDd ejo	602 602 602	745 746 747 748 749
TUCSON TUCSON TUCSON	TCSNAZCRCGO TCSNAZRNCGO TCSNAZCRCGO	9347 9340 9347	6469 6458 6469	5101 5101 5101	668 668 668	ABD ABDE FGHI KLMU Vdej o	602	750 751 790
TUCSON TUCSON TUCSON	TCSNAZMACGO TCSNAZMACGO TCSNAZNOCGO	9346 9346 9320	6487 6487 6498	5101 5101 5101	668 668 668	ABD ABD ABCE FGHI KLMU Vdej 0	602 602 602	791 792 793

Continued

Issued: December 1, 1994

1994 Robert S. Crum Effective: December 1, 1994
Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILE

APPROVED FOR FLUID DECISION #: 58819

ACCESS SERVICE

15. Wire Center and interconnection Information (Cont'd)

15.1 Servins Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	w c v	<u>W C H</u>	<u>cc</u>	<u>LATA</u>	OT	NPA X X
TUCSON	TCSNAZSOCGO TCSNAZEACGO TCSNAZNOCGO TCSNAZMACGO TCSNAZSOCGO TCSNAZSWDSO TCSNAZMACGO TCSNAZMACGO TCSNAZMACGO TCSNAZMACGO TCSNAZMACGO TCSNAZSWDSO TCSNAZSWDSO TCSNAZSWDSO TCSNAZSWDSO TCSNAZROCGO TCSNAZROCGO TCSNAZROCGO TCSNAZROCGO	9364 9342 9320 9346 9364 9363 9346 9342 9346 9340 9340 9334	6483 6480 6498 6487 6483 6500 6487 6500 6487 6500 6487 6458 6458 6458	5101 5101 5101 5101 5101 5101 5101 5101	668 668 668 668 668 668 668 668 668 668	ABD ABD ABD ABD BCde ABD ABD ABD ABD ABD BCEF GHIK	602 794 602 795 602 797 602 798 602 799 602 822 602 880 602 881 602 882 602 883 602 884 602 885 602 886 602 887
TUCSON TUCSON TUCSON TUCSON TUCSON TUCSON VAIL VAIL VIRDEN, NM	TCSNAZFWDSO TCSNAZMAO4T TCSNAZMAXXX TCSNAZMAXXX TCSNAZMAXXX VSNAZMAXXX VAILAZN0647 VAILAZSODSO DNCNAZNMMGO	9334 9364 9346 9346 9346 9360 9393 9159	6495 6483 6487 6487 6487 6430 6438 6179	5101 5101 5101 5101 5101 5101 5101 5101	668 668 668 668 668 668 668	BC ABDi O P Q BCE BDE BCEF GHIK LMUV	602 888 602 889 602 AT0 602 DDH 602 PAH 602 VDH 602 647 602 762 505 358

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

ARIZONA ACCESS TARIFF NO. 1 Original Page 459

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Serving Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	W C V	<u>W C H</u>	<u>cc</u>	<u>LATA</u>	OT	NPA X	X
WELLTON WHITE TANKS WHITERIVER	WLTNAZMA785 WHTKAZMARS 1 WHRVAZXARS 1	9377 9144 8942	7082 6819 6496	5101 5101 2177	666 666 666	BCe ABDe ABCG HPfh j	602 788 602 853 602 333	3
WHITERIVER	WHRVAZXC338	8964	6394	2177	666	ABCG HPfh j	602 338	8
WHITLOW	WHTLAZMADSO	9134	6601	5101	666	BDe	602 463	3
WICKENBURG	WCBGAZMA684	9049	6890	5101	666	BCde	602 68	4
WIDE RUIN	WDRNAZXC652	8610	6396	2275	980	Cf	602 652	2
WIKIEUP	WIKPAZXC765	8919	7079	2172	666	ACGH	602 765	5
WILLCOX	WLCXAZMA384	9290	6284	5101	668	BCe	602 384	4
WILLIAMS	WLMSAZMA635	8757	6856	5101	666	ВС	602 635	5
WINDOW ROCK	WNRKAZXC87 1	8537	6336	2275	980	Cfh	602 871	1
WINSLOW	WNSLAZMA289	8744	6585	5101	666	ВС	602 289	
WINTERHAVEN, CA	YUMAAZMADSO	9384	7171	5101	666	ADde	619 572	
YARNELL	YRNLAZMA427	8996	6905	5101	666	BCe	602 427	
YORK VALLEY	YRVYAZMAMGO	9120	6208	5101	668	ВС	602 687	
YOUNG	YONGAZMA462	8944	6578	5101	666	ВС	602 462	
YUCCA	YUCCAZXC766	8908	7182	2172	666	ACGH	602 760	
YUMA	YUMAAZMADSO	9384	7171	5101	666	BDde	602 328	
YUMA	YUMAAZMADSO	9384	7171	5101	666	BDde	602 329	-
YUMA	YUMAAZSEMGO	9392	7162	5101	666	BCde	602 341	
YUMA	YUMAAZFTDSO	9388	7132	5101	666	BDde	602 342	
YUMA	YUMAAZMADSO	9384	7171	5101	666	BDde	602 343	
YUMA	YUMAAZSEMGO	9392	7162	5101 5101	666	BCde BCde	602 344 602 726	
YUMA	YUMAAZSEMGO	9392	7162	3101	666	bcue	002 /20	U

Continued

Issued: December 1, 1994 Robert S. Crum Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 58819

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 460

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.1 Servino Wire Center V and H Coordinate Information - Arizona (Cont'd)

LOCALITY	CLLI	<u>w c v</u>	<u>W C H</u>	CC	<u>LAT</u> A	<u> </u>	<u>NPA</u>	<u>X X</u>
YUMA	YUMAAZMADSO	9384	7171	5101	666	BDEF GHIK LMUV Yde	602	782
YUMA	YUMAAZMADSO	9384	7171	5101	666	BDde	602	783

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations
8920 Emerald Park Drive
Elk Grove, CA 95624



ARIZONA ACCESS TARIFF NO. 1 Original Page 461

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.2 Single State Interconnection Information - Arizona

LOCALITY	<u>LC</u>	<u>CC</u>	BP	01	<u>SVC</u>
ALPINE	ALPIAZXC	2177	45	END	SPA/SWD
PHOENIX	PHNXAZMA	5101	55	END	
AUBREY PEAK	AYPEAZQZ	2172	0	END	ALL
PHOENIX	PHNXAZMA	5101	100	END	
BLUE RIDGE	BLRGAZXC	2171	14	END	ALL
PHOENIX	PHNXAZMA	5101	86	END	
BONITA	BONTAZXC	2176	40	END	ALL
TUCSON	TCSNAZMA	5101	60	END	
BOWIE	BOWIAZXC	2176	31	END	ALL
TUCSON	TCSNAZMA	5101	69	END	
BULLHEAD CITY	BLCYAZXC	2172	100	END	SWA
AUBREY PEAK	AY PEAZQZ	5101	0	END	
BULLHEAD CITY	BLCYAZXC	2172	54	END	SPA
PHOENIX	PHNXAZMA	5101	46	END	
CASTLE ROCK	CSRKAZXC	2172	100	END	SWA
AUBREY PEAK	AYPEAZQZ	5150	0	END	
CASTLE ROCK	CSRKAZXC	2172	53	END	SPA
PHOENIX	PHNXAZMA	5101	47	END	
DOLAN SPRINGS	DLSPAZXC	2172	100	END	SWA
AUBREY PEAK	AYPEAZQZ	5101	0	END	

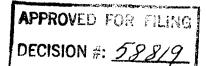
Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 462

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.2 Single State Interconnection Information - Arizona (Cont'd)

LOCALITY	LC	CC	BP	<u>01</u>	<u>svc</u>
DOLAN SPRINGS	DLSPAZXC	2172	49	E N D	SPA
PHOENIX	PHNXAZMA	5101	51	E N D	
GOLDEN VALLEY	GLVYAZXC	2172	100	END	SWA
AUBREY PEAK	AYPEAZQZ	5101	0	END	
GOLDEN VALLEY	GLVYAZXC	2172	40	END	SPA
PHOENIX	PHNXAZMA	5101	60	END	
GREEN HAVEN	MRCNAZXE	2171	1	END	ALL
PHOENIX	PHNXAZMA	5101	99	END	
GREER	GRERAZXC	2177	43	END	SPA/SWD
PHOENIX	PHNXAZMA	5101	57	END	
HARQUAHALA VALLEY	HRVYAZXC	2171	7	END	ALL
PHOENIX	PHNXAZMA	5101	93	END	
HAWLEY LAKE	HLLKAZXC	2177	27	END	SPAISWD
PHOENIX	PHNXAZMA	5101	73	END	
HEBER	HEBRAZXC	2177	25	END	SPA
FLAGSTAFF	FLGSAZMA	5101	75	END	
HEBER	HEBRAZXC	2177	34	END	SPAISWD
PHOENIX	PHNXAZMA	5101	66	END	
HOLBROOK	HLBKAZXC	2177	1	END	SPA
CAVE CREEK	CVCKAZMA	5101	99	END	

Continued

Issued: December 1, 1994

Robert S. Crum

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive Elk Grove, CA 95624

Effective: December 1, 1994

APPROVED FOR FILING DECISION #: 58

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 463

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.2 Single State Interconnection Information - Arizona (Cont'd)

LOCALITY	LC	<u>CC</u>	BP	01	SVC
HOLBROOK	HLBKAZXC	2177	1	END	SPA
FLAGSTAFF	FLGSAZMA	5101	99	END	
HOLBROOK JOSEPH CITY	HLBKAZXC JSCYAZMA	2177 5101	1 99	END	SPA
HOLBROOK	HLBKAZXC	2177	1	END	SPA/SWD
PHOENIX	PHNXAZMA	5101	99	END	
HOLBROOK	HLBKAZXC	2177	1	END	SPA
WINSLOW	WNSLAZMA	5101	99	END	
HAWLEY LAKE	HLLKAZXC	2177	27	END	SPA/SWD
PHOENIX	PHNXAZMA	5101	23	END	
HYDER	HYDRAZXC	2171	13	END	ALL
PHOENIX	PHNXAZMA	5101	87	END	
KEAMS CANYON	KMCNAZXC	2175	23	END	ALL
PHOENIX	PHNXAZMA	5101	77	END	
KINGMAN	KGMNAZXC	2172	100	END	SWA
AUBREY PEAK	AYPEAZQZ	5101	0	END	
KINGMAN	KGMNAZXE	2172	100	END	SWA
AUBREY PEAK	AYPEAZQZ	5101	0	END	
KINGMAN	KGMNAZXC	2172	38	END	SPA
PHOENIX	PHNXAZMA	5101	62	END	

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

APPROVED FOR FILING

DECISION #: 588/9

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 464

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.2 Single State Interconnection Information - Arizona (Cont'd)

LOCALITY	<u>LC</u>	с с	BP	01	<u>SVC</u>
KINGMAN	KGMNAZXE	2172	40	END	SPA
PHOENIX	PHNXAZMA	5101	60	END	
KYKOTSMOVI VILLAGE	KIVGAZXC	2175	19	END	ALL
PHOENIX	PHNXAZMA	5101	81	END	
LAKE HAVASU CITY	LHCYAZXC	2172	100	END	SWA
AUBREY PEAK	AYPEAZQZ	5101	0	END	
LAKE HAVASU CITY	LHCYAZXC	2172	59	END	SPA
PHOENIX	PHNXAZMA	5101	41	END	
LAKESIDE	PNTPAZXB	2177	23	END	SPA
PHOENIX	PHNXAZNA	5101	77	END	
MARBLE CANYON	MRCNAZXC	2171	5	END	ALL
PHOENIX	PHNXAZMA	5101	95	END	
MCNARY	MCNRAZXC	2177	24	END	SPA/SWD
PHOENIX	PHNXAZMA	5101	76	END	
MEADVIEW	MDVWAZXC	2172	100	END	SWA
AUBREY PEAK	AYPEAZQZ	5101	0	END	
MEADVIEW PHOENIX	MDVWAZXC PHNXAZMA		56 44	END END	SPA
MOHAVE VALLEY	MHVYAZXC	2172	100	END	SWA
AUBREY PEAK	AYPEAZQZ	5101	0	END	

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588

Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 Original Page 465

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.2 Single State Interconnection Information - Arizona (Cont'd)

LOCALITY	LC	CC	BP	<u>01</u>	SVC
MOHAVE VALLEY	MHVYAZXC	2172	50	END	SPA
PHOENIX	PHNXAZMA	5101	50	END	
MOHAVE VALLEY	MHVYAZXC	2172	36	END	SPA
PRESCOTT	PRSCAZMA	5101	64	END	
MORMAN LAKE	MMLKAZXC	2171	4	END	ALL
PHOENIX	PHNXAZMA	5101	96	END	
PEACH SPRINGS	PCSPAZXC	2172	100	END	SWA
AUBREY PEAK	AYPEAZQZ	5101	0	END	
PEACH SPRINGS	PCSPAZXC	2172	52	END	SPA
PHOENIX	PHNXAZMA	5101	48	END	
PEARCE	PERCAZXC	2176	9	END	ALL
TUCSON	TCSNAZMA	5101	91	END	
PINEDALE	PNDLAZXC	2177	23	END	SPAISWD
PHOENIX	PHNXAZMA	5101	77	END	
PINETOP	PNTPAZXC	2177	17	END	SPA
FLAGSTAFF	FLGSAZMA	5101	83	END	
PINETOP	PNTPAZXA	2177	22	END	SPA
MESA	MESAAZMA	5101	78	END	
PINETOP	PNTPAZXA	2177	23	END	SPAISWD
PHOENIX	PHNXAZMA	5101	77	END	
PINETOP	PNTPAZXC	2177	16	END	SPA
FLAGSTAFF	FLGSAZMA	5101	84	END	

Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

DECISION #:

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING



ARIZONA ACCESS TARIFF NO. 1 Original Page 466

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.2 Single State Interconnection Information - Arizona (Cont'd)

LOCALITY	LC	CC	BP	01	<u>SVC</u>
PINETOP	PNTPAZXC	2177	21	END	SPA
MESA	MESAAZMA	5101	79	END	
PINETOP	PNTPAZXC	2177	22	END	SPA/SWD
PHOENIX	PHNXAZMA	5101	78	END	
POLACCA	PLCCAZXC	2175	20	END	ALL
PHOENIX	PHNXAZMA	5101	80	END	
PORTAL	PRTLAZXC	2176	45	END	ALL
TUCSON	TCSNAZMA	5101	55	END	
RIVIERA	RVRAZZXC	2172	100	END	SWA
AUBREY PEAK	AYPEAZQZ	5101	0	END	
RIVIERA	RVRAAZXC	2172	53	END	SPA
PHOENIX	PHNXAZMA	5101	47	END	
ROOSEVELT LAKE	RSVTAZXC	2171	26	END	ALL
PHOENIX	PHNXAZMA	5101	74	END	
SAN SIMON	SNSMAZXC	2176	35	END	ALL
TUCSON	TCSNAZMA	5101	65	END	
SANTA ROSA	SNRSAZXA	2173	61	END	ALL
TUCSON	TCSNAZMA	5101	39	END	
SASABE	SASBAZXC	2171	20	END	ALL
TUCSON	TCSNAZMA	5101	80	END	

Continued

Issued: December 1, 1994

Robert S. Crum Vice President Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 588/9

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.2 <u>Sinsle State Interconnection Information - Arizona</u> (Cont'd)

LOCALITY	LC	CC	BP	<u>OI</u>	<u>svc</u>
SELLS	SLLSAZXA	2173	44	END	ALL
TUCSON	TCSNAZMA	5101	56	END	
SHOW LOW	SHLWAZXC	2177	14	END	SPA
FLAGSTAFF	FLGSAZMA	5101	86	END	
SHOW LOW	SHLWAZXC	2177	18	END	SPA
MESA	MESAAZMA	5101	82	END	
SHOW LOW	SHLWAZXC	2177	19	END	SPA/SWD
PHOENIX	PHNXAZMA	5101	81	END	
SHOW LOW	SHLWAZXC	2177	19	END	SPA
TEMPE	TEMPAZMA	5101	81	END	
SNOWFLAKE	SNWFAZXC	2177	26	END	SPA/SWD
PHOENIX	PHNXAZMA	5101	74	END	
SPRINGERVILLE	SPVLAZXC	2177	32	END	SPA
FLAGSTAFF	FLGSAZMA	5101	68	END	
SPRINGERVILLE	SPVLAZXC	2177	41	END	SPA/SWD
PHOENIX	PHNXAZMA	5101	59	END	
SUNIZONA	SNZNAZXC	2176	17	END	ALL
TUCSON	TCSNAZMA	5101	83	END	
SUPAI	SUPAAZXC	2171	22	END	OPH
PHOENIX	PHNXAZMA	5101	78	END	

Continued

Issued: December 1, 1994

Robert S. Crum

Effective: December 1, 1994

Vice President
Western Region Telephone Operations
8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING DECISION #: 5



ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.2 Single State Interconnection Information - Arizona (Cont'd)

LOCALITY	LC	CC	BP	<u>01</u>	<u>SVC</u>
SUPAI	SUPAAZXC	2171	39	END	SPA
PRESCOTT	PRSCAZMA	5101	61	END	
SAINT JOHNS	STJHAZXC	2177	32	END	SPA
FLAGSTAFF	FLGSAZMA	5101	68	END	
SAINT JOHNS	STJHAZXC	2177	40	END	SPA
MESA	MESAAZMA	5101	60	END	
SAINT JOHNS	STJHAZXC	2177	41	END	SPA/SWD
PHOENIX	PHNXAZMA	5101	59	END	
TONTO BASIN	TNBSAZXC	2171	11	END	ALL
PHOENIX	PHNXAZMA	5101	89	END	
WEST SAN SIMON	SNRSAZXC	2173	62	END	ALL
TUCSON	TCSNAZMA	5101	38	END	
WHITERIVER	WHRVAZXC	2177	28	END	SPA/SWD
PHOENIX	PHNXAZMA	5101	72	END	
WIKIEUP	WIKPAZXC	2172	100	END	SWA
AUBREY PEAK	AY PEAZQZ	5101	0	END	
WIKIEUP	WIKPAZXC	2172	50	END	SPA
PHOENIX	PHNXAZMA	5101	50	END	
YUCCA	YUCCAZXC	2172	100	END	SWA
AUBREY PEAK	AYPEAZQZ	5101	0	END	

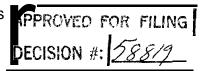
Continued

Issued: December 1, 1994

Robert S. Crum Vice President

Effective: December 1, 1994

Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624



Citizens Utilities Company

ARIZONA ACCESS TARIFF NO. 1 **Original Page 469**

ACCESS SERVICE

15. Wire Center and Interconnection Information (Cont'd)

15.2 Single State Interconnection Information - Arizona (Cont'd)

LC LOCALITY 01 B_P SVC C C YUCCAZXC 2172 46 END SPA YUCCA **PHOENIX** PHNXAZMA 5101 54 END

Continued

Issued: December 1, 1994

Robert S. Crum Effective: December 1, 1994 **Vice President** Western Region Telephone Operations 8920 Emerald Park Drive Elk Grove, CA 95624

APPROVED FOR FILING

DECISION #: 588